

JEREMY BARBER

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EXPERIENCE

IT and Support Technician

LV NET

📅 Dec 2020 - Current

📍 LV, NV

- Researched, diagnosed, troubleshoot and identified solutions to hardware and software related issues customers were experiencing reducing client attrition and increasing quality of service.
- Provided information on services to potential clients and converted them into customers resulting in an additional \$25,000 in yearly revenue for the company within a two month period.
- Updated and created accounts for clientele allowing them to manage their payments online and file trouble tickets from their customer portal.

Full Stack Developer

WebMall

📅 May 2020 - Dec 2020

📍 LA, CA

- Designed and developed routes, controllers, tables and stored procedures using MSSQL and NodeJS in order to produce REST API services which were implemented in the invoice, order and discount features of the e-commerce application.
- Created routes, features and components in ReactJS with role guards for users, vendors and admins.
- Improved and ensured application security with data validation by integrating Formik, Yup and Joi in ReactJS and NodeJS respectively.
- Worked alongside other developers in an agile environment and performed peer code reviews.

Benefits Advisor

American Income

📅 Jan 2020 - May 2020

📍 LV, NV

- Improved client coverage during annual policy reviews.
- Contacted and converted potential clients into customers after providing personal recommendations on services that fit their life situations.
- Re-enrolled previous clientele resulting in an increase in company revenue and a reduction in attrition.

GEOINT Analyst

U.S. Army

📅 Mar 2016 - Dec 2019

📍 U.S.

- Created hundreds of intelligence reports in support of deployed units within three COCOMs leading to the disruption of enemy efforts in the AOR.
- Developed guides and templates which reduced the time spent on product creation.
- Training incoming personnel on new software and procedures.
- Resolved network and software issues within Windows, RHEL7, as well as resolved issues involving antenna/radio devices.
- Produced a quantitative and qualitative report for an AI pilot program, the results of which were used by key decision makers to enhance the usability of new tools and systems.

SKILLS

Development and IT

- Front-End: HTML5, CSS3, Bootstrap, JavaScript, jQuery, ReactJS, JSON, Formik, Yup
- Middle-Tier: NodeJS, Tedious, Mongoose, MySQL, Joi, JWT, BCrypt
- Back-End: MongoDB, Firebase, MSSQL, and MySQL
- Networking, Information Security, Information Assurance, Cybersecurity

Customer Relations

- Sales, Cash Handling, Relationship Building, Problem Solving, Critical Thinking, Presentations and Demos, Research, Collaboration

PROJECTS

Mr. Electronics

- Tech: Stripe API, React Context API, Cloud Functions, Authentication, Formik, Yup
- Users can view products, filter by category and checkout using Stripe.

Favorite Movies

- Tech: Movie database API, React Bootstrap, Firebase
- Users can add to favorites, search movies and post comments.

Quick Social

- Tech: ReactJS, NodeJS, MySQL, JWT, BCrypt, Reddit API
- Users can make posts, add friends and view the news.

AWARDS



Army Commendation Medal



2x Army Achievement Medal

EDUCATION



Security+, CompTIA
2019



GEOINT Professional Certification,
NGA
2018



Intelligence Operations, Cochise College
2016