

# Windows Hello for Business Provisioning Guide for End Users

## *Intended Audience*

This guide is intended for the users who have received an email from IT regarding WHFB being rolled out for their accounts. Users who are part of the rollout should go through the steps listed in this document to provision Windows Hello for Business credentials on their machines. After reading this document if you have any questions regarding the steps, please reach out to your local IT helpdesk.

Once you get confirmation on WHFB policy rollout from CCD, please connect your laptop to VPN for 1 to 2 hours to get required policy pushed. You may restart the laptop once before setting up WHFB as mentioned below.

Once WHFB is rolled out to your machine, Windows Hello for Business provisioning begins with a full screen page with the title **Use your figure print to sign in faster and more securely** and button with the Set up. The user clicks **Set up**.

Login with username and password as usual.



Figure – Login page

WHFB fingerprint setup prompt page. User clicks on Set up button

You are prompted to **Set up figure print**



Figure – WHFB figure print Setup Prompt

User need to provide MFA authentication

User is prompted for MFA authentication

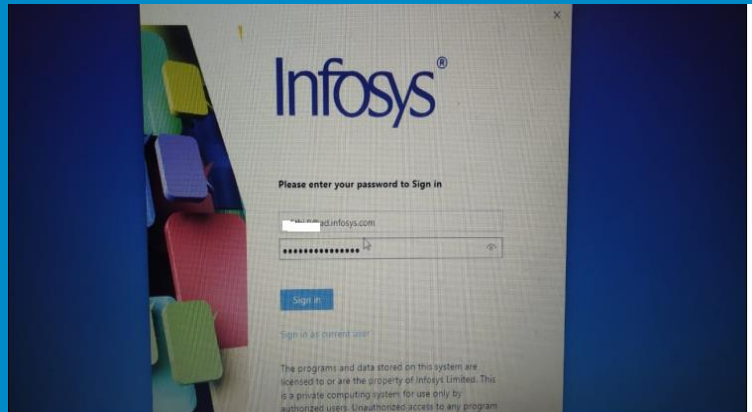


Figure – WHFB MFA Prompt

After a successful MFA, user need to scan figure print as instructed in the prompt

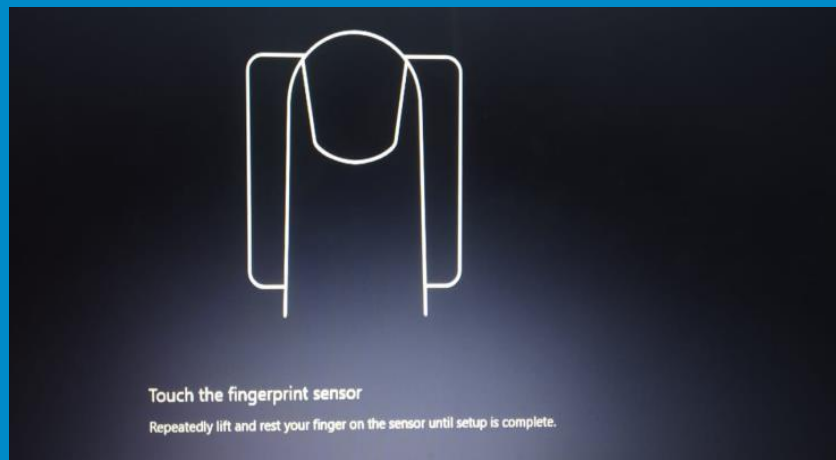
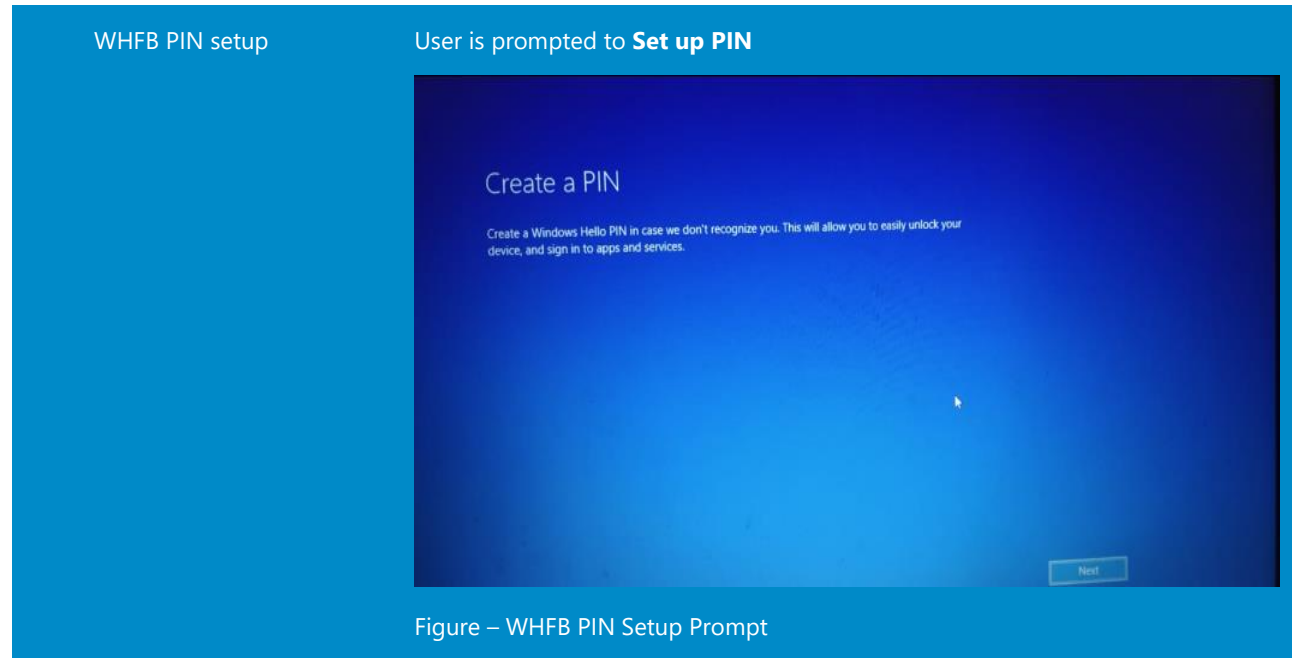


