



Instruction Manual

Request Access

The screenshot shows a web browser window with multiple tabs open. The active tab is 'crghouston.org/login'. The main content area displays a login form with a background illustration of diverse people's profiles. The form includes fields for 'Select Organization' (set to 'Christian Community Service Center (Central)'), 'Enter PassCode', and a 'Log in' button. Below the button is an error message: 'Invalid credentials. Please try again or ... Contact Support for Help or Access'. To the right of the main content, there is a modal window titled 'Contact Support' with fields for 'Name', 'Email Address', 'Organization', 'Subject', and 'Message'. At the bottom right of the modal is a 'Send Support Request' button.

To Request Access

1. Select organization
2. Click Log in
3. Click on the hyperlink in the error message
4. Fill in Form
5. All fields are required.

Table of Contents

[Table of Contents](#)

[Introduction](#)

[Access](#)

[Announcements](#)

[Default View](#)

[Initial Page - Zip Code Search](#)

[Tour](#)

[Distance Calculation](#)

[Organization Search](#)

[General Search](#)

[Send Email](#)

[Send Email - Email Preview](#)

[Create PDF](#)

[Footer - Language](#)

[Footer - Reports](#)

[Footer - Privacy Policy](#)

[Footer - Terms of Service](#)

[Footer - Instruction Manual](#)

[Footer - Contact Support](#)

[Footer - Messages](#)

Introduction

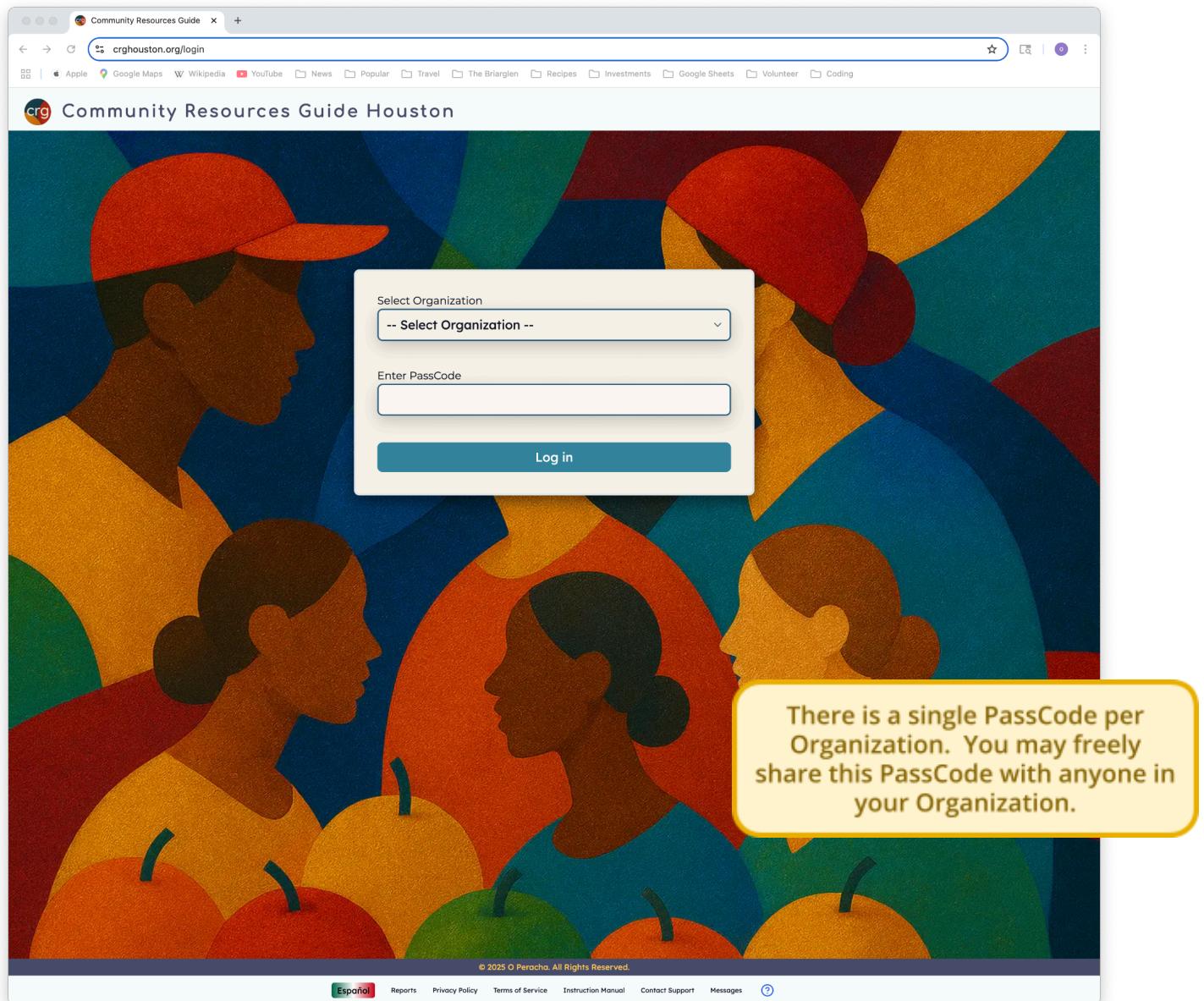
Version 7 is a significant update with a complete rewrite of the code. Accessing the application is very different but once you are in, the functionality and the look and feel is the same. The following outlines the primary changes.

