

Electronic Reservation Slip



IRCTC E-Ticketing Agent



- 1. You can travel on e-ticket sent on SMS or take a Virtual Reservation Message (VRM) along with any one of the prescribed ID in original. Please do not print the ERS unless extremely necessary. This Ticket will be valid with an ID proof in original. Please carry original identity proof. If found traveling without original ID proof, passenger will be treated as without ticket and charged as per extent Railway Rules.
- 2. Valid IDs to be presented during train journey by one of the passenger booked on an e-ticket: Voter Identity Card / Passport / PAN Card / Driving License / Photo ID card issued by Central / State Govt / Public Sector Undertakings of State / Central Government ,District Administrations , Muncipal bodies and Panchayat Administrations which are having serial number / Student Identity Card with photograph issued by recognized School or College for their students / Nationalized Bank Passbook with photograph /Credit Cards issued by Banks with laminated photograph/Unique Identification Card "Aadhaar"
- 3. Service Accounting Code (SAC) 996411: Local land transport services of passengers by railways for distance upto 150 KMs Service Accounting Code (SAC) 996416: Sightseeing transportation services by railways for Tourist Ticket Service Accounting Code (SAC) 996421: Long distance transport services of passengers through rail network by Railways for distance beyond 150 KMs
- 4. In case the ticket has been booked in advance before implementation of GST and the same is cancelled after implementation of GST, Refund amount due as per refund shall be refunded to passenger. However total amount of service change charged at the time of booking shall not be refunded to passenger in cash/ shall not be transferred in the account in which transaction took place in case of e-Tickets etc.
- Refund of service tax shall be made only after Ministry of Railways gets refund from the department. The cancelled ticket shall be treated be as credit note for getting refund of service tax amount.
- 6. General rules/ Information for e-ticket passenger have to be studied by the customer for cancellation & refund.

回到的影響的影響的發展

PNR No: 4448818979	Train No. & Name: 22625/SBC DOUBLE DECK	Quota: TATKAL
Transaction ID: 100001421889691	Date of Booking: 01/09/2018 10:35AM	Class: CC
From: CHENNAI CENTRAL [MAS]	Date of Journey: 02/09/2018	To: BANGALORE CY JN [SBC]
Boarding: CHENNAI CENTRAL [MAS]	Date of Boarding: 02/09/2018	Scheduled Departure: 02/09/2018 07:25*
Resv Upto: BANGALORE CY JN [SBC]	Scheduled Arrival: 02/09/2018 13:10	Adult: 2 Child: 0
Passenger Mobile Number: 9789216160	ATAS Opted : No	Distance: 362

FARE DETAILS:

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1	Ticket fare **	₹ 1,360.00	One Thousand Three Hundreds Sixty Only				
2	IRCTC Service charges#	₹ 0.00	Only				
3	Agent Service Charge#	₹ 40.00	Forty Only				
4	PG Charge	₹ 10.20	Ten and Twenty Paise Only				
5	Insurance Amount	₹ 0.00					
6	Total	₹ 1,410.20	One Thousand Four Hundreds Ten and Twenty Paise Only				

^{**} Inclusive of GST - ₹ 64.58 Only

PASSENGER DETAILS:

S.No.	Name	Age	Sex	BookingStatus	CurrentStatus	
1	M VADIVELAN	36	М	C4L/70/CNF/CNF/WS/	C4L/70/CNF/CNF/WS/	BLANK
2	KARTHIKVIGNESH	25	М	C4L/69/CNF/CNF/AS/	C4L/69/CNF/CNF/AS/	BLANK

GST DETAILS: Invoice Number: PS18444881897911

SAC Code	Supplier Information		Receipient Information				CGST SGST/UGST		IGST		
	GSTIN	State Code/Name	GSTIN	Name	Address	Taxable Value	Rate Amount	Rate Amount	Rate	Amount	Total Tax
996421	07AAAGM02	89C1ZL 33/Tamil Nadu	33AAECS9043E	1ZI Standard Chartered	HaddowsRoad	1295.42			5.0	64.58	64.58

Place of Supply :CHENNAI CENTRAL [MAS] Ticket Printing Time :01/09/2018 10:35AM

क्या आप जानते हैं कि आपके किराये का 43% देश के आम नागरिक वहन करते हैं?

Are you aware that 43% of your fare is borne by the common man?

Show your support and help India become corruption free. GO to http://pledge.cvc.nic.in and get a certificate from Central Vigilance Commission

AGENT DETAILS:

PSP's Agent : GI Technology(Hermes) Corporate Name : CARLSON WAGONLIT TRAVEL(INDEL0293164)

RSP's Name : MANOJ THAKUR EmaillD: averma@carlsonwagonlit.co.in Phone No. : 9818282684

ADDRESS: 1st FLOOR MAIN GOLF COURSE ROAD CENTRUM PLAZA TOWER C SECTOR 53 GURGOAN,,-122001

Important:

- 1. Only confirmed/RAC/Partially confirmed E-ticket is valid for travel. Fully Waitlisted E-ticket is invalid for travel if it remains fully waitlisted after preparation of chart and the refund of the booking amount shall be credited to the account used for payment for booking of the ticket. Travelling on a fully waitlisted e-ticket is illegal.
- 2. For details, rules and Term and conditions of E-ticketing services, please visit www.irctc.co.in.
- * New Time Table is effective from 01 Oct 2016. Departure time and Arrival Time printed on this ERS/VRM is liable to change. Please Check correct departure, arrival from Railway Station Enquiry, Dial 139 or SMS RAIL to 139

[#] Services Charges per e - ticket irrespective of number of passengers on the ticket.

