

# Udacity

# Marketing Analytics

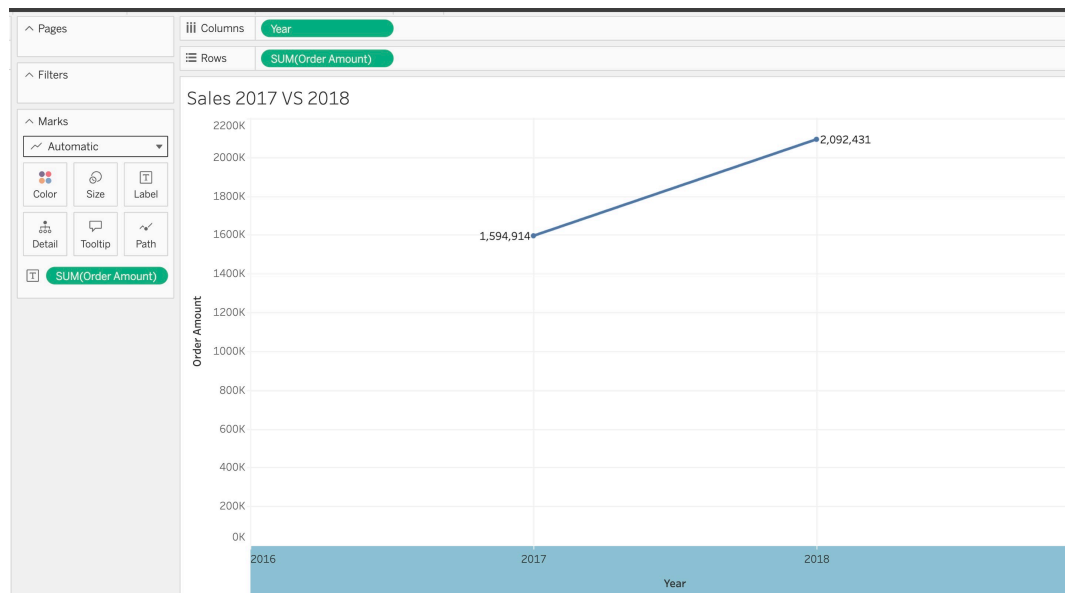
Nanodegree Program

Project: Craft a Report

By Haya

# Objective Results

Increase total sales by 30% on Black Friday 2018 vs. Black Friday 2017.



