



PRODUCT X.Y

# Example guide

## Example guide

PRODUCT X.Y

What is this book about?

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# Preface

## 1 Available documentation

### Online documentation


Our documentation is available online at <https://documentation.suse.com> . Browse or download the documentation in various formats.



### Note: Latest updates

The latest updates are usually available in the English-language version of this documentation.

### SUSE Knowledgebase

If you have run into an issue, also check out the Technical Information Documents (TIDs) that are available online at <https://www.suse.com/support/kb/> . Search the SUSE Knowledgebase for known solutions driven by customer need.

### Release notes

For release notes, see <https://www.suse.com/releasesnotes/> .

### In your system

For offline use, the release notes are also available under `/usr/share/doc/release-notes` on your system. The documentation for individual packages is available at `/usr/share/doc/packages`.

Many commands are also described in their *manual pages*. To view them, run `man`, followed by a specific command name. If the `man` command is not installed on your system, install it with `sudo zypper install man`.

## 2 Improving the documentation

Your feedback and contributions to this documentation are welcome. The following channels for giving feedback are available:

### Service requests and support

For services and support options available for your product, see <http://www.suse.com/support/>.

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For more information about the documentation environment used for this documentation, see the repository's README.

### Mail

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### 3 Documentation conventions

The following notices and typographic conventions are used in this document:

- /etc/passwd: Directory names and file names
- PLACEHOLDER: Replace PLACEHOLDER with the actual value
- PATH: An environment variable
- ls, --help: Commands, options, and parameters
- user: The name of a user or group
- package\_name: The name of a software package
- Alt, Alt - F1: A key to press or a key combination. Keys are shown in uppercase as on a keyboard.
- *File*, *File > Save As*: menu items, buttons
- AMD/Intel This paragraph is only relevant for the AMD64/Intel 64 architectures. The arrows mark the beginning and the end of the text block. ◀
- IBM Z, POWER This paragraph is only relevant for the architectures IBM Z and POWER. The arrows mark the beginning and the end of the text block. ◀
- *Chapter 1, “Example chapter”*: A cross-reference to another chapter in this guide.
- Commands that must be run with root privileges. You can also prefix these commands with the sudo command to run them as a non-privileged user:

```
# command  
> sudo command
```

- Commands that can be run by non-privileged users:

```
> command
```

- Commands can be split into two or multiple lines by a backslash character (\) at the end of a line. The backslash informs the shell that the command invocation will continue after the line's end:

```
> echo a b \  
c d
```

- A code block that shows both the command (preceded by a prompt) and the respective output returned by the shell:

```
> command  
output
```

- Notices



### Warning: Warning notice

Vital information you must be aware of before proceeding. Warns you about security issues, potential loss of data, damage to hardware, or physical hazards.



### Important: Important notice

Important information you should be aware of before proceeding.



### Note: Note notice

Additional information, for example about differences in software versions.



### Tip: Tip notice

Helpful information, like a guideline or a piece of practical advice.

- Compact Notices




Additional information, for example about differences in software versions.




Helpful information, like a guideline or a piece of practical advice.

## 4 Support

Find the support statement for PRODUCT and general information about technology previews below. For details about the product lifecycle, see <https://www.suse.com/lifecycle> .



If you are entitled to support, find details on how to collect information for a support ticket at <https://documentation.suse.com/sles-15/html/SLES-all/cha-adm-support.html> .

## 4.1 Support statement for PRODUCT

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The support levels are defined as follows:

### L1

Problem determination, which means technical support designed to provide compatibility information, usage support, ongoing maintenance, information gathering and basic troubleshooting using available documentation.

### L2

Problem isolation, which means technical support designed to analyze data, reproduce customer problems, isolate a problem area and provide a resolution for problems not resolved by Level 1 or prepare for Level 3.

### L3

Problem resolution, which means technical support designed to resolve problems by engaging engineering to resolve product defects which have been identified by Level 2 Support.

For contracted customers and partners, PRODUCT is delivered with L3 support for all packages, except for the following:

- Technology previews.
- Sound, graphics, fonts, and artwork.
- Packages that require an additional customer contract.
- Some packages shipped as part of the module *Workstation Extension* are L2-supported only.
- Packages with names ending in `-devel` (containing header files and similar developer resources) will only be supported together with their main packages.

SUSE will only support the usage of original packages. That is, packages that are unchanged and not recompiled.

## 4.2 Technology previews

Technology previews are packages, stacks, or features delivered by SUSE to provide glimpses into upcoming innovations. Technology previews are included for your convenience to give you a chance to test new technologies within your environment. We would appreciate your feedback. If you test a technology preview, please contact your SUSE representative and let them know about your experience and use cases. Your input is helpful for future development.

Technology previews have the following limitations:

- Technology previews are still in development. Therefore, they may be functionally incomplete, unstable, or otherwise *not* suitable for production use.
- Technology previews are *not* supported.
- Technology previews may only be available for specific hardware architectures.
- Details and functionality of technology previews are subject to change. As a result, upgrading to subsequent releases of a technology preview may be impossible and require a fresh installation.
- SUSE may discover that a preview does not meet customer or market needs, or does not comply with enterprise standards. Technology previews can be removed from a product at any time. SUSE does not commit to providing a supported version of such technologies in the future.

For an overview of technology previews shipped with your product, see the release notes at <https://www.suse.com/releasesnotes> .

# I One

1 Chapter one 2

# 1 Chapter one

What is this chapter about?

## 1.1 Section one

A paragraph of text.

1. A step.
2. A second step.
3. A third step.



**Warning: A warning**

A paragraph of text.

## 1.2 Section two

A paragraph of text.

**A definition**

A paragraph of text.

**Another definition**

Another paragraph of text.

```
> a-long-command --with-options
```

## II Two

2 Chapter one 4

## 2 Chapter one

What is this chapter about?

### 2.1 Section one

A paragraph of text.

- An
- Unordered
- List

Another paragraph of text.

### 2.2 Section two

A paragraph of text.

1. An
2. Ordered
3. List



FIGURE 2.1: A FIGURE

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