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## Counter Hate Speech Online



**You may not promote violence against or directly attack or threaten other people on the basis of:**

- race
- ethnicity
- national origin
- sexual orientation
- gender
- gender identity
- religious affiliation
- age
- disability
- disease

**Violent threats (direct or indirect):**

You may not make threats of violence or promote violence.

**What to do if you see hate speech online?**

- Take a screenshot of potential hate speech on facebook, twitter, Whatsapp or video. Including the comments as evidence in case there is potential legal action.
- Don't respond or get drawn into inflammatory conversations.
- If you do respond to published comments that you may consider unfair, always be accurate and professional. Remember to be authentic, constructive and respectful.

- Stay polite in tone and respectful of individuals' opinions, especially when discussions become heated. Show consideration for other people's privacy.

### COUNTERING DANGEROUS SPEECH

**Counterspeech** is any direct response to Dangerous Speech which seeks to undermine it.

**Violence may be prevented by interfering with Dangerous Speech in several ways:**

- Inhibiting the speech
- Limiting its dissemination
- Undermining the credibility of the speaker.

*The most direct way is to have a positive effect on the speaker, convincing him or her to stop speaking dangerously now and in the future. It can also succeed by having an impact on the audience – communicating norms that make Dangerous Speech socially unacceptable or by 'inoculating' the audience against the speech so they are less easily influenced by it.*

**Dangerous Speech Project**  
**[dangerousspeech.org](http://dangerousspeech.org)**

<https://defyhatenow.org/>  
[info@openculture.agency](mailto:info@openculture.agency)  
[info@defyhatenow.org](mailto:info@defyhatenow.org)



agency for open culture  
& critical transformation



Association Civic Watch



Federal Foreign Office



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