CONDUCT OF ELECTION REPORT

SECTION 102.141(9), FLORIDA STATUTES

#123941
4/01/2020

The County Canvassing Board must submit a completed Conduct of Election Report to the Division of Elections at the same time that the board submits its certified official election results for any presidential preference primary, general, primary, or special election, whichever is applicable.

On behalf of the county canvassing board, the Supervisor must submit the report via the SOE File Transfer Utility on the SOE portal. For assistance if needed, please contact the Bureau of Voting Systems Certification, Eleonor Lipman; Eleonor.Lipman@dos.myflorida.com; 850-245-6258 or Zane Wood; Zane.Wood@dos.myflorida.com; 850-245-6123.

GENERAL INFORMATION

1. **County:** Osceola

Date of Election: 3/17/20

Election (*Check one*):

- [x] Presidential Preference Primary Election
- [ ] Primary Election
- [ ] General Election
- [ ] Other election (*specify*):_____

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2. **Election Definition** created by *(Check one)*:

- [x] County Supervisor of Elections' Office (SOE)
- [ ] Vendor
- [ ] Consultant
- [ ] Other (*specify*):_____

EQUIPMENT

3. **Voting Devices** (*Insert the applicable number*):

Vote-by-Mail (VBM) Central Count Marksense Scanners		
Initial Total VBM Scanners	Removed	Replaced or Added
2	Ø	Ø

Precinct Count Marksense Scanners				
	Number of Polling Locations	Initial Total Deployed	Removed	Replaced or Added
Early Voting	7	14	Ø	Ø
Election Day	43	47	Ø	Ø

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Voter Interface Device (e.g., Automark, ExpressVote, or ICE)				
	Number of Polling Locations	Initial Total Deployed	Removed	Replaced or Added
Early Voting	7	7	Ø	Ø
Election Day	43	43	Ø	Ø

Reason for removal, replacement or addition of voting devices:

_____

_____

_____

_____

4. Did **equipment or software** issues occur at the precinct level, at a counting location, or within computer and telecommunications networks supporting county location? *(Section 102.141, F.S.)*

☐ **NO** Proceed to #5.

☒ **YES** Specify the number of issues in the appropriate column(s) in the table below, indicate the specific type of issue(s) incurred on the checklist, and explain the steps taken to resolve the issue(s) on the lines provided (☐ check this box if on a separate sheet).

		Number of issues		
		Early Voting Site	**Election Day Polling Locations**	**Central Location**
Equipment	Marksense Scanner	Ø	1	
	Voter Interface Device	Ø	Ø	
Software	Marksense Scanner	Ø	Ø	Ø
	Voter Interface Device	Ø	Ø	
Computer	Election Mgmt. System			Ø
Telecommunications	Modems and Phone lines	Ø	Ø	Ø

Checklist for type of equipment/software issues encountered (Check all that apply)
Early Voting and Election Day

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Checklist for type of equipment/software issues encountered (Check all that apply)	
Voting devices	
☐	Voting devices – not connected to electrical power or power source issue
☐	Voting devices – battery backup issue – battery not charged
☐	Voting devices – battery backup issue – removed from service
☐	Voter interface device issue – repaired – remained in service
☐	Voter interface device media issue – media replaced
☐	Marksense scanner issue – repaired – remained in service
☐	Marksense scanner memory media issue – media replaced
☐	Marksense scanner did not reject a blank ballot
☐	Marksense scanner did not reject a ballot with an overvoted contest
☐	Marksense scanner did not accept one or more undervoted contests
☐	Ballot box diverter issue – removed from service
☐	Ballot box diverter issue – repaired – remained in service
☐	Used the marksense scanner's ballot box emergency/auxiliary bin
☒	Could not complete a planned modem upload or problems with the phone lines
☐	Other – Provide the description
Central Location	
Vote-by-Mail tabulation	
☐	Marksense scanner issue – repaired – remained in service
☐	Marksense scanner memory media issue – media replaced
☐	Other – Provide the description
Election Management	
☐	Problem uploading results or creating reports
☐	Other – Provide the description

Steps Taken to Resolve:

One DS200 wouldn't upload. It was brought to central location & uploaded manually.

5. Were any **election definition errors** discovered after the logic and accuracy test? *(Section 102.141., F.S.)*

☒ **NO** Proceed to #6.

☐ **YES** Specify the number of issues in the appropriate column(s) in the table below and explain the steps taken to resolve the issue(s) on the lines provided (☐ check this box if on a separate sheet).

