

# IGBOABUCHUKWU, ONYEBUCHI JUDITH

---

Email: judithonyebuchi23@gmail.com | Phone: +234 (0) 8148062880, +234 (0) 8152867272

Address: Okokomaiko, Ojo, Lagos, Nigeria

---

## PROFESSIONAL PROFILE

---

A tech-savvy graduate with an academic background in Computer science, showcasing a passion for innovation, a strong interest in software development and Customer relations and has a passion for learning new technologies. My aim is to learn and develop new skills that would help further my professional development and contribute towards the growth of any organization I find myself in . I'm an organized and dependable individual who is successful at managing multiple priorities with a positive attitude.

## EDUCATION

---

12|2017 – 06|2023: B.Sc. Computer Science, Federal University of Technology Owerri - Imo

09|2015 – 05|2017: Federal Science And Technical College Yaba – Lagos State, Nigeria -  
West African Senior School Certificate Examination (WASSCE)

## CAREER HISTORY

---

12|2021 – 12|2022: IT Support Assistant

EFAB properties, Abuja, FCT Nigeria.

Duties:

1. Created remote service interaction scenario manuals, defining appropriate triage and response policies for common ticket types.
2. Assisted in technical upgrade projects for clients by working and coordinating with consultants and developers for integrations.

06|2019 – 03|2020: Sales Representative

Multichoice, Ojo, Lagos Duties:

1. Created professional sales presentations and seminars to effectively demonstrate product features and competitive advantages.
2. Developed and delivered engaging sales presentations to convey product benefits

07|2017 – 01|2019: Customer Service Representative

JMO's Global Ventures, Ojo, Lagos

1. Keep records of customer interactions and transactions, recording details of inquirers, complaints or comments as well as action taken.
2. Refer unresolved customer's grievances to designated departments for further investigation.

## KEY SKILLS

---

- Team Oriented quality
- Great communication skills
- Flexibility to work in a dynamic fast paced environment
- Programming
- HTML5, CSS3, JavaScript
- Front-end development
- Confident in MS Word, MS Excel, PowerPoint, Corel draw and Photoshop.

## ADDITIONAL QUALIFICATIONS & CERTIFICATIONS

---

- Introduction to MS Excel – SkillUp by Simplilearn. September 2022 Credential ID: 3748178
- Responsive Web Design – FreeCodeCamp. April 2022

## REFERENCES

---

Available on request