#### PROMISE O. OJO

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<u>LinkedIn</u> | <u>GitHub</u> | <u>Portfolio</u>

**Software Engineer | analyst** 

## PROFESSIONAL SUMMARY

Dedicated IT professional with a keen focus on leveraging technology for impactful solutions. Specialized in developing software solutions in multiple languages, excelling in both Linux and Windows environments. Seasoned in client support within SaaS, with proven ability to contribute to hands-on projects, combining technical and analytical proficiency with a commitment to continuous learning and adaptability.

## RELEVANT SKILLS

- 4 years of development experience with Object-oriented languages, Imperative programming languages, and automated test suites and cases.
- Solid foundation in programming languages including but not limited to Java, C, JavaScript, MySQL, HTML, CSS and PHP
- Proficient in modern technologies and Libraries such as, Laravel, Vscode, Angular.
- Advanced use of Unix, Windows, and Mac OS operating systems
- Strong use of source control tools such as github, SourceTree
- Comprehensive knowledge of software testing and QA methodologies.
- Extensive knowledge of Data Structures, Algorithms, and excellent debugging skills
- Exceptionally skilled in client management, and requirement documentation within SaaS landscape.
- Strong collaboration and communication skills in cross-functional teams, translating client needs to solution.

## WORK EXPERIENCE

Somru Bioscience, PEI | Frontend Developer | 07/2021 – 09/23

- (Technologies: Typescript, HTML, CSS, GitHub, MYSQL, Angular)
- Collaboratively designed and developed user interface that led to a 20% increase in user satisfaction at Somru Bioscience.
- Identified and troubleshooted errors, reducing Mean Time to Resolve by 15% through streamlined client support processes.
- Maintained and enhanced JavaScript code in Angular implementation within a crossfunctional delivery team.
- Designed and enhanced JavaScript-based solution with a focus on achieving 10% automation, specifically for transcribing laboratory pathogen identity barcodes.
- Decreased the time required to generate HL7 messages from 1 month to 1 week by introducing and implementing a comprehensive generic requirement gathering document.

Staples, Charlottetown, PEI | Technology support consultant | 11/2020 – 07/21

- Increased user satisfaction by 20% through expert technical advice, technology recommendation, and security solution via company-based subscription plans.
- Secured client loyalty and commitment by an additional 15% through value-driven client management and communication techniques

#### **EDUCATION**

BSc in Computer Science, Computer Science University of Prince Edward Island- PEI (2023)

**RELEVANT COURSES:** Software Engineering, Data Structures and Algorithms, Database Management, Analysis - Design of Algorithms, Computer Org., and Architecture,

## RECENT PROJECTS

YouTube clone | 09/2023

- (Technologies: HTML, CSS, GitHub, Vscode)
- Developed a web-based replica of YouTube, providing users the ability to view multiple videos.

Nurse Practitioner Information Hub | 01/2022 – 06/2023

Medical Web Application, UPEI (Team Leader).

- (Technologies: PHP, HTML, CSS, Heroku, SourceTree, GitHub, SQL, Rest APIs)
- Led the product development and design team of a web application facilitating nurse practitioners in accessing accredited health care information, resulting in a 40% reduction in patient wait time.
- Collaborated in reviewing and improving QA best practices and test cases documentation directed toward project efficiency
- Implemented Agile project management methodologies boosting productivity by 10%.
- Achieving a 20% reduction in project turnaround time by efficiently translating, client's requirements to development team.

# Flashcard Questionnaire | 09/2022

- (Technologies: Java, Scene Builder)
- Designed and developed a questionnaire flashcard that displays questions and answers.