	Number of issues		
	Election definition issues	**Precinct count media issues**	**Central count media issues**
County created definition or media			
Vendor created definition or media with correct county information			
Vendor created definition or media with incorrect information from the county			

Notes: Election Day refers to the polling locations. Media refers to a tabulator's memory cards, memory packs, USB flash memory, zip drive, PEBs, etc.

Steps Taken to Resolve:

_____

_____

_____

BALLOTS

6. **Ballot-Printing** (*Check all that apply*):

	Early Voting	Election Day	Vote-by-Mail
Ballot-on-Demand (BOD)	☒	☐	☒
Ballot Printer Service (provided by SOE's Voting System Vendor)	☐	☐	~~☐~~
Ballot Printer Service (provided by vendor other than SOE's Voting System)	☒	☒	☒

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7. Did any **ballot printing and/or ballot supply problems** occur? *(Section 102.141., F.S.)*

☒ **NO** Proceed to #8.

☐ **YES** Specify the number of issues in the appropriate column(s) in the table below, indicate the specific type of issue(s) incurred on the checklist, and explain the steps taken to resolve the issue(s) on the lines provided (☐ check this box if on a separate sheet).

	Number of issues			
	Electronic ballot layout issues	**Paper ballot layout issues**	**Paper ballot printer issues**	**Paper ballot supply problems**
County created the ballot				
Vendor created with correct county information				
Vendor created with incorrect information from the county				

	Checklist for type of ballot or printer issues encountered (Check all that apply)
Early Voting and Election Day	
Polling location *(please identify the location)*	
☒	Incorrect ballots provided to the voter – poll worker
☐	Ballot moisture (humidity) cannot scan
☐	Multi-language or minority language (e.g., Spanish) ballots – not available and/or issues
Vote-by-Mail	
☐	Incorrect ballots provided to the voter – election staff
☐	Incorrect ballots provided to the voter – vendor error
☐	Multi-language or minority language (e.g., Spanish) ballots – not available and/or issues
Ballot-on-demand (BOD)	
☐	Printed incorrect ballots – printer configuration error, such as duplex
☐	Printed incorrect ballots – software error
☒	Printer failure
☐	Incorrect ballots provided to the voter – poll worker
Other	
☐	Describe the issue:

Steps Taken to Resolve:

BOD network issues were resolved by election systems staff.

ELECTION ADMINISTRATION

8. Did you have any **staffing shortages and/or procedural problems by employees or precinct workers** during the conduct of the election?
(Section 102.141, F.S.)

☐ **NO** Proceed to #9.

☒ **YES** Specify the number of issues in the appropriate column(s) in the table below, indicate how the issue was addressed, and explain the steps taken to resolve the issue(s) on the lines provided (□ check this box if on a separate sheet).

Who experienced the issue	Number of shortages	Number of times that additional training may have mitigated the problem(s)	Number of times when procedures were not followed
Poll workers	Ø	on every occasion	on a few occassions
Election staff	Ø	on every occasion	on a few occasions
Security	Ø	on Ø	Ø
Temporary support	Ø	on every occasion	on a few occasions

Steps Taken to Resolve:

Procedures were reviewed for a better understanding.

9. Were there instances when the needs for **staffing and equipment were insufficient** to meet voters' needs?
(Section 102.141, F.S.)

☒ **NO** Proceed to #10.

☐ **YES** Specify the numbers in the appropriate column(s) in the next table and explain the steps taken to resolve the issue(s) on the lines provided (□ check this box if on a separate sheet).

	Number of planned resources for Election Day	Number of resources available for Election Day	Number of insufficient resources on Election Day to meet the voters' needs
Poll workers			
Election staff			
Voting devices		Note below and see page 1	
Other equipment and supplies			

Note: The number of "planned" items are based on the Election Day estimates, and "available" is the actual items at the start of the Election Day. Note that the number of voting devices available is based on the actual initial total deployment including voter interface devices as provided on page 1 for Election Day. Other equipment and supplies, for example, refers to summation of the number of electronic poll book devices, provisional ballot supplies, ballot boxes, transfer bags, etc.

Steps Taken to Resolve:

_____

_____

_____

_____

10. Did you experience any issues associated with Voter Check – In? *(Section 102.141., F.S.)*

☐ **NO** Proceed to #11.

☐ **YES** Specify the number of issues in the appropriate column(s) in the table below, indicate the specific type of issue(s) incurred on the checklist, and explain the steps taken to resolve the issue(s) on the lines provided (□ check this box if on a separate sheet).

