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## **ABSTRACT**

The Online Feedback System is a web-based platform developed using PHP and MySQL, designed to facilitate effective communication between students and faculty within an academic department. The system allows students to securely log in and submit feedback on courses, faculty performance, and departmental services. Each feedback submission is stored in a structured MySQL database and can be accessed by authorized faculty members or administrators to gain insights into student experiences. Built with PHP for backend processing and HTML, CSS, and JavaScript for the user interface, the system provides a responsive and user-friendly experience. Asynchronous data handling through AJAX enables smooth interactions without the need for page reloads. Authentication and session management ensure secure access for different user roles such as students, faculty, and department heads.

This application supports features like structured feedback forms, optional file uploads (e.g., related documents or screenshots), and real-time updates. Feedback is categorized by course and faculty, helping streamline the review process and ensuring relevant insights reach the appropriate recipients. The system encourages transparency and continuous academic improvement by making student voices more accessible to educators. Technologies used: PHP, MySQL, HTML, CSS, JavaScript.

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