- No longer need a Gmail account to access. It has moved from a Google Sheets app script to a standalone web application with its own custom domain.
- This also means that client emails are no longer sent from the user's account. All emails for all organizations will be sent from the application's domain - info@crghouston.org. This email cannot accept replies.
- Each organization with access to the application will be assigned a PassCode. Everyone within that organization should use this PassCode. Please share it freely within your organization.
- CRG will be sending out the client emails and, so, the Privacy Policy has changed. It is available from the website. Client email addresses are the only publicly identifiable information that we deal with. The gist of this policy is that we do not store any client email addresses on our systems. Our email service provider, Resend, retains email addresses on their systems in order to provide and manage this service. We have access to these email addresses through Resend to manage delivery and oversee bounce rates. We will not share client email addresses with anyone, including organizations that initiated the email.
- CRG had started collecting some usage data in Version 6. We will continue to do so in Version 7 and is available in graphical form in the application. All non-organization specific usage data (raw numbers) is available to any registered organization.

Access

crghouston.org

1. Select your organization from the dropdown
2. Enter your Organization's PassCode
3. You can save your password in the browser.



4. If you have trouble logging in you can click on the hyperlink to contact Support.

The screenshot shows a web browser with multiple tabs open, all related to the Community Resources Guide Houston. The main page features a colorful graphic of diverse people's profiles. A modal window titled 'Log in' is displayed, containing fields for 'Select Organization' (set to 'Christian Community Service Center (Central)') and 'Enter PassCode'. Below the fields are 'Log in' and 'Forgot Password?' buttons, and an error message: 'X Invalid credentials. Please try again or ... Contact Support for Help or Access'. A yellow callout bubble points to this error message with the text: 'This is also the way to request access. Select an organization. Click Log in without entering a password. Click Log in. Click on the hyperlink when you get an error message'.

Contact Support

Contact Support

Name *
Your full name

Email Address *
youremail@example.com

Organization *
Your organization name

Subject *
Select a subject...

Message *
Please describe your issue or question in detail...

Send Support Request

* Required fields

Announcements

If there are any active announcements, they will appear right after you log in. The first date is the date the announcement was created and the second date (in green) is when it will expire. The announcement will show up once after you log in until it expires. Expired announcements can be reviewed via the “Messages” link in the footer.

The screenshot shows a web browser window for the "Community Resources Guide Houston" website (crghouston.org). The page has a dark header with the site logo, navigation links like "Zip Code", "Organization", "Search", and "Send Email". A user is logged in as "St Vincent de Paul (SVdP) D3". A modal window titled "Update: Mobile Responsive Version" is displayed, containing text about the update and two dates: May 18, 2025 (creation) and May 28, 2025 (expiration). An "OK" button is at the bottom of the modal. The footer includes links for "Espanol", "Reports", "Privacy Policy", "Terms of Service", "Instruction Manual", "Contact Support", "Messages", and a copyright notice: "© 2025 O Peracha. All Rights Reserved."

Default View

Once you clear all the announcements, this is what the default view looks like. No records are displayed until you select a Zip Code.

The screenshot shows a web browser window for the "Community Resources Guide Houston" website (crghouston.org). The page has a dark header bar with the site name and a navigation bar below it containing links for Apple, Google Maps, Wikipedia, YouTube, News, Popular, Travel, The Briarglen, Recipes, Investments, Google Sheets, Volunteer, and Coding. The main content area has a "Zip Code" input field with a dropdown menu showing "Select a Zip Code". Below it are three buttons: "Assistance" (with sub-options Rent, Utilities, Food), a large orange circle with the number "0", and a "More options" link. To the right, there is a dark sidebar with the text "Logged in as St Vincent de Paul (SVdP D3)". At the bottom, there is a footer bar with links for Espanol, Reports, Privacy Policy, Terms of Service, Instruction Manual, Contact Support, Messages, and a help icon. A copyright notice at the very bottom states "© 2025 © Peracha. All Rights Reserved."

