Freight Train Management System (FTMS)

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1. Requirements Analysis:

For Administrators:

- Optimized Scheduling: Enhances train utilization by optimizing schedules based on cargo availability, ensuring no train runs empty.
- Real-time Monitoring: Offers live tracking of trains, enabling quick decisions on rerouting or schedule adjustments in case of delays.
- Profit Maximization: Facilitates profit tracking and identifies profitable routes and cargo types.
- *Customer Satisfaction*: Improves service reliability and communication with customers regarding cargo status, boosting customer trust and retention.

For Users (Customers):

- Easy Booking and Tracking: Provides a user-friendly interface for cargo booking and real-time tracking of cargo status and train location.
- *Flexible Scheduling*: Allows customers to select preferred shipping dates and track estimated arrival times, enhancing convenience.
- *Transparent Pricing*: Offers insights into pricing models based on cargo type, weight, and distance, ensuring transparency.

2. Features of the System:

- Cargo Booking: Interface for customers to book cargo shipment, including type, weight, and destination.
- Dynamic Train Scheduling: Automated scheduling system that optimizes train routes and timings based on cargo availability and destination.
- Real-Time Tracking: Live updates on train location and cargo status for both customers and administrators.
- *Profit and Performance Analytics*: Dashboards displaying profit margins, train efficiency, and route profitability.

3. Setup and Collected Parameters

Setup Parameters:

- Station Details: Name, Location, Capacity.
- Train Details: ID, Type (Gas, Liquid, Solid), Capacity.
- User Accounts: Customer and Administrator profiles, including access rights and preferences.

Collected Parameters:

- Cargo Information: Booking ID, Customer ID, Cargo Type, Weight, Booking Date, Destination.
- Scheduling Data: Train assignments, route optimizations, departure and arrival times.
- Operational Metrics: Train location, delay instances, and causes.
- Financial Metrics: Revenue by route, cost of operations, profit margins.

4. Data Analytics Dashboards and Quantifiable Metrics

Dashboards:

- Operational Efficiency: Visualization of train schedules, utilization rates, and delay frequencies.
- *Financial Performance*: Comprehensive views of revenue, costs, and profits by route, train type, and cargo type.
- Customer Engagement: Analytics on booking trends, customer feedback scores.

Quantifiable Metrics:

- Load Factor: Percentage of train capacity utilized.
- On-time Arrival Rate: Percentage of trains arriving on time.
- Profit Margin: Net profit as a percentage of revenue.
- Customer Satisfaction Index: Based on feedback and repeat bookings.

5. Relational Tables:

- Stations: StationID (PK), Name, Location.
- Trains: TrainID (PK), Type, Capacity.
- Cargo: CargoID (PK), Type, Weight, TrainID (FK), BookingID (FK).
- Schedules: ScheduleID (PK), TrainID (FK), DepartureStationID (FK), ArrivalStationID (FK),
 DepartureTime, ArrivalTime.
- Customers: CustomerID (PK), Name, ContactInfo.
- Bookings: BookingID (РК), CustomerID (FК), CargoID (FК), BookingDate, Status.
- Profits: RecordID (PK), TrainID (FK), ProfitAmount.

6. ER Diagram:

