Mayur Rajaram More

Contact Information

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Professional Summary

Seasoned and highly adaptable IT Manager, Product Owner, and Technical Consultant with **13+ years of hands-on experience** across the healthcare, education, and technology sectors. Expert in designing, deploying, and managing enterprise-wide ERP and HIMS systems, cloud infrastructure, and digital transformation initiatives. Demonstrated excellence in Agile/Scrum project delivery, data privacy (HIPAA/GDPR), and cross-functional team leadership. Adept in leveraging tools such as Microsoft 365, Jira, Confluence, Azure AD, Oracle Cloud, and AI/ML frameworks to drive innovation, operational efficiency, and strategic alignment.

Key Skills

* IT Leadership & Infrastructure Management

* ERP / HIMS / EHR System Implementation

* Product Ownership & Agile Project Management (Scrum, SAFe)

* Stakeholder Engagement & Technical Consultation

* EdTech & LMS Platforms (Moodle, Toddle)

* AI/ML Implementation in Healthcare

* Cloud Technologies: Azure, Oracle Cloud, Google Cloud Platform

* IT Governance, Risk & Compliance (HIPAA, GDPR, ISO 27001)

* Network Design & Cybersecurity (TCP/IP, VPNs, Firewalls)

* Tools & Frameworks: Microsoft 365, Jira, Confluence, SharePoint, Selenium, Git, Python, ReactJS, SQL

Certifications

* Certified Scrum Fundamentals (SCF)

* Microsoft Innovative Educator (MIE)

* Oracle Cloud Infrastructure AI Foundations Associate (2025)

* Google Cloud Digital Leader

* Professional Certificate in AI & ML – Amity University

* ISO/IEC 27001 Information Security Associate

* Cyber Security Foundation Professional Certificate (CSFPC)

Professional Experience

IT Manager – Healthcare Tech Specialist (June 2022 – Present)

Krishna Institute of Medical Sciences (KIMSDU), Karad

Proven ability to lead and manage a team of IT professionals, **design and implement ERP systems**, and provide technical support to users. Strong analytical and problem-solving skills.

- Crafted and executed comprehensive IT strategies that aligned with medical institute's business objectives, resulting in streamlined operations and improved patient experiences.
- Led the successful implementation of electronic medical records (EMRs), telehealth platforms, and AI-powered diagnostics, enhancing medical service delivery and clinical outcomes.
- Collaborated closely with medical professionals to identify technology-driven solutions for clinical challenges, resulting in enhanced diagnostics, treatment, and patient care.
- Ensured strict adherence to healthcare regulatory standards**, including HIPAA and GDPR**, through meticulous data security measures and policy enforcement.
- **Managed vendor relationships, negotiating contracts and overseeing technology partnerships** that delivered robust solutions and timely support.

Technical Project Manager (April 2015 – June 2022)

OnerFusion Inc.

- **Directed 24/7 global tech** operations across India, US, and Thailand.
- Led LMS product teams (designers, developers, QA) in EdTech delivery using Jira and Git.
- Oversaw data security, InfoSec audits, procurement, and licensing across enterprise systems.
- Maintained DevOps tools and virtual infrastructure using Azure, Intune, and AD policies.
- Collaborated with stakeholders to gather requirements, develop project plans, and establish timelines and milestones.
- Developed and maintained documentation for Software Audit processes, procedures, and user guides.

E-Learning Project Manager (July 2014 - March 2015)

DBM India

- Managed the development and delivery of e-learning projects, including course design, content development, and LMS integration.
- Coordinated with subject matter experts to ensure accurate and relevant content.
- Developed project schedules, allocated resources, and monitored progress to ensure timely delivery.
- Conducted quality assurance testing and worked with developers to resolve issues and bugs.
- Assisted in the evaluation and selection of LMS platforms and e-learning authoring tools.

Technical Trainer & IT Lab Supervisor July 2013 - May 2014

Lords Universal College

- Responsible for strategic design and implementation of entire IT function

- Managed IT Infrastructure (VOIP, LAN/WAN, Data Centers, Applications)

- Managed network administrator/ Helpdesk staff.

- Managed the Information Technology Executive staff of 10.

- Accountable for IT security and disaster recovery management.

- Selected software for many areas of the Departments, e.g., time and attendance, email, client.

Technical Service Engineer Sept 2011 – June 2012

Microland Limited, Mumbai

- Delivered L1/L2 remote IT support; managed Windows OS, AD, and remote   software tools.

- Supported web monitoring (Selenium), ticketing systems, and CRM tools.

Education

- **Master of Science in Computer Science (M.Sc. CS)** - University of Mumbai (March 2015)

- **Master of Computer Applications (MCA)** - Annamalai University, Tamil Nadu (July 2017)

- **Master of Business Administration (MBA)** - Shivaji University, Kolhapur *(Pursuing)*

- **Bachelor of Science in Computer Science (B.Sc. CS)** - MPSPS College, University of Mumbai (March 2012)

Projects

- **Strategic Technology Vision for Educational Transformation**: Designed and executed technology roadmaps for academic institutions, integrating EdTech tools like Toddle LMS.

- **AI-Enhanced HIMS for Neuroscience ICU**: Developed AI-powered solutions for patient monitoring and clinical analytics.

- **Google Workspace Management**: Optimized collaboration tools for educational institutions, improving communication and security.

- **Network Optimization**: Deployed advanced monitoring tools to ensure seamless IT operations and high system uptime.

Technical Toolbox

- Microsoft 365, Azure AD, Intune, Jira, Confluence, GitHub
- SharePoint, Moodle, Toddle LMS, Google Workspace
- Selenium, CRM, Python, SQL, ReactJS, HTML/CSS, Java
- TCP/IP, DNS, VPN, Firewalls, Endpoint Security Tools

Interests & Contributions

- Blogging on AI in Healthcare and EdTech innovation.
- Mentoring tech interns and contributing to open-source projects.
- Member of various IT and cloud security forums.

Languages

- English (Fluent)
- Hindi (Fluent)
- Marathi (Fluent)