PETRONAS GUIDELINE ON HSE KPI DEFINITION AND REPORTING MPM/HSE/GD/03/02 OCTOBER 2021

MPM/HSE/GD/03/02

OCTOBER 2021



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#### **DOCUMENT AUTHORIZATION**

Preparer	
Signature	Safinaz Ahmad
Date	01 November 2021
Position	Manager, HSE Governance, MPM HSE

Reviewer		
Signature	Mas Ariff Ariffin	
Date	01 November 2021	
Position	Principal, Operation Safety, MPM HSE	

Endorser		
Signature	Noor Azlan M Harif	
	Noor Azlan M Harif	
Date	02 November 2021	
Position	Senior Manager, HSE Emergency and Crisis, MPM HSE	

Approver		
Signature	Shamsol Effendy Dismal	
Date	02 November 2021	
Position	General Manager, MPM HSE	

Document Custodian		
Signature	lgrul lbd Hamid Azrul Abd Hamid	
Date	02 November 2021	
Position	Senior Manager, HSE Governance, MPM HSE	

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## PETRONAS GUIDELINE ON HSE KPI DEFINITION AND REPORTING

## MPM/HSE/GD/03/02 OCTOBER 2021

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5.	Principal, Industrial Hygiene, MPM HSE	Kuala Lumpur
6.	Principle, Occupational Health, MPM HSE Kuala Lumpur	
7.	Staff, Social Performance, MPM HSE Kuala Lur	
8.	Managers, MPM HSE Kuala Lump	
9.	HSE Managers, Petroleum Arrangement Contractor (PAC)	Malaysia

#### **EXECUTIVE SUMMARY**

PETRONAS Guideline on HSE KPI DEFINITION AND REPORTING for PPGUA 4.1 has been developed in collaboration with PETRONAS Group, provides information and serves as a guidance for Petroleum Arrangement (PA) Contractors for HSE KPI definition and reporting. This document also forms an integral part of expectation requirement on Health, Safety and Environment (HSE) provision under PPGUA 4.1 Volume 3 (Health, Safety, Security and Environment)

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#### **ACKNOWLEDGEMENT**

Malaysia Petroleum Management, Health Safety & Environment (MPM HSE) would like to express our gratitude to Petroleum Arrangement Contractor (PAC), PETRONAS Group HSE and PETRONAS Upstream HSE for the development of this guideline.

#### LANGUAGE CONVENTIONS

In this document, the recommendations for a course of action are made with varying degrees of emphasis. As a rule:

- i. 'shall' indicates a course of action with a required, mandatory status within the Business Units or Assets. The English language equivalent or interchangeable term of "shall" is "must."
- ii. 'should' indicates a preferred course of action.
- iii. 'may' indicates a possible course of action.

#### 1.0 OBJECTIVE

- 1.1 The objective of this document is to standardize the definition of HSE KPIs and other reporting for reporting to MPM. The standardization is due to the increasing numbers of Petroleum Arrangement Contractors (PACs) in Malaysia where MPM experiences inconsistent practices by different contractors in defining the various HSE KPIs which may give impact to the statistics for upward reporting within and outside PETRONAS.
- 1.2 This guideline shall be read together with PETRONAS Procedures and Guidelines for Upstream Activities (PPGUA) Volume 3, latest Revision 4,

#### 2.0 SCOPE OF DOCUMENT

- 2.1 The scope of this document covers all activities carried out by PACs under their contractual obligations to PETRONAS. This guideline shall apply to all PACs.
- 2.2 This document is divided into 5 sections which cover General, Occupational Safety and Health, Process Safety, Environment and Others. The new revision of this guideline not only provides clearer definition of each HSE KPI but also defines the method, unit, reporting level and applicability of each HSE KPIs.
- 2.3 Malaysia Petroleum Management (MPM) HSE will do the monitoring on PACs' HSE Performance submission in MyHSE.

#### 3.0 CUSTODIAN

MPM HSE, PETRONAS is the custodian of this document and may revise and update the document and distribute the controlled copies to relevant parties as and when required.

#### 4.0 PROCESS

#### 4.1 HSE Performance Reporting Process

- 4.1.1 PACs shall utilise the online reporting tool (i.e., Incident Management and HSSE Monitoring & Reporting) for reporting of HSSE performance.
- 4.1.2 In the event of an incident with impact to several consequences, all consequences will be counted in HSSE scorecard. For an incident with impact to more than one personnel, the total number of personnel impacted shall be counted in HSSE scorecard.
- 4.1.3 In cases where there is incident with multiple outcomes e.g. fire resulted from Lost of Primary Containment, each outcome should be reported and recorded individually for statistical purposes.

#### 5.0 HSSE PERFORMANCE INDICATORS DEFINITION AND METHOD

Definition for each HSSE performance indicators and method for measurement and calculation is explained in detail as follows:

#### 5.1 GENERAL

#### 5.1.1 Man-Hours

Classification	Not Applicable		
	Number of hours worked including		
	overtime, training and other business		
	activity but excluding leave sickness		
	and other absences. The basic		
Definition	calculation on Man-Hours is shown in		
	Table 1.		
	Contractor's man-hours shall be based		
	on the mode of the contract as shown		
	in Table 2.		
Unit	Number of Man-Hours		
Applicability	All PACs		
Frequency	• Monthly		
Method	Refer to Table 1: The basic calculation		
Fiction	of Man-Hours		
Reference	-		

**Table 1: Basic calculation of Man-Hours** 

No.	Activities	Working hours	Number of working days per month	Total man- hours per month
1	Office Base	8	22 Days	176 hours per
		Hours +		person + OT
		OT		
2	Production Operations	12	14 Days	168 hours per
		Hours +		person + OT
		OT		
3	Drilling (Project Team	12	30 Days	360 hours per
	at site)	Hours +		person + OT
		ОТ		
4	Construction/fabrication	10	26 Days	260 hours +
	(Project Team at site)	Hours +		OT per person
		ОТ		+ OT
5	Construction/fabrication	10	22 Days	220 hours +
	(Project Management	Hours +		OT per person
	Team at site)	ОТ		+ OT
6	Marine Operations,	12	30 Days	360 hours +
	Seismic Operations,	Hours +		OT per person
	Installation and Hook-	ОТ		+ OT
	up & Commissioning			
	(Project Team at site)			

**Table 2: Definition of Modes of Contract** 

Mode of Contract	Details	Man-Hours Status
Mode 1	The contractor provides people,	Contractor's Man-
	processes and tools for the	Hours shall be
	execution of the contract under the	captured by PAC and
	supervision, instructions and HSE-	all incident are
	MS of the PAC.	classified as recordable
Mode 2	The contractor executes all aspects	Contractor's Man-
	of the contract under its own HSE-	Hours shall be
	MS, providing the necessary	captured by PAC and
	instructions and supervision and	all incident are
	verifying the proper functioning of	classified as recordable
	its HSE-MS. The PAC is responsible	
	for verifying the overall	
	effectiveness of the HSE	
	management controls put in place	
	by the contractor, including its	
	interface with subcontractors, and	
	assuring that both the client's and	
	the contractor's HSE-MS are	
	compatible.	
Mode 3	Contractor operates within its own	Contractor's Man-
	HSE-MS that has no interfaces with	Hours shall not be
	the PAC HSE-MS and is not	captured by PAC and
	required to report HSE	all incidents are
	performance data including	classified as non-
	incidents to the client.	recordable.

#### 5.1.2 Near Miss

Classification	Key Performance Indicator (Lagging		
	Indicator)		
Definition	An undesired event which potentially		
	could have caused Injury or		
	Occupational Illness and / or damage		
	(loss) to people, assets, the environment		
	or reputation.		
Unit	Number of Near Miss		
Applicability	All PACs		
Frequency	Monthly		
Method	-		
Reference	-		

## 5.1.3 High Potential Incident

Classification	Key Performance Indicator (Lagging		
	Indicator)		
Definition	An incident or near miss incident which		
	the combination of potential		
	consequences (People, Environment,		
	Asset and/or Reputation) and likelihood		
	is assessed to be in the red area of the		
	Risk Assessment Matrix.		
Unit	Number of High Potential Incident		
Applicability	All PACs		
Frequency	Monthly		
Method	PACs shall refer to PACs Risk Assessment		
	Matrix		
Reference	-		

## 5.1.4 Unsafe Act / Unsafe Condition (UAUC)

Classification	Key Performance	Indicator (Lagging
	indicator)	
Definition	a. Unsafe Act	
	<ul> <li>An action that</li> </ul>	increases the chance of
	injury to hims	self or others, property
	damage or envi	ronmental impact through
	deviation	f established HSE
	Rules/Regulation	ns, Procedures, Practices.
	b. Unsafe Condition	
	Situations direct	tly or indirectly caused by
	action or inaction	on of employee that may
	lead to an accide	ent.
Unit	Number of UAUC	
	<ul> <li>Analysis of UAUC ro</li> </ul>	oot causes
Applicability	• All PACs	
Frequency	<ul> <li>Number of UAUC/M</li> </ul>	onthly
	<ul> <li>To submit PAC</li> </ul>	Analysis of UAUC root
	causes/Quarterly	
Method		
Reference		