Figure – WHFB figure print Setup Prompt

Once figure print setup is completed, user asked to setup a PIN.



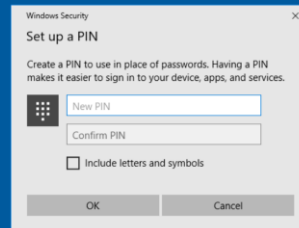
After a successful MFA, the provisioning flow asks the user to create and validate a PIN. As per Infosys standards the PIN must be a minimum of 5 digits/characters.

User Must:

Create a PIN

Confirm PIN

Click OK



Figure– WHFB PIN Set Up

View We'll be ready soon message

Click OK

Once the PIN is setup, you need to wait for at least 30 mins to be able to use it for Authentication.

Verify that PIN creation is successful by viewing the following screen

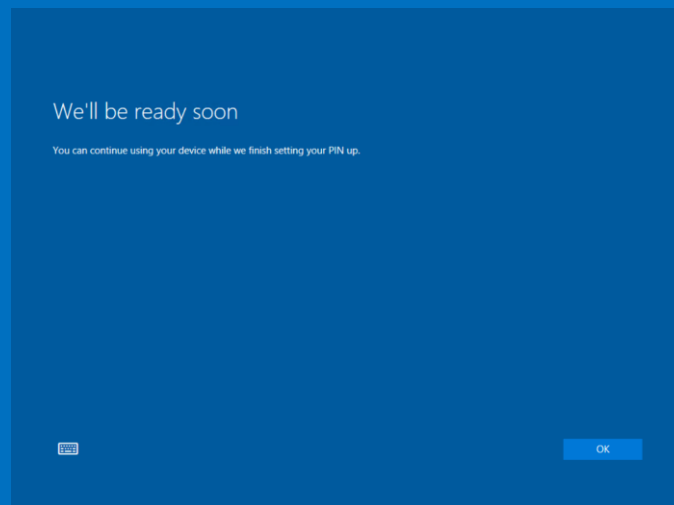


Figure 1 - Completion of WHFB enrollment wizard

## Configure WHFB using Sign-in Options

Go to Sign-in options

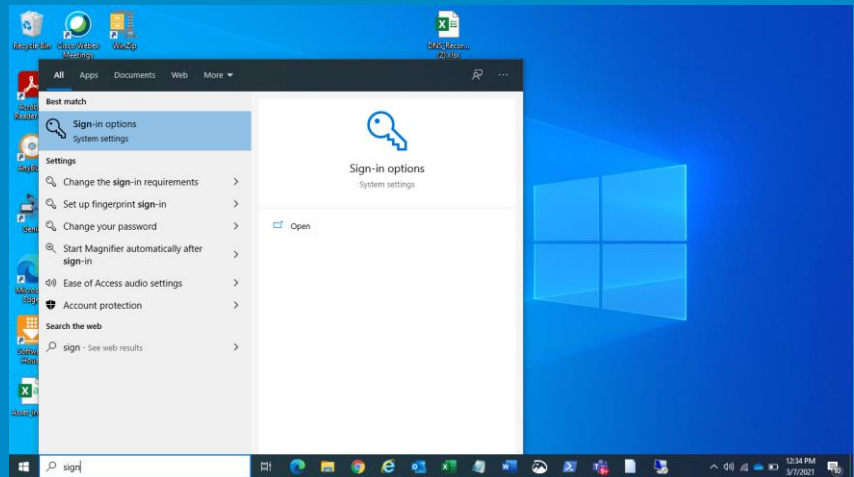


Figure – Sign-in Options

If you see highlighted message in Sign in options window it means that WHFB policy is pushed to user machine. Now user can configure PIN and Biometric gesture. Now click on Windows Hello PIN option and click on Setup

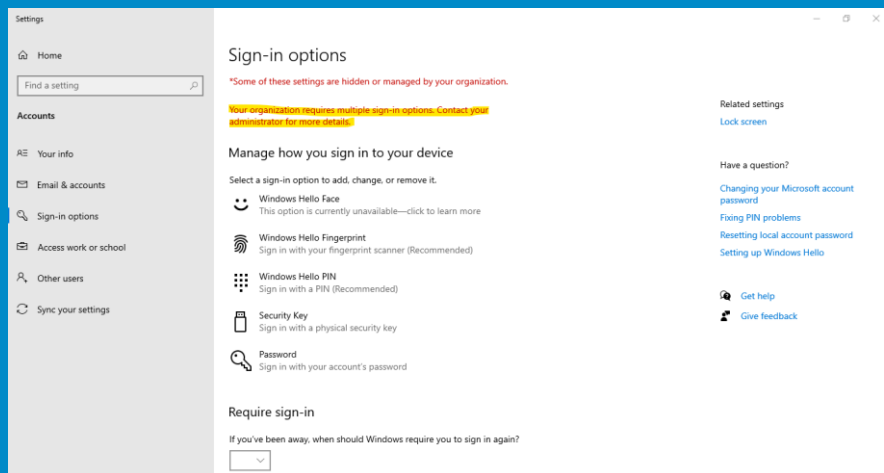


Figure – Sign-in Options

If you don't see highlighted message in Sign in options → Connect the laptop to Infosys VPN → Open command prompt in admin mode → type *gpupdate/force* → press enter. Once the command runs successfully restart the laptop. Take help of location CCD support if you need admin access to run this command.

