

CONFORMITY REPORTS – FIREWALL CONFIGURATION AND IMPLEMENTATION (SITRM - OSS)

Audit of: Firewall	Auditor: Adoree	Audit Criteria: ISO	Auditees:
configuration and	Mathews	9001:2015 Clause	
Implementation		9.1.1(a)	
(SITRM - OSS)			
Audit Evidence:			
We observe the tea	m using the PRTG Ap	plication where they s	showed us how the
firewall is monitored			
Evaluation:			
Based on my obser	vation of the PRTG Ap	pplication relating to fi	rewall management I
can conclude that the	e application was work	king according to the r	equirement (req doc
) and the requiremen	its of ISO 9001:2015 (Clause 9.1.1(a) which	states that the
organization shall de	termine what needs to	be monitored and me	easured;
Effectiveness:			
CONFORMITY	REPORTS – FIRE	EWALL CONFIGU	RATION AND
	MPLEMENTATIO		
Audit of: Firewall	Auditor: Adoree	Audit Criteria: N/A	Auditees:
	Mathews	Addit Criteria. N/A	Additees.
configuration and Implementation	Iviali iews		
(SITRM - OSS)			
Audit Evidence:			
Addit Evidence.			
We observe the tea	m using the DRTC Ar	pplication where they s	showed us how the
firewall is monitored	in daing the Fix TO Ap	phication where they s	showed as now the
Evaluation:			
E valdation.			
Based on my obser	vation of the PRTG A	pplication relating to fi	rewall management I
	•	king according to the r	•
	• •	Clause 9.1.1(b) which	
r ·		for monitoring, measu	
	ensure valid results;	or monitoring, modean	omoni, analysis and
Effectiveness:	ccaro rana rocalto,		

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Audit of: Firewall	Auditor: Adoree	Audit Criteria: N/A	Auditees:	
configuration and	Mathews			
Implementation				
(SITRM - OSS)				
Audit Evidence:				
We observe the tear	m using the PRTG Ap	plication where they s	showed us how the	
firewall is monitored				
Evaluation:				
Based on my observation of the PRTG Application relating to firewall management I				
can conclude that the application was working according to the requirement (req doc				
) and the requirements of ISO 9001:2015 Clause 9.1.1(c) The organization shall				
determine when the monitoring and measuring shall be performed; We observe that				
all devices were in the application and being monitored.				
Effectiveness:				

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Audit of: Firewall configuration and	Auditor: Adoree Mathews	Audit Criteria: N/A	Auditees:	
Implementation				
(SITRM - OSS)				
Audit Evidence:				
The OSS monthly report				
Evaluation:				
Monthly reported was received				
Effectiveness:				

CONFORMITY REPORTS – FIREWALL CONFIGURATION AND IMPLEMENTATION (SITRM - OSS)

Audit of: Firewall	Auditor: Adoree	Audit Criteria: ISO	Auditees:
configuration and	Mathews	9001:2015 Clause	
Implementation		9.1.1(f)	

(SITRM - OSS)			
Audit Evidence:	•		
OSS Monthly Repo	rt		
Evaluation:			
KPIs tracked in the	monthly roport		
Effectiveness:	попину тероп		
Zirodivoriodo.			
CONFORMITY	REPORTS - FIRE	WALL CONFIGU	ΡΔΤΙΩΝ ΔΝΙΩ
			INATION AND
	MPLEMENTATION	, '	Α Β
Audit of: Firewall	Auditor: Adoree	Audit Criteria: ISO	Auditees:
configuration and	Mathews	9001:2015 Clause	
Implementation		8.1.1(a)	
(SITRM - OSS)			
Audit Evidence:			
	upgrade notification in	n the SysAid Application	on
Evaluation:			
Dood on my choom	vation of the Cva Aid A	nnligation valating to f	ا ممار مسمول المسمول
1	<u>▼</u>	application relating to f	. •
		upgrades of services f	
	` '	d the requirements of	
1		nization shall plan, imp	
' '	•	e requirements for the	•
r		ne actions determined	in Clause 6, by: a)
	irements for the produ	icts and services; ;	
Effectiveness:			
CONFORMITY	REPORTS – FIRE	EWALL CONFIGU	RATION AND
II	MPLEMENTATION	N (SITRM - OSS)	
Audit of: Firewall	Auditor: Adoree	Audit Criteria: ISO	Auditees:
configuration and	Mathews	9001:2015 Clause	
Implementation		6.2.1 (f)	
(SITRM - OSS)			
Audit Evidence:	1	1	

The Operation Support Services Monthly Report Dec 2021 Evaluation:

basis and are captur	ed according to the r	ance indicators are trace equirements of ISO900 all maintain documented	1:2015 clause 6.2.1
Effectiveness:			
CONFORMITY	REPORTS _ FIR	EWALL CONFIGU	ΡΔΤΙΩΝΙ ΔΝΙΩ
		ON (SITRM - OSS)	INATION AND
Audit of: Firewall	Auditor: Adoree	Audit Criteria: ISO	Auditees:
configuration and	Mathews	9001:2015 Clause	
Implementation		8.2.4	
(SITRM - OSS)			
Audit Evidence:			
	ation tool extract of re	quests and changes	
Evaluation:			
1	•	Application relating to f	•
· · · ·		s represented and pres	_
		8.2.4 which states that	
I .		tion is amended, and the	
	• .	ents, when the require	ments for products
and services are cha	angea.		
Effectiveness:			
CONFORMITY	DEDODTO FID		
		EWALL CONFIGU	RATION AND
		N (SITRM - OSS)	Τ
Audit of: Firewall	Auditor: Adoree	Audit Criteria: ISO	Auditees:
configuration and	Mathews	9001:2015 Clause	
Implementation		8.1.1(a)	
(SITRM - OSS)			
Audit Evidence:			
Access Control Dal	iou Dog 2024 Organ	ization of Information C	ogurity Doliny
	•	ization of Information S	ecurity Policy,
Operation Security F Evaluation:	Only Dec 2021		

Based on the Evidence provided in the Access Control Policy Dec 2021, Organization of Information Security Policy and Operation Security Policy Dec 2021, I can conclude that the organization has sufficient documentation to mitigate against unauthorized access according to the requirements of ISO 9001:2015 Clause 8.1.1(a) Effectiveness:

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