## 5.1.5 Major Non-Process Fire/Explosion

Classification	Key Performance Indicator (Lagging	
	Inc	licator)
Definition	•	A fire/explosion incident happened within
		the facility including
		office/accommodation area and <u>not</u> as a
		result from any LOPC from process
		equipment (no direct involvement with
		process equipment). Fire is defined as a
		result of combustion, ignition or heating
		which releases heat, light and or smoke
		and may accompanied by flame. This
		includes explosion due to the escalation
		of fire incident (as a result of heating),
		or sudden release of energy e.g.,
		pressure, mechanical or chemical.
	•	Fires or explosions resulting in <u>greater</u>
		than or equal to USD 100,000 of direct
		cost to the company
Unit	•	Number of Major Non-Process
		Fire/Explosion
Applicability	•	All PACs
Frequency	•	Monthly
Method	•	Estimate <b>direct cost</b> of fire or explosion
		and report the value if the cost is <u>greater</u>
		than or equal to USD 100,000.
		Direct Cost:
		<ul> <li>Cost of repairs or replacement,</li> </ul>
		clean up, material disposal,
		environmental remediation and
		emergency response.
		<ul> <li>Direct cost does <u>not</u> include cost,</li> </ul>
		for business opportunity, business
		interruption and feedstock/product

Classification	Key Performance Indicator (Lagging	
	Indicator)	
	losses, loss of profits due to	
	equipment outages, costs of	
	obtaining or operating temporary	
	facilities, or costs of obtaining	
	replacement products to meet	
	customer demand.	
	<ul> <li>Direct cost does <u>not</u> include the</li> </ul>	
	cost of the failed component	
	leading to LOPC, if the component	
	is not further damaged by the fire	
	or explosion.	
Reference	OGP Recommended Practice on Key	
	Performance Indicators	

## **5.1.6** Minor Non-Process Fire Explosion

Classification	Key Performance Indicator (Lagging	
	Indicator)	
Definition	A fire / explosion incident happened	
	within the facility including	
	office/accommodation area and <u>not</u> as a	
	result from any LOPC from process	
	equipment (no direct involvement with	
	process equipment). Fire is defined as a	
	result of combustion, ignition or heating	
	which releases heat, light and or smoke	
	and may accompanied by flame. This	
	includes explosion due to the escalation of	
	fire incident (as a result of heating), or	
	sudden release of energy e.g., pressure,	
	mechanical or chemical.	
	Fires or explosions resulting in less than	
	USD 100,000 of direct cost to the	
	company	
Unit	Number of Minor Non-Process	
	Fire/Explosion	
Applicability	All PACs	
Frequency	Monthly	
Method	Estimate <b>direct cost</b> of fire or explosion	
	and report the value if the cost is <u>less</u>	
	<u>than</u> to USD 100,000.	
	Direct Cost:	
	<ul> <li>Cost of repairs or replacement,</li> </ul>	
	clean-up, material disposal,	
	environmental remediation and	
	emergency response.	
	<ul> <li>Direct cost does <u>not</u> include cost,</li> </ul>	
	for business opportunity, business	
	interruption and feedstock/product	

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Classification	Key Performance Indicator (Lagging	
	Indicator)	
	losses, loss of profits due to	
	equipment outages, costs of	
	obtaining or operating temporary	
	facilities, or costs of obtaining	
	replacement products to meet	
	customer demand.	
	<ul> <li>Direct cost does <u>not</u> include the</li> </ul>	
	cost of the failed component	
	leading to LOPC, if the component	
	is not further damaged by the fire	
	or explosion.	
Reference	OGP Recommended Practice on Key	
	Performance Indicators	

## **5.1.7** Major Property Damage

Classification	Key Performance Indicator (Lagging	
	Indicator)	
Definition	An incident that caused damage to	
	property and the total direct cost incurred	
	to the company is or more than USD	
	25,000.	
Unit	Number of Major Property Damage	
Applicability	All PACs	
Frequency	Monthly	
Method	Direct Cost:	
	Cost of repairs or replacement, clean-up,	
	material disposal, environmental	
	remediation and emergency response.	
	Direct cost does <u>not</u> include cost, for	
	business opportunity, business	
	interruption and feedstock/product losses,	
	loss of profits due to equipment outages,	
	costs of obtaining or operating temporary	
	facilities, or costs of obtaining replacement	
	products to meet customer demand.	
Reference	-	

#### **5.1.8** Minor Property Damage

Classification	Key Performance Indicator (Lagging	
	Indicator)	
Definition	An incident that caused damage to	
	property and the total direct cost	
	incurred to the company is less than	
	USD 25,000.	
Unit	Number of Minor Property Damage	
Applicability	All PACs	
Frequency	Monthly	
Method	Direct Cost:	
	Cost of repairs or replacement clean	
	up, material disposal, environmental	
	remediation, and emergency	
	response.	
	Direct cost does <u>not</u> include cost, for	
	business opportunity, business	
	interruption and feedstock/product	
	losses, loss of profits due to	
	equipment outages, costs of	
	obtaining or operating temporary	
	facilities, or costs of obtaining	
	replacement products to meet	
	customer demand.	
Reference	-	

#### Note:

In cases where there is incident with multiple outcomes e.g., fire resulted to injuries/property damage, each individual outcome should be reported and recorded individually for statistical purposes.

#### 5.2 OCCUPATIONAL SAFETY AND HEALTH

#### 5.2.1 Fatality

Classification	Key Performance Indicator (Lagging
	Indicator)
Definition	A death due to work related injury or
	occupational illness, regardless of the
	time intervening between the incident
	causing the injury or exposure or
	causing illness and the death.
Unit	Number of Fatality (injury)
	Number of Fatality (illness)
Applicability	All PACs
Frequency	Monthly
Method	-
Reference	Guidelines on Safety and Health
	(Notification of Accident, Dangerous
	Occurrence, Occupational Poisoning and
	Occupational Disease) Regulations 2004
	[NADOPOD]

## 5.2.2 Permanent Total/ Partial Disability (PTD/PPD)

Classification	Key Performance Indicator (Lagging	
	Indicator)	
Definition	a. Permanent Total Disability (PTD)	
	<ul> <li>A work-related injury or illness which</li> </ul>	
	incapacitates a person permanently	
	and results in termination of	
	employment.	
	b. Permanent Partial Disability (PPD)	
	<ul> <li>A work-related injury or illness which</li> </ul>	
	results in the complete loss or	
	permanent loss of use of any	
	member or part of the body or any	
	permanent impairment of functions	
	of parts of the body, regardless of	
	any pre-existing disability of the	
	injured member or impaired body	
	function.	
Unit	Number of PTD (injury)	
	<ul> <li>Number of PTD (illness)</li> </ul>	
	<ul> <li>Number of PPD (injury)</li> </ul>	
	<ul> <li>Number of PPD (illness)</li> </ul>	
Applicability	All PACs	
Frequency	• Monthly	
Method	-	
Reference	Guidelines on Safety and Health (Notification	
	of Accident, Dangerous Occurrence,	
	Occupational Poisoning and Occupational	
	Disease) Regulations 2004 [NADOPOD]	

## 5.2.3 Lost Workday Case (LWC)

Classification	Key Performance Indicator (Lagging	
	Indicator)	
Definition	A work-related injury or illness which	
	renders the injured person temporarily	
	unable to perform any Regular Job or	
	Restricted Work on any day after the	
	day on which the injury was received. In	
	this case "any day" includes rest day,	
	weekend day, scheduled holiday, public	
	holiday or subsequent day after ceasing	
	employment.	
Unit	Number of cases	
	<ul><li>Number of LWC (injury)</li></ul>	
	<ul> <li>Number of LWC (illness)</li> </ul>	
	Number of lost workdays (for each LWC)	
	e.g.	
	o LWC#1 (dd/mm/yy): a lost workdays	
	<ul><li>LWC#2 (dd/mm/yy): b lost workdays</li></ul>	
Applicability	All PACs	
Frequency	Monthly	
Method	-	
Reference	Guidelines on Safety and Health (Notification	
	of Accident, Dangerous Occurrence,	
	Occupational Poisoning and Occupational	
	Disease) Regulations 2004 [NADOPOD]	

## 5.2.4 Restricted Workday Case (RWC)

Classification	Key Performance Indicator (Lagging	
	Indicator)	
Definition	A work-related injury or illness that results	
	in the person being incapable to perform	
	all of the normal duties of the person's	
	regular job on any day/shift subsequent to	
	the day of the injury or illness occurring.	
Unit	Number of RWC (injury)	
	Number of RWC (illness)	
Applicability	All PACs	
Frequency	Monthly	
Method	-	
Reference	Guidelines on Safety and Health (Notification	
	of Accident, Dangerous Occurrence,	
	Occupational Poisoning and Occupational	
	Disease) Regulations 2004 [NADOPOD]	

## 5.2.5 Medical Treatment Case (MTC)

Key Performance Indicator (Lagging
Indicator)
A work-related injury or illness that
involves neither Lost Workdays nor
Restricted Workdays, but which
requires treatment by, or under the
specific order of, a physician or could
be considered as being in the
province of a physician.
Number of MTC (injury)
Number of MTC (illness)
All PACs
Monthly
-
Guidelines on Safety and Health
(Notification of Accident, Dangerous
Occurrence, Occupational Poisoning and
Occupational Disease) Regulations 2004
[NADOPOD]

## 5.2.6 First Aid Case (FAC)

Classification	Key Performance Indicator (Lagging	
	Indicator)	
Definition	A one-time treatment and subsequent	
	observation of minor scratches, cuts,	
	burns, splinters, and so forth, which	
	do not ordinarily require medical care.	
	Such treatment and observation are	
	considered first aid even though	
	provided by registered medical	
	personnel.	
	Examples of first aid cases are, but	
	not limited to tetanus immunization,	
	cleaning, flushing, soaking surface	
	wounds, wound covering, hot or cold	
	therapy, non-rigid support, eye	
	patches, drilling fingernail or toenail,	
	draining fluid from blister, massages,	
	non-prescription medication at non-	
	prescription strength and preventive	
	administration of oxygen in the	
	absence of symptom.	
Unit	Number of FAC (injury)	
	Number of FAC (Illness)	
Applicability	All PACs	
Frequency	Monthly	
Method	-	
Reference	OGP Recommended Practice on Key	
	Performance Indicators	
	Guidelines on Safety and Health	
	(Notification of Accident, Dangerous	
	Occurrence, Occupational Poisoning	
	and Occupational Disease) Regulations	
	2004 [NADOPOD]	