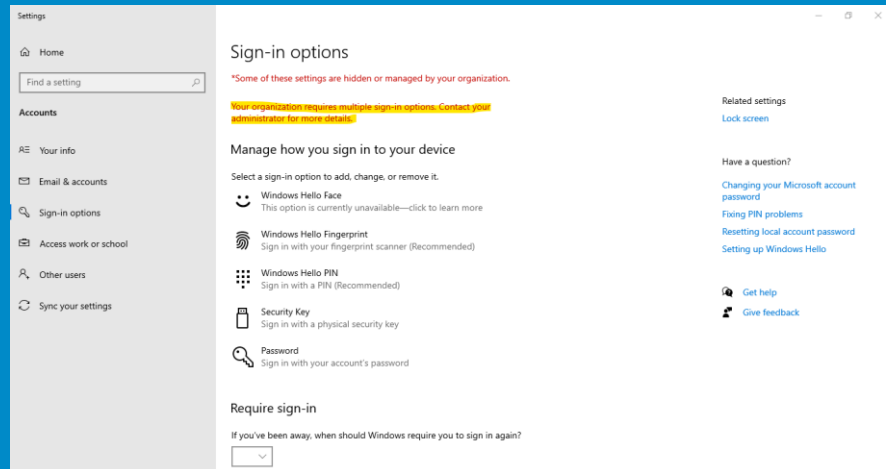


Figure – Sign-in Options

Click OK

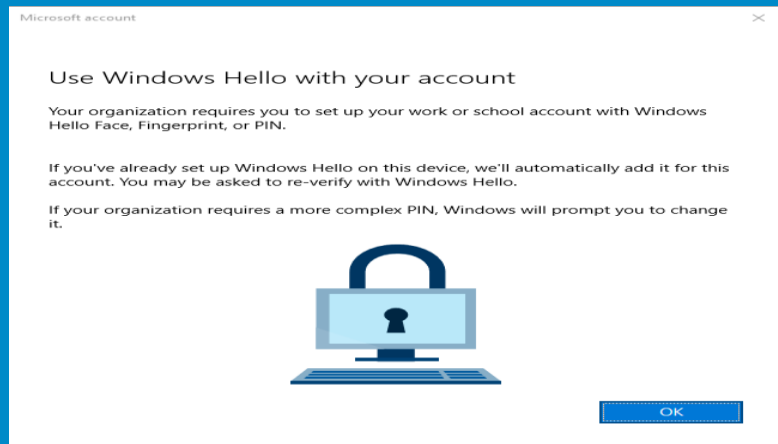


Figure – PIN Setup

## Complete MFA

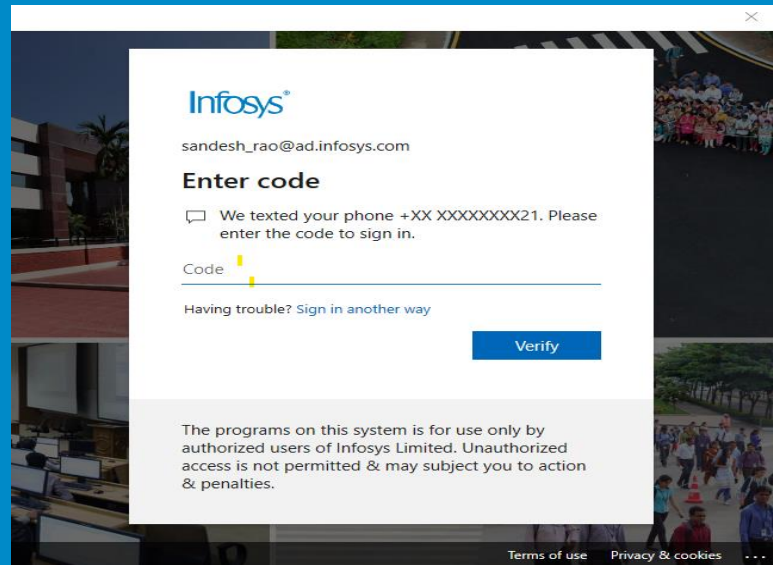


Figure – PIN Setup

## Setup PIN

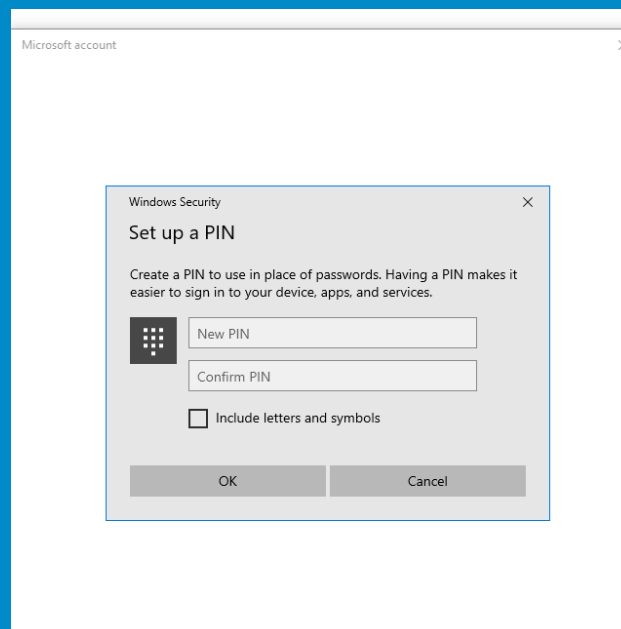


Figure – PIN Setup



After PIN setup, user need to configure any one of biometrics gesture. This doc. demonstrates how to configure fingerprint. User need to go to Windows Hello Fingerprint and click on Setup

## Sign-in options

\*Some of these settings are hidden or managed by your organization.