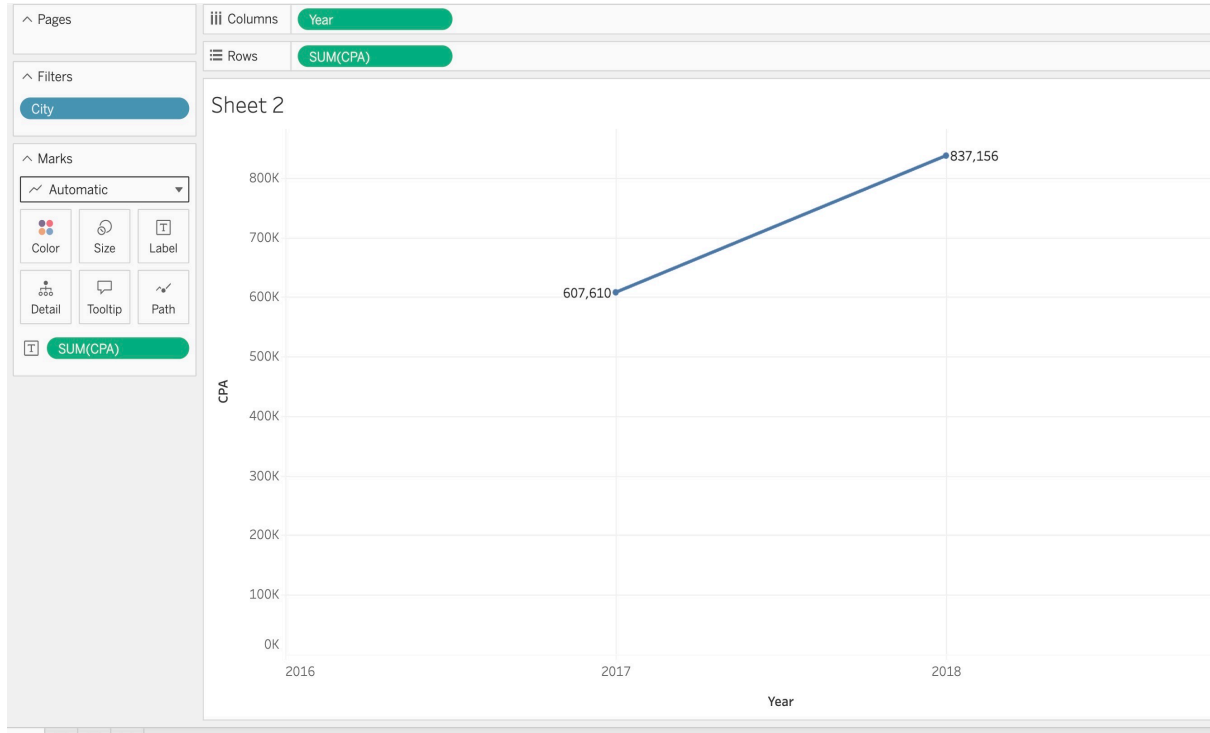
total sales 2017: 1,594,914\$

total sales 2018: 2,092,431\$

Growth = 31.22%

The goal is achieved

Decrease total ad spend by 30% from Black Friday 2017 to Black Friday 2018.