Initial Page - Zip Code Search

1. Select a Zip Code from the dropdown.
2. Select one or more Assistance types by clicking on the buttons. All together there are 18 Assistance types, with only the top three shown on the main page..
3. To see all the other Assistance Types, click on "More options".
4. Beyond a certain height, records are collapsed. Collapsed records are designated by an orange chevron in either the Requirements, Zip or both columns.. Click on it to expand, click on it again to collapse.
5. Click on the language toggle to switch between English and Spanish. You can set the default language to either English or Spanish. Regardless of the default language, you can switch to the other language at any time within the application.
6. Click on the blue question mark for a tour. As of the current version of the Instructions Manual, only the Zip Code Page has a tour.
7. Below the Zip Code box are all the neighborhoods that encompass that zip code. This is a hyperlink and will take you to Google Maps with the area of the zip code outlined.
8. The distance between the center of the selected zip code and the resource. The results are sorted by Status and then Distance [See Distance Calculation for more information]

Community Resources Guide Houston

Zip Code: 77005 Assistance: Rent, Utilities, Food

More options

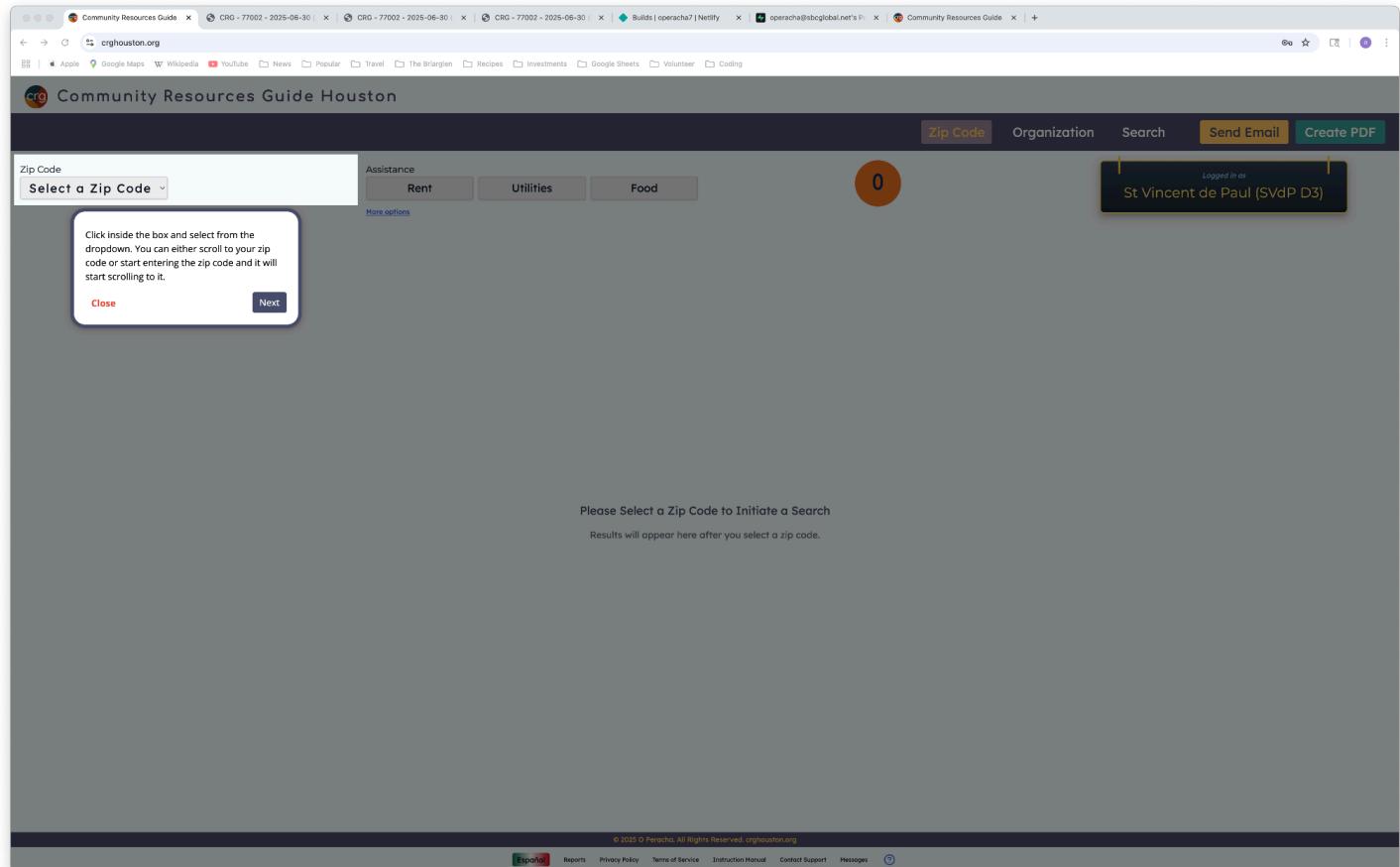
32

Logged in as St Vincent de Paul (SVD P D3)

