# Ling

age: 28

residence: Venlo

education: University Degree

occupation: IT Expert

marital status: Single



# Hiding behind a screen makes me comfortable

### **Comfort With Technology**

**INTERNET** 

**SOFTWARE** 

**MOBILE APPS** 

**SOCIAL NETWORK** 

## **Criteria For Success:**

Ease of use

Providing enough functionalities

#### **Needs**

- To display information.
- Manage users

#### **Values**

- Quality
- Good UX

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#### **Wants**

• Appealing UI

#### **Fears**

- Power Outage
- Cyber attacks
- The sunlight

