# Alexa Sih

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EDUCATION GPA: 3.63

# Boston University, Boston, MA

May 2020

Dual Degree, B.A. Computer Science, B.S. Business Administration, Management Information Systems Concentration Awards: Sophomore with Junior Standing, Boston University Presidential Scholarship, Dean's List Activities: First Year Student Outreach Program Participant, Open Web, The Navigators, Business and Technology Club

# **WORK EXPERIENCE**

#### VACO. Boston, MA

October 2017-Present Day

Google Student Innovator

- Organized workshops and product demos for the 2017-2018 school year to promote Google Cloud Platform to the 74,000 Boston University students on campus
- Developed deep knowledge of the core Google Cloud Platform and third-party tools to teach workshops highlighting Google's Machine Learning APIs and Google App Engine to show students how GCP can work for them

# Questrom Information Services & Technology, Boston, MA

October 2016-December 2017

Laboratory Assistant

- Earned 25 Salesforce Trailhead badges by completing Salesforce Trailhead Modules, Trails, and Projects to become a business specialist
- Studied features, functions, market share, use cases by various industries and sectors, with an in-depth focus on Salesforce.com to become well versed in Customer Relationship Management software

# Boston University Fitness and Recreation Center, Boston, MA

October 2016-November 2017

Senior Office Assistant

- Managed private lessons and payroll and organizing future semesters' programs and classes using accounting basics and Excel spreadsheets, communicating efficiently to instructors and customers through e-mail to resolve issues
- Assisted with team-building classes for BU's First Year Student Outreach Program to understand how to teach teams to work together to solve problems

#### **TECHNICAL EXPERIENCE**

#### **Open Web Website**

HTML, CSS, Bootstrap

- Updated the Open Web Website with HTML, CSS, and Bootstrap in a team setting to better reflect the club's brand
- Lead workshops for 3 semesters to teach students how to also create their own website from scratch using HTML, CSS, and the Bootstrap framework

# **Introduction to Information Systems Course**

MS Access

- Developed query designs, created macros, and constructed forms to access information for past purchase queries using a customer database
- Researched and presented on the RAD method to create a plan of action for ExerciseApp with an emphasis on roll out strategy, also gaining an understanding of other development methodologies such as Agile

#### LEADERSHIP EXPERIENCE

# Open Web, Boston, MA

President

**January 2018-Present Day** 

- Organized weekly e-board and general meetings with members from diverse majors and backgrounds to encourage and build a community of web and mobile application student developers
- Developed new strategies, such as internal workshops, alongside e-board peers to facilitate the sharing of knowledge across all Open Web members, so members can learn from one another

Treasurer and Social Media Manager

**May 2017-December 2017** 

- Managed the club's finances and pitched new ideas for reaching out to companies for recruiting events to improve the Open Web experience for Fall 2017 members
- Created Facebook and Instagram graphics that tripled the number of people reached to increase social media presence

#### CKILLC

Computer: Python, Java, HTML, CSS, Swift, MS Access, Bootstrap, CRM, GCP

Language: English, 7 years of French