Address	Telephone	Hours	Assistance	Status	Requirements	Zip
Christian Community Service Center (Central)	713-871-9741	Mo - Fr 10 a.m. to 2 p.m. + Sa 9 a.m. to 12 p.m.	Food	ACTIVE	<ul style="list-style-type: none">Do not need appointment for Food Pantry but limited to first 30 people per day.Bring photo ID/Birth Certificate to appointment.One week supply of food six times in a six month period.Available to the first 30 households each day.	77002 77003 77004 77005 77006 77007 77008 77009 77010 77011 77012 77013 77014 77015 77016 77017 77018 77019 77020 77021 77022 77023 77024 77025 77026 77027 77028 77029 77030 77031 77032 77033 77034 77035 77036 77037 77038 77039 77040 77041 77042 77043 77044 77045 77046 77047 77048 77049 77050 77051 77052 77053 77054 77055 77056 77057 77058 77059 77060 77061 77062 77063 77064 77065 77066 77067 77068 77069 77070 77071 77072 77073 77074 77075 77076 77077 77078 77079 77080 77081 77082 77083 77084 77085 77086 77087 77088 77089 77090 77091 77092 77093 77094 77095 77096 77097 77098 77099 77100 77101 77102 77103 77104 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Tour

1. The Tour walks you through the key features of the page.
2. Click on “Next” to go to the next step. You may make a selection in the middle of the tour.
3. Currently, only available on Zip Code Page.
4. It is available in Spanish but if you start with English, make sure to switch to Spanish before you start the tour.



Distance Calculation

1. With the exception of Post Box zip codes and 99999 which is used to signify no zip code restriction, every zip code has a latitude and longitude coordinate. This coordinate is the geometric center of the geographical area covered by the zip code or the centroid.
2. The results are sorted by the distance ("Dist" in the results heading) the resource is from the centroid from closest to furthest.
3. If you want more precise distances, you can override the default coordinates and enter your own, e.g. the client's apartment. You can get the coordinates by entering the address in Google Maps, right click on the location on the map. This will show a list of information, including the coordinates. Click on the coordinates and it will be copied.
4. Return to the website and click on the arrow, pointing to the right, next to the zip code box.
5. You should see a field with the default coordinates. Replace them with the ones you just copied from Google Maps. You must hit enter to take effect. Your coordinates will remain in place even when you change assistance types.

Zip Code

77301

4

[Conroe, River Plantation](#)

Email	Dist	Organization	
<input type="checkbox"/>	1.4 mi	Sacred Heart (SVdP D6) Conroe	109 N Frazie

Zip Code

77301

5

[Conroe, River Plantation](#)

Email	Dist	Organization	
<input type="checkbox"/>	1.4 mi	Sacred Heart (SVdP D6) Conroe	109 N Frazie

Organization Search

1. Similar to Zip Code, Organization starts with a blank view. You must select an Organization from the dropdown to display results.
2. The Status column shows if the data has been validated. There are four options 1) Active meaning information has been validated, 2) Limited meaning validated but availability is restricted, 3) Inactive meaning no longer available and 4) not validated. Date of validation and any notes are included. Click on the chevron in the Status column for more details. This column is the same in all three pages - Zip Code, Organization and Search.

The screenshot shows the 'Community Resources Guide Houston' website. The search results for zip code 77002 are displayed. There are 19 results found. The first result, 'St Vincent de Paul (SVdP D3)', is highlighted with a red circle around its 'ACTIVE' status. The requirements for this organization include:

- Call to schedule an appointment for the following day. No walk-ins.
- Appointments are only made for the following day. Have to call back if all appointment slots are filled.
- Documented crisis.

The requirements for other organizations listed include various appointment details, income verification, and specific documentation requirements. The footer of the page includes links for Spanish, Reports, Privacy Policy, Terms of Service, Instruction Manual, Contact Support, and Messages.

General Search

1. Use this for a more specific search. There are a total of five filters. Two are on the page and three are accessible by clicking on “More Options” which will display a sidebar from the right.
2. The “Search Requirements” field searches on the Requirements column. Enter any string to search for it. If you want to exclude it, enter the string and click on the checkbox right below it.
3. The field below it is to search by organization location. You can enter city, zip code or neighborhood. Note the zip code in this field is not the zip code that the organization serves but the zip code of where they are located.
4. Additional filter fields in the sidebar are zip codes that they serve, types of assistance and days of operation.
5. Any easy way to clear all the filters is to click on Search in the menu bar.

The screenshot shows a web browser window for the 'Community Resources Guide' website. The URL in the address bar is 'crghouston.org/search'. The page title is 'Community Resources Guide Houston'. On the left, there are two main search input fields: 'Search Requirements' (containing 'FreeForm search of the Requirements Column') and 'Search By Organization Location' (containing 'Search By Org Location (Zip Code, City or Neighborhood)'). Below these is a link 'More options'. In the top right corner, there is a 'Filters' sidebar. This sidebar contains three dropdown menus: 'Zip Code' (set to 'tAllZipCodes'), 'Assistance' (set to 'All Assistance'), and 'Day of Operation' (set to 'All Days'). To the right of the sidebar, there is a summary box showing '0' results for the current filters, and a box for 'St Vincen' (with a small orange circle icon). At the bottom of the page, there is a footer with links for 'Espanol', 'Reports', 'Privacy Policy', 'Terms of Service', 'Instruction Manual', 'Contact Support', 'Messages', and a help icon. A copyright notice at the very bottom states '© 2025 O Peracha. All Rights Reserved.'