- 4. There are amendments in certain provision of Refund Rules. Refer Amended Refund Rules w.e.f 12-Nov-2015.(details available on www.irctc.co.in under heading Refund Rules-> Cancellation of Ticket and Refund Rules 2015.)
- Refund Rule--> Cancellation of Ticket and Refund Rules 2015.)

 5. The accommodation booked is not transferable and is valid only if the ORIGINAL ID card prescribed is presented during the journey. The ERS/VRM/MRM along with valid id card of any one the passenger booked on e-ticket proof in original would be verified by TTE with the name and PNR on the chart. If the Passenger fail to produced/display ERS/VRM due to any eventuality(loss, damaged mobile/laptop etc.) but has the prescribed original proof of identity, a penalty of Rs.50/- per ticket as applicable to such cases will be levied. The ticket checking staff on board/off board will give excess fare ticket for the same.
- 6. E-ticket cancellations are permitted through respective agent website only
- PNRs having fully waitlisted status will be dropped and the names of the passengers will not appear on the chart. They are not allowed to board the train. However the namesof PARTIALLY waitlisted/confirmed and RAC will appear in the chart.
- Obtain certificate from the TTE /Conductor in case of (a) PARTIALLY waitlisted e-ticket when LESS NO. OF PASSENGERS travel, (b)A.C.FAILURE, (c)TRAVEL IN LOWER CLASS. This original certificate must be sent to GGM (IT), IRCTC, Internet Ticketing Centre, IRCA Building, State Entry Road, New Delhi-110055 after filing TDR online within prescribed time for claiming refund.
- 9. In case of Partial confirmed/RAC/Wait listed ticket, TDR should be filed online within prescribed time in case NO PASSENGER is travelling for processing of refund as per Railway refund rules
- 10. While TDR refund requests are filed & registered on IRCTC website www.irctc.co.in, they are processed by Zonal Railways as per Railway Refund Rules.(detail available on www.irctc.co.in under heading General Information.
- 11. In Premium Special Train cancellation is not allowed.
- 12. Confirmed ticket can be cancelled upto thirty minutes before scheduled departure of the train. However, no refund shall be granted on cancellation of confirmed ticket after four hours before the scheduled departure of train.
- 13. RAC/partially confirmed Ticket can be cancelled upto thirty minutes before scheduled departure of the train. However, refund will be granted as per provisions of extant Railway Refund Rule.
- 14. In case, on a party e-ticket or a family e-ticket issued for travel of more than one passenger, some passengers have confirmed reservation and others are on RAC or waiting list, full refund of fare, less clerkage, shall be admissible for confirmed passengers also subject to the condition that the ticket shall be cancelled online or online TDR shall be filed for all the passengers upto thirty minutes before the scheduled departure of the train
- 15. For Suvidha Train, only 50% refund is allowed in case of cancellation of Confirm/RAC tickets upto 6 hours before the scheduled departure of the train or preparation of chart whichever is earlier.
- 16. In case of Train Cancellation, full refund will be granted automatically by the System. However, if the train is cancelled partially on its run, passengers are required to file TDR within 72hrs from schedule departure of the train from the passenger's boarding station.
- 17. Passengers are advised not to carry inflammable/dangerous/explosive/articles as part of their luggage and also to desist from smoking in the trains.
- 18. Variety of meals available in more than 1500 trains. For delivery of meal of your choice on your seat log on to www.ecatering.irctc.co.in or call 1323 Toll Free. For any suggestions/complaints related to Catering services, contact Toll Free No. 1800111321 (07.00 hrs to 22.00 hrs)
- 19. Railway Security Helpline No.182
- 20. ALL India Passenger Helpline no 138
- 21. PNR and train arrival/departure enquiry no. 139
- 22. To report unsavoury situation during journey, Please dial railway security helpline no. 182
- 23. All the Terms and conditions specified will be applicable in case of opting Travel Insurance facility. Please Refer Travel Insurance's Terms & Conditions available on Home page of www.irctc.co.in website.
- 24. Never purchase eticket from unauthorized agents or persons, using their personal IDs for commercial purposes. Such tickets are liable to be forfeited under section (143) of the Indian Railway Act 1989. List of authorized agents are available on www.irctc.com ETicket Agent Locator
- 25. PSP Customer care Details Contact us on: 24* 7 Hrs Customer Support at 1800 108 1080 or Mail To: customercare@hermes-it.in