

# **MIFOS MOBILE WALLET- TEST REPORT AND FEEDBACK.**

The application is a little unstable. There is a bug in the first opening of the application which causes it to crash. Then while selecting the 'Merchant' or 'Consumer', there is another option which is called "Ease my sign-up using Google account". When it is ticked mark and after selecting which account to go with it shows that "Google Sign-In Failed". This has happened multiple times. The next step is to enter your mobile number for verification. When entered and asked for OTP, the OTP does not come to the specified mobile number, and when the next button is tapped without entering the OTP, it takes you to the next page. There is no "You have entered no OTP" prompt. The "Enter Your Details" page was fine and smooth and organized.

The front page is good and organized. I tried each and every function. Analysis of each is below-

1. Balance- No problems here.
2. History- No problems here.
3. Send- No problems here.
4. Request- This button and the request button are the same, so to me it was useless.
5. QR Code- This button also takes you to the same page as Send or Request. Again, useless.
6. Bank Account- This page has some preloaded details of a person's bank account which I did not link. So that shouldn't be there.

7.Complete KYC- There are Three Levels given here. The level 1 has a bug, which causes it to crash, repeatedly. The other two levels are fine.

8. Saved Cards- While saving a card, I entered all the wrong information and still, it accepted it without any errors. It should notify the user that it is not a valid card.

9.Verified Merchants- First of all there is no verification of any Merchant, which proves that they are verified. Secondly, there is no difference between Merchant and consumers. I have created two accounts, one as a consumer and other as a merchant and in the merchant list, both of them were there.

10.Notification- No problems here.

11. Invoices- No problems here.

12.Transfers- It again takes you to the same page as 'Send' or 'Request' or 'QR Code'. 4 buttons for the same page shouldn't be there.

13.Profile- No problems here.

The passcode feature sometimes does not work, and it automatically gets reset.