

LEVI OCHIENG ONGOK

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EDUCATION

Bachelor of Business Information Technology

KCA University, Nairobi

Expected Graduation: December 2025

Kenya Certificate of Secondary Education

Jamhuri High School

Grade Attained C+

EXPERIENCE

RICO TECH

IT Assistant / E-commerce Developer

- Developed and managed an e-commerce website using PHP and MySQL.
- Implemented user authentication and session management.
- Designed and optimized database structures for product listings.
- Improved website responsiveness and user experience using CSS and JavaScript.
- Provided customer support and gained strong communication skills through customer interaction.

FREELANCE PROJECTS

Data Analyst & Web Developer — Ongoing (Remote & On-Site)

- Conducted data cleaning, transformation, and visualization using Excel, SQL, and Power BI for small businesses in Nairobi.
- Helped local retailers and service providers understand sales trends, inventory movement, and customer behavior.
- Designed interactive dashboards and automated reports for decision support.

RUE STORES

Technician in IT hardware 07/2023 – current

- Professionally communicated with customers providing comprehensive support.
 - Analyzed and understood provided technical information for repair work.
 - Kept written records of repairs and maintenance work for reliable recordkeeping.
 - Configured computer hardware to suit exact requirements.
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PROJECTS

- **RUE STORES E-commerce Website:** Developed and maintained an online store with features such as a shopping cart, filters, user authentication, and product categorization.
- **RICO TECH:** Developed and maintained an online store with features such as a shopping cart, filters, user authentication, and product categorization.
- **Sales Analytics Dashboard (Nairobi Retail Client):** Developed in Power BI to analyze daily sales, fast-moving products, and revenue trends.
- **Customer Churn Report:** Identified behavioral patterns using Excel and SQL from a local service provider's historical customer data.
- **Product Management System:** Designed a system to manage product listings, including adding, editing, and deleting products with images.
- **Shopping Cart & Order System:** Implemented a shopping cart functionality that dynamically updates total prices and sends order details to the database.
- **Campus Rental Management System:** Developed a rental management system using C# and PostgreSQL to handle property listings, tenant records, and rental payments.
- **Hospital Management System:** Built a hospital management system using PHP and MySQL to manage patient records, doctor appointments, and billing.

TECHNICAL SKILLS

- **Data & Analytics:** Excel (Advanced), Power BI, Python (Pandas, NumPy), SQL
- **Programming Languages:** PHP, JavaScript [REACT], HTML, CSS [BOOTSTRAP] , C# , JAVA,
- **Database Management:** MySQL, PostgreSQL, SQL Server
- **Web Development:** E-commerce websites, User Authentication, Session Management
- **Networking:** Basic networking concepts and troubleshooting
- **Soft Skills:** Communication, Technical Support, Report Writing, Time Management
- **Other Skills:** Responsive Design, API Integration

Hobbies & Interests

- Web Development
- Learning new technologies
- Networking and System Administration
- Customer Interaction & Support

