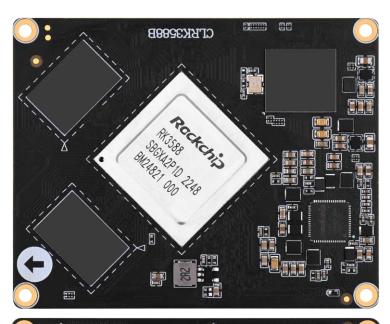
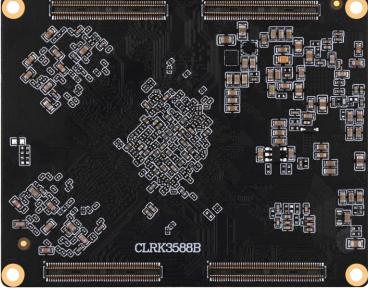


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ATK-CLRK3588B

Core Board Specification V1.2







Forum: http://www.openedv.com/forum.php



1. Shopping:

TMALL: https://zhengdianyuanzi.tmall.com
TAOBAO: https://openedv.taobao.com

2. Download

Address: http://www.openedv.com/docs/index.html

3. FAE

Website : www.alientek.com

Forum : http://www.openedv.com/forum.php

Videos : <u>www.yuanzige.com</u> Fax : +86 - 20 - 36773971

Phone : +86 - 20 - 38271790



Disclaimer

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In order to get the latest version of product information, please regularly visit the download center or contact the customer service of Taobao ALIENTEK flagship store. Thank you for your tolerance and support.



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Revision History:

Version	Version Update Notes	Responsible person	Proofreading	Date
V1.0	release officially	ALIENTEK Linux Team	ALIENTEK Linux Team	2024.05.01
V1.1	Correct errors in the text	ALIENTEK Linux Team	ALIENTEK Linux Team	2024.07.31
V1.2	Remove the relevant description of CAN Correct the incorrect words in the description Add the data of the industrial wide-temperature core board	ALIENTEK Linux Team	ALIENTEK Linux Team	2025.04.10



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Chapter 1. Core board overview

1.1 Core board introduction

The ATK-CLRK3588B core board is a high-performance core board meticulously developed by the ALIENTEK team based on the RK3588 chip from Rockchip. It is specifically designed for embedded Android, Linux, and OpenHarmony operating systems, featuring outstanding computing capabilities and a rich set of features. This core board is mainly targeted at custom markets in industries such as IoT gateways, NVR storage, high-end industrial control tablets, industrial inspection, industrial control boxes, edge computing, artificial intelligence, and robot vehicle dashboards.

The ATK-CLRK3588B core board offers two specification versions:

© Commercial grade version:

4GB LPDDR4X + 32GB eMMC

8GB LPDDR4X + 64GB eMMC

16GB LPDDR4X + 128GB eMMC

O Industrial wide-temperature version:

4GB LPDDR4X + 32GB eMMC

8GB LPDDR4X + 64GB eMMC

This series of products adopt LPDDR4X memory and eMMC storage, providing multiple configuration options ranging from basic to high-performance, which can meet the requirements of various development scenarios. The industrial-grade version is particularly suitable for applications in harsh environments.

The main features of the Rockchip RK3588 chip are as follows:

- © A high-performance, low-power general-purpose SOC, using 8nm advanced process.
- © CPU aspect: Adopting Rockchip RK3588 octa-core flagship processor, 4 Cortex-A76 + 4 Cortex-A55, with the maximum frequency up to 2.4GHz (The maximum operating frequency of the RK3588 chip is subject to the actual frequency used in the chip).
- © Image processing aspect: Built-in 3D GPU (Mali-G610 MC4), supporting OpenGL ES1.1/2.0/3.1/3.2, OpenCL1.1/1.2/2.0 and Vulkan 1.1/1.2, embedded high-performance 2D image accelerator module and image enhancement processor.
- © Neural processing unit aspect: Three-core architecture NPU, with a computing power of up to 6.0TOPS, supporting int4/int8/int16/FP16/BF16/TF32, supporting deep learning frameworks: TensorFlow, Caffe, Tflite, Pytorch, Onnx NN, Android NN, etc.
- © Video encoding and decoding aspect: Built-in multiple powerful hardware engines, supporting H.264, VP9: 8K@30fps, H.265, AVS2: 8K@60fps, AV1: 4K@60fps video decoding; supporting H.264/H.265 8K@30fps video encoding.
 - Supports high-quality JPEG encoding.
- © Image signal processing aspect: Built-in 48MP ISP, implementing multiple algorithm accelerators, such as: 3A, FPN, BLC, DPCC, CAC, HDR, 3DNR, gamma correction, fisheye correction, etc. Supports multi-camera input.
 - © Supports multiple display interfaces, multi-screen separate display.

