CONDUCT OF ELECTION REPORT

SECTION 102.141(9), FLORIDA STATUTES

#124053
04/02/2020

The County Canvassing Board must submit a completed Conduct of Election Report to the Division of Elections at the same time that the board submits its certified official election results for any presidential preference primary, general, primary, or special election, whichever is applicable.

On behalf of the county canvassing board, the Supervisor must submit the report via the SOE File Transfer Utility on the SOE portal. For assistance if needed, please contact the Bureau of Voting Systems Certification, Eleonor Lipman; Eleonor.Lipman@dos.myflorida.com; 850-245-6258 or Zane Wood; Zane.Wood@dos.myflorida.com; 850-245-6123.

GENERAL INFORMATION

1. **County:** Palm Beach

Date of Election: March 17, 2020

Election (*Check one*):

- [x] Presidential Preference Primary Election
- [ ] Primary Election
- [ ] General Election
- [ ] Other election (*specify*):_____

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2. **Election Definition** created by *(Check one)*:

- [x] County Supervisor of Elections' Office (SOE)
- [ ] Vendor
- [ ] Consultant
- [ ] Other (*specify*):_____

EQUIPMENT

3. **Voting Devices** (*Insert the applicable number*):

Vote-by-Mail (VBM) Central Count Marksense Scanners		
Initial Total VBM Scanners	Removed	Replaced or Added
9	0	0

Precinct Count Marksense Scanners				
	Number of Polling Locations	Initial Total Deployed	Removed	Replaced or Added
Early Voting	16	47	1	1
Election Day	436	556	3	3

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Voter Interface Device (e.g., Automark, ExpressVote, or ICE)				
	Number of Polling Locations	Initial Total Deployed	Removed	Replaced or Added
Early Voting	16	16	0	0
Election Day	436	455	0	0

Reason for removal, replacement or addition of voting devices:

Early voting DS200 scanner was replaced due to ballot continually jamming.

One Election Day DS200 scanner was replaed due to screen malfunctioning.

Two Election Day DS200 scanners were replaced due to ballot jamming caused by

a piece of the ballot tearing off and getting stuck inside of the scanners.

4. Did **equipment or software** issues occur at the precinct level, at a counting location, or within computer and telecommunications networks supporting county location? *(Section 102.141, F.S.)*

☐ **NO** Proceed to #5.

■ **YES** Specify the number of issues in the appropriate column(s) in the table below, indicate the specific type of issue(s) incurred on the checklist, and explain the steps taken to resolve the issue(s) on the lines provided (□ check this box if on a separate sheet).

		Number of issues		
		Early Voting Site	**Election Day Polling Locations**	**Central Location**
Equipment	Marksense Scanner			
	Voter Interface Device			
Software	Marksense Scanner			
	Voter Interface Device			
Computer	Election Mgmt. System			
Telecommunications	Modems and Phone lines		approx 170	

Checklist for type of equipment/software issues encountered (Check all that apply)
Early Voting and Election Day

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	Checklist for type of equipment/software issues encountered (Check all that apply)
Voting devices	
☐	Voting devices – not connected to electrical power or power source issue
☐	Voting devices – battery backup issue – battery not charged
☐	Voting devices – battery backup issue – removed from service
☐	Voter interface device issue – repaired – remained in service
☐	Voter interface device media issue – media replaced
☐	Marksense scanner issue – repaired – remained in service
☐	Marksense scanner memory media issue – media replaced
☐	Marksense scanner did not reject a blank ballot
☐	Marksense scanner did not reject a ballot with an overvoted contest
☐	Marksense scanner did not accept one or more undervoted contests
☐	Ballot box diverter issue – removed from service
☐	Ballot box diverter issue – repaired – remained in service
☐	Used the marksense scanner's ballot box emergency/auxiliary bin
☐	Could not complete a planned modem upload or problems with the phone lines
☐	Other – Provide the description
Central Location	
Vote-by-Mail tabulation	
☐	Marksense scanner issue – repaired – remained in service
☐	Marksense scanner memory media issue – media replaced
☐	Other – Provide the description
Election Management	
☐	Problem uploading results or creating reports
☐	Other – Provide the description

Steps Taken to Resolve:

Verizon reported connectivity issues affecting a number of our sites. The mifis were not able to connect with our home base, thus not allowing us to see connectivityat some of the locations. We contacted each site later in the day and walked the poll worker through connections or sent a rover to fix.

5. Were any **election definition errors** discovered after the logic and accuracy test? *(Section 102.141., F.S.)*

☒ **NO** Proceed to #6.

☐ **YES** Specify the number of issues in the appropriate column(s) in the table below and explain the steps taken to resolve the issue(s) on the lines provided (☐ check this box if on a separate sheet).

	Number of issues		
	Election definition issues	**Precinct count media issues**	**Central count media issues**
County created definition or media			
Vendor created definition or media with correct county information			
Vendor created definition or media with incorrect information from the county			

Notes: Election Day refers to the polling locations. Media refers to a tabulator's memory cards, memory packs, USB flash memory, zip drive, PEBs, etc.

