

Bank Marketing Campaign Analysis Report

1. Introduction

This report analyzes a bank's marketing campaign data to identify factors influencing customer subscriptions to term deposits.

2. Dataset Overview

- **Total Records:** 41,188
- **Features:** 21
- **Target Variable (y) Distribution:**
 - No: 36,548 (89%)
 - Yes: 4,640 (11%)
- **No Missing Values**

3. Key Insights

3.1 Correlation Analysis

- `duration` of the last call is the most influential factor.
- `euribor3m`, `nr.employed`, and `emp.var.rate` are highly correlated.

3.2 Categorical Feature Impact

- **Job Type:** Students and retirees have a higher subscription rate.
- **Marital Status:** Singles show a slightly higher tendency to subscribe.
- **Contact Method:** Cell phone contact results in higher conversions than telephone.

4. Visual Analysis

- The dataset is imbalanced, with significantly more "no" responses.
- Customers contacted in **March, September, and December** show a higher subscription rate.

5. Business Recommendations

- Focus marketing efforts on retirees and students.
- Optimize call durations for better engagement.
- Prefer cell phone contact over telephone calls.
- Target customers in months with higher conversion rates.

6. Conclusion

This analysis helps the bank refine its marketing strategies to improve customer conversion rates effectively.