The core board and base board of ALIENTEK ATK-CLRK3588B use a 400Pin board-to-board (BTB) interface form, with a total of 122 GPIOs (reusable for other functions), 173 other function pins



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(HDMI, PCIE, USB, MIPI screen, MIPI camera, ADC, SATA, etc.), and 9 power pins (power supply pins for the core board and core board PMIC output power pins, excluding GND).

The core board provides rich development documents and software resources, and the software resources are open. To improve the development efficiency and shorten the development cycle, ALIENTEK specially compiled a series of materials that will be used in development stages for core board users, involving schematics, base board design materials, mechanical structure, component packaging, connector specifications, factory system image source code, compiler, software packages, etc., to facilitate development.

Enterprise customers of batch core board companies can contact the Linux technical support staff of the official Taobao platform "ALIENTEK" to establish an enterprise WeChat technical support group specifically dedicated to serving enterprise customers. Through this exclusive channel, we are committed to providing customers with more efficient and professional technical support services, ensuring that customers can receive timely and accurate answers and assistance during their usage.

1.2 Purchase Channels

ALIENTEK Official Store:

https://zhengdianyuanzi.tmall.com

Chapter 2. Core board hardware parameters

2.1 Hardware parameters

Parameter term Parameter Note		Note
Size	68mm*54mm	length * width
CPU	Rockchip RK3588(Commercial grade) Rockchip RK3588J(Industrial widetemperature range)	BGA1088 package
Memory	4/8/16 GB LPDDR4X	Patch encapsulation. Affected by chip supply, there may be a variety of different manufacturers of chips, all the actual patch model shall prevail.
Storage	Commercial grade: 32/64/128 GB Industrial wide-temperature range: 32/64 GB	Patch encapsulation. Affected by chip supply, there may be a variety of different manufacturers of chips, all the actual patch model shall prevail.
Power management chip	RK806-1	
Voltage of operation	Continuous voltage input: 4.0V	
Power consumption (1)	≥1.8W	Static power consumption, which depends on the peripherals
Operating temperature	Commercial grade: $0^{\circ}\text{C} \sim +70^{\circ}\text{C}$ Industrial wide-temperature range: $-25^{\circ}\text{C} \sim +75^{\circ}\text{C}$	
Pin number	400 Pin	
Pin spacing	0.4mm	Center spacing of the pins on the core board
Core board connection mode	Board-to-Board (BTB)	Connector: DF40C-100DS-04V(51)
PCB process	PCB process 10 layers, gold-sinking process, independent grounding signal layer Using lead-free process	

Note: (1) The power consumption data of the core board is input by the environment 12V/2.5A, only connected to the serial port UART2, no other peripherals. The specific power consumption data depends on the peripherals connected to the development board.



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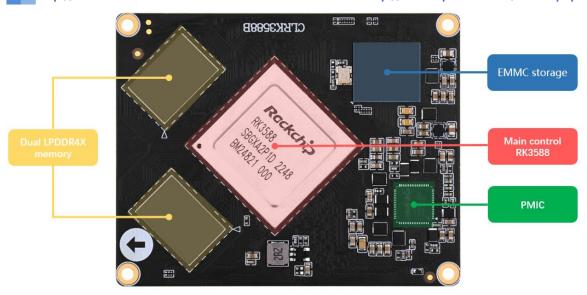


