
CYPRIAN ONG'AU MORANG'A

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PROFESSIONAL SUMMARY

Versatile professional with extensive experience in logistics, operations, and project management. Proven ability to lead and transform teams within diverse environments to drive operational excellence and sustainable development. Expertise in process optimization, strategic planning, and data analysis. Skilled in leveraging advanced tools and methodologies, including Six Sigma, to deliver impactful results.

CORE SKILLS

- **Logistics & Operations Management:** Last-mile delivery optimization, team leadership, KPI improvement.
 - **Project Management:** Strategic planning, resource allocation, stakeholder collaboration.
 - **Data Analysis & Reporting:** Tableau, Google Analytics, MySQL, Excel, R, SAP4HANA.
 - **Certifications:** Lean Six Sigma Green Belt, CPA, Financial Modeling, Corporate Finance.
 - **Languages:** English, Swedish, Kiswahili.
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PROFESSIONAL EXPERIENCE

Site Manager

MoveByBike Europe AB | Sep 2021 – Present

- Spearheaded hub performance, achieving KPI goals for delivery accuracy, profitability, and team productivity.
- Managed traffic operations and resolved logistical challenges to optimize delivery workflows.
- Conducted in-depth data analysis using Tableau and Google Analytics to enhance operational efficiency.
- Drove continuous improvements through innovation and process optimization.
- Promoted safety compliance, ensuring adherence to regulatory standards.

Traffic Manager

MoveByBike Europe AB | Nov 2020 – Dec 2021

- Streamlined shipping operations, enhancing delivery efficiency through optimized task management.
- Resolved customer issues promptly, maintaining high levels of satisfaction.
- Utilized data-driven insights to boost performance metrics and implement strategic initiatives.
- Designed training programs to elevate driver performance and operational safety.

Operations Team Lead

MoveByBike Europe AB | Sep 2019 – Nov 2020

- Ensured timely and secure package deliveries with an unwavering focus on customer satisfaction.
- Mentored team members to enhance performance, safety adherence, and service quality.
- Contributed to compliance training and industry best practices.

Insurance Service Agent

Jubilee Life Insurance Company Ltd. | Jan 2016 – Apr 2018

- Delivered customized financial and insurance solutions to diverse clients.
- Conducted comprehensive financial assessments and risk management consultations.
- Pioneered a sales strategy that significantly boosted performance and client retention.

Project Coordinator

DALC Education | Aug 2013 – Sep 2015

- Managed construction projects, ensuring delivery within budget and schedule constraints.
- Developed budgets, tracked expenses, and allocated resources for optimal execution.
- Conducted evaluations, providing actionable insights for process improvements.

EDUCATION

Malmo University | Sep 2019 – Present

- *Master's in urban planning and Sustainability*

Kisii University | Sep 2010 – Dec 2013

- *Bachelor of Commerce (Finance, Banking, and Management)*

CERTIFICATIONS

PROJECTS

Omlastningscentral Bike Project – Eskilstuna Kommun | Sep 2023 – Nov 2023

- Successfully implemented an environmentally sustainable bike transportation initiative as solution to traffic congestion in the Eskilstuna city.

Projektet Stockholm Heat, Innovationssamordnare Senseable Stockholm Lab June 2024-Sep 2024

- Partnered to data using city scanners to identify areas affected by heat waves during summer 2024 focusing in Hammarby, Stockholm

VOLUNTEERING & MENTORING

Nipe Sauti Africa

- Delivered motivational talks and educational workshops in schools.
- Provided mentorship for high school students, focusing on career and personal development.

INTERESTS

Hiking, Golf, Reading, Football.
