

OpenText Content Server - Available Workflow Maps

Executive Summary

This report documents the 7 workflow maps available in the OpenText Content Server instance that can be initiated via the REST API to create new workflow instances. Workflows are organized into 4 categories: Contract Management, Finance, Human Resources, and Signature.

Overview

Workflow maps (type 128) are templates that define automated business processes in OpenText Content Server. When initiated, they create workflow instances with tasks, assignments, and routing logic. The OTCS MCP Server provides the otcs_start_workflow tool to programmatically initiate these workflows.

All workflow maps are located under: /Enterprise Workspace/Administration/Workflows/

Contract Management Workflows

Two workflow maps are available for contract approval processes:

Map ID	Name	Description
15397	Contract Approval Workflow	Standard contract approval process
19677	Contract Approval Workflow (2 steps)	Simplified two-step approval variant

Finance Workflows

One workflow map for financial document processing:

Map ID	Name	Description
159551	Invoice Approval	Invoice review and approval workflow

Human Resources Workflows

Two workflow maps for HR-related processes:

Map ID	Name	Description
15381	Delete Workflow	Document deletion approval process

15412	Health Benefits Reimbursement	Employee benefits reimbursement requests
-------	-------------------------------	--

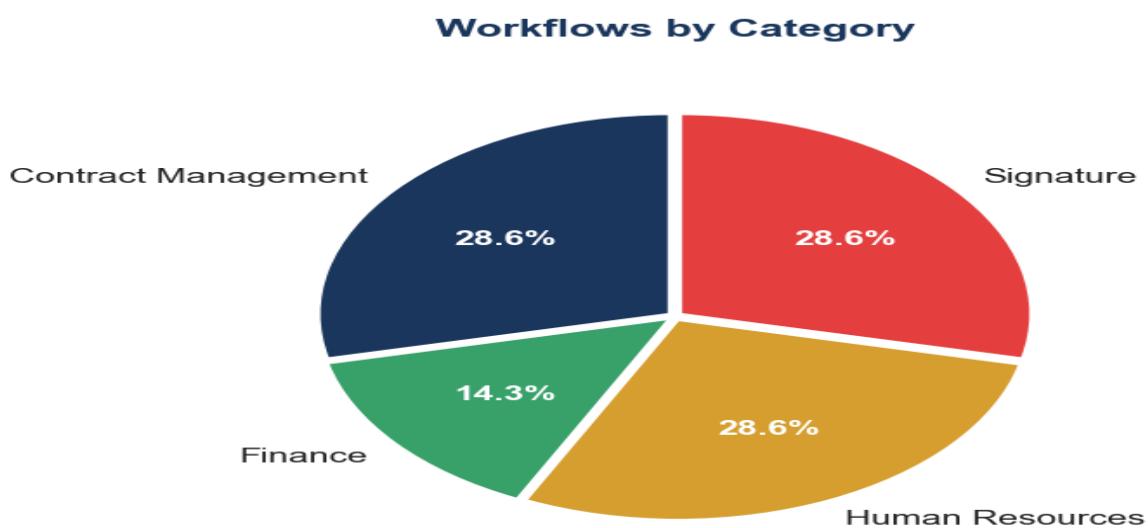
Signature Workflows

Two workflow maps for electronic signature integration:

Map ID	Name	Description
15368	Signing with Core Signature	OpenText Core Signature integration
15404	Signing with DocuSign	DocuSign e-signature integration

Workflow Distribution by Category

Distribution of available workflow maps across business categories:



API Usage

To initiate a workflow via the OTCS MCP Server, use the `otcs_start_workflow` tool:

Parameters:

- `workflow_id` (required): The map ID from this report
- `mode`: 'direct' (immediate), 'draft' (create draft), or 'initiate' (with role assignments)
- `doc_ids`: Comma-separated document IDs to attach
- `role_info`: Role assignments for 'initiate' mode

Example: `otcs_start_workflow(workflow_id=159551, mode='direct', doc_ids='12345')`