Figure 2.1-1 Front resources of the core board

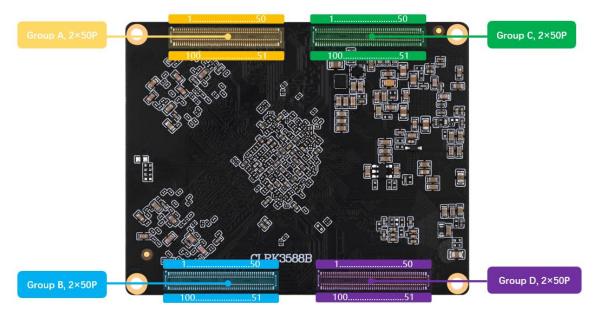


Figure 2.1-2 Core board pin description

Forum: http://www.openedv.com/forum.php

2.2 Parameters of RK3588 chip

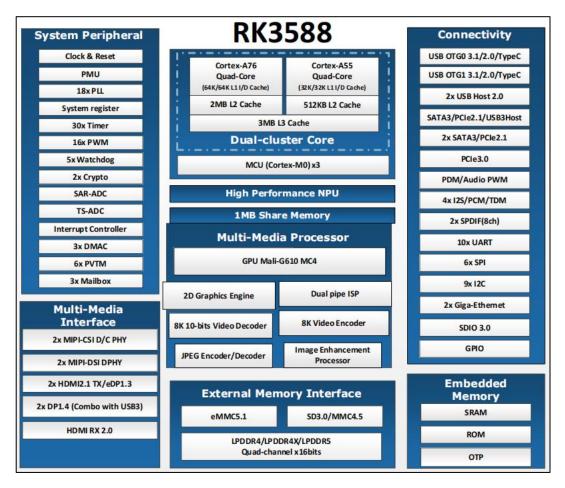


Figure 2.2-1 Chip resources

Main resources of the RK3588 chip:

RK3588 Main control chip resources			
Processor	Four-core Cortex-A76 + four-core Cortex-A5		
ARM GPU (Mali-G610 MC4) supports OpenGL ES 1.1/2.0/3.1/3.2, OpenCL 1.1/1.2/2 GPU Vulkan 1.1/1.2. It incorporates a high-performance 2D graphics accelerator module			
NPU	6.0 TOPS computing power, tri-core architecture, supports		
NPU	int4/int8/int16/FP16/BF16/TF32		
	2×ISP (ISP0/ISP1), supports HDR, 2DNR, 3DHR		
ICD	Supports 48M: 8064×6048 @ 15fps		
ISP	Supports 32M: 6528×4898 @ 30fps		
	Supports 16M: 4672×3504 @ 30fps		
	■ H.264、VP9: 8K@30fps (7680x4320)		
Video decoder	■ H.265、AVS2: 8K@60fps (7680x4320)		
	■ AV1 : 4K@60fps (3840x2160)		
Video encoder	■ H.264、H.265: 8K@30fps		
JPEG decoder	Maximum support: 35535×65535		



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	Support YUV400/YUV411/YUV420/YUV422/YUV440/YUV444		
	Up to 1080P at 280fps, with 560 million pixels per second		
JPEG encoder	Maximum support: 8192x8192 (67 megapixels)		
	Maximum resolution: up to 90 million pixels per second		
	Support two MIPI DC (DPHY/CPHY) combinations		
	Each MIPI DPHY V1.2, with 4 channels, each channel up to 2.5 Gbps		
	Each MIPI CPHY V1.1, with 3 channels, each channel up to 2.5 Gbps		
	Support four MIPI CSI DPHYS		
	Each MIPI DPHY V1.2 has 2 channels, with a maximum speed of 2.5 Gbps		
	per channel		
	Support 2 DPHYS to form a 4-channel system		
	Support for MIPI camera combination		
X7:1	2 MIPI DCPHY + 4 MIPI CSI DPHY (2 channels), a total of 6 camera inputs		
Video input	2 MIPI DCPHY + 1 MIPI CSI DPHY (2 channels), a total of 5 camera inputs		
interface	2 MIPI DCPHY + 2 MIPI CSI DPHY (4 channels), a total of 4 camera inputs		
	Support DVP interface		
	8/10/12/16-bit standard DVP interface, with maximum data input rate of 150		
	MHz		
	Support BT.601/BT.605 and BT.1120 VI interfaces		
	Supports HDMI RX interface		
	HDMI 2.0 mode: 3.4Gbps ~ 6Gbps		
	HDMI 1.4 mode: 250Mbps ~ 3.4Gbps		
	Supports HDCP 2.3 and HDCP 1.4		
	Support HDMI/EDP TX		
	Support two HDMI/EDP TX interface combinations, but both cannot work		
	simultaneously		
	HDMI TX supports a resolution of 7680×4320 at 60Hz, supports bandwidths		
	of 3, 6, 8, 10 and 12 Gbps, and supports HDCP 2.3		
	EDP TX supports a 4K resolution at 60Hz, supports bandwidths of 1.62 Gbps,		
	2.7 Gbps and 5.4 Gbps, and supports HDCP 1.3		
	Support DP TX		
D: 1	Support 2 DP TX 1.4a interfaces, capable of connecting to USB3.1 Gen1		
Display output	Each interface supports 1/2/4 channels		
interface	Supports resolution of 7680×4320@30Hz		
	Supports HDCP 2.3 and HDCP 1.3		
	Supports MIPI DSI		
	Supports 2 MIPI DPHY 2.0 or CPHY 1.1 interfaces		
	The DPHY supports 4 data channels, with the maximum data rate of each		
	channel being 4.5 Gbps		
	The CPHY supports 3 data channels, with the maximum data rate of each		
	channel being 2.0 Gbps		
	Supports the highest 4K@60Hz resolution		
	Supports BT.1120 output		