## 5.2.7 Lost Time Injury (LTI)

Classification	Key Performance Indicator (Lagging	
	Indicator)	
Definition	The sum of Fatality, Permanent Partial	
	Disability, Permanent Total Disability	
	and Lost Workday Case but excluding	
	Restricted Work Case and Medical	
	Treatment Case.	
	Note:	
	LTI will be monitored by injury and	
	illness separately.	
	LTI (Injury) will maintain as PAC Limit.	
Unit	Number of LTI	
Applicability	All PACs	
Frequency	Monthly	
Method	LTI (injury) = Fatality + PPD + PTD + LWC	
	LTI (illness) = Fatality + PPD + PTD + LWC	
Reference	OGP Recommended Practice on Key	
	Performance Indicators	
	Guidelines on Safety and Health	
	(Notification of Accident, Dangerous	
	Occurrence, Occupational Poisoning	
	and Occupational Disease) Regulations	
	2004 [NADOPOD]	

## 5.2.8 Total Recordable Case (TRC)

Classification	Key Performance Indicator (Lagging	
	Indicator)	
Definition	The sum of Fatality, Permanent Partial	
	Disability, Permanent Total Disability,	
	Lost Workday Case, Restricted Work	
	Case and Medical Treatment Case.	
Unit	Number of TRC (injury)	
Applicability	All PACs	
Frequency	Monthly	
Method	TRC (injury) = Fatality + PPD + PTD + LWC	
	+ RWC + MTC	
Reference	OGP Recommended Practice on Key	
	Performance Indicators	

## 5.2.9 Total Recordable Occupational Illness (TROI)

Classification	Key Performance Indicator	
	(Lagging Indicator)	
Definition	An occupational illness identified or	
	suspected or diagnosed by the	
	Occupational Health Doctor (OHD)	
	in a given period of time.	
	Occupational illness: An abnormal	
	health condition or disorder	
	(physical or mental) that is caused	
	by aggravated exposure to	
	environmental factors assisted.	
Unit	Number of TROI	
Applicability	Producing PACs & Contractors	
Frequency	Monthly	
Method	Count the total number of Total	
	Recordable Occupational Illness	
Reference	-	

## 5.2.10 Fatality Accident Rate (FAR)

Classification	Key Performance Indicator
	(Lagging Indicator)
Definition	Rate of total number of recordable
	fatalities (staff, contractor and third
	party) from all incidents per one
	hundred million man-hours.
Unit	Value of FAR
Applicability	All PACs
Frequency	PACs to monitor internally. MPM will
	verify during audit or request as and
	when required.
Method	• $FAR = \frac{(Fatality \times 100,000,000)}{Total Exposure Work Hours}$
Reference	-

## 5.2.11 Lost Time Injury Frequency (LTIF)

Classification	Key Performance Indicator
	(Lagging Indicator)
Definition	Calculated based on number of LTI
	injuries/illness (Fatality + PPD + PTD+
	LWC) and exposure work hour
	(Employee, Contractor or both)
Unit	Value of LTIF (Injury)
Applicability	Value of LTIF (Illness)
Frequency	PACs to monitor internally. MPM will
	verify during audit or request as and
	when required.
Method	• LTIF = $\frac{\text{LTI x 1,000,000}}{\text{Total Exposure Work Hours}}$
Reference	-

## **5.2.12 Total Recordable Case Frequency (TRCF)**

Classification	Key Performance Indicator (Lagging	
	Indicator)	
Definition	Calculated based on number of total	
	recordable injury cases (Fatality,	
	PPD, PTD, LWC, RWC & MTC) and	
	exposure work hour (Employee,	
	Contractor or both)	
Unit	Value of TRCF (Injury)	
Applicability	All PACs	
Frequency	PACs to monitor internally. MPM will	
	verify during audit or request as and	
	when required.	
Method	$TRCF = \frac{(TRC \times 1,000,000)}{Total Exposure Work Hours}$	
Reference	-	

# **5.2.13Total Recordable Occupational Illness Frequency (TROIF)**

Classification	Key Performance Indicator (Lagging
	Indicator)
Definition	Calculated based on number
	Occupational Illnesses per million
	man-hours
Unit	Value of TROIF
Applicability	All PACs
Frequency	PACs to monitor internally. MPM will
	verify during audit or request as and
	when required.
Method	$TROIF = \frac{TROI \times 1,000,000}{Total Exposure Work Hours}$
Reference	-

## 5.3 Industrial Hygiene and Occupational Health

## 5.3.1 Completion of Planned HRA versus Actual

Classification	Performance Indicator (Leading	
	Indicator)	
Definition	•	Number of HRA completed versus the
		number of planned HRA in the year
	•	The HRA is defined as an assessment
		of health risk from chemical, physical,
		biological, ergonomic and psychosocial
		hazards in accordance to the industry
		recognized risk assessment
		methodology.
Unit	•	Percentage of completed HRA versus
		planned HRA in the year.
Applicability	•	Producing PACs
Frequency	•	Quarterly
Method	•	(No. of completed HRA / No. Planned
		HRA) x 100%
	No	te:
	•	Planned HRA inclusive of new HRA and
		HRA that will expire within the same
		year of the Petroleum Arrangement
		Contractors (PACs) facilities.
Reference	-	

# 5.3.2 Completion of Planned Annual Exposure Monitoring (include all health hazard)

Classification	Performance Indicator (Leading	
	Indicator)	
Definition	Number of annual exposure monitoring	
	completed versus the number of	
	planned annual exposure monitoring in	
	the year.	
	The exposure monitoring is defined as	
	a validated quantitative measurement	
	of exposure to health hazards such as	
	chemical, physical and biological based	
	on outcome of risk assessment and	
	regulatory requirement.	
Unit	Percentage of completed annual	
	exposure monitoring conducted versus	
	planned annual exposure monitoring in	
	the year.	
Applicability	Producing PACs	
Frequency	Quarterly	
Method	(No. of completed annual exposure	
	monitoring/ No. of planned annual	
	exposure monitoring) x 100%	
	Note:	
	<ul> <li>The annual exposure monitoring is</li> </ul>	
	based on all the identified exposure	
	monitoring in HRA in that year of	
	PACs facilities.	
Reference	-	

#### 5.3.3 Medical Surveillance

Classification	Performance Indicator (Leading
	Indicator)
Definition	Percentage of Medical Surveillance
	testing done among at-risk staff versus
	planned for the reporting period.
	<ul> <li>Medical Surveillance: The periodic</li> </ul>
	screening of a defined population for a
	specific disease or for biological markers
	of exposure for which the population is,
	or may be, at risk from their exposure to
	specific health hazards (e.g. noise,
	benzene, mercury, radiation etc.).
Unit	Number of completed Medical
	Surveillance conducted
	<ul> <li>Number of planned Medical Surveillance</li> </ul>
	testing in the year
	<ul> <li>Percentage of completed Medical</li> </ul>
	Surveillance conducted in versus the
	number of planned Medical Surveillance
	testing in the year
Applicability	<ul><li>Producing PACs</li></ul>
	Employee ONLY
	<ul> <li>However, PAC are required to provide the</li> </ul>
	numbers of workers who is exposed to
	the significant hazards individually to
	MPM if required.
Frequency	• Yearly
Method	Count all at-risk staff identified to
	undergo medical surveillance for the
	reporting period.
	<ul> <li>Count actual medical surveillance done</li> </ul>
	and planned for the reporting period
Reference	-

#### **5.3.4 Positive Medical Surveillance Results**

Classification	Performance Indicator (Leading Indicator)		
Definition	Percentage of new cases with positive		
	biological/biological effect monitoring results		
	among at-risk staff identified in the		
	surveillance program for the reporting period.		
	Medical Surveillance: The periodic screening     of a defined population for a specific disease		
	or for biological markers of exposure for		
	which the population is, or may be, at risk		
	from their exposure to specific health hazards		
	(e.g. noise, benzene, mercury, etc.).		
	New cases: Positive lab results for		
	biological/biological effect monitoring. This		
	excludes subsequent positive results obtained		
	from monitoring of the same case related to		
	original exposure in particular employee.		
Unit			
	$\left( rac{ ext{Number of positives medical surveillance cases}}{ ext{Number of medical surveillance done}}  ight)  ext{ x } 100\%$		
	Number of positive medical surveillance case		
	Number of medical surveillances done		
Applicability	Producing PACs		
	Employee ONLY		
	However, PAC are required to provide the		
	numbers of workers who is exposed to the		
	significant hazards individually to MPM if		
	required.		
	Provide details such as Medical Removal		
	Protection or Permanent Threshold Shift.		
Frequency	Yearly		
Method	Count all at-risk staff identified to undergo		
	medical surveillance for the reporting period.		