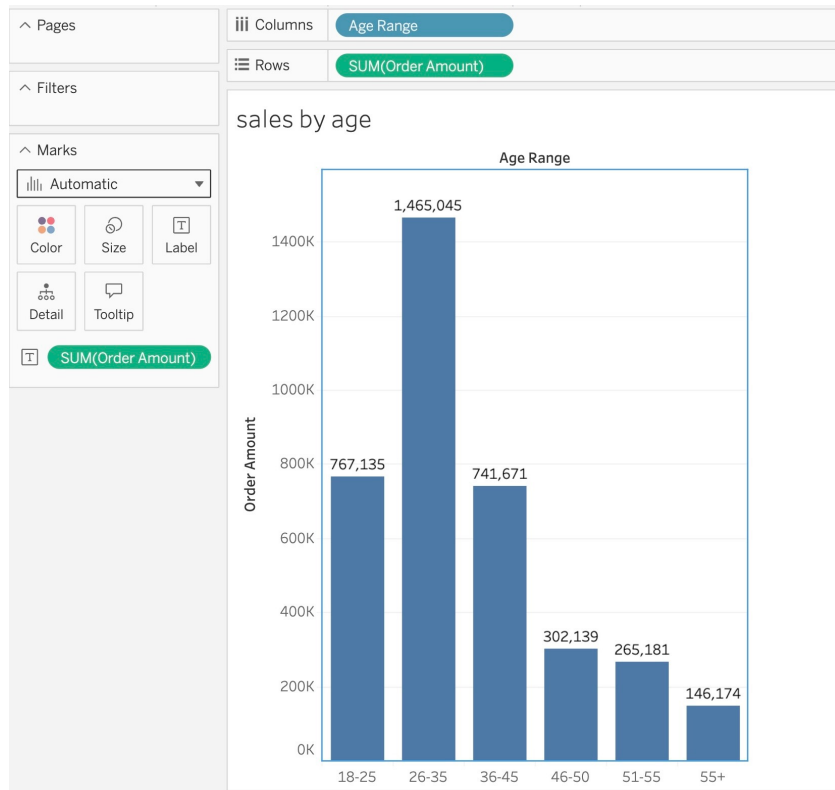
Total ad spend 2017: 607,610 \$

Total ad spend 2018: 837,156\$

Change: +37.78%

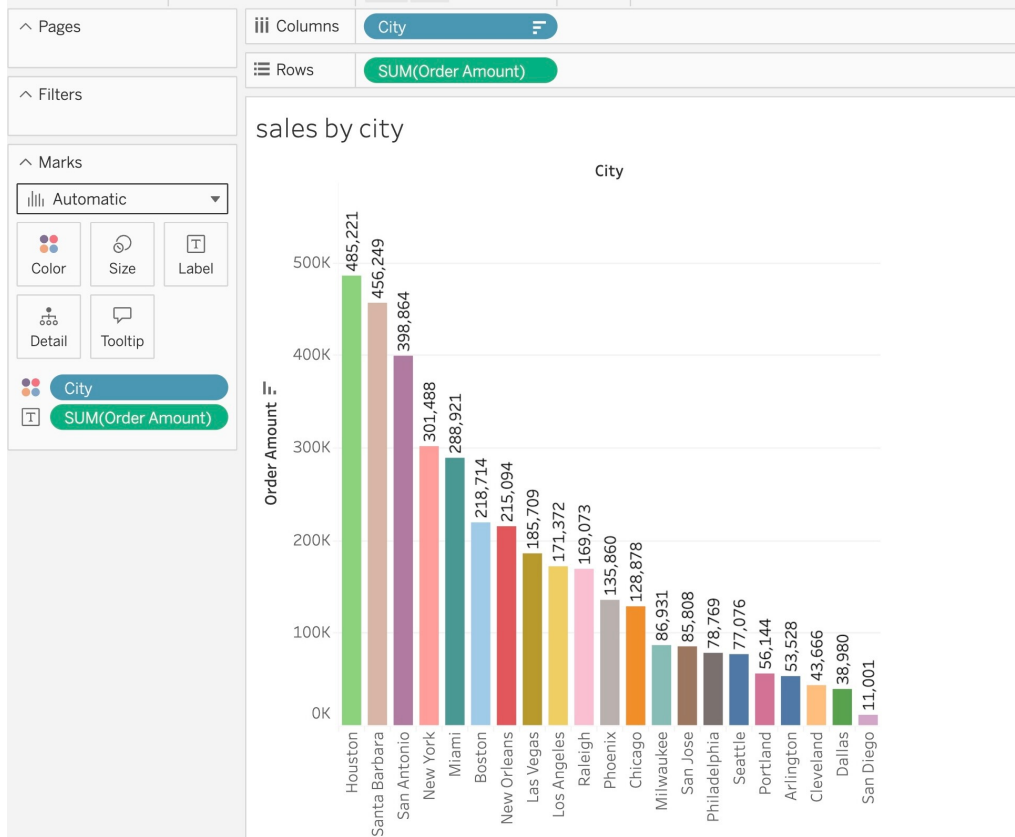
The goal not achieved

# Evaluate the Audience



Which Age-Range generated the most sales? The age-range 26-35 generated the largest amount of sales it is reached more than 1,400,00\$.