Send Email

1. To send an email with resources, click on the checkbox in the first column.
2. A blue circle will pop up next to the orange one, showing the number of records checked.
3. Click on the Send Email button

The screenshot shows a list of organizations providing food assistance in the 77002 zip code area. The organizations listed are:

Email	Dist	Organization	Address	Telephone	Hours	Assistance	Status	Requirements	Zip
<input type="checkbox"/>	0.4 mi	Salvation Army of Greater Houston	1500 Austin Street, Houston, TX 77002	713-752-0677	Varies by Location/Call	Food	ACTIVE	<ul style="list-style-type: none">Call in advance.One box of groceries every 12 months.Two forms of IDLease	99999
<input type="checkbox"/>	0.5 mi	Sacred Heart Co-Cathedral	1111 St Joseph Pkwy, Houston, TX 77002	713-659-1561	Mo 9 a.m. to 5 p.m.	Food	ACTIVE		77002
<input type="checkbox"/>	0.8 mi	Magnicar Houses	2009 Congress Street, Houston, TX 77004	713-529-4231	Tu - Sa 11 a.m., Su 8:30 a.m.	Food	ACTIVE	<ul style="list-style-type: none">Hot, home cooked meals served six days a weekLunch Mo-Sa and Breakfast on Su	99999
<input type="checkbox"/>	1.3 mi	Catholic Charities	326 South Jensen Drive, Houston, TX 77003	713-251-6919	We & Th 9 a.m. to 2 p.m. & Tu 9 a.m. to 11 a.m.	Food	ACTIVE	<ul style="list-style-type: none">The S Jensen St address is the Houston Food Bank. Separate locations for Ft Bend and Galveston.First time clients must bring a photo ID and proof of address.In addition, food fairs one or two Saturdays a month starting in July.	99999
<input type="checkbox"/>	1.5 mi	Impact Houston Church of Christ	1704 Weber Street, Houston, TX 77007	713-864-5667	Tu 7:30 a.m. to 11:00 a.m. and We 4:30 p.m. to 8 p.m.	Food	ACTIVE	<ul style="list-style-type: none">Call to verify requirements	99999
<input checked="" type="checkbox"/>	1.8 mi	Wesley Community Center	1410 Lee Street, Houston, TX 77009	713-821-8950	We - Fr 9 a.m. to 12 p.m. + 3rd + 4th Sa 9 a.m. to 12 p.m.	Food	ACTIVE	<ul style="list-style-type: none">Call to make appointment (different number for Food Pantry).Clients must meet with employment, financial and income Support Coaches.Valid ID.Proof of residence.	99999
<input type="checkbox"/>	2.3 mi	Heights Interfaith Ministries	3525 Beauchamp Street, Houston, TX 77009	713-861-6155	Th 4 p.m. to 6 p.m. and Sa 10 a.m. to 12 p.m.	Food	ACTIVE	<ul style="list-style-type: none">Photo ID and a bill with Houston address.Receive food once every 30 days or once a week if homeless.Also provide diapers and baby formula.	77002 77003 77004 77005 77006 99999
<input checked="" type="checkbox"/>	2.5 mi	Bonnell Church of Christ	3118 Blodgett Street, Houston, TX 77004	713-529-3381	Sa 10 to 12 p.m.	Food	ACTIVE	<ul style="list-style-type: none">Also known as The Manna House.ID not requiredAssistance once every two months.	99999
<input type="checkbox"/>	2.5 mi	Emergency Aid Coalition	5401 Fanin Street, Houston, TX 77004	713-343-3061	Mo - Fr 9 a.m. to 12:30 p.m. <i>By appointment only</i>	Food	ACTIVE	<ul style="list-style-type: none">By appointment only.Current photo ID.Proof of residence (lease or utility bill).Birth certificates for children 18 or younger.	99999
<input type="checkbox"/>	5.9 mi	East End Social Services, Inc.	6801 Avenue U, Houston, TX 77011	713-928-3823	Mo, Tu & We 8 a.m. to 12 p.m.	Food	ACTIVE	<ul style="list-style-type: none">Also known as the House of Hope Food Pantry	99999

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- Clicking on "Send Email" will open a dialog box to enter the recipient's email address.
- Enter the email address and click "Send".