Your organization requires multiple sign-in options. Contact your administrator for more details.

### Manage how you sign in to your device

Select a sign-in option to add, change, or remove it.



Windows Hello Face

This option is currently unavailable—click to learn more



Windows Hello Fingerprint

Sign in with your fingerprint scanner (Recommended)

You can sign in to Windows, apps, and services by teaching Windows to recognize your fingerprint.

[Learn more](#)

Set up



Windows Hello PIN

Sign in with a PIN (Recommended)



Security Key

Sign in with a physical security key



Password

Sign in with your account's password

Figure – Fingerprint Setup

User need to scan the finger as and when prompted to complete the fingerprint setup.

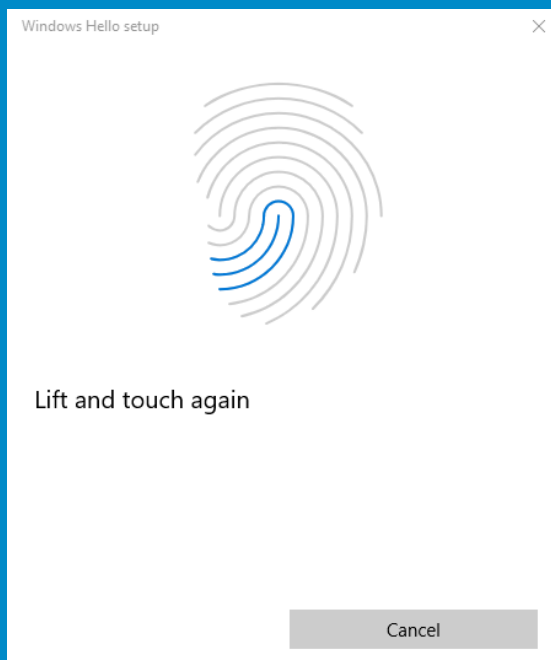


Figure – Fingerprint Setup

User can configure additional fingers by clicking on Add another finger.

Once PIN and biometric setup is completed user need to wait for 30 to 45mins to login using PIN and fingerprint / face recognition

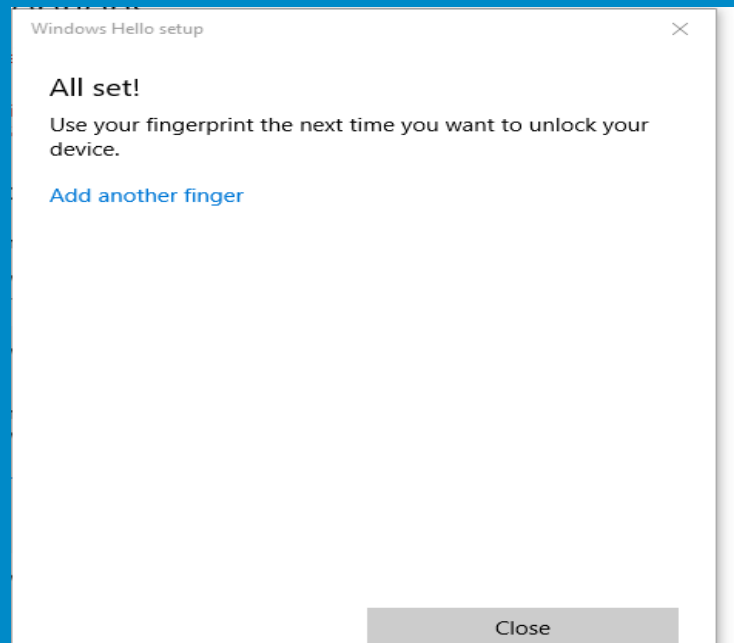


Figure – Fingerprint Setup