

Omri Eival

Engineering Manager, Software Developer, Individual Contributor, Infrastructure

Enthusiast

Austin, Texas US

<https://omrieki.github.io> omrieival@gmail.com [+1 \(512\) 748-0786](tel:+15127480786)

[omrieki](#)

Engineering Manager with 15+ years of experience across startups and enterprises. Currently leading platform engineering at Torq, where We've built key features like case management and socrates—our AI-powered tier 1 security analyst. Proven track record of growing and mentoring high-performing teams, building scalable infrastructure, and delivering secure, enterprise-ready features. Passionate about security automation, product-driven engineering, and delivering quick, impactful wins.

SKILLS

Infrastructure & DevOps

Docker Kubernetes Terraform
Jenkins Helm AWS Redis
MySQL Cassandra RabbitMQ
MongoDB Nginx Envoy
Prometheus Grafana

Programming Languages

Go Python Lua JavaScript
Ruby Bash

Backend & Architecture

Distributed Systems
Event-Driven Architecture
Microservices AsyncIO
AioHTTP Flask Django
uWSGI Tornado koa
SQLAlchemy gRPC

Frontend & UI

JavaScript jQuery HTML
CSS React (basic)
UX Collaboration

AI Tooling & Security Automation

LLMs LangChain OpenAI API
Prompt Engineering
Security Use Cases for LLMs
SOC Automation

Leadership & Management

Engineering Strategy
Hiring & Team Building
Mentoring & Coaching
Career Growth Planning
Agile & Sprint Execution
Cross-Team Collaboration
Product-Driven Development
Technical Vision & Roadmapping
Stakeholder Alignment

WORK EXPERIENCE (10)

Engineering Manager at Torq

Dec 2021 - Current

Torq is a no-code automation platform built for security and operations teams, used by leading enterprises to streamline and scale security workflows.

- Leading the platform engineering team responsible for horizontal, cross-product features including SSO, ABAC, audit logging, and more.
- Built Torq's case management system and led the first production release of Torq's AI-powered tier 1 SOC analyst.

- Grew and mentored a team from the ground up—focusing on data infrastructure, authentication/authorization, and security operations.
- Applied innovative architecture to enable secure, scalable multi-tenancy and enterprise-ready auth systems.
- Fostering a product-driven engineering culture focused on velocity, quick POCs, and delivering enterprise value.

Engineering Manager at Grubhub

Jul 2020 - Dec 2021

Our team owns end to end functionality of in-store order taking, order queueing and dispatching, restaurant edge equipment, and observability and management tools for dining managers and venue operators - within the scope of Grubhub's campus dining experience

- Leading a team of 5 engineers of various seniority levels, working with two product managers to drive the campus dining group to success
- Taking an active role in defining and executing product and engineering strategies and KPIs to meet business goals
- Making all that is necessary to make sure that our code is maintainable and scalable, each individual is motivated, reaches their full potential and has the ability to grow within the organization, that our roadmap is clear and coherent and that a fruitful engineering culture exists both inside and outside the team
- Planning and following up with periodic sprints and sprint results with relevant stakeholders
- Accompanying and supporting technical architecture proposals and design reviews

Individual Contributor at Grubhub

May 2019 - Jul 2020

As an individual contributor my focus is on solving cross team engineering problems, improving developer experience and velocity, taking an active part in system architecture and code life cycle

- Designed and implemented a service bootstrapping CLI that maintains service templates and generates and registers new boilerplate code(Github integration, AWS Lambda), build and CI/CD pipelines(Make, Docker, Jenkins, Helm, Terraform), telemetry and monitoring integration(New Relic, Sentry, Slack) and stateful backing services, reducing new service development from several weeks to less than a minute.
- Designed and implemented an edge ingress solution that supports custom content based routing dynamic routing based on Envoy proxy.
- Built a development environment solution that's easy to spin up and teardown remotely
- Solved cross-service performance issues in production - memory leaks, resource allocation fine tuning and build artifact resizing.
- Taking part in the design and implementation of the company's cross platform distributed tracing solution

Software Team Leader, Trusteer Pinpoint Detect at IBM

Nov 2017 - May 2019

Developing products that detect and prevent financial fraud

- Lead the design and implementation a large scale system that trains and predicts malicious activity based on user specific behavior on mobile devices.
- Lead a team of 3 software engineers. Mentoring for personal development and career growth.
- Took a leading role in product road-map decisions, backlog refinement, sprint planning, system and feature design, incident response and tech culture.
- Gave product architecture lessons and sessions to support and security teams.

Core Engineer at OptimalQ

Feb 2017 - Nov 2017

Was OptimalQ's first employee, built many of the company's platforms

- Part of OptimalQ's core team as a first employee, took part of multiple design and development features and product design decisions.
- Designing, benchmarking and maintaining the company's software solutions.

- Leading the end-to-end design, development and delivery of the company's self-serve platform.
- Designed and developed a JWT based SSO system with multiple OAuth2 integrations.
- Set up a complete solution for monitoring and visualizing performance and business metrics.
- Development of an automated model testing tool for fast research and delivery of new prediction algorithms.
- Scaled the company's solutions to support a high volume requests and reduced average request latency by 90%.
- Research in the field of availability algorithms and segmentation and tuning of big data.

Software Developer, Pinpoint Malware Detection at Trusteer

Jul 2015 - Feb 2017

- Developed new data collection vectors for malware detection.
- Led the development of a behavioral biometrics visualization tool for the Pinpoint Criminal Detection solution.
- Development and maintenance of the company's malware detection solution that prevents financial fraud via "Man in the browser" attacks.

Tier 3 Support Engineer at Trusteer

Oct 2013 - Jul 2015

Tier 3.5 Support Engineer at Mavenir(Previously Comverse)

Oct 2011 - Sep 2013

Tier 3 Deployment Engineer at Mavenir(Previously Comverse)

Apr 2010 - Oct 2011

Computer Infrastructure Operations at Israeli Air Force, Ofek Unit

Aug 2006 - Dec 2009

PROJECTS (3)

ktunnel

<https://github.com/omrikiei/ktunnel>

Go

aws logging handlers

https://github.com/omrikiei/aws_logging_handlers

Python

lua-redis

https://github.com/omrikiei/lua_redis

C

Lua

LANGUAGES

English

Hebrew