Steps Taken to Resolve:

_____

_____

_____

BALLOTS

6. **Ballot-Printing** (*Check all that apply*):

	Early Voting	Election Day	Vote-by-Mail
Ballot-on-Demand (BOD)	☒	☐	☒
Ballot Printer Service (provided by SOE's Voting System Vendor)	☐	☐	☐
Ballot Printer Service (provided by vendor other than SOE's Voting System)	☐	☒	☒

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7. Did any **ballot printing and/or ballot supply problems** occur? *(Section 102.141., F.S.)*

☐ **NO** Proceed to #8.

☐ **YES** Specify the number of issues in the appropriate column(s) in the table below, indicate the specific type of issue(s) incurred on the checklist, and explain the steps taken to resolve the issue(s) on the lines provided (☐ check this box if on a separate sheet).

	Number of issues			
	Electronic ballot layout issues	**Paper ballot layout issues**	**Paper ballot printer issues**	**Paper ballot supply problems**
County created the ballot				
Vendor created with correct county information				
Vendor created with incorrect information from the county				

Checklist for type of ballot or printer issues encountered (Check all that apply)	
Early Voting and Election Day	
Polling location *(please identify the location)*	
☐	Incorrect ballots provided to the voter – poll worker
☐	Ballot moisture (humidity) cannot scan
☐	Multi-language or minority language (e.g., Spanish) ballots – not available and/or issues
Vote-by-Mail	
☐	Incorrect ballots provided to the voter – election staff
☐	Incorrect ballots provided to the voter – vendor error
☐	Multi-language or minority language (e.g., Spanish) ballots – not available and/or issues
Ballot-on-demand (BOD)	
☐	Printed incorrect ballots – printer configuration error, such as duplex
☐	Printed incorrect ballots – software error
☐	Printer failure
☐	Incorrect ballots provided to the voter – poll worker
Other	
☐	Describe the issue:

Steps Taken to Resolve:

ELECTION ADMINISTRATION

8. Did you have any **staffing shortages and/or procedural problems by employees or precinct workers** during the conduct of the election?
(Section 102.141, F.S.)

☐ **NO** Proceed to #9.

■ **YES** Specify the number of issues in the appropriate column(s) in the table below, indicate how the issue was addressed, and explain the steps taken to resolve the issue(s) on the lines provided (■ check this box if on a separate sheet).

Who experienced the issue	Number of shortages	Number of times that additional training may have mitigated the problem(s)	Number of times when procedures were not followed
Poll workers	974 + 602	approx 150 * (see p 12)	0
Election staff	0	0	0
Security	0	0	0
Temporary support	0	0	0

Steps Taken to Resolve:

974 poll workers cancelled up through the day before the election. We reassigned existing poll workers and had a minimum of 4, maximum of 8, poll workers per location scheduled to work as of the night before the election. We had 602 poll workers not call or report to their assigned locations on Election Day due to the virus. We deployed our stand-by poll workers on election morning to the extent we could. We redistributed poll workers where possible, and field clerks, SOE staff, and volunteers filled spots as possible.

9. Were there instances when the needs for **staffing and equipment were insufficient** to meet voters' needs?
(Section 102.141, F.S.)

☐ **NO** Proceed to #10.

■ **YES** Specify the numbers in the appropriate column(s) in the next table and explain the steps taken to resolve the issue(s) on the lines provided (□ check this box if on a separate sheet).

	Number of planned resources for Election Day	Number of resources available for Election Day	Number of insufficient resources on Election Day to meet the voters' needs
Poll workers	3724	2148	602
Election staff			
Voting devices		Note below and see page 1	
Other equipment and supplies			

Note: The number of "planned" items are based on the Election Day estimates, and "available" is the actual items at the start of the Election Day. Note that the number of voting devices available is based on the actual initial total deployment including voter interface devices as provided on page 1 for Election Day. Other equipment and supplies, for example, refers to summation of the number of electronic poll book devices, provisional ballot supplies, ballot boxes, transfer bags, etc.

Steps Taken to Resolve:

Three (3) polling locations were closed and relocated because there were no poll workers to fill no-show spots on Election Day. Some other locations opened late, where we had poll workers arrive, but not the clerk who had the keys and Evid sticks, so we had to send a new clerk or at least a new clerk bag, causing opening delays.

10. Did you experience any issues associated with Voter Check – In? *(Section 102.141., F.S.)*

☐ **NO** Proceed to #11.

■ **YES** Specify the number of issues in the appropriate column(s) in the table below, indicate the specific type of issue(s) incurred on the checklist, and explain the steps taken to resolve the issue(s) on the lines provided (☐ check this box if on a separate sheet).