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Supports RGB format (up to 8bit), data speed up to 150MHz			
	Supports up to 1920×1080 @ 60Hz		
	Supports 8 lanes I2S0/I2S1, 2 lanes I2S2/I2S3		
	Supports TX and RX, audio resolution ranging from 16 to 32 bits, with the		
	maximum sampling rate of 192 KHz		
A 1: :	Support SPDIF0/SPDIF1		
Audio interface	Support 2×16-bit audio data storage		
	Support 16/20/24-bit linear PCM transmission and non-linear PCM transmission		
	Support PDM0/PDM1		
	The audio resolution is 16 to 24 bits, and the maximum sampling rate is 192		
	KHz.		
SDIO interface	Compatible with SDIO 3.0 protocol		
SDIO IIICITACC	4-bit data bus width		
Ethernet	Support two GMAC, with data transmission rates of 10/100/1000M		
interface	Support RGMII/RMII interface output		
interface	Support full-duplex or half-duplex		
	Supports USB 3.1 Gen1, equivalent to USB 3.2 and USB 3.0, with the maximum		
	data rate of 5 Gbps		
USB 3.1 Gen1	2 USB 3.1 OTGs, shared with DP TX (USB3OTG_0 and USB3OTG_1)		
	1 USB 3.1 HOST, shared with PIPE PHY2 (USB3OTG_2)		
	Supports two USB 2.0 HOSTs		
USB 2.0 HOST	Supports high-speed (480Mbps), full-speed (12Mbps), and low-speed		
	(1.5Mbps) modes		
	Three PCIE 2.1 controllers, sharing the same resources with SATA 3.0 and USB		
PCIE 2.1	3.1 controllers		
interface	Each PCIE 2.1 interface supports 1 lane		
	Three SATA controllers, shared with PCIE 2.1 and USB3.1 controllers		
SATA interface	Each SATA interface supports one port and has a maximum data rate of 6 Gbps		
	Supports 4-channel PCIE 3.0		
PCIE 3.0	The maximum data rate supported is 8 Gbps		
interface	Supports 4 combination modes:		
	1×4 lanes, 2×2 lanes,		
	4×1 lanes, 1×2 lanes $+ 2 \times 1$ lanes		
	5 SPI controllers		
SPI	Each controller supports two chip select outputs		
	Supports serial master, serial slave modes, and is software-configurable		
	Nine I2C master controllers		
I2C	Supporting 7-bit and 10-bit address modes		
	Data transmission rate in fast mode is 400K bits per second		
	10 UART interfaces		
IIADT	Built-in 2 64-bit FIFOs, supporting TX and RX transmission		
UART	The maximum baud rate is 4 Mbps		
	Supports automatic flow control mode		

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	16 on-chip PWMs
PWM	Among them, PWM3, PWM7, PWM11, and PWM15 can be used for infrared
	applications
ADC	8 SARADCs
ADC	Support 12-bit resolution, with a sampling rate of up to 1MS/S
Package	FCBGA1088L

Note: These are the parameter values of the chip data sheet resources, not the available resource parameters of the core board. The author has roughly described the peripheral attributes here. For more detailed information, please refer to the data sheet of RK3588.

2.3 Reusable Resources of Core Board Pins

The core board has connected all the IOs on the processor. Users can design their own baseboards according to their own needs to utilize the IO resources on the core board and convert the IOs into the functions they require. The default factory firmware of the core board only supports the functions described in Section 2.3 and cannot be directly used for other re-usable functions. The firmware for re-usable functions needs to be developed separately. The pin re-usage table can be referred to in the reference disk.

According to the peripheral functions, the following lists the maximum number of individual peripherals that the ATK-CLRK3588B core board can re-use. The specific selection can be combined with the data sheet of the chip. The reference is from the data sheet of the RK3588 chip (The maximum number of individual peripherals refers to the maximum number of a certain peripheral that the core board can use without using other peripherals).

