JEREMY BARBER

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EXPERIENCE

IT Support Technician
LV NET

📅 Dec 2020 - Current 📍 LV, NV

- Researched, diagnosed, troubleshot and identified solutions to hardware and software related issues customers were experiencing reducing client attrition and increasing quality of service.
- Informed potential clients about services and converted them into customers resulting in an additional $25,000 in yearly revenue for the company within a two month period.
- Updated and created accounts for clientele allowing them to manage their payments and file trouble tickets online.

Full Stack Developer
WebMall

📅 May 2020 - Dec 2020 📍 LA, CA

- Designed and developed routes, controllers, tables and stored procedures using MSSQL and NodeJS, creating RESTful API services which were integrated in the invoice, order and discount features built in ReactJS.
- Improved security of features created in ReactJS and NodeJS by implementing role guards, form validation and data validation.
- Worked alongside other developers in an agile environment, performed code reviews and deployed features with git.

Benefits Advisor
American Income

📅 Jan 2020 - May 2020 📍 LV, NV

- Prospected and converted dozens of residents into customers after providing personal recommendations.
- Communicated with and re-enrolled previous clientele, protecting their families and driving company revenue higher.

GEOINT Analyst
U.S. Army

📅 Mar 2016 - Dec 2019 📍 U.S.

- Collaborated with several GEOINT, HUMINT, and SIGINT analysts while producing intelligence products used for mission planning, target development, damage assessment, and counterterrorism by deployed units within three COCOMs.
- Utilized imagery analysis tools and methodology to create imagery derived products that led to disruptions in enemy efforts and successful kinetic strikes, while adhering to National Geospatial Intelligence Agency (NGA) standards.
- Produced a quantitative and qualitative report for a pilot program under the Joint Artificial Intelligence Center (JAIC), utilized by key decision makers to improve the functionality of AI.
- Constructed presentations and briefed dozens of high level personnel from military departments, government agencies, and defense contracting companies on intelligence related matters.
- Identified and resolved network and software related issues involving RHEL7, Windows, and antenna/radio devices.

SKILLS

Development and IT

- Front-End: HTML5, CSS3, Bootstrap, JavaScript, jQuery, ReactJS, JSON, Formik, Yup
- Middle-Tier: NodeJS, Tedious, Mongoose, MySQL, Joi, JWT, BCRYPT
- Back-End: MongoDB, FireBase, MSSQL, MySQL
- Networking, Information Security, Information Assurance, Cybersecurity

Customer Relations

- Sales, Cash Handling, Relationship Building, Problem Solving, Critical Thinking, Presentations and Demos, Research, Collaboration, CRM Systems

SELECT PROJECTS

Mr. Electronics
- Users can view products, filter by category and checkout using Stripe.
- Tech: Stripe API, React Context API, Cloud Functions, Authentication, Formik, Yup

Favorite Movies
- Users can add to favorites, search movies and post comments.
- Tech: Movie database API, React Bootstrap, FireBase

Quick Social
- Users can make posts, add friends and view the news.
- Tech: ReactJS, NodeJS, MySQL, JWT, BCRYPT, Reddit API

AWARDS

🎖 **Army Commendation Medal**

🎖 **2x Army Achievement Medal**

EDUCATION

✴ **Security+, CompTIA**
2019

✴ **GEOINT Professional Certification, NGA**
2018

🏛 **Intelligence Operations, Cochise College**
2016