Classification	Performance Indicator (Leading Indicator)	
	Count actual medical surveillance done and	
	planned for the reporting period	
Reference	-	

### **5.3.5** Substance Misuse Control Programme

Classification	Performance Indicator (Leading
	Indicator)
Definition	Percentage of     employees/contractors undergoing     random/mass screening in relation     to the target population for the     year.
Unit	Target population = Minimum 5%     of PAC employees contributing to     annual total reportable manhours.
Applicability	Producing PACs
Frequency	Quarterly
Method	<ul> <li>Number of tests conducted the test (test can be employee/contractors)</li> <li>Number of target population for the year</li> </ul>
Reference	-

#### 5.4 Environment

### 5.4.1 Major Spill

Classification	Key Performance Indicator
	(Lagging Indicator)
Definition	The number of any unplanned
	or uncontrolled releases of
	Hydrocarbon (crude oil, diesel,
	condensate) or Chemical
	(excluding gaseous releases) in
	the form of liquids or solids,
	associated with current
	operations, from primary or
	secondary containment, into
	the environment:
	<ul><li>that is more than or equals</li><li>5bbls; OR</li></ul>
	·
	o with volume less than
	5bbls, but resulted in major
	environmental impact or
	happens within
	environmentally sensitive
	area. Refer to <b>Appendix 5</b> .
	(Note: Environment in this
	context refers to soil and any
	water body)
	The corresponding volume of
	the individual major spill
Unit	Number of Major Spill of
	Hydrocarbon (crude oil, diesel,
	condensate) or Chemical
	<ul> <li>Volume of Major Spill in bbl(s) (for each incident)</li> </ul>
Applicability	Monthly

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Classification	Key Performance Indicator
	(Lagging Indicator)
Frequency	All PACs
Method	Count and report number of major
	spills as defined above
	Calculate total volume of the
	individual spill
Reference	-

#### 5.4.2 Minor Spill

Classification	Key Performance Indicator (Lagging		
	In	Indicator)	
Definition	•	The number of any unplanned or	
		uncontrolled releases of hydrocarbon	
		(crude oil, diesel, condensate) or	
		Chemical (excluding gaseous	
		releases) in the form of liquids or	
		solids, associated with current	
		operations, from primary or	
		secondary containment, into the	
		environment with volume less than 5	
		bbls, unless it resulted in major	
		environmental impact or happens	
		within environmentally sensitive area	
		(Note: Environment in this context	
		refers to soil and any water body.)	
	•	The corresponding volume of the	
		individual minor spill	
Unit		Number of Miner Caill of budge and a	
Unit	•	Number of Minor Spill of hydrocarbon	
		(crude oil, diesel, condensate) or Chemical	
	•	Volume of Minor Spill in bbl(s) (for	
Amalianhilita	_	each incident) All PACs	
Applicability	•		
Frequency	•	Monthly	
Method	•	Count and report number of minor	
		spill(s) as defined above	
	•	Calculate total volume of the	
		individual spill(s)	
Reference	-		

# 5.4.3 Produced Water Discharge Volume and Quality (Oil and Grease and Mercury\*)

Classification	Key Performance Indicator (Lagging	
	Indicator)	
Definition	Produced Water Discharged Volume: The	
	total volume of produced water being	
	discharged.	
	Oil and Grease: Averaged concentration of	
	oil and grease content in the produced	
	water discharged	
	*Mercury: Averaged concentration of	
	mercury content in the produced water	
	discharged, only applicable for facilities with	
	Mercury in production stream	
Unit	Produced Water Discharged Volume: m³	
	Averaged Oil and Grease in Water content:	
	mg/l	
	Averaged Mercury content: mg/l	
Applicability	Producing PACs with produced water	
	discharged facilities	
Frequency	Monthly	
Method	Averaged Concentration:	
	Determine the averaged oil and grease in	
	water concentration and mercury	
	concentration (unit: mg/l) in the produced	
	water sample (via laboratory analysis).	
	• Averaged Concentration = $(\frac{total(C_{OIW or Hg} \times V_{PW})}{total V_{PW}})$	
	C <sub>OIW or Hg</sub> = Concentration of Oil in Water or	
	Mercury from the individual produced water	
	discharged facilities	
	V <sub>PW</sub> = Volume of Produced Water Discharged	
	Volume of Produced Water Discharged	

Classification	Key Performance Indicator (Lagging
	Indicator)
	Summation of daily volume of produced
	water discharged for 1 month
Reference	PETRONAS E&P Minimum Environmental
	Specification, Rev 3, October 2019.

### 5.4.4 Quantities of Greenhouse Gas (GHG) Emission

Classification	Key Performance Indicator (Lagging
	Indicator)
Definition	Flaring Volume
	Venting Volume
	Total Production
	Quantities of Greenhouse Gas Emissions
	from the following sources:
	1. Scope 1 Direct Emissions:
	o Flaring
	o Venting
	o Combustion - Diesel
	<ul> <li>Combustion – Fuel Gas</li> </ul>
	<ul> <li>Acid Gas Removal Unit</li> </ul>
	<ul> <li>Glycol Dehydrator</li> </ul>
	o Fugitive Emissions
	<ul> <li>Mobile and Transportation</li> </ul>
	o Other GHGs
	2. Scope 2 Indirect Emissions:
	Emissions from Purchased
	/sale of Energy (Electricity &
	Steam)
	Definitions:
	a. Total Production Volume - To be
	consistent with International
	Association of Oil & Gas Producers
	(IOGP), total production for oil and
	gas refers to gross hydrocarbon
	production at the wellhead.
	b. Flaring – Combustion of
	unrecoverable gas in a flare stack.
	c. Venting – Release of unrecoverable
	gas through a vent. It excludes

Classification	Key Performance Indicator (Lagging
	Indicator)
	venting of exhaust gases from
	combustion.
	d. Combustion - Emission from
	stationary combustion sources using
	fuels i.e., diesel or fuel gas (other
	than flaring and venting)
	e. Acid Gas Removal Unit – Emission
	from treatment of gas to remove acid
	gases ( $CO_2$ and $H_2S$ )
	f. Glycol Dehydrator - Emissions of
	methane resulting from the
	treatment of gas to remove moisture
	g. Fugitive Emissions – Emissions from
	leaks, for example valves, flanges,
	connectors, open ended lines, etc
	h. Mobile & Transportation – Emissions
	from company owned or operated
	vehicles
	i. Other GHGs – Emissions of
	Hydrofluorocarbons (HFCs),
	Perfluorocarbons (PFCs), Sulphur
	Hexafluoride (SF <sub>6</sub> ) or Nitrogen
	Trifluoride (NF <sub>3</sub> )
Unit	Flaring Volume - MMscf
	Venting Volume - MMscf
	• Total Production – kBOE (Thousand
	Barrel of Oil Equivalent)
	• GHG Emissions - MT CO <sub>2e</sub> (Metric Tonne)
Applicability	Producing PACs
Frequency	Monthly (By Field)
Method	Flaring volume – Summation of flared
	gas for 1 month

Classification	Key Performance Indicator (Lagging
	Indicator)
	Venting volume – Summation of vented
	gas for 1 month
	<ul> <li>Total Production – Summation of gross</li> </ul>
	hydrocarbon production @ well head for
	1 month
	○ 6 MMscf = 1 kBOE
	<ul><li>1 kbbl Condensate = 1 kBOE</li></ul>
	GHG Emissions - Report the total GHG
	emitted to the environment.
	<ul> <li>Use SANGEA software or other</li> </ul>
	equivalent GHG calculation
	software. The calculations should
	be according to the methodologies
	stipulated in American Petroleum
	Institute (API) Compendium of
	Greenhouse Gas Emissions
	Methodologies for the Oil and Gas
	Industry.
Reference	-

# 5.4.5 Amount of Scheduled Wastes (SW) Generated, Disposed and managed by 3R\*

Classification	Key Performance Indicator (Lagging
	Indicator)
Definition	Generated: Amount of SW generated
	for the month per SW code
	Disposed: Amount of SW disposed for
	the month per SW code
	3R: Amount of SW sent for offsite
	recovery, reused or recycled for the
	month per SW code
Unit	Metric Tonne (MT)
Applicability	All PACs
Frequency	Monthly
Method	Calculate and report the amount of
	Scheduled Waste generated, disposed
	and managed by 3R* according to SW
	code
Reference	PETRONAS E&P Minimum
	Environmental Specifications, Rev 3,
	October 2019.
	Environmental Quality (Scheduled
	Waste) Regulations 2005

# 5.4.6 Amount of Technologically Enhanced Naturally Occurred Radioactive Materials (TENORM) Waste Generated

Classification	Key Performance Indicator (Lagging
	Indicator)
Definition	Amount of TENORM waste generated
	for the month
Unit	Metric Tonne (MT)
Applicability	All PACs
Frequency	Monthly
Method	Calculate and report amount of waste
	classified under TENORM waste.
Reference	-

#### 5.5 Process Safety

### 5.5.1 Major Loss of Primary Containment (LOPC) – Tier 1

Classification	Key Performance Indicator (Lagging
	Indicator)
Definition	Major LOPC is an unplanned or uncontrolled
	release of any material from primary
	containment, including non-toxic and non-
	flammable materials (e.g., steam, hot
	water, nitrogen, compressed CO2, or
	compressed air), that resulted in one or
	more of the consequences listed below:
	An employee, contractor or subcontractor
	"days away from work" injury and/or
	fatality.
	A hospital admission and/or fatality of a
	third-party.
	An officially declared community
	evacuation or community shelter-in-place
	including precautionary community
	evacuation or community shelter-in-
	place.
	An engineered pressure relief (e.g., PRD,
	SIS, or manually initiated emergency
	depressure) discharge, of a quantity
	greater than or equal to the Tier 1
	threshold quantities in Table 1 of API 754
	2 <sup>nd</sup> Edition (see Appendix ii) in any one-
	hour period, to atmosphere whether
	directly or via a downstream destructive
	device that results in one or more of the
	following four consequences:
	- rainout;
	<ul> <li>discharge to a potentially unsafe</li> </ul>
	location;

Classification	Key Performance Indicator (Lagging
	Indicator)
	<ul> <li>an on-site shelter-in-place or on-site</li> </ul>
	evacuation, excluding precautionary
	on-site shelter-in-place or on-site
	evacuation;
	<ul> <li>public protective measures (e.g.,</li> </ul>
	road closure) including precautionary
	public protective measures.
	An upset emission from a permitted or
	regulated source, of a quantity greater
	than or equal to the Tier 1 threshold
	quantities in Table 1 of API 754 2 <sup>nd</sup>
	Edition (see Appendix ii) in any one-hour
	period, that results in one or more of the
	following four consequences:
	- rainout;
	<ul> <li>discharge to a potentially unsafe</li> </ul>
	location;
	<ul> <li>an on-site shelter-in-place or on-site</li> </ul>
	evacuation, excluding precautionary
	on-site shelter-in-place or on-site
	evacuation;
	<ul> <li>public protective measures (e.g.,</li> </ul>
	road closure) including precautionary
	public protective measures.
	A release of material greater than or
	equal to the Tier 1 threshold quantities
	described in in Table 1 of API 754 $2^{nd}$
	Edition (see Appendix ii) in any one-hour
	period.

