



Your Locally based, Scalable Linen Laundry Partner

Capability Statement Mining & Hospitality



Commercial Linen & Industrial Laundry Services

Capability Statement

Overview

LinExo is a Western Australian Goldfields owned and operated commercial laundry and linen-hire specialist, purpose-built to service accommodation, hospitality, and industrial clients across the Goldfields region. We provide end-to-end linen supply, laundering, finishing, packing, and scheduled delivery with a focus on reliability, hygiene, and scalable capacity.

LinExo is owned & operated by the same management team behind Rug Hub, a specialist rug-cleaning business recognised locally for exceptionally high finishing standards and immaculate presentation. While LinExo operates as a separate, dedicated linen and laundry division, it benefits from the same systems, quality controls, attention to detail, and operational discipline developed through Rug Hub's dedication to premium results.

Our facility and workflow are designed for professional hospitality standards (AS/NZS 4146:2000) while remaining flexible enough to support mining and industrial workwear programs.

Core Services

- Hotel & serviced apartment linen hire
- Wash, dry, iron, fold and pack
- Flatwork finishing (sheets, pillowcases, duvet covers)
- Towels, bathmats and hospitality textiles
- Industrial workwear and PPE laundering
- Overalls and heavy-duty garment processing
- Continuous heat-sealed bag packaging
- Scheduled pickup and delivery
- Emergency and surge processing

Mining PPE & Workwear (Dirty-Side Isolation)

- Dedicated intake for contaminated and high-soil garments
- Segregated wash streams from hospitality linen
- Controlled handling and sealed transport

Delivery & Logistics

- Tail-lift equipped vehicles for palletised and caged linen
- Sealed clean-linen transport
- Separate dirty and clean containment
- Scheduled route servicing
- Ad-hoc and emergency collections

Capacity & Equipment

- High-capacity commercial washers (dedicated machines for hospitality and separate machines for contaminated / industrial loads)
- Gas-fired commercial dryers for fast turnaround
- Flatwork ironer for sheet finishing
- Segregated clean and soiled workflow
- Scalable floor space allowing rapid expansion
- Designed throughput supports: - Daily hotel linen volumes - Bulk weekly mining and camp contracts - Peak-season surge capacity



Proven Contract Experience

Government accommodation and work safety garment contracts with WACHS (Kalgoorlie Regional Health Campus) servicing accommodation in excess of 120 rooms with highest level hygiene, reliability and compliance requirements met.

Compliance & Chain of Custody

- Documented chain of custody from collection to return
- Load tracking by client and batch
- Physical separation of dirty and clean zones
- Infection control and cross-contamination prevention procedures
- Controlled handling of industrial and bio-soiled textiles
- Secure transport and sealed bag systems

Service Levels & Turnaround

- Standard 24–48 hour turnaround
- Express and priority processing available
- Fixed service schedules
- Contractual Service Level Agreements (SLAs)
- Breakdown and emergency response capability

Linen Ownership & Asset Management

- Full linen ownership programs
- Par-level management
- Life-cycle tracking and replacement scheduling
- Loss and damage reporting
- Stock buffering for peak demand

Sustainability

- High-efficiency commercial washers
- Gas-fired drying for reduced electrical load
- Water-efficient wash programming
- Chemical dosing control to minimise waste
- Reuse and recycling pathways for end-of-life textiles

Quality Assurance

- Standardised wash formulas by fabric type
- Separate programs for cotton, poly-cotton, microfibre and industrial garments
- Visual inspection and quality checks
- Folding and presentation standards for hospitality use
- Audit-ready documentation



Coverage Area

Currently servicing: - Goldfields region

Expansion to other regions is planned and will be announced as capacity comes online.

Tender & Contract Readiness

- Service Level Agreements (SLAs)
- Chain of Custody documentation
- Induction-ready for mining and accommodation sites
- Insurance and compliance documentation available on request
- Early-adopter priority capacity allocation

Commitment

LinExo is investing in dedicated equipment, purpose-built layout, and professional logistics to support long-term contracts. Early-adopter clients receive priority capacity allocation as new machinery and automation stages are commissioned.

Expansion & Growth Capability

Expansion Area	Planned Capability
Processing Capabilty	Electrical Upgrades to support excess of 5-10 tonnes per week capacity
Equipment	Larger Capacity commercial washers and dryers
Scalability	Multi-site and region readiness

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