

PACE Academy Self Help Centre

Announcements & General Information

Notices and Updates

(1) Notice of Office Closure

The PACE Academy office will be closed throughout the COVID-19 Circuit Breaker period until further notice.

However, please be assured that all of our online services are still operating normally, including the PACE Hotline (6772-1288).

[15 June 2020]

(2) Status of PACE Programmes/Courses

Given the current COVID-19 situation, the PACE Academy will be moving most of our programmes and courses onto e-learning or online instruction mode. However, for certain affected programmes and courses, we may issue a notice for postponement or cancellation.

As to how the Circuit Breaker measures are being eased, the academy may be allowed to offer classroom based courses again, albeit with restrictions to ensure safety.

Our programme administrators will be communicating on these alternative arrangements to all trainers, students and participants accordingly.

[16 June 2020]

Getting here

The PACE Academy is located within the Singapore Polytechnic (SP) and almost all of our courses are conducted within its premises. You may find the following guides useful in your navigation to and around campus.

Getting to the Singapore Polytechnic Campus

- [Map of SP](#)
- [Directions to SP](#)

Getting to the PACE Academy Office at Block T1A

WALKING GUIDE VIDEOS

We have also prepared these videos which will guide you on how you can walk or drive to the PACE Academy from:

Walk from Dover MRT

Walk from Gate 1 (Drop off point at Admin Block 1 via Dover Road)

Drive from Gate 1 (via Dover Road Road)

Drive from Gate 8 (via Commonwealth Avenue West Road)

Establishment of the One-Stop Centre (OSC) in the Singapore Polytechnic

Dear all,

We are pleased to inform you that, with effect from 01 October 2019 (Tuesday), the Singapore Polytechnic will consolidate its customer service functions to a single convenient location at:

The One-Stop-Centre (currently, the Student Service Centre) Blk T1611 500 Dover Road, Singapore Polytechnic Singapore 139651

(Located at level 1/Ground floor. The centre is directly facing the Dover MRT and next to McDonald's inside the campus)

All PACE Academy customer services will henceforth be provided from the OSC, including:

1. General enquiries
2. Document submissions
3. Registrations
4. Collections
5. Appointments with PACE staff
6. Payments (excluding cash payments)
7. Enrolment

With the implementation of the OSC, the PACE Academy will cease its counter operations and services.

Should you require any further assistance, please contact us at our hotline at 6772-1288 or email to pace@sp.edu.sg.

Advice to all PACE trainers/ALs

Please liaise closely with your respective programme administrators pertaining to all matters concerning course administration in light of this development.

If you need further assistance, please send a WhatsApp message to 8607-5440.

Useful link

[OSC Microsite](#)

[20 March 2020]