Key Performance Indicator (Lagging
Indicator)
This KPI includes LOPC from process and
wells at any phases of operation, e.g.,
drilling, production, decommissioning, etc.
Number of major LOPC
All PACs
Monthly with LOPC supplementary form
1. Count the number of occurrences in the
month.
2. Fill up the LOPC supplementary form in
Appendix 2 and submit to MPM HSE.
Refer to Appendix 3 for the Tier 1/ Tier 2
determination decision logic tree.
Additional definition of key terms:
a) Material. Substance with the potential to
cause harm due to its chemical (e.g.,
flammable, toxic, corrosive, reactive,
asphyxiate) or physical (e.g., thermal,
pressure) properties.
b) <u>Shelter-in-place</u> . The use of a structure
and its indoor atmosphere to temporarily
separate individuals from a potentially
hazardous outdoor atmosphere.
c) Rainout. Two-phase relief (vapor and
entrained liquid) from a vent or relief
device with the vapor phase dispersion to
the atmosphere and the remaining liquid
failing to grade or ground.
d) <u>Destructive device</u> . A flare, scrubber,
incinerator, quench drum, or other
similar device used to mitigate the
potential consequences of an engineered
pressure relief (e.g., PRD, SIS or

Classification	Key Performance Indicator (Lagging
	Indicator)
	manually initiated emergency
	depressure) device release.
	e) Process. Production, distribution,
	storage, utilities or pilot plant facilities
	used in the manufacture of petrochemical
	and petroleum refining products. This
	includes process equipment (e.g.,
	reactors, vessels, piping, furnaces,
	boilers, pump, compressors, exchangers,
	cooling towers, refrigeration systems,
	etc.), storage tanks, active warehouses,
	ancillary support areas (e.g., boiler
	houses and waste water treatment
	plants), on-site remediation facilities, and
	distribution piping under control of the
	PAC.
Reference	1. API Recommended Practice 754: Process
	Safety Performance Indicators for the
	Refining and Petrochemical Industries,
	Second Edition, April 2016.
	2. Appendix 1: Table 1 – Tier 1 Material
	Release Threshold Quantities from API
	Recommended Practice 754, 2nd Edition
	3. Appendix 2: LOPC supplementary form
	4. Appendix 3: Tier 1/ Tier 2 Determination
	Decision Logic Tree

### 5.5.2 Minor Loss of Primary Containment (LOPC) – Tier 2

Classification	Key Performance Indicator (Lagging
	Indicator)
Definition	Minor LOPC is an unplanned or
	uncontrolled release of any material from
	primary containment, including non-toxic
	and non-flammable materials (e.g.,
	steam, hot water, nitrogen, compressed
	CO2, or compressed air), that resulted in
	one or more of the consequences listed
	below:
	An employee, contractor or
	subcontractor recordable injury.
	An engineered pressure relief (PRD,
	SIS, or manually initiated emergency
	depressure) device discharge, of a
	quantity greater than or equal to the
	Tier 2 threshold quantities in Table 2 of
	API 754 2 <sup>nd</sup> Edition (see Appendix v) in
	any one-hour period, to atmosphere
	whether directly or via a downstream
	destructive device that results in one or
	more of the following four
	consequences:
	- rainout;
	- discharge to a potentially unsafe
	location;
	<ul> <li>an on-site shelter-in-place or on-</li> </ul>
	site evacuation excluding
	precautionary on-site shelter-in-
	place or on-site evacuation;
	<ul> <li>public protective measures (e.g.,</li> </ul>
	road closure);
	<ul> <li>including precautionary public</li> </ul>
	protective measures.
	·

Classification	Key Performance Indicator (Lagging
	Indicator)
	An upset emission from a permitted or
	regulated source, of a quantity greater
	than or equal to the Tier 2 threshold
	quantities in Table 2 of API 754 2 <sup>nd</sup>
	Edition (see Appendix 4) in any one-
	hour period, that results in one or more
	of the following four consequences:
	- rainout;
	<ul> <li>discharge to a potentially unsafe</li> </ul>
	location;
	<ul> <li>an on-site shelter-in-place or on-</li> </ul>
	site evacuation, excluding
	precautionary on-site shelter-in-
	place or on-site evacuation;
	<ul> <li>public protective measures (e.g.,</li> </ul>
	road closure) including
	precautionary public protective
	measures.
	A release of material greater than or
	equal to the Tier 2 threshold quantities
	described in in Table 2 of API 754 2 <sup>nd</sup>
	Edition (see Appendix 4) in any one-
	hour period.
	This KPI includes LOPC from process and
	wells at any phases of operation, e.g.,
	drilling, production, decommissioning,
	etc.
Unit	Number of minor LOPC
Applicability	All PACs
Frequency	Monthly with LOPC supplementary form

Classification	Key Performance Indicator (Lagging
	Indicator)
Method	Count the number of occurrences in
	the month.
	2. Fill up the LOPC supplementary form
	in Appendix 2 and submit to MPM HSE.
	Refer to Appendix 3 for the Tier 1/ Tier 2
	determination decision logic tree.
Notes	Additional definition of key terms:
	a) Material. Substance with the potential
	to cause harm due to its chemical
	(e.g., flammable, toxic, corrosive,
	reactive, asphyxiate) or physical (e.g.,
	thermal, pressure) properties.
	b) <u>Shelter-in-place</u> . The use of a
	structure and its indoor atmosphere to
	temporarily separate individuals from a
	potentially hazardous outdoor
	atmosphere.
	c) Rainout. Two-phase relief (vapor and
	entrained liquid) from a vent or relief
	device with the vapor phase dispersion
	to the atmosphere and the remaining
	liquid failing to grade or ground.
	d) <u>Destructive device</u> . A flare, scrubber,
	incinerator, quench drum, or other
	similar device used to mitigate the
	potential consequences of an
	engineered pressure relief (e.g., PRD,
	SIS or manually initiated emergency
	depressure) device release.
	e) <u>Process</u> . Production, distribution,
	storage, utilities or pilot plant facilities
	used in the manufacture of

Classification	Key Performance Indicator (Lagging
	Indicator)
	petrochemical and petroleum refining
	products. This includes process
	equipment (e.g., reactors, vessels,
	piping, furnaces, boilers, pump,
	compressors, exchangers, cooling
	towers, refrigeration systems, etc.),
	storage tanks, active warehouses,
	ancillary support areas (e.g., boiler
	houses and waste water treatment
	plants), on-site remediation facilities,
	and distribution piping under control of
	the PAC.
Reference	1. API Recommended Practice 754:
	Process Safety Performance Indicators
	for the Refining and Petrochemical
	Industries, Second Edition, April 2016.
	2. Appendix 4: Table 2 – Tier 2 Material
	Release Threshold Quantities from API
	Recommended Practice 754, 2nd
	Edition
	3. Appendix 2: LOPC supplementary form
	4. Appendix 3: Tier 1/ Tier 2
	Determination Decision Logic Tree

### **5.5.3** Other Loss of Primary Containment (LOPC)

Classification	Key Performance Indicator (Leading
	Indicator)
Definition	Other LOPC is an unplanned or uncontrolled
	release of flammable or toxic material from
	primary containment that resulted in:
	A release of material below the Tier 2
	threshold quantities described in in Table
	2 of API 754 2 <sup>nd</sup> Edition (see Appendix v)
	in any one-hour period.
Unit	Number of other LOPC
Applicability	All PACs
Frequency	1. Quarterly: Number of Other LOPC
	2. Quarterly: Analysis of Other LOPC (Tier
	3) incidences including breakdown by
	asset, cause and site of release e.g.,
	valve, flange, etc.
Method	Quarterly: Number of Other LOPC
	Count the number of occurrences in the
	quarter.
	Quarterly: Relevant analysis of Other
	LOPC incidences
	PACs to submit the analysis of the Other
	LOPC incidences. The analysis shall include
	breakdown by asset, cause and site of
	release e.g., valve, flange, etc. as a
	minimum.
Notes	-
Reference	-