Pin peripheral functions	Maximum number of multiplexing for a single peripheral device	Note	
MIPI camera interface	4	2 MIPI DCPHY + 2 MIPI CSI DPHY (4 channels)	
HDMI RX interface	1	Supports HDCP 2.3 and HDCP 1.4	
MIPI screen interface	2	2 MIPI DPHY2.0	
HDMI screen interface	2	2 HDMI TX, up to 7680×4320 @ 60Hz	
PWM	16	IR applications are recommended to use PWM3/PWM7/PWM11/PWM15	
12S	4	I2S0/I2S1 are 8 channels, I2S2/I2S3 are 2 channels	
SDIO	1	Compatible with SDIO 3.0, 4-bit data bus width	
Ethernet	2	10/100/1000M Ethernet controller	
USB 2.0 HOST	2	Usable as USB HUB expansion	
USB 3.0 OTG	2	Shared with DP TX (USB3OTG_0 and USB3OTG_1)	
USB3.0 HOST	1	Shared with PIPE PHY2 (USB3OTG_2)	
PCIE2.0	1	Supports 5Gbps data rate	

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ATK-CLRK3588B Core Board Specification

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PCIE3.0	1	Supports 8Gbps data rate
SATA	1	Supports eSATA
SPI	6	Supports serial master and serial slave modes, configurable via software
I2C	9	Supports 7-bit and 10-bit address modes
UART	10	Maximum baud rate is 4 Mbps
SARADC	8	Supports 12-bit resolution, sampling rate up to 1 MS/S

Note: The ATK-DLRK3588B development board and the ATK-CLRK3588B core board only support the modules and accessories sold by the official store of ALIENTEK Technology. For other items, users need to develop them themselves or communicate and learn in the group. Currently, all the materials provided by ALIENTEK Technology are stored in the cloud drive of the official download center of ALIENTEK Technology.

Chapter 3. Core board software resources

3.1 Factory system software resources

The factory Linux system software resources are shown in Table 3.1 below:

Table 3.1 Development board factory Linux system software resources

Types	Description	Note
U-Boot	The version is 2017.09	Provide source code
	Linux Kernel The version is 5.10	
Buildroot	The version is 2021.11	Provide source code Provide source code
Qt5	The version is 5.15.8	Provide source code
Cross compiler	aarch64-buildroot-linux-gnu	For compiling the root file system and upper-layer applications
	gcc-arm-10.3-2021.07-x86_64-aarch64-none- linux-gnu	For compiling U- Boot and Linux Kernel
System burn method	Upper computer programming/programming upload	Provide a user guide
MIPI LCD driver	MIPI DSI driver	Provide source code
Touch	GT9xx capacitive screen touch screen (only available at ALIENTEK)	Provide source code
Network	The Gigabit Ethernet PHY is YT8531	Provide source code
USB HOST	Two USB HOST 2.0 interfaces	Provide source code
4G/5G module	Supports Quectel 5G module RM500U, Quectel 4G module EM05, Fibocom FG132-GL	Provide source code
PMIC	RK806-1 power management chip	Provide source code
Function button	ADC realizes 4 function keys	Provide source code
UPDATE button	Upgrade function	Provide source code
RESET button	Reset function	Provide source code
PWRON button	Hibernation function	Provide source code
External RTC	AT8563 RTC chip	Provide source code
Six-axis sensor (I2C)	SH3001, I2C interface	Provide source code
TF card/EMMC SDMMC driver		Provide source code
LED	LED GPIO	
Audio	Power chip RK809 has built-in audio	Provide source code
USB WIFI&BT	RTL8733BU, supports WIFI6	Provide source code
Serial port	Serial port USB debugging serial port, RS232, RS485	
USB 3.1 TypeC Supports OTG function		Provide source code
ADC	ADC driver	Provide source code



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MIPI CSI	MIPI CSI Supports IMX415		
PWM	LCD PWM backlight	Provide source code	
HDMI	Two HDMI outputs and one HDMI input	Provide source code	
PCIE WIFI&BT	E_KEY socket interface	Provide source code	
PCIE SSD	M_KEY socket interface	Provide source code	
SATA	Supports SATA hard drives	Provide source code	

Table 3.1.1 The factory-installed Linux system software resources of the development board
The Android system software resources at the time of factory shipment are as shown in the table below:

Types	Description	Note	
U-Boot	The version is 2017.09	Provide source code	
Linux Kernel	The version is 5.10	Provide source code	
Android	Provide the source code of Android 12 and Android 13	Provide source code	
System burn method	Upper computer programming/programming upload	Provide a user guide	
MIPI LCD driver	MIPI LCD driver MIPI DSI driver		
Touch	GT9xx capacitive screen touch screen (only available at ALIENTEK)	Provide source code	
Network	The Gigabit Ethernet PHY is YT8531	Provide source code	
USB HOST	Two USB HOST 2.0 interfaces	Provide source code	
4G/5G module	Supports Quectel 5G module RM500U, Quectel 4G module EM05, Fibocom FG132-GL Provide source		
PMIC	RK806-1 power management chip	Provide source code	
Function button	ADC realizes 4 function keys	Provide source code	
UPDATE button	Upgrade function	Provide source code	
RESET button	Reset function	Provide source code	
PWRON button	Hibernation function	Provide source code	
External RTC	AT8563 RTC chip	Provide source code	
Six-axis sensor (I2C)	SH3001, I2C interface	Provide source code	
TF card/EMMC	SDMMC driver	Provide source code	
LED	GPIO	Provide source code	
Audio	Audio Power chip RK809 has built-in audio		
USB WIFI&BT	RTL8733BU, supports WIFI6	Provide source code	
Serial port	USB debugging serial port, RS232, RS485	Provide source code	
USB 3.1 TypeC	Supports OTG function	Provide source code	
ADC	ADC driver	Provide source code	
MIPI CSI	Supports IMX415	Provide source code	
PWM	LCD PWM backlight	Provide source code	
HDMI	Two HDMI outputs and one HDMI input	Provide source code	
PCIE WIFI&BT	E_KEY socket interface	Provide source code	

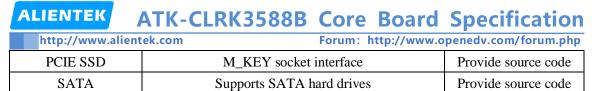


Table 3.1.2 Software Resources of the Factory-Prepared Android System for the Development Board

This is the end of the explanation about the software resources for the ALIENTEK ATK-DLRK3588B development board. We will continue to update the software resources.

Chapter 4. Core board certification instructions



Torum. Intep., / www.openeuv.com, forum.ph

4.1 FCC certification

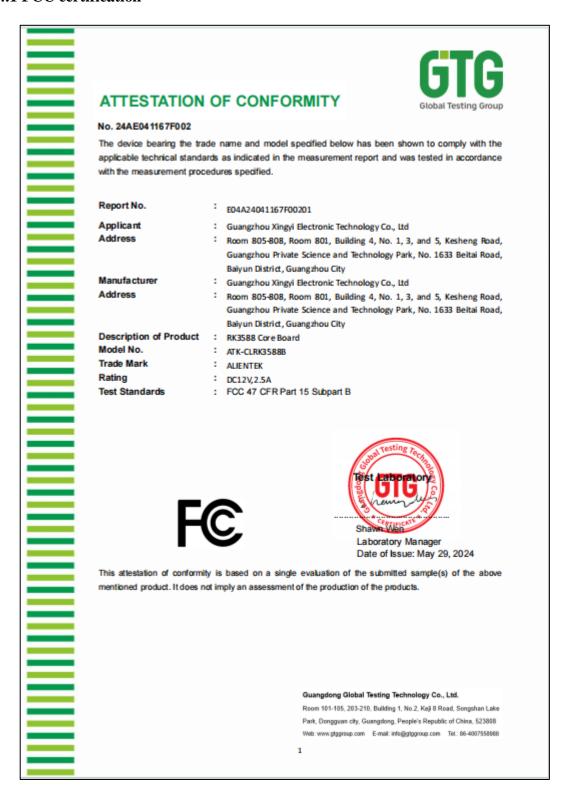


Figure 4.1-1 FCC Certification



Forum: http://www.openedv.com/forum.php

4.2 CE certification



Figure 4.2-1 CE Certification



Forum: http://www.openedv.com/forum.php

4.3 RoHS certification



Figure 4.3-1 RoHS Certification



Forum: http://www.openedv.com/forum.php

4.4 Electromagnetic Compatibility Test - Commercial Grade

		测试报告总统	垣		
产品信息	产品名称	ATK-DLRK3588B 底板 ATK-CLRK3588B 核心板(商业级)			
	产品型号	ATK-DLRK3588B ATK-CLRK3588B			
	额定参数	输入电压: DC12V; 输入电流: 300mA (带屏)			
	产品编号				
	制造单位	广州市星翼电子科技有限公司			
	检前产品描述	完好		样品数量	3PCS
试验信息	试验日期	2024/06/01			
	測试项目	静电放电抗扰度试验、电快速瞬变脉冲群抗扰度试验			式验
	检验依据	 GB/T 17626.2-2018, 电磁兼容 试验和测量技术 静电放电抗扰度试验 GB/T 17626.4-2018, 电磁兼容 试验和测试技术 电快速 瞬变脉冲群抗扰度试验 			
	试验环境条件	温度: 28°C; 湿度: 55%RH			
	测试场地	广州市星翼电子科技有限公司测试实验室			
结论	根据检验依据所列标准及要求,受检样品所试验的项目全部符合要求。		求。		
备注					

