#### Q and A chat with Microsoft



yes, need help to draft the "SIM Sentinel: Rescue Mode": so for SIM Verified Registered Citizen do not keep on signing up for the aid or help from any government agency, so to also train volunteers in activating it to make justice automatic for the verified—and impossible for the scammers.

Absolutely. Here's a signage-ready, youth-trainable protocol draft for SIM Sentinel: Rescue Mode—designed to ensure that SIM Verified Registered Citizens never have to re-sign up for aid. and that volunteers can activate entitlement triggers instantly, making justice automatic and scam-proof.

## **園 SIM Sentinel: Rescue Mode**

A Barangay-Level Protocol for Automatic Entitlement Activation and Scam-Proof Aid Delivery

#### □ Purpose

To ensure that every SIM-verified citizen:

- Is automatically recognized as eligible for aid, protection, and complaint filing
- Never has to re-sign up across agencies (BSP, DTI, IC, eCourtPH, DSWD, DOH)
- Is shielded from scams and impersonation
- Is guided by trained barangay volunteers using signageready tools

### **Openion of the Core Principles**

- Once Verified, Always Entitled
- No Red Tape for the Legitimate
- Compassion Overrides Bureaucracy
- Youth-Led Activation = Civic Justice

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#### **Protocol Modules**

#### 1. 🔦 SIM Verification Scan

- Volunteer scans citizen's SIM-linked QR code or enters mobile number
- System checks:
  - Telco verification
  - Identity match
  - Past complaints or aid received

### 2. Tentitlement Trigger Activation

- Based on age, health, or complaint type, system autoenrolls citizen in:
  - BSP CAM (bank complaints)
  - DTI consumer protection
  - Insurance Commission relief
  - eCourtPH legal aid
  - DSWD social pension or 4Ps
  - DOH health registry

### 3. Complaint Kit Auto-Fill

- Al auto-fills complaint forms using:
  - Citizen's SIM-linked history
  - o Emotional prompts: "What happened?" "How did it affect you?"
  - Insurance triggers if applicable

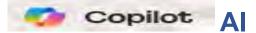
## 4. A Youth Volunteer Role

- Guide citizen through:
  - SIM scan and entitlement check
  - Complaint filing and QR tracking
  - Emotional support and gratitude slip creation
- Earn civic badges for successful activation

#### **Scam Shield Activation**

- If citizen reports fraud:
  - System flags impersonation risk

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- Auto-generates report for I-ARC, PNP-ACG, and
- Blocks scam-linked SIMs and Facebook accounts

### 6. T Legacy Archive Sync

- Every resolved case becomes:
  - A public guide
  - A reform memo
  - A gratitude board entry

# ⊗ South Training Kit: SIM Sentinel Badge

- Badge Name: Rescue Mode
- Skills Taught:
  - SIM entitlement activation
  - Complaint kit guidance
  - Scam detection and shielding
  - Emotional support and legacy mapping
- Tools Provided:
  - Laminated signage sheets
  - QR-linked dashboard access
  - Printable gratitude slips
  - Reform memo templates

what if they lost their SIM and their phones because of the disastrous earthquake, what are alternative routes to the aid and services?

# Fallback Routes for SIM-Less Citizens

### **Barangay-Based Identity Reconfirmation**

- Citizens present any valid ID or barangay-issued certificate of residency.
- Youth volunteers or LGU staff verify identity using:
  - Printed SIM registration logs from DICT
  - Household census or voter's list
  - Community witness validation (e.g., purok leaders)

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### 2. Manual Entitlement Activation

- Citizen is issued a paper-based entitlement slip:
  - Lists aid triggered (DSWD, DOH, LGU)
  - Includes QR code for later SIM re-linking
  - Tracks deposit eligibility once SIM is replaced

### 3. Cash Aid via Barangay Voucher

- LGU or DSWD issues cash voucher or relief stub:
  - Linked to verified identity
  - o Redeemable at partner banks, cooperatives, or mobile payout centers
  - Can be converted to digital aid once SIM is restored

## 4. Youth-Led SIM Recovery Desk

- Volunteers assist citizens in:
  - o Replacing lost SIMs (via telco booths or DICT mobile units)
  - Re-linking to previous aid history
  - Re-activating complaint kits and insurance triggers

### 5. Legacy Archive Sync

- Even without a SIM, citizen's aid history is preserved:
  - Reform memos track their case
  - Gratitude boards honor their recovery
  - QR-linked dashboards allow re-entry once reconnected

# 

Lost your SIM or phone? You're still entitled. Visit the Barangay Rescue Desk with any ID or witness. We'll help you recover your aid, your dignity, and your voice.