### 5.5.4 Major Process Fire/Explosion - Tier 1

Classification	Key Performance Indicator (Lagging
	Indicator)
Definition	A major process fire/ explosion is an
	event that caused damage greater than
	or equal to USD100,000 of direct cost.
	Any ignition of cold vent (including due
	to lightning strike) shall be reported as a
	major process fire if the occurrence
	caused damage greater than or equal to
	USD100,000 of direct cost.
Unit	Number of major process fire/ explosion
Applicability	All PACs
Frequency	Monthly
Method	1. Estimate cost of damage due to the
	fire/ explosion.
	2. Count and report the number of
	major fire/ explosion if the damage
	caused is greater than or equal to
	USD100,000 of direct cost.
Notes	Additional definition of key terms:
	a) <u>Fire</u> . Any combustion resulting from
	a LOPC, regardless of the presence of
	flame. This includes smouldering,
	charring, smoking, singeing,
	scorching, carbonizing or the
	evidence that any of these have
	occurred.
	b) <u>Explosion</u> . A release of energy that
	causes a pressure discontinuity or
	blast wave (e.g., detonations,
	deflagrations, and rapid releases of

Classification	Key Performance Indicator (Lagging
	Indicator)
	high pressure caused by rupture or
	equipment or piping).
	c) <u>Direct cost</u> . Cost of repairs or
	replacement, clean up, material
	disposal, and acute environmental
	cost associated with a fire or
	explosion. Direct cost does not
	include indirect costs, such as
	business opportunity, business
	interruption and feedstock/product
	losses, loss of profits due to
	equipment outages, costs of
	obtaining or operating temporary
	facilities, or costs of obtaining
	replacement products to meet
	customer demand. Direct cost does
	not include the cost of repairing or
	replacing the failed component
	leading to LOPC if the component is
	not further damaged by the fire or
	explosion. Direct cost does include
	the cost of repairing or replacing the
	failed component leading to LOPC if
	the component failed due to internal
	or external explosion or
	overpressure.
Reference	1. API Recommended Practice 754:
	Process Safety Performance
	Indicators for the Refining and
	Petrochemical Industries, Second
	Edition, April 2016.
	2. Appendix 3: Tier 1/ Tier 2
	Determination Decision Logic Tree

### 5.5.5 Minor Process Fire/Explosion - Tier 2

Classification	Key Performance Indicator (Lagging
	Indicator)
Definition	A minor process fire/ explosion is an
	event that caused damage greater than
	or equal to USD2,500 and below
	USD100,000 of direct cost.
	Any ignition of cold vent (including due
	to lightning strike) shall be reported as a
	major process fire if the occurrence
	caused damage greater than or equal to
	USD2,500 and below USD100,000 of
	direct cost.
Unit	Number of minor process fire/ explosion
Applicability	All PACs
Frequency	Monthly
Method	1. Estimate cost of damage due to the
	fire/ explosion.
	2. Count and report total number of
	minor fire/ explosion if the damage
	caused is greater than or equal to
	USD2,500 and below USD100,000 of
	direct cost.
Notes	Additional definition of key terms:
	a) <u>Fire</u> . Any combustion resulting from a
	LOPC, regardless of the presence of
	flame. This includes smouldering,
	charring, smoking, singeing,
	scorching, carbonizing or the evidence
	that any of these have occurred.
	b) <u>Explosion</u> . A release of energy that
	causes a pressure discontinuity or
	blast wave (e.g., detonations,

Classification	Key Performance Indicator (Lagging
	Indicator)
	deflagrations, and rapid releases of
	high pressure caused by rupture or
	equipment or piping).
	c) <u>Direct cost</u> . Cost of repairs or
	replacement, clean up, material
	disposal, and acute environmental
	cost associated with a fire or
	explosion. Direct cost does not
	include indirect costs, such as
	business opportunity, business
	interruption and feedstock/product
	losses, loss of profits due to
	equipment outages, costs of obtaining
	or operating temporary facilities, or
	costs of obtaining replacement
	products to meet customer demand.
	Direct cost does not include the cost
	of repairing or replacing the failed
	component leading to LOPC if the
	component is not further damaged by
	the fire or explosion. Direct cost does
	include the cost of repairing or
	replacing the failed component
	leading to LOPC if the component
	failed due to internal or external
	explosion or overpressure.
References	1. API Recommended Practice 754:
	Process Safety Performance
	Indicators for the Refining and
	Petrochemical Industries, Second
	Edition, April 2016.
	2. Appendix 3: Tier 1/ Tier 2
	Determination Decision Logic Tree

## 5.5.6 Safety Critical Element Corrective Maintenance (SCE CM) Overdue

Classification	Key Performance Indicator (Leading
	Indicator)
Definition	The total number of Safety Critical Element
	Corrective Maintenance (SCE CM) work
	orders outstanding beyond Original Latest
	Allowed Finish Date (OLAFD) at the end of
	the quarter.
	If deviation is applied and approved for the
	work orders, it is still reported as overdue
	SCE CM.
Unit	Number of SCE CM overdue.
Applicability	Producing PACs
Frequency	Quarterly
Method	Count the number of occurrences in the
	quarter without carry-over from previous
	quarters.
Notes	-
References	-

## 5.5.7 Safety Critical Element Preventive Maintenance (SCE PM) Overdue

Classification	Performance Indicator (Leading
	Indicator)
Definition	The total number of Safety Critical Element
	Preventive Maintenance (SCE PM) work
	orders outstanding beyond Original Latest
	Allowed Finish Date (OLAFD) at the end of
	the quarter.
	If deviation is applied and approved for the
	work orders, it is still reported as overdue
	SCE PM.
Unit	Number of SCE PM overdue
Applicability	Producing PACs
Frequency	Quarterly
Method	Count the number of occurrences in the
	quarter without carry-over from previous
	quarters.
Notes	-
References	-

#### **5.5.8** Alarm Per Hour Per Operator

Classification	Performance Indicator (Leading
	Indicator)
Definition	The number of alarms per hour per
	operator. The intent of monitoring the
	alarm rate is to manage human factor
	intervention to ensure it is within the
	operator's control.
	This KPI is applicable to facilities with
	Distributed Control Systems (DCS) or any
	equivalent system with alarm tracking
	functionality.
Unit	Number of alarms per hour per operator
Applicability	Producing PACs
Frequency	PACs to monitor internally. MPM will verify
	during audit or request as and when
	required.
Method	Facilities that have DCS or any equivalent
	system with alarm tracking functionality
	shall monitor the average number of
	alarms per hour per operator.
Notes	-
Reference	-

### 5.5.9 Overdue Temporary MOC

Classification	Performance Indicator (Leading
	Indicator)
Definition	A temporary management of change
	(MOC) that had passed its expiry date. A
	temporary MOC, e.g., temporary
	connections, additions, deletions,
	rearrangements of hardware or software
	in a process facility, non-standard repairs
	like clamping, changes to manning
	philosophy, chemical injection rate, pump
	configuration, etc.
Unit	Number of occurrences.
Applicability	Producing PACs
Frequency	PACs to monitor internally. MPM will
	verify during audit or request as and
	when required.
Method	Count the number of occurrences in the
	month.
Notes	-
Reference	-

### 5.5.10 Safety Critical Element (SCE) more than 7 days

Classification	Performance Indicator
Definition	The total number of Safety Critical Element
	(SCE) bypassed of more than seven (7)
	days.
Unit	Number of occurrences
Frequency	PACs to monitor internally. MPM will verify
	during audit or request as and when
	required.
Applicability	Producing PACs
Method	Count the number of occurrences in the
	quarter.
Notes	-

## 5.5.11 Instrumented Protective Function (IPF) Failed on Demand

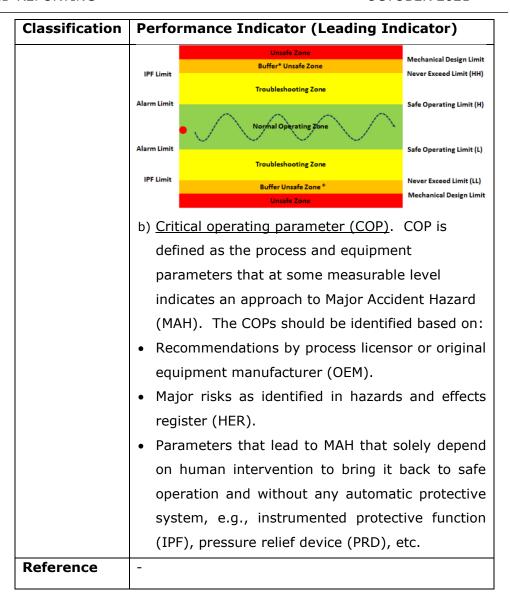
Classification	Performance Indicator (Leading
	Indicator)
Definition	The number of occurrences when IPF
	system that is not activated on actual
	demand.
Unit	Number of occurrences in the month
Applicability	Producing PACs
Frequency	PACs to monitor internally. MPM will verify
	during audit or request as and when
	required.
Method	Count the number of occurrences in the
	month.
Notes	Additional definition of key term:
	a) Instrumented Protective Function (IPF).
	A function comprising one or more
	Sensors, a Logic Solver and one or more
	Final Elements whose purpose is to
	prevent or mitigate hazardous situations.
	An IPF is intended to achieve or maintain
	a safe state for the process, in respect of
	a specific hazardous event. In IEC
	61508 and IEC 61511, an IPF is referred
	to as a Safety Instrumented Function
	(SIF).
Reference	-

### 5.5.12 Pressure Relief Devices (PRD) Failed on Demand

Classification	Performance Indicator (Leading
	Indicator)
Definition	The total number of PRD that are not activated
	at the set pressure as required by design in
	case of any emergency or abnormal process
	conditions, which includes:
	Pressure relief valve (PRV). Count each
	time PRV is not activated at the set
	pressure during normal operation or in case
	of emergency/ abnormal process conditions
	as per design. Activation of thermal relief
	valves are excluded.
	Rupture disc. Count each time the disc is
	replaced excluding preventive
	maintenance.
	Rupture pin device. Count each time a
	pin is replaced excluding preventive
	maintenance.
	Deflagration vent. Count each time the
	vent must be reseated excluding preventive
	maintenance.
	• Pressure vacuum (PV) vents (e.g., on
	tanks). Count only events in which the PV
	vent fails to function on demand. This is
	typically indicated by damage to the tank.
Unit	Number of occurrences in the month.
Applicability	Producing PACs
Frequency	PACs to monitor internally. MPM will verify
	during audit or request as and when
	required.
Method	Count the total number of occurrences in the
	month.
Reference	-