The screenshot shows a search results page for zip code 77002 in Houston, Texas. The results list various organizations providing food assistance. A 'Send Selected Resources' dialog box is open, prompting for a recipient email address. The dialog box has a red circle with the number 4 over it. A red circle with the number 5 is placed over the 'Send' button in the dialog box. The background shows organization details like address, phone number, hours, and requirements, with some requirements sections having red circles with numbers 1 through 3.

Organization	Address	Telephone	Hours	Assistance	Status	Requirements	Zip
Salvation Army of Greater Houston	1500 Austin Street, Houston, TX 77002	713-752-0577	Varies by Location/Call	Food	ACTIVE	<ul style="list-style-type: none"> Call in advance. One box of groceries every 12 months. Two forms of ID Lease 	99999
Sacred Heart Co-Cathedral	1111 St Joseph Pkwy, Houston, TX 77002	713-659-1561	Mo 9 a.m. to 5 p.m.	Food	ACTIVE		77002
Magnificat Houses	2009 Congress Street, Houston, TX 77004	713-529-4231	Tu - Sa 11 a.m., Su 8:30 a.m.	Food	ACTIVE	<ul style="list-style-type: none"> Hot, home cooked meals served six days a week Lunch Mo-Sa and Breakfast on Su 	99999
Catholic Charities	526 South Jensen Drive, Houston, TX 77005	713-529-4231	We & Th 9 a.m. to 2 p.m. & Tu 9 a.m. to 12 p.m.	Food	ACTIVE	<ul style="list-style-type: none"> The S Jensen St address is the Houston Food Bank. Separate locations for Ft Bend and Galveston. First time clients must bring a photo ID and proof of address. In addition, food fairs one or two Saturdays a month starting in July. 	99999
Impact Houston Church of Christ	1704 Weber Street, Houston, TX 77007	713-864-5100	Mo-Fr 9 a.m. to 12 p.m.	Food	ACTIVE	<ul style="list-style-type: none"> Call to verify requirements 	99999
<input checked="" type="checkbox"/> Wesley Community Center	1410 Lee Street, Houston, TX 77009	713-821-8950	We & Fr 9 a.m. to 12 p.m. + 3rd + 4th Sa 9 a.m. to 12 p.m.	Food	ACTIVE	<ul style="list-style-type: none"> Call to make appointment (different number for Food Pantry). Clients must meet with employment, financial and income Support Coaches. Valid ID. Proof of residence. 	99999
Heights Interfaith Ministries	3523 Beauchamp Street, Houston, TX 77009	713-861-6155	Th 4 p.m. to 6 p.m. and Sa 10 a.m. to 12 p.m.	Food	ACTIVE	<ul style="list-style-type: none"> Photo ID and a bill with Houston address. Receive food once every 30 days or once a week if homeless. Also provide diapers and baby formula. 	77002 77003 77004 77005 77006 -----
<input checked="" type="checkbox"/> Bammel Church of Christ	5118 Bidgett Street, Houston, TX 77004	713-529-3581	Sa 10 to 12 p.m.	Food	ACTIVE	<ul style="list-style-type: none"> Also known as The Manna House. ID not required Assistance once every two months. 	99999
<input type="checkbox"/> Emergency Aid Coalition	5401 Fannin Street, Houston, TX 77004	713-343-5061	Mo - Fr 9 a.m. to 12:30 p.m. <i>By appointment only</i>	Food	ACTIVE	<ul style="list-style-type: none"> By appointment only. Current photo ID. Proof of residence (lease or utility bill). Birth certificates for children 18 or younger. 	99999
<input type="checkbox"/> East End Social Services, Inc.	6801 Avenue U, Houston, TX 77011	713-928-3823	Mo, Tu & We 8 a.m. to 12 p.m.	Food	ACTIVE		99999

You will not get an error if the email address is incorrect. Double check that you have the correct email address before hitting Send.

6. You'll get a message saying the email was sent successfully. If there is a problem, you'll get a message in red saying that it was unsuccessful..
7. Once the email is sent, the checkmarks in the checkboxes disappear
8. The email function works exactly the same in all three sections.

Community Resources Guide Houston

Zip Code: 77002

Assistance: Rent, Utilities, Food ✓

Hours: 33

Downtown, Theater District, Ballopark District, Warehouse District

Email Out Organization Address Telephone Hours Assistance Status Requirements Zip