Figure 4.4-1 Electromagnetic Compatibility Test Report - Commercial Grade



Forum: http://www.openedv.com/forum.php

4.5 Reliability Test Report - Commercial Grade

产品信息	产品名称	ATK-DLRK3588B 底板 ATK-CLRK3588B 核心板(商业级)			
	产品型号	ATK-DLRK3588B ATK-CLRK3588B			
	额定参数	输入电压: DC12V, 输入电流: 160mA			
	产品编号	(
	制造单位	广州市星翼电子科技有限	公司		
	检前产品描述	完好	样品	数量	3PCS
	试验日期	2024/05/17			
	测试项目	低温工作、低温储存、冷热冲击、恒定湿热、温度循环			
试验信息	检验依据	 GB/T 2423.1-2008 电二试验方法 试验 A: 低 GB/T 2423.3-2006 电二试验方法 试验 Cab: 付 GB/T 2423.22-2012 环验 N: 温度循环变化 	温 工电子产品环境 恒定湿热试验	试验 第	5 2 部分
	试验环境条件	0°C ~ +70°C; 85%RH			
	測试场地	广州市星翼电子科技有限。	公司測试实验室		
结论	根据检验依据所列标准及要求,受检样品所试验的项目全部符合要求。				
备注					

Figure 4.5-1 Reliability Test Report - Commercial Grade

Chapter 5. Core Board Structural Dimensions

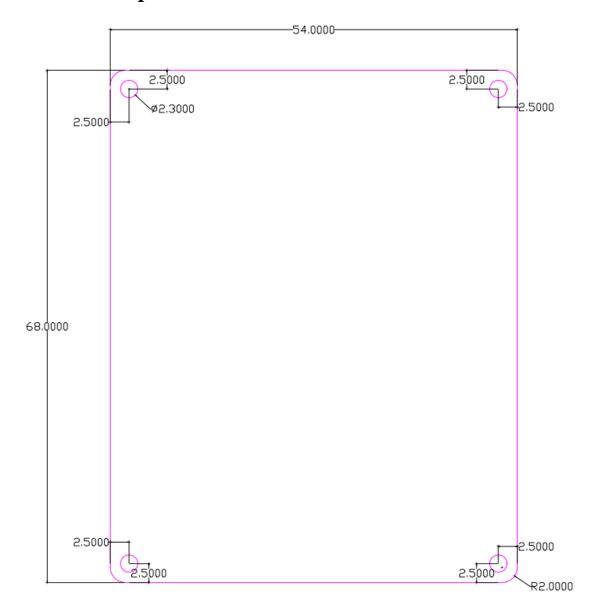


Figure 4.5-1 Core board structure size diagram

Chapter 6. Development materials

Download development materials:

http://www.openedv.com/docs/boards/arm-linux/index.html

Note: The development board information will be continuously updated according to customer requirements, and the online disk content is the actual final version.

The development materials are written based on the ATK-DLRK3588B development board. Please use the development board for project research and testing.

Development Board Information Directory:

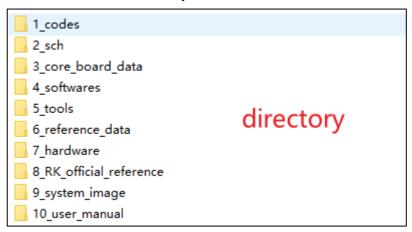


Figure 4.5-1 Development board catalog

The core board information is based on the RK3588 core board of the store and extracted from the ATK-DLRK3588B development board information. It is designed to be easily downloadable and used by users independently.

Core board information directory:

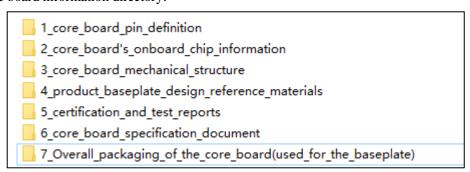


Figure 4.5-2 Core Board Information List

Chapter 7. Optional accessories

7.1 ATK-DLRK3588B development board

Purchase link:

https://zhengdianyuanzi.tmall.com

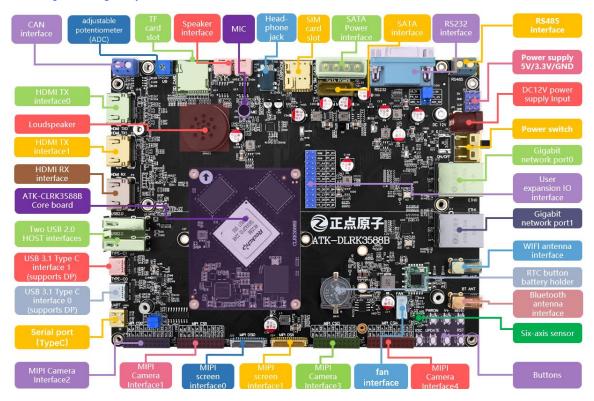


Figure 7.1-1 ATK-DLRK3588B development board



ATK-CLRK3588B Core Board Specification The state of the

http://www.alientek.com

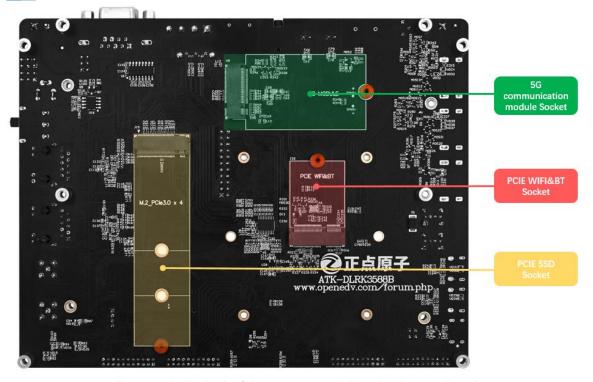


Figure 7.1-2 The back of the ATK-DLRK3588B development board

7.2 Module Accessories

The following accessories can all be purchased at the ALIENTEK store.

https://zhengdianyuanzi.tmall.com

MIPI camera	IMX415
MIPI screen	5.5-inch 1080×1920, 5.5-inch 720×1080, 10.1-inch 800×1280
Baseboard connector (connected to the main board)	DF40C-100DS-04V(51)
Other accessories	USB serial port converter three-in-one module (RS232, RS485, TTL), USB Type-C cable
Core board cooling	Development board cooling fan kit

Chapter 8. Precautions and maintenance

Notes

- Do not plug and unplug peripheral modules with power!
- Before using the product, please carefully read this manual and related development manuals, and pay attention to the applicable matters of the platform.
- Follow all instructions and warnings on the product.
- Please use this product in a cool, dry and clean place.
- Please keep the product dry. If any liquid splashes or soaks, power off immediately and let dry thoroughly.
- Do not use organic solvents or corrosive liquids to clean the product.
- Do not use or store this product in dusty, dirty and messy environment.
- If not used for a long time, please package this product, pay attention to moisture-proof and dust-proof.
- Pay attention to the ventilation and heat dissipation of the product during use to avoid component damage caused by excessive temperature during operation.
- Do not use this product in alternating hot and cold environment to avoid dew damage to components.
- Do not treat this product roughly, drop, knock or shake violently may damage the line and components.
- Pay attention to anti-static when using this product.
- FPC flexible cable is fragile, when plugging cable, pay attention to check whether the metal at both ends of the cable is misplaced and falling off.
- All products have passed the product test before shipment. Please use the development board corresponding to the ALIENTEK for power on test for the first time.
- Do not repair or disassemble the company's products by yourself. If the product fails, please contact the company in time for maintenance.
- Unauthorized modification or use of unauthorized parts may damage the product, the resulting damage will not be repaired.

Chapter 9. After sales service

9.1 Terms of after-sales service

- 1). After receiving the goods, please open them in front of the express, and sign after acceptance. If you find that the goods are less after signing, take photos in time and contact the seller's customer service to explain the situation within 15 days. If the feedback is lack of goods after 15 days, we will not reissue the goods. Other reasons notwithstanding).
- 2). 15 days -1 month: we are responsible for the return freight repair of product problems. Human factors damage expensive main chip or LCD screen, touch screen. The buyer needs to pay the cost and one time shipping fee, no maintenance fee.
- 3). 1-3 months: the problem of the product itself (non-human factors), we are responsible for the delivery of the past freight maintenance. If the main chip is burned out and the LCD screen and touch screen are damaged, the buyer needs to pay the cost, and the maintenance fee is not charged.
- 4) After 3 months: the buyer shall bear the return freight and the cost of chip, LCD screen and touch screen. No service charge.

9.2 After-sales Support

Technical support:

QQ group: ALIENTEK Rockchip Communication group

ALIENTEK RK3588 User Group (order number required)

Taobao shop: ALIENTEK flagship store

Forum: http://www.openedv.com/forum-277-1.html