## 5.5.13 Critical Operating Parameters Never Exceed Limit (COPNEL) excursion

Classification	Performance Indicator (Leading Indicator)
Definition	The number of critical operating parameters (COP)
	excursions beyond the never exceed limit (NEL) in
	the month.
	A single initiating event may result in multiple NEL
	and each excursion should be counted separately.
	A process condition that hovers near the NEL value
	may result in multiple excursions, which should be
	counted as a single excursion.
Unit	Number of occurrences in the month.
Applicability	Producing PACs
Frequency	PACs to monitor internally. MPM will verify during
	audit or request as and when required.
Method	Count the total number of occurrences in the
	month.
Notes	Additional definition of key terms:
	a) <u>Never exceed limit (NEL)</u> . NEL is the high high
	(HH) or low low (LL) limit of the troubleshooting
	zone. A process or equipment shall not be
	intentionally operated beyond these limits due to
	the risk of Major Accident Hazard resulting in:
	Larger and/or quicker loss of containment;
	A catastrophic release of hydrocarbons or other
	hazardous fluids;
	Emergency or rapid non-orderly shutdown;
	Significant environmental risk;
	Excessive financial risk; or
	Other unacceptable risk.



### 5.6 Other Reporting

## 5.6.1 Regulatory Non-Compliance Related to HSE Management

Classification	Others			
Definition	A regulatory non-compliance			
	resulting in fines or compounds that			
	related to HSE management.			
	An official notification from regulatory			
	bodies related to non-compliance to			
	HSE Management which includes			
	NOI, NOP, etc.			
	An official notification to regulatory			
	bodies on relaxation/unable to			
	comply to Malaysia's Law and			
	regulations.			
Unit	Number Regulatory Non-Compliance			
	Related to HSE Management			
Applicability	All PACs			
Frequency	Monthly			
Method	-			
Reference	-			

### 5.6.2 Encroachment

Classification	Others			
Definition	An unauthorized approached of			
	unwanted vessel/people into the area			
	gazetted as protected area protected			
	place (500 meters radius)			
Unit	Number of Vessel/People			
Applicability	All PACs			
Frequency	Monthly			
Method	-			
Reference	-			

### 5.6.3 MEDEVAC

Classification	Others			
Definition	Emergency			
	A process of evacuating personnel with emergency medical case (injury or illness) from a *workplace to external medical facilities by any non-scheduled mode of transport.			
	Non-emergency			
	A process of evacuating personnel with emergency medical case (injury or illness) from a      *workplace to external medical facilities by any scheduled mode of transport.			
	Note:			
	Contractor(s) shall submit the reporting of all MEDEVAC cases related to illnesses, work and non-work related. Contractor(s) also shall report death case(s) on monthly basis on tenth (10th) of each month following the format in PPGUA, Volume 3, Appendix 12.			
	Workplace scope: Offshore and onshore remote location			
Unit	Number of MEDEVAC  a) Emergency b) Non-emergency			
Applicability	All PACs			
Frequency	Monthly			
Method	-			
Reference	-			

#### **APPENDICES**

# Appendix 1: Table 1 – Tier 1 Material Release Threshold Quantities from API Recommended Practice 754, 2nd Edition

Threshold Release Category	Material Hazard Classification <sup>a,c,d,e,f</sup>	Threshold Quantity (outdoor release)	Threshold Quantity (indoor <sup>b</sup> release)
T1-1	TIH Zone A Materials	≥5 kg (11 lb)	≥0.5 kg (1.1 lb)
T1-2	TIH Zone B Materials	≥25 kg (55 lb)	≥2.5 kg (5.5 lb)
T1-3	TIH Zone C Materials	≥100 kg (220 lb)	≥10 kg (22 lb)
T1-4	TIH Zone D Materials	≥200 kg (440 lb)	≥20 kg (44 lb)
T1-5	Flammable Gases  or  Liquids with Normal Boiling Point ≤35 °C (95 °F) and Flash Point <23 °C (73 °F)  or  Other Packing Group I Materials (excluding acids/bases)	≥500 kg (1100 lb)	≥50 kg (110 lb)
T1-6	Liquids with Normal Boiling Point >35 °C (95 °F) and Flash Point <23 °C (73 °F) or Other Packing Group II Materials (excluding acids/bases)	≥1000 kg (2200 lb) or ≥7 bbl	≥100 kg (220 lb)  or  ≥0.7 bbl
T1-7	Liquids with Flash Point ≥23 °C (73 °F) and ≤60 °C (140 °F) or Liquids with Flash Point >60 °C (140 °F) released at a temperature at or above Flash Point or Strong acids/bases (see definition 3.1.2) or UNDG Class 2, Division 2.2 (non-flammable, non-toxic gases) excluding air or Other Packing Group III Materials	≥2000 kg (4400 lb) or ≥14 bbl	≥200 kg (440 lb) or ≥1.4 bbl

It is recognized that threshold quantities given in kg and lb or in lb and bbl are not exactly equivalent. Companies should select one of the pair and use it consistently for all recordkeeping activities.

In determining the Threshold Release Category for a material, one should first use the toxic (TIH Zone) or flammability (Flash Point and Boiling Point) or corrosiveness (Strong Acid or Base vs. Moderate Acid or Base) characteristics. Only when the hazard of the material is not expressed by those simple characteristics (e.g. reacts violently with water) is the UNDGL Packing Group used.

- <sup>a</sup> Many materials exhibit more than one hazard. [22] Correct placement in Hazard Zone or Packing Group shall follow the rules of DOT 49 CFR 173.2a [22] or UN Recommendations on the Transportation of Dangerous Goods, Section 2. [18] See Annex F.
- b A structure composed of four complete (floor to ceiling) walls, floor, and roof.
- For solutions not listed on the UNDG, the anhydrous component shall determine the TIH zone or Packing Group classification. The threshold quantity of the solution shall be back calculated based on the threshold quantity of the dry component weight.
- For mixtures where the UNDG classification is unknown, the fraction of threshold quantity release for each component may be calculated. If the sum of the fractions is equal to or greater than 100 %, the mixture exceeds the threshold quantity. Where there are clear and independent toxic and flammable consequences associated with the mixture, the toxic and flammable hazards are calculated independently. See Annex E, PSE Examples and Questions 49 through 53.
- A LOPC of Liquids with Flash Point >60 °C (140 °F) and ≤93 °C (200 °F) released at a temperature below Flash Point cannot be Tier 1 PSE based upon quantity released no matter the volume.
- f A LOPC of a moderate acid/base cannot be Tier 1 PSE based upon quantity released no matter the volume.

### **Appendix 2: LOPC Supplementary Form**

MPM
HSE

TECHNICAL - REVIEW COVERAGE

PETRONAS

This LOPC supplementary form shall be filled for <u>each</u> major/ minor LOPC incidents including incidents that escalated to fire and spills and submitted to MPM HSE as an attachment as part of the monthly HSE reporting in MyHSE 2.0. For major LOPCs, detailed incident investigation report shall still be submitted as per PPGUA requirement.

The information provided in this form may be based on the initial incident assessment while pending the final incident investigation report. As such, multiple possible causes/ failures may be identified.

Incident Date:					
Description of incident including field and asset name:					
Material released:	Amount leaked per hour (kg/ hr or bbl/hr):	LOPC Category (MINOR/MAJOR based on API RP 754):			
Please tick (√) any relevant b  1. Site of release  □ Pipe work □ Process vessels	oxes for the LOPC case.				

# PETRONAS GUIDELINE ON HSE KPI DEFINITION AND REPORTING

3.	Operation mode
	Start-up
	Shutdown
	Normal operation
	Maintenance (e.g., pigging, flushing, testing, etc.)
	Simultaneous operation
	Drilling & well interventions
4.	Direct cause
	Internal corrosion
	External corrosion
	Erosion
	Stress /Fatigue /Vibration
	Wrong or defective equipment or tools
	Runaway chemical reaction
	Overflow Wear & tear
	Inadequate/ incorrect isolation Human mistakes, slips or lapse of attention
	Miscommunication or lack of information
	Intoxication (e.g., drugs or alcohols)
	Violation of procedures
	Wrong or inadequate procedures
	Blockages
	Environmental factors (e.g., weather, floods)
	Overpressure
	Dropped objects
	Left open
	Others:
5.	Failed risk control system (underlying cause)
	Planned preventive maintenance
	Corrective maintenance
	Plant & process design
	Planned plant inspection
	PTW
	Energy isolation
	Contractor management
	Competency
	Installation/Sequence/Arrangements
	Management of Change (including Bypass of Safety Critical Equipment)
	Operating Procedures
	Plant commissioning
	Hazard analysis/ risk assessment
	Handover/ communication QA/QC
	Others:
	Others:

### POSSIBLE GENERAL FAILURE TYPE (UNDERLYING CAUSES)

The Tripod methodology uses 11 General Failure Types (also known as Basic Risk Factors) to categorize latent failures (or underlying cause) of incidents. Using the guide words, identify the possible General Failure Types of each LOPC incident, including those escalated to fire and spills.