	Number of issues	
	Early Voting Site	Election Day Polling Locations
Electronic Poll Book/ Precinct Register (If used in election)	0	
Paper poll book / precinct register		

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Checklist for type of voter check-in issues encountered (Check all that apply)	
Early Voting and Election Day	
Electronic-Poll Book	
Type:	**Vendor:**
☐	Electronic Poll Book – not connected to electrical power or power source issue
☐	Electronic Poll Book functionality issue – repaired – remained in service
☐	Electronic Poll Book functionality issue – removed from service
☐	Electronic Poll Book media issue – media replaced
☐	Electronic Poll Book connectivity issue – repaired – remained in service
☐	Electronic Poll Book connectivity issue – removed from service
☐	Electronic Poll Book Check-In Process
Paper poll book / precinct register	
☐	Paper Poll Book – Incorrect
☐	Paper Poll Book – Check-In Process
Other	
☒	Describe the issue: Several poll workers were required to perform extra duties for which they had not been fully trained, due to unexpected poll worker shortages. As a result of that and a Verizon outage, some poll workers initially struggled to set up secure WiFi connections on Election day. All issues were resolved later in the day.

Steps Taken to Resolve:

SOE staff soke with poll workers at each location as we identified connectivity issues. If we were nable to resolve the issue over the phone, a field clerk or rover was dispatched to the location to resolve the issue locally.

11. Did you experience **any additional issues** associated with the conduct of election? *(Section 102.141, F.S.)*

☐ **NO** Proceed to #12.

☒ **YES** Indicate on the checklist the type of issue(s), and explain the steps taken to resolve the issue(s) on the lines provided (☐ check this box if on a separate sheet).

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Checklist for Additional Issues	
Early Voting and Election Day	
Polling location	
☐	Incorrect setup
☒	Solicitation area violated
☐	Incompatible for ADA accessibility
☐	Incompatible for use as a polling location
Voters	
☐	Fleeing voter
☐	Disruptive behavior
☐	Disruptive photography
Observers	
☐	Not approved
☐	Disruptive behavior
☐	Disruptive photography
Media and/or citizen polling	
☐	Disruptive behavior
Other	
☐	Describe the issue: Two solicitation complaints were received from the public.

Steps Taken to Resolve:

Poll workers were notified and/or SOE management was dispatched

All involved reported no violations were taking place upon investigation, so it appears the offending behavior had ceased.

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CANVASSING BOARD

12. If the canvassing board conducted a manual recount of overvotes and undervotes, does the canvassing board have suggested revisions to the law or the rules for determining a voter's choice?
(Sections 101.6952(2) and 102.166(4), F.S. and Rules 1S-2.027 and 1S-2.051)

- ☒ **N/A** Proceed to #13.
- ☐ **NO** Proceed to #13.
- ☐ **YES** Provide suggested revisions below. If needed, attach additional pages and a copy of a representative ballot for which a determination could not be made to illustrate the issue.

Proposed revisions to standards for determining a voter's choice:

_____

_____

_____

_____

13.

County Canvassing Board

Print Name	Signature	Title	Date
Hon. August Bonavita		County Court Judge	March 29,2020
Hon. Mary Lou Berger	Mary Lou Berger	County Commissioner	March 29, 2020
Wendy Sartory Link	Wendy Sartory Link	Supervisor of Elections	March 29,2020

NOTICE: A statutory duty exists to continually report any new or additional information on any of the items required to be included in this Report. The supervisor of elections on behalf of the board must:

- Notify the Division of Elections no later than the next business day after the discovery of the information; and
- Submit a signed written report amended report no later than no later than 10 days after the discovery. (Section 102.141, F.S.)

Addendum

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Addendum

This section asks what services and materials were provided to accommodate Spanish language voters.

1. Type of Spanish-language ballot used in county:

Select all that apply	
Spanish-Language Ballots	
☐	Unilingual Ballot
☒	Bi- or multilingual ballot
☐	Voter Interface Device (Automark, Expressvote, or ICE)

2. Number of persons that requested Spanish-language ballot? **(only applicable to counties with single language ballots)**: N/A

3. Form of language assistance offered at the Supervisor of Elections Office:

Select all that apply	
☒	Bilingual staff
☐	Spanish voter assistance hotline
☐	Professional translation services by phone
☒	Spanish language election related signage and materials
☐	Other- describe

4. Form of language assistance offered at the polls:

Select all that apply	
☒	Bilingual election worker
☐	Spanish voter assistance hotline
☒	Professional translation services by phone
☐	Virtual bilingual election worker
☒	Spanish language election related signage and materials
☒	Other- describe

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5. Number of persons that accessed the Spanish-language website: 19

6. Form of language assistance offered on website:

Select all that apply	
X	Fully translated website in Spanish
	Link to state's Spanish-language information website
X	Spanish language election related materials
	Other- describe

7. Provide any additional relevant information: From p11-ExpressVote programmed in English, Spanish and Creole, with signs in same languages indicating availability of machine.

From p6. *Some poll workers were working positions for which they were not fully trained, because a clerk did not show, or because another worker did not show, and the poll worker who was there stepped up to fill the need for the voters. Had they had more training for the position they ultimately filled, it would have been smoother, but they did an outstanding job.