

OpenText Content Server Reference IDs

Executive Summary

This reference document provides a comprehensive lookup guide for OpenText Content Server system IDs, object types, workspace configurations, and Records Management identifiers. Use this document to quickly find commonly-needed IDs without making API calls.

System Volumes

Root-level system volumes that form the foundation of Content Server's folder hierarchy. These are fixed IDs that remain constant across the system.

Node ID	Name	Type ID	Type Name
2000	Enterprise Workspace	141	Enterprise Workspace
2001	Content Server System	148	System Volume
2002	Tracer	149	Tracer Volume
2003	Content Server Reports	211	Reports Volume
2004	Admin Home	142	My Workspace
2005	Recycle Bin	405	Recycle Bin
2006	Categories Volume	133	Categories Volume
2046	Classifications Volume	198	Classification Volume

Core Object Type IDs

Object subtypes define what kind of item a node is. These are the most commonly used type IDs in Content Server operations.

Type ID	Type Name	Description
0	Folder	Standard folder container
1	Shortcut	Shortcut/alias to another item
131	Category	Metadata category definition
132	Category Folder	Folder for organizing categories
133	Categories Volume	Root volume for categories
140	URL	Web link
141	Enterprise Workspace	Enterprise root volume

142	My Workspace	Personal workspace
144	Document	Standard document
196	Classification Tree	Classification hierarchy
198	Classification Volume	Root for RM classifications
211	Reports Volume	Root for reports
299	LiveReport	Dynamic report
405	Recycle Bin	Deleted items container
551	RM Classification	Records classification
848	Business Workspace	Extended ECM workspace

Business Workspace Types

Business Workspace types define templates for creating structured workspaces tied to business objects. Each type has a unique Type ID and Template ID.

Type ID	Workspace Type	Template ID	RM Enabled
3	eFile	17568	Yes
4	eCase	17295	Yes
5	Material	17245	No
6	Sales Order	17439	No
7	Production Order	17168	No
8	Maintenance Order	17218	No
12	Sales Contract	17150	Yes
13	Customer	17284	Yes
14	Support Case	17178	No
15	Equipment	17235	No
16	Purchase Contract	17339	No
22	Purchase Order	17186	No
24	Sales Opportunity	17332	Yes
28	Vendor	17323	No
40	Employee	16190	Yes
42	Lead	17669	No

Category Folders

Categories are organized into functional folders within the Categories Volume (ID: 2006). These folder IDs help locate category definitions by business area.

Folder ID	Category Folder Name	Item Count
10582	Case Management	3
10530	Contract Management	3
11024	Customer Support	2
11051	Data Governance	1
5034	Document Types	1
11013	Engineering & Construction	4
10537	Enterprise Asset Management	8
10514	General	4
10552	Human Resources	3
10525	Marketing	2
10534	Portfolio & Project Management	6
10517	Procurement	6
10508	Production & Logistics	7
10579	Real Estate Management	11
10511	Sales	12

RM Classifications

Records Management classifications within the Classification Volume (ID: 2046). The main RM Classifications folder (ID: 14978) contains business-area specific classifications.

Classification ID	Name	Has Sub-Classifications
14978	RM Classifications (Root)	Yes - 9 children
14979	Case Management	Yes
15024	Contract Management	No
14987	Enterprise Asset Management	Yes
14992	Finance	Yes - 3 children
14991	Human Resources	Yes - 8 children
15030	Marketing	No
15010	Procurement	Yes

15003	Production & Logistics	No
15001	Sales	Yes - 6 children
169659	Demo Disposition	No

Legal & Administrative Holds

Active holds that can be applied to documents and records for litigation or compliance purposes.

Hold ID	Hold Name	Type
1	GENERAL AUDIT HOLD	Administrative
2	GENERAL LEGAL HOLD	Legal
3	SUBPOENA 123	Legal
4	SUBPOENA ABC	Legal
5	EMPLOYMENT LITIGATION 2026	Legal

Record Series Identifiers (RSIs)

RSIs define retention schedules and disposition rules for records. Active RSIs with disposition control enabled will process records automatically.

RSI ID	Name	Status	Disposition Control
14975	DGO	ACTIVE	No
14995	EU-GDPR	ACTIVE	No
14997	US-HR-7YEAR	ACTIVE	No
15022	AD-YE-02	ACTIVE	Yes
15032	EU-HR-3YEARS	ACTIVE	No
15039	AD-YE-05	ACTIVE	Yes
169660	DEMO DISPOSITION RSI	ACTIVE	No
174478	DEMO-RSI-2026-001	ACTIVE	Yes

Enterprise Workspace Folders

Common department folders within the Enterprise Workspace (ID: 2000) for organizing business documents.

Folder ID	Folder Name	Purpose
12939	Administration	Administrative documents

12585	Case Management	Case files and records
12621	Contract Management	Contract documents
48980	Corporate Policies	Policy documents
12647	Customer Support	Support documentation
12644	Engineering & Construction	E&C; documents
12614	Enterprise Asset Management	Asset documentation
12672	Human Resources	HR documents
12659	Marketing	Marketing materials
12648	Portfolio & Project Management	Project files
12561	Procurement	Procurement documents
12591	Production & Logistics	Operations docs
12633	Real Estate Management	Real estate files
12684	Records Management	RM documentation
12567	Sales	Sales documents