

# SURCHARGE APPLICATIONS FOR <4H TW & CONSOLIDATED DELIVERY

# No Surcharge applicable

## Scenarios

- Pick up and/or delivery time window is 4 hours or longer **within** general working hours 8:00-16:00 (examples below)

TO number	Pick up TW	Delivery Place	Delivery TW
TO1 – LOAD1	8:00-12:00 Day A	Bosch location ,X’	10:00-16:00 Day B
TO2 – LOAD2	10:00-15:00 Day A	Bosch location ,Y’	8:00-13:00 Day B

- Pick up and/or delivery time window is less than 4 hours, but it is considered **consolidated delivery** (examples below) at a Bosch location within the general working hours.

TO number	Pick up TW	Delivery place	Delivery TW
TO1 – LOAD1	8:00-13:00 Day A	Bosch location ,X’ (e.g. Connected HUB Hatvan)	14:00-16:00 <u>Day B</u>
TO2 – LOAD2	9:00-15:00 Day A	Bosch location ,X’ (e.g. Connected HUB Hatvan)	10:00-11:00 <u>Day B</u>

# Surcharge applicable

## Scenarios I.

- Pick up and/or delivery time window is less than 4 hours within general working hours – not consolidated delivery (examples below) → 1 surcharge = 1 LOAD

	TO number	Pick up time	Delivery time	Delivery place
€	TO1 – LOAD1	8:00-10:00 Day A	12:00-14:00 Day C	Bosch location
€	TO2 – LOAD2	14:00-15:00 Day B	10:00-11:00 Day C	Supplier location

- Given time window is partly outside of general working hours, but within the working hours it is less than 4 hours – not consolidated delivery (examples below)

	TO number	Pick up/Delivery time
€	TO1 – LOAD1	6:00-11:00 (8-16h interval <u>only 3 hours</u> )
€	TO2 – LOAD2	15:00-20:00 (8-16h interval <u>only 1 hour</u> )

# Surcharge applicable

## Scenarios II.

- Pick up and delivery time windows are outside of general working hours (examples below) → Only 1 surcharge claim per LOAD

	TO number	Pick up time	Delivery time
€	TO1 – LOAD1	6:00-7:00 Day A	17:00-20:00 Day B
€	TO2 – LOAD2	5:00-8:00 Day A	18:00-21:00 Day B

- Pick up time window is outside of general working hours, but delivery time window is within working hours and is 4 hours or longer – or vica versa – (examples below) → Load can still be claimed for the TW where surcharge is applicable

	TO number	Pick up time	Delivery time
€	TO1 – LOAD1	<b>6:00-7:00 Day A (surcharge applicable!)</b>	10:00-14:00 Day B (no surcharge would be applicable based on delivery)
€	TO2 – LOAD2	8:00-14:00 Day A (no surcharge would be applicable based on pick up)	<b>18:00-21:00 Day B (surcharge applicable!)</b>

# Criteria for accepting the claim

## Status setting and ORS check

Surcharge applicable



- Collected/delivered status not set
- or
- Collected/delivered status set outside of TW



Claim rejected 

Surcharge applicable



- Collected/delivered status set in TW
- and
- LSP related ORS delay in the system



Claim rejected 

Surcharge applicable



- Collected/delivered status set in TW
- and
- No delay ORS ticket // customer or supplier related delay ORS



Claim accepted 

**Applicable surcharge  $\neq$  Justified surcharge**