TO-BE PPS

PPS (pool)

Customer Admin

- Arrival of email order from Customer (start event)
- OTS
- 5.0 — Create order in OTS.

Warehouse Supervisor

- 3.0 — Assign pick orders to Warehouse Operator on WIS
- WIS
- 2.0 — Review shortage on WIS
- WIS

Warehouse operator

- 5.0 — Review pick orders and select equipment for picking on WIS
- WIS
- 5.0 — Go to pick location
- 15.0 — Pick required quantity
- X — Quantity Available?
  - No 10%
  - Yes 90%
- 10.0 — Move picked goods onto backlog shelve
- 5.0 — Update shortage on WIS
- WIS
- 15.0 — Conduct quality control and pack goods onto package
- 10.0 — Move package to loading area

Shipping Operator

- WIS
- OTS
- 10.0 — Review pick orders on WIS and enter order number into OTS to view delivery manifest
- Delivery Manifest
- OTS
- 1.0 — Print delivery label and manifest from OTS
- 1.0 — Paste delivery label to package
- 5.0 — Dispatch delivery manifest and package to driver
- Order Invoice
- OTS
- 5.0 — Print invoice from OTS and prepare mail to customer for dispatch to mail outbox
- Package Dispatched (end event)

WIS

- OTS
- 1.0 — Retrieve order information from OTS
- 1.0 — Updates shortage in shortage backlog in OTS delivery manifest on OTS
- OTS
- Order Delivery Backlogged (end event)