Case - User Authentication

• Use case: User authentication

• Level: User goal

• Primary actor: Staff who wants to use the system

• Scope: Authentication and authorization process for the staff

• Stakeholders:

- Staff: Wants to login into the system using his/her own identity
- Administrator: Wants to ensure the accountability and non-repudiation of the bookings.

• Preconditions:

- No other user is using the system.

• Success Guarantee:

 The system will authorize the staff to review his booking records, the available booking time slots and book a new time slot.

• Main Success Scenario:

- 1. The system will provide a login interface for the staff to enter the staff ID and password.
- 2. User will enter the staff ID and password.
- 3. The password entered in the password field should be replaced by the character '*' to enhance security.
- 4. The user will request for authentication.
- 5. If the staff ID and the password matches the system record, the authentication will be successful.
- 6. The system will authorize the user to review his/her booking records, the available booking time slots and book a new timeslot.

• Extensions:

- 1. If the staff enters the wrong staff ID or password
 - (a) The system will alert the staff.
 - (b) User need to retype the staff ID and password.