	Number of issues	
	Early Voting Site	Election Day Polling Locations
Electronic Poll Book/ Precinct Register (If used in election)	1	Ø
Paper poll book / precinct register	Ø	Ø

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Checklist for type of voter check-in issues encountered (Check all that apply)	
Early Voting and Election Day	
Electronic-Poll Book	
Type: EVID	**Vendor:** VR Systems
☐	Electronic Poll Book – not connected to electrical power or power source issue
☐	Electronic Poll Book functionality issue – repaired – remained in service
☐	Electronic Poll Book functionality issue – removed from service
☒	Electronic Poll Book media issue – media replaced
☐	Electronic Poll Book connectivity issue – repaired – remained in service
☐	Electronic Poll Book connectivity issue – removed from service
☒	Electronic Poll Book Check-In Process
Paper poll book / precinct register	
☐	Paper Poll Book – Incorrect
☐	Paper Poll Book – Check-In Process
Other	
☐	Describe the issue:

Steps Taken to Resolve:

Wrong voter selected. Staff reversed check in and selected correct voter.

11. Did you experience **any additional issues** associated with the conduct of election? *(Section 102.141, F.S.)*

☐ **NO** Proceed to #12.

☒ **YES** Indicate on the checklist the type of issue(s), and explain the steps taken to resolve the issue(s) on the lines provided (☐ check this box if on a separate sheet).

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Checklist for Additional Issues	
Early Voting and Election Day	
Polling location	
☐	Incorrect setup
☒	Solicitation area violated
☒	Incompatible for ADA accessibility
☐	Incompatible for use as a polling location
Voters	
☒	Fleeing voter
☐	Disruptive behavior
☐	Disruptive photography
Observers	
☐	Not approved
☐	Disruptive behavior
☐	Disruptive photography
Media and/or citizen polling	
☐	Disruptive behavior
Other	
☐	Describe the issue:

Steps Taken to Resolve:

- Petitioners had to be reminded about the 150' change.
- The lip on the entrance was too tall. An alternate entrance was opened.

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CANVASSING BOARD

12. If the canvassing board conducted a manual recount of overvotes and undervotes, does the canvassing board have suggested revisions to the law or the rules for determining a voter's choice?
(Sections 101.6952(2) and 102.166(4), F.S. and Rules 1S-2.027 and 1S-2.051)

- ☒ **N/A** Proceed to #13.
- ☐ **NO** Proceed to #13.
- ☐ **YES** Provide suggested revisions below. If needed, attach additional pages and a copy of a representative ballot for which a determination could not be made to illustrate the issue.

Proposed revisions to standards for determining a voter's choice:

_____

_____

_____

_____

13.

County Canvassing Board

Print Name	Signature	Title	Date
Mary Jane Arrington	MJ Arrington	Osceola SOE	3/27/2020
Cheryl L. Grieb	[signature]	Osceola County Commissioner	3/27/2020

NOTICE: A statutory duty exists to continually report any new or additional information on any of the items required to be included in this Report. The supervisor of elections on behalf of the board must:

- Notify the Division of Elections no later than the next business day after the discovery of the information; and
- Submit a signed written report amended report no later than no later than 10 days after the discovery. (Section 102.141, F.S.)

Addendum

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Addendum

This section asks what services and materials were provided to accommodate Spanish language voters.

1. Type of Spanish-language ballot used in county:

	Select all that apply
Spanish-Language Ballots	
☐	Unilingual Ballot
☒	Bi- or multilingual ballot
☐	Voter Interface Device (Automark, Expressvote, or ICE)

2. Number of persons that requested Spanish-language ballot? **(only applicable to counties with single language ballots)**: N/A

3. Form of language assistance offered at the Supervisor of Elections Office:

	Select all that apply
☒	Bilingual staff
☐	Spanish voter assistance hotline
☐	Professional translation services by phone
☒	Spanish language election related signage and materials
☐	Other- describe

4. Form of language assistance offered at the polls:

	Select all that apply
☒	Bilingual election worker
☐	Spanish voter assistance hotline
☐	Professional translation services by phone
☐	Virtual bilingual election worker
☒	Spanish language election related signage and materials
☐	Other- describe

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5. Number of persons that accessed the Spanish-language website: _____

6. Form of language assistance offered on website:

	Select all that apply
☒	Fully translated website in Spanish
☐	Link to state's Spanish-language information website
☐	Spanish language election related materials
☐	Other- describe

7. Provide any additional relevant information: _____

_____

_____

_____

_____