No	General Failure Types / Basic Risk Factors	Guide Words	Possible? (May tick more than one)	Description
1	Hardware (HW)	Failures due to inadequate quality of materials or construction, non-availability of hardware and failures due to ageing (position in the lifecycle).  The basic risk factor (BRF) does		
		not include error-generating mechanisms due to poorly designed equipment (Design BRF) and hardware failures caused by inadequate maintenance (Maintenance management BRF).		
2	Design (DE)	Deficiencies in layout or design of facilities, plant, equipment or tools that lead to misuse or substandard acts, increasing the chance of particular types of errors and violations.		
3	Maintenance management (MM)	Failures in the systems for ensuring technical integrity of facilities, plant, equipment and tools, e.g., condition surveys, corrosion barriers and function testing of safety and emergency equipment. Issues relevant to the execution aspects of maintenance are considered in the BRFs Errorenforcing conditions, Procedures, Design, Hardware, and Communication.		

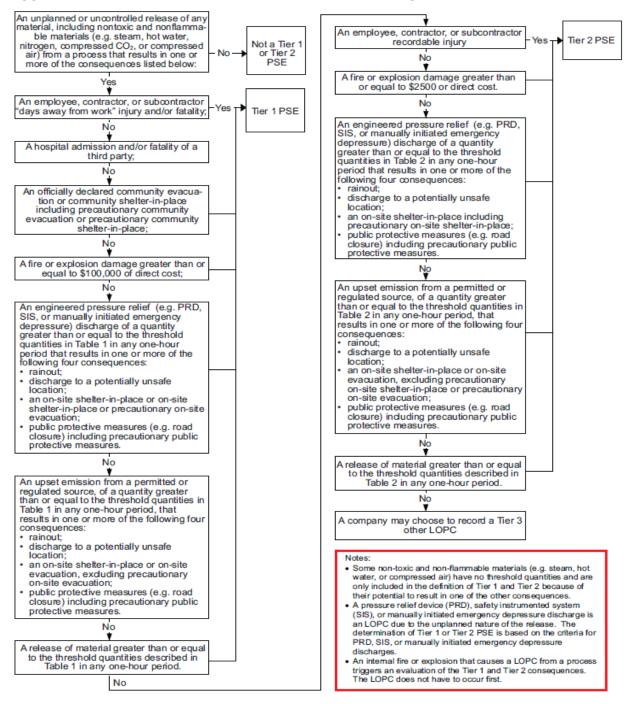
No	General Failure Types / Basic Risk Factors	Guide Words	Possible? (May tick more than one)	Description
4	Procedures (PR)	Unclear, unavailable, incorrect or otherwise unusable standardised task information that has been established to achieve a desired result.		
5	Error- enforcing conditions (EC)	Factors such as time pressures, changes in work patterns, physical working conditions (hot, cold, noisy), etc. acting on the individual or in the workplace that promote the performance of substandard acts – including errors or violations.		
6	Housekeepin g (HK)	Tolerance of deficiencies in conditions of tidiness and cleanliness of facilities and work spaces or in the provision of adequate resources for cleaning and waste removal.		
7	Incompatible goals (IG)	Failure to manage conflict; between organisational goals, such as safety and production; between formal rules such as company written procedures and the rules generated informally by a work group; between the demands of individuals' tasks and their personal preoccupations or distractions.		
8	Communicati on (CO)	Failure in transmitting information necessary for the safe and effective functioning of the organisation to the appropriate recipients in a clear, unambiguous or intelligible form.		

# PETRONAS GUIDELINE ON HSE KPI DEFINITION AND REPORTING

## MPM/HSE/GD/03/02 OCTOBER 2021

No	General Failure Types / Basic Risk Factors	Guide Words	Possible? (May tick more than one)	Description
9	Organisation (OR)	Deficiencies in either the structure of a company or the way it conducts its business that allow responsibilities to become ill-defined and warning signs to be overlooked.		
10	Training (TR)	Deficiencies in the system for providing the necessary awareness, knowledge or skill to an individual or individuals in the organisation. In this context, training includes on the job coaching by mentors and supervisors as well as formal courses.		
11	Defences (DF)	Failures in the systems, facilities and equipment for control or containment of source of harm or for the mitigation of the consequences of either human or component failures.		

### Appendix 3: Tier 1/ Tier 2 Determination Decision Logic Tree



# Appendix 4: Table 2 – Tier 2 Material Release Threshold Quantities from API Recommended Practice 754, 2nd Edition

Threshold Release Category	Material Hazard Classification a,c,d,e,f	Threshold Quantity (outdoor release)	Threshold Quantity (indoor <sup>b</sup> release)
T2-1	TIH Zone A Materials	≥0.5 kg (1.1 lb)	≥0.25 kg (0.55 lb)
T2-2	TIH Zone B Materials	≥2.5 kg (5.5 lb)	≥1.25 kg (2.75 lb)
T2-3	TIH Zone C Materials	≥10 kg (22 lb)	≥5 kg (11 lb)
T2-4	TIH Zone D Materials	≥20 kg (44 lb)	≥10 kg (22 lb)
T2-5	Flammable Gases  or  Liquids with Normal Boiling Point ≤35 °C (95 °F) and Flash Point <23 °C (73 °F)  or  Other Packing Group I Materials (excluding acids/bases)	≥50 kg (110 lb)	≥25 kg (55 lb)
T2-6	Liquids with Normal Boiling Point >35 °C (95 °F) and Flash Point <23 °C (73 °F) or	≥100 kg (220 lb) or	≥50 kg (110 lb) or
	Other Packing Group II Materials (excluding acids/bases)  Liquids with Flash Point ≥23 °C (73 °F) and ≤60 °C (140 °F)  or	≥0.7 bbl	≥0.35 bbl
T2-7	Liquids with Flash Point >60 °C (140 °F) released at a temperature at or above Flash Point or Strong acids/bases (see definition 3.1.2)	≥200 kg (440 lb)	≥100 kg (220 lb)
12-7	or UNDG Class 2, Division 2.2 (non-flammable, non-toxic gases) excluding air or	≥1.4 bbl	oi ≥0.7 bbl
	Other Packing Group III Materials		
T2-8	Liquids with Flash Point >60 °C (140 °F) and ≤93 °C (200 °F) released at a temperature below Flash Point or	≥1000 kg (2200 lb) or	≥500 kg (1100 lb) or
	Moderate acids/bases (see definition 3.1.1)	≥7 bbl	≥3.5 bbl

It is recognized that threshold quantities given in kg and lb or in lb and bbl are not exactly equivalent. Companies should select one of the pair and use it consistently for all recordkeeping activities.

In determining the Threshold Release Category for a material, one should first use the toxic (TIH Zone) or flammability (Flash Point and Boiling Point) or corrosiveness (Strong Acid or Base vs. Moderate Acid or Base) characteristics. Only when the hazard of the material is not expressed by those simple characteristics (e.g. reacts violently with water) is the UNDGL Packing Group used.

- a Many materials exhibit more than one hazard. Correct placement in Hazard Zone or Packing Group shall follow the rules of DOT 49 CFR 173.2a [22] or UN Recommendations on the Transportation of Dangerous Goods, Section 2 [18]. See Annex F.
- b A structure composed of four complete (floor to ceiling) walls, floor and roof.
- For solutions not listed on the UNDG, the anhydrous component shall determine the TIH zone or Packing Group classification. The threshold
  quantity of the solution shall be back calculated based on the threshold quantity of the dry component weight.
- d For mixtures where the UNDG classification is unknown, the fraction of threshold quantity release for each component may be calculated. If the sum of the fractions is equal to or greater than 100 %, the mixture exceeds the threshold quantity. Where there are clear and independent toxic and flammable consequences associated with the mixture, the toxic and flammable hazards are calculated independently. See Annex E, PSE Examples and Questions 49 through 53.
- e A LOPC of Liquids with Flash Point >60 °C (140 °F) and ≤93 °C (200 °F) released at a temperature below Flash Point cannot be Tier 1 PSE based upon quantity released no matter the volume.
- A LOPC of a moderate acid/base cannot be Tier 1 PSE based upon quantity released no matter the volume.

### **Appendix 5: Major Environmental Impact**

- Release that comes into contact with soil or surface water, that is:
- no longer confined to the company site; (description applicable to onshore facilities only)
- resulting in disruption to the beneficial use of the environment. Evidence of off-site
  environmental effect or damage (e.g., vegetation damage, fish kill, groundwater
  contamination, widespread and detectable for some distance; becomes sub-standard
  or unfit for one or more purposes including supporting normal wildlife populations;
  interference with other users causing loss of earnings, public health impact or claims;
  require extensive measures effort to restore the contaminated environment to its
  original state or risk-based approach acceptable level).

Environment in this context covers soil and surface water whereby:

- Soil Includes surfaces (e.g., soil, sand, silts, shells, gravel) not designated as impermeable secondary containment, as well as the underlying sediments and groundwater resources; and
- Surface water Includes creeks, rivers, ponds, seas, oceans, etc. but excludes ponds, pits, basins, etc. in place on company property for purposes of hydrocarbon or chemical containment or treatment.
- Spill to standing rainwater is classified as a spill to soil.
- From an environmental point of view, secondary containment refers to an impermeable, non-leaking physical barrier specifically designed and maintained to keep spilled materials from contacting the soil or water (e.g., geo-membrane liners, engineered clay liners, asphalt, and concrete). Earthen berms do not count as secondary containment unless they are engineered to be sufficiently impermeable to prevent spilled liquid from contaminating underlying soil and/or groundwater.
- Environmentally sensitive area natural environment/habitats which has a high level of vulnerability e.g., marine park, mangrove, residential area, nesting area, coral reef, etc. (as per MPM MES).