0.4 mi	Salvation Army of Greater Houston	1500 Austin Street, Houston, TX 77002	713-752-0677	Varies by Location/Call	Food	ACTIVE	<ul style="list-style-type: none"> Call in advance. One box of groceries every 12 months. Two forms of ID Lease 	9999
0.5 mi	Sacred Heart Co-Cathedral	1111 St Joseph Pkwy, Houston, TX 77002	713-659-1561	Mo 9 a.m. to 5 p.m.	Food	ACTIVE		77002
0.8 mi	Magnificat Houses	2009 Congress Street, Houston, TX 77004	713-529-4231	Tu - Sa 11 a.m., Su 8:30 a.m.	Food	ACTIVE	<ul style="list-style-type: none"> Hot, home cooked meals served six days a week Lunch Mo-Sa and Breakfast on Su 	9999
1.3 mi	Catholic Charities	326 South Jensen Drive, Houston, TX 77003	713-251-6919	We & Th 9 a.m. to 2 p.m. & Tu 9 a.m. to 11 a.m.	Food	ACTIVE	<ul style="list-style-type: none"> The S Jensen St address is the Houston Food Bank. Separate locations for Ft Bend and Galveston. First time clients must bring a photo ID and proof of address. In addition, food fairs one or two Saturdays a month starting in July. 	9999
1.5 mi	Impact Houston Church of Christ	1704 Weber Street, Houston, TX 77007	713-864-5667	Tu 7:30 a.m. to 11:00 a.m. and We 4:30 p.m. to 8 p.m.	Food	ACTIVE	<ul style="list-style-type: none"> Call to verify requirements 	9999
1.8 mi	Wesley Community Center	1410 Lee Street, Houston, TX 77009	713-821-8950	We - Fr 9 a.m. to 12 p.m. + 3rd & 4th Sa 9 a.m. to 12 p.m.	Food	ACTIVE	<ul style="list-style-type: none"> Call to make appointment (different number for Food Pantry). Clients must meet with employment, financial and income Support Coaches. Valid ID Proof of residence. 	9999
2.3 mi	Heights Interfaith Ministries	3525 Beauchamp Street, Houston, TX 77009	713-861-6155	Th 4 p.m. to 6 p.m. and Sa 10 a.m. to 12 p.m.	Food	ACTIVE	<ul style="list-style-type: none"> Photo ID and a bill with Houston address. Receive food once every 30 days or once a week if homeless. Also provide diapers and baby formula. 	77002 77003 77004 77005 77006 9999
2.5 mi	Bonnell Church of Christ	3118 Blodgett Street, Houston, TX 77004	713-529-3381	Sa 10 to 12 p.m.	Food	ACTIVE	<ul style="list-style-type: none"> Also known as The Manna House. ID not required Assistance once every two months. 	9999
2.5 mi	Emergency Aid Coalition	5401 Fanin Street, Houston, TX 77004	713-343-3061	Mo - Fr 9 a.m. to 12:30 p.m. <i>By appointment only</i>	Food	ACTIVE	<ul style="list-style-type: none"> By appointment only. Current photo ID. Proof of residence (lease or utility bill). Birth certificates for children 18 or younger. 	9999
5.9 mi	East End Social Services, Inc.	6801 Avenue U, Houston, TX 77011	713-928-3825	Mo, Tu & We 8 a.m. to 12 p.m.	Food	ACTIVE	<ul style="list-style-type: none"> Also known as the House of Hope Food Pantry 	9999

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Español Reports Privacy Policy Terms of Service Instruction Manual Contact Support Messages

Send Email - Email Preview

1. Here is what the sent email looks like. Similar to as in the application, the organization and address are hyperlinks linking to the organization's website and Google Map for the address.
2. Emails are sent from infor@crghouston.org. This email address is not set up to receive emails.
3. Email list is sorted by 1) Assistance Type, i.e. Rent, Utilities, etc. and 2) Mileage
4. In the signature, it will show the name of the organization you logged in as and the contact phone number.



***** DO NOT REPLY *****

Zip Code: 77002

Greetings,

The following organizations may be able to provide the assistance you are seeking. Please contact them directly to confirm availability and requirements.

Food

1. [Wesley Community Center](#)

We + Fr 9 a.m. to 12 p.m. + 3rd + 4th Sa 9 a.m. to 12 p.m.
[1410 Lee Street, Houston, TX 77009](#)

Status: ACTIVE

713-821-8950

1.8 mi

3

Note:

- Call to make appointment (different number for Food Pantry).
- Clients must meet with employment, financial and income Support Coaches.
- Valid ID.
- Proof of residence.

2. [Bammel Church of Christ](#)

Sa 10 to 12 p.m.
[3118 Blodgett Street, Houston, TX 77004](#)

Status: ACTIVE

713-529-3381

2.5 mi

Note:

- Also known as The Manna House.
- ID not required
- Assistance once every two months.

Hope this helps.

