

## Deployment week schedule - Lesotho Chile Helpline

/Activity	Start	Completed	Comments
Pre deployment Requirement / Infrastructure.	10 Nov 2021	10 Nov 2021	
Application Deployment & Testing – Asterisk/ Backend / Front End) (Offsite)	12 Nov 2021	12 Nov 2021	
User Acceptance Testing / Practical Training /	11 Nov 2021	11 Nov 2021	
User Training & testing & test data . User feedback	16 Nov 2021	17 Nov 2021	Users Lists already sent.
Documentation Handover ( User & Technical Manuals and Cut Over Planning.	23 Nov 2021	23 Nov 2021	
Local Instance Deployment configure Centos ( Server) Configure Asteriks Deploy Case Management	23 Nov 2021	23 Nov 2021	
User Training & testing & test data . User feedback	24 Nov 2021		
User Training & testing & test data . User feedback Admin Training	25 Nov 2021 25 Nov 2021		
Go live - Calls Configure PABX to receive calls	25 Nov 2021	25 Nov 2021	
Golive - Case Management.	29 Nov 2021		
Post Go live activities ( Handholding /	30 Nov 2021	05 Dec 2021	