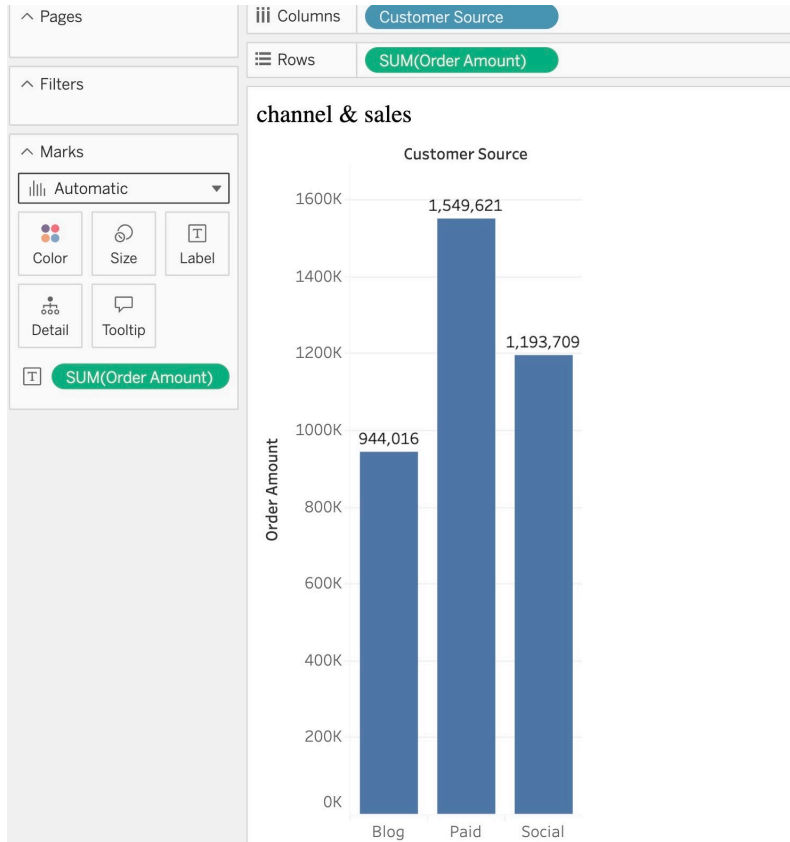
# Evaluate the Audience



Which City generated the most sales? Houston with 485,221\$ sales

Which City generated the least sales? San Diego with 11,001\$ sales

# Evaluate the Marketing



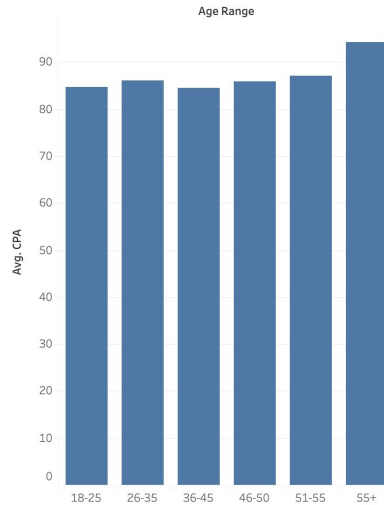
Which channel was the biggest driver in sales for 2017 and 2018?  
Paid channel was the most driver in sales in both years. With 1,549,621\$

# Evaluate the Marketing

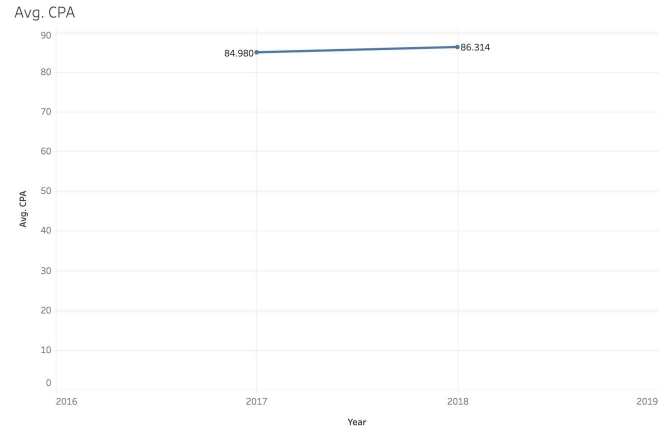
Which age-range had the best CPA? The 36 - 45 had the best CPA

Columns	Age Range
Rows	AVG(CPA)