4

St Vincent de Paul (SVdP D3)
713-664-5350



Community Resources Guide Houston

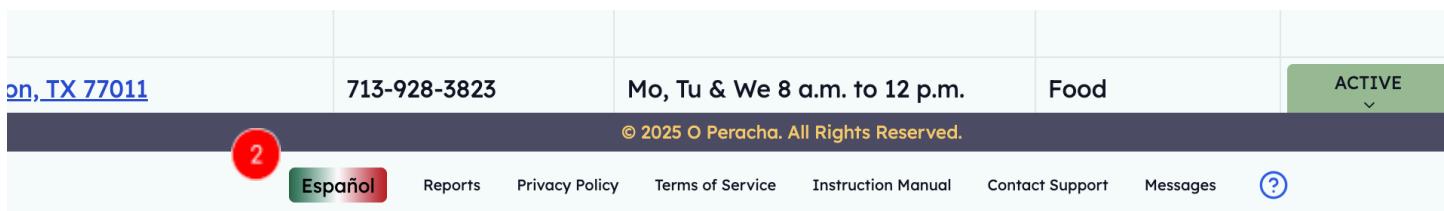
Create PDF

1. Creating a PDF follows the same process as initiating an email. Select records by clicking on the same checkboxes in the first column.
2. Click on the “Create Pdf” button.
3. A dialog box will pop up.
4. Click on Create. This will change to Creating . . .
5. Similar to “Send Email”, you will receive a message that the PDF has been created and saved in your Download Folder.
6. The header and footer for the PDF are different from the Email but the main content, i.e. the list of resources is identical.

The screenshot shows a web application for the Community Resources Guide Houston. At the top, there's a search bar with 'Zip Code' set to '77002'. Below it, a navigation bar includes 'Assistance' buttons for 'Rent', 'Utilities', and 'Food' (which is selected). There are also buttons for 'More options', 'Zip Code', 'Organization', 'Search', 'Send Email', and a red-highlighted 'Create PDF' button. On the right, a user is logged in as 'St Vincent de Paul (SVdP D3)'. The main content area displays a table of resources. The first row for 'Wesley Community Center' has a checkbox checked (marked with a red circle labeled '1'). The second row for 'Heights Interfaith Ministries' also has a checked checkbox (marked with a red circle labeled '2'). A 'Create PDF' dialog box is overlaid on the table, containing a 'Cancel' button and a 'Create' button. The 'Create' button is highlighted with a red circle labeled '3'. The 'Create' button is also highlighted with a red circle labeled '4' in another part of the dialog. The table columns include 'Email', 'Dist.', 'Organization', 'Address', 'Telephone', 'Hours', 'Assistance', 'Status', 'Requirements', and 'Zip'. Each organization row contains a checkbox, distance, name, address, phone number, operating hours, service type, status (ACTIVE), and a list of requirements. For example, Wesley Community Center requires a call to make an appointment, valid ID, and proof of residence. The 'Food' assistance type is consistently listed across all rows.

Footer - Language

1. The Footer shows up on every page, including the Login. However, on the Login Page, only the Language toggle and the Instructions Manual are live.
2. Each Registered Organization has a default language. The application is displayed in that language when that organization logs in. However, the user can change the language at any time and toggle back and forth by clicking on the language button in the footer.
3. Emails sent when the language is Spanish, will be sent in Spanish.
4. Explanations of the other items in the Footer are explained in the following pages.



The Spanish translation is machine generated (Google Translate). As a result, it may seem stilted but the meaning should be clear.

Footer - Reports

1. This page shows various reports of usage data in graphical and table format. I'm not going to go into any details as this page is evolving.
2. Currently only available in English

Footer - Privacy Policy

1. Link to the Privacy Policy.
2. Currently only available in English.

The screenshot shows a web browser window with three tabs open: 'Community Resources Guide', 'screen shot from mac - Google', and 'G can you take a screen shot or'. The main content area displays the 'Community Resources Guide 7.0' logo and a dark header bar with 'Zip Code', 'Organization', 'Search', and 'Send Email' buttons. Below the header is a large title 'Privacy Policy'. A main content box contains sections for '1. Introduction' and '2. Information We Collect & Store'. The 'Introduction' section welcomes users to CRG and explains their commitment to privacy. The 'Information We Collect & Store' section details four categories: 'Organization Resources', 'Registered Organization Data', 'Client Data', and 'Usage Data'. At the bottom of the page is a footer with links for 'Español', 'Statistics', 'Privacy Policy' (which is highlighted in yellow), 'Terms of Service', 'Help', and 'Contact Support'. A copyright notice at the very bottom states '© 2025 O Peracha. All Rights Reserved.'

Footer - Terms of Service

3. Link to the Terms of Service.
4. Currently only available in English.

The screenshot shows a web browser window with the address bar displaying "localhost:8888/terms". The page title is "Community Resources Guide 7.0". The main content area is titled "Terms of Service" and contains the following sections:

- 1. Agreement to Terms**

By accessing or using the Community Resources Guide ("CRG"), you agree to be bound by these Terms of Service and all applicable laws and regulations. If you do not agree with any of these terms, you are prohibited from using this application.
- 2. Use License**

Permission is granted to temporarily use the CRG for personal or organizational, non-commercial purposes only. This is the grant of a license, not a transfer of title, and under this license you may not:

 - Modify or copy the materials
 - Use the materials for any commercial purpose
 - Attempt to reverse engineer any software contained in the CRG
 - Remove any copyright or other proprietary notations from the materials
 - Transