**Customer Order**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | «$case.CustomerCase.Customer.CompanyName» |  | Partner order no. : | **«$case.OrderId»** |  |
|  | «$case.CustomerCase.Customer.CompleteName» |  | Date: | «$order.Today» |  |
|  | «$case.CustomerCase.Customer.Address» |  | Page: | 1 |  |
|  | «$case.CustomerCase.Customer.ZipCode» «$case.CustomerCase.Customer.City» |  | Contact Sales: | «$case.SalesManager.CompleteNameWithCivil» |  |
|  |  |  | Phone: | «$case.Concession.Phone» |  |
|  |  |  | Fax: | «$case.Concession.Fax» |  |
|  |  |  |  |  |  |

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| --- | --- | --- |
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«$case.CustomerCase.Customer.CompleteName»,

You are ordering the following services and parts

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Item | Part Number | Designation | Qty | Price w/o. VAT (Euro) | VAT Code | Total amount w/o VAT(Euro) |
| «$options.Position» | «$options.PartNumber» | «$options.Description» | 1 | «$options.HT» | «$options.Vat.CodeVAT» | «$options.HT» |

|  |  |  |  |
| --- | --- | --- | --- |
| Total price w/o VAT |  | **«$order.TotalHT»** |  |
| VAT1 | «$order.totalVAT1.FormattedVATRate» | **«$order.totalVAT1.TTC»** |  |
| VAT2 | «$order.totalVAT2.FormattedVATRate» | **«$order.totalVAT2.TTC»** |  |
| VAT3 | «$order.totalVAT3.FormattedVATRate» | **«$order.totalVAT3.TTC»** |  |
| **Total incl. VAT** |  | **«$order.TotalTTC»** |  |
|  | | | |
|  | | | |
|  | | | |

**The products selected include the following performance features**

«#if($case.Service.TranslationKey=="servi»

Wallbox Installation Survey:

Within in the scope of the Installation Survey the qualified electrician of the BMW i Installation Partner checks at your installation location, if the existing electrical installation and the conditions for your personal use case is sufficient for the installation of the BMW i Wallbox. The product includes:

* Verification whether a wallbox can be installed at the desired spot
* Check of your existing electrical installation and wiring by a qualified electrician
* Check of available capacity and safety measures (e.g. fuses, type of cable, cross-sectional area, resistances)

The qualified electrician documents the result in a full report and informs you about the next steps. When required the qualified electrician offers you an individual upgrade to prepare the installation place for the connection of the BMW i Wallbox to the technically requirements and your individual desires. For this, if necessary, additional costs can arise.

Alternatively you can select that the electrician checks at your desired location the electrical installation of the existing socket / circuit upstream for charging the BMW i with the BMW i standard charging cable (mode 2). You confirm with your signature that you understand that in this case the pre-conditions for the Wallbox Installation Services are not fulfilled.

[ ] Customer selects to check the existing socket / circuit upstream instead of a survey for a Wallbox Installation Service.

«#end»

«#if($case.Service.TranslationKey=="servi»

Wallbox Installation Service\*:

Within the scope of the Installation Service the qualified electrician of the BMW i Installation Partner installs at your desired location the BMW i Wallbox and introduce you how to load your BMW i. The Installation Service includes:

* Delivery of the BMW i Wallbox to your installation location on the desired installation appointment
* Preparation of the installation location for mounting the BMW i Wallbox (incl. 2m surface mounted cable without wall penetration incl. incidentals)
* Mounting and connecting of BMWi wallbox at desired installation spot
* Testing and first-time operation
* Summary of Wallbox Installation Survey
* 24 month warranty

In case of any technical inquiries during the whole economic life of the BMW i Wallbox our BMW i Service Hotline is available for you.

A necessary precondition for the Installation Services is a successful completion of the Installation Survey by a qualified electrician of our BMW i Installation partner and, if required, the professional preparation of the installation location regarding the technical requirements.

The Wallbox Installation-Services can only be ordered for the mounting and connecting of a BMW i Wallbox. The customer confirms with his/her signature, he/she is already owner of a BMW i Wallbox and the BMW i Wallbox will be hold ready at the desired installation location.

«#end»

«#if($case.Service.TranslationKey=="servi»

«$order.WallboxType»\*:

* Charging station for safe, comfortable and faster charging
* Ready for connecting, with mounting panel for wall installation
* Operational and user manual in local language
* BMW i Wallbox package

«#end»

«#if($case.Service.TranslationKey=="servi»

\* If the installation of the BMW i Wallbox is not possible for technical reasons, the customer may cancel the purchase of the Wallbox Installation Service. The withdrawal must be declared by letter latest 10 days after receipt of the installation survey report. In this case only the Wallbox Installation Survey will be charged

«#end»

To deliver the Wallbox Installation Survey and Wallbox Installation Service, BMW i is partnering with Schneider Electric. BMW AG transfers your personal details to Schneider Electric only for the purpose of providing the above services and ensuring optimal customer service (e.g. installation appointment). By signing this document you agree to the transfer of your personal data and the purchase of the installation services.

**To order the services and products listed above please sign the customer order until «$order.QuoteValidity» latest**

**Date** «$order.Today» **Signature** (preceded by "Agreement for works")

|  |  |  |
| --- | --- | --- |
| «$case.Concession.Name» |  |  |

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| --- | --- | --- | --- | --- |
|  | |  |  | |
|  | | Private Statement |  | |
| The confidentiality and integrity of your personal data is of utmost importance to us. We will therefor handle and use your data with care and according to legal requirements concerning privacy protection and will not forward any of your data without your approval to third parties. | | | | |
|  | Consent to the processing of private data for further processing  To assure our service quality to you after order processing, we need your approval to safe your personal data:  I agree that the BMW AG can use my personal data for purposes of the written customer care (eg, invitations to exclusive events, information about new products and services, sending of customer magazines) as well as for market research and forward to the BMW Group as well as the related dealership **(if not desired, please delete).**   |  |  |  | | --- | --- | --- | | |  | | --- | |  | | I agree to be informed via phone/SMS or Email about the above mentioned purposes. |   I am available at any time under the following Email address customercare@bmw.de or via phone 089-1250 16000 to receive my personal data saved at the BMW AG and request correction, deletion or blocking. Should I have any objections about the storage, processing and use of my data, I can get my consent revoked at any time without any reasons at the BMW AG with the above mentioned e-mail address or phone number.  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  Date **«$order.Today»** Signature | | |  |