Age range & CPA

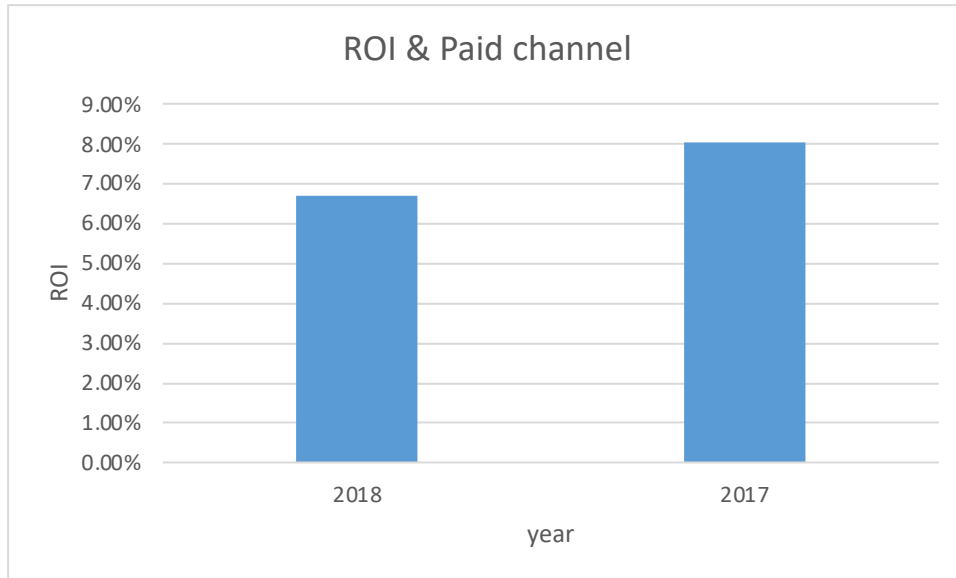


What was the average CPA in 2017 and 2018?  
In 2017 it reached 84,980. and 2018 86.314.



# Evaluate the Marketing

What was the ROI on our Paid Channel? The change is negative, as the Return on Investment (ROI) decreased from 8.03% in 2017 to 6.69% in 2018.

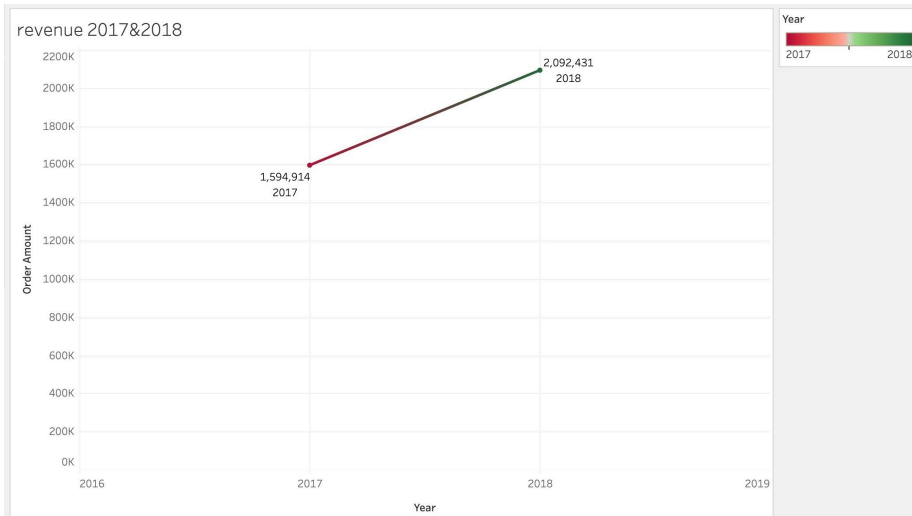




# Evaluate the Sales

How much revenue did we generate in 2017 and 2018?

In 2017, we generate of 1,594,914\$, and our revenues increased in 2018 and reached 2,092,431\$



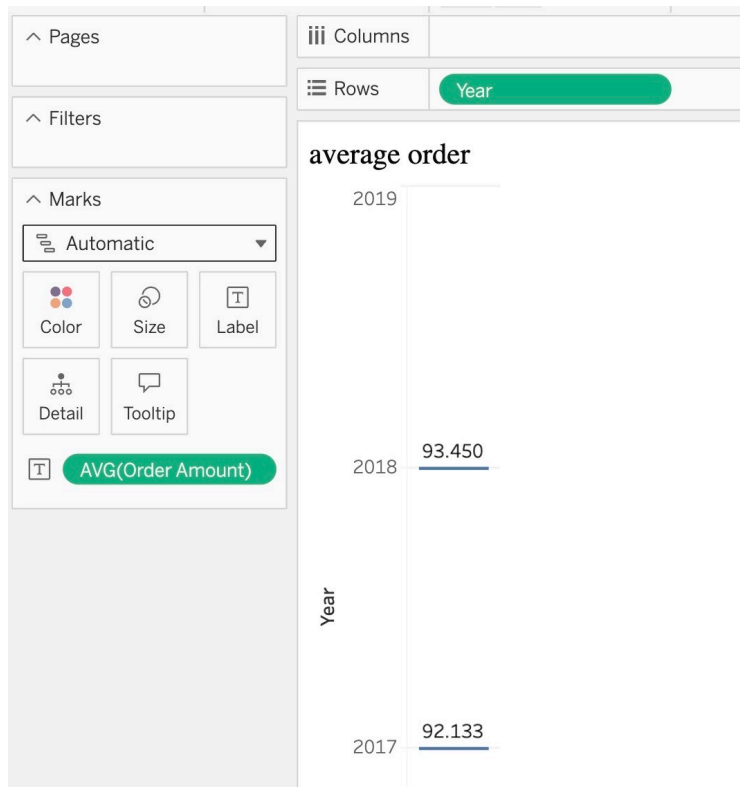
# Evaluate the Sales



Which customer spent the most money?

The customer with user ID 1004277 is the one who spends the most money with more than 8k\$

# Evaluate the Sales



What was our average order amount in 2017 vs 2018?

Average order amount in 2017: 92,133 \$

Average order amount in 2018: 93,450\$

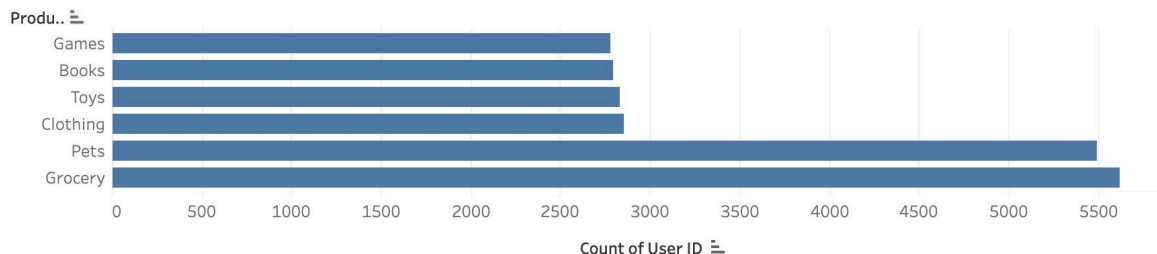
The percentage change in the Average order amount from 2017 to 2018 is 1.43%

# Evaluate the Product Categories

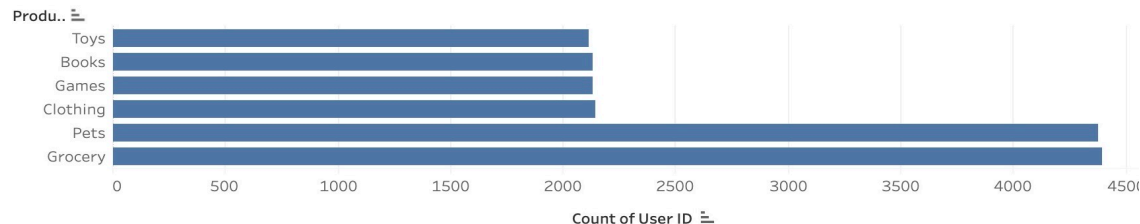
Which product category was most popular in 2017 & 2018?

Grocery was the most popular product categories in each year by knowing how many customers ordered each product.

popular product category 2018



popular product category 2017

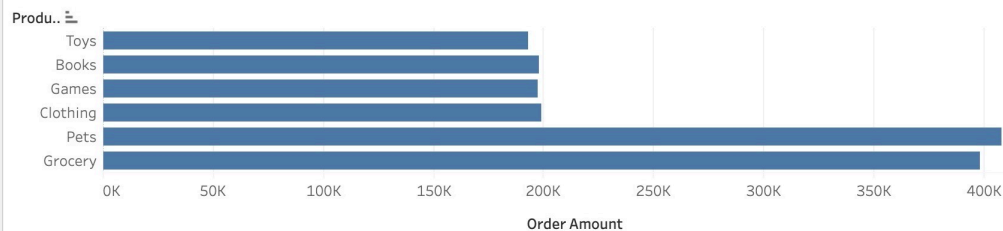


# Evaluate the Product Categories

Which product category was most revenue in 2017 & 2018?

In 2017 it was Pets with more then 400k \$. In 2018, Grocery with 525.438\$.

sales & product category 2017



sales & product category 2018

