

# Spanish Town Tax Office

## ISO 9001:2015 Quality Management System Audit

### Internal Audit Report

## CONFORMITY REPORTS – COMMUNICATION OF QUALITY POLICY

Audit of: Communication of Quality Policy	Auditor: Recardo Rowe	Audit Criteria: ISO 9001:2015 Clause 6.2.1 (f)	Auditees: Fitzroy Wedderburn
Audit Evidence:  The Quality Policy Statement was seen displayed in the lobby area at the front of the Tax office for both staff and Taxpayers to see. The QP Statement was also seen displayed in the Taxpayer Services Unit/Area.			
Evaluation:  During the review of the Communication of the Quality Policy Statement on August 18, 2021 it was established that the Quality Policy Statement was communicated as it was displayed in the lobby area and on the wall in the Taxpayer Service Unit. This was in conformance with ISO 9001:2015 6.2.1 (f) which states " The organization shall establish quality objectives at relevant functions, levels and processes needed for the quality management system. The quality objectives shall: f) be communicated.			
Effectiveness:			