

# JEREMY BARBER

Web developer (1+ year) with a background in IT (2 years), sales (2 years) and intelligence operations (3.5 years). Experienced in designing and developing user interfaces, RESTful APIs, databases, and responsive web-sites. Proven ability to convert requirements into software and improve workflow.

## CONTACT

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📌 Jeremy Barber

## SKILLS

### Programming

#### Front End:

HTML5, CSS3, Bootstrap, JavaScript, jQuery, ReactJS, JSON, Formik, Yup

#### Middle Tier:

NodeJS, ExpressJS, Joi, JWT, BCrypt, CORS, Helmet

#### Back End:

SQL, MongoDB, Firebase

### IT

#### Networking

Configure, support and maintain network infrastructure

#### Cybersecurity

Risk management, Threat analysis and prevention, Identity and access management

### Soft Skills

#### Customer Relations

Communication, CRM Tools, Relationship Building, Sales

#### Analysis

Research, Critical Thinking, Problem Solving

## EDUCATION

🔥 Security+, CompTIA 2018  
🔥 GEOINT Professional Certification, NSA 2018  
🔥 Intelligence Operations, Cochise College 2016

## WORK HISTORY

📅 Dec 2020 - Current

📍 LV NET, Las Vegas

### IT Technician

- Diagnosed, troubleshoot and resolved a range of software, hardware and connectivity issues. Excelled in inquiring about complications, researching, analyzing and rectifying problems which improved quality of service and reduced client attrition.
- Converted dozens of residents into clients increasing yearly revenue by over \$25,000 within two months.
- Created and managed accounts for clientele ensuring the ability to make payments and file trouble tickets through their online portals.

📅 01/2020 - 12/2020

📍 WebMall, Las Angeles

### Full Stack Developer

- Designed and developed RESTful services for invoice, discount and order features of the application.
- Built new ReactJS components for customer, vendor and admin-facing pages with role guards and conditional rendering for identity and access management.
- Enhanced security of features using form and data validation in ReactJS and NodeJS respectively, preventing SQL injection attacks.
- Worked alongside other developers in an agile environment to resolve bugs and implement features preventing system-breaking code from entering the repository.
- Increased user experience by implementing Flexbox and media queries that guarantee mobile responsiveness.
- Utilized Git for version control enabling rollbacks in the event erroneous code disrupted performance of the application.

📅 Jan 2020 - May 2020

📍 American Income

### Benefits Advisor

- Performed outbound calls, met with prospects and converted dozens of residents into clients.
- Increased customer retention by outreaching to previous clientele and re-enrolling them into benefit programs.
- Maintained logs of interactions with leads and customers in proprietary CRM.

📅 Mar 2016 - Dec 2019

📍 U.S. Army.

### GEOINT Analyst

- Established and encrypted communication channels, resolved connectivity and software issues in RHEL7, Windows and those involving radio devices for which two Army Achievement Medals were received.
- Earned an Army Commendation Medal for optimizing workflow, resolving hardware and software related issues, and assisting countless commanders' decision making through the exploitation of Full Motion Video (FMV).
- Collected over 3000 data points and produced a quantitative and qualitative assessment for a pilot program under the Joint Artificial Intelligence Center (JAIC), used by key decision makers to improve the functionality of AI.
- Created macros in excel that optimized workflow, enabled quick collation of data and analysis, reducing analyst burden and decreasing product creation time by over 30%.
- Produced a continuity book with instructional guides for incoming analysts reducing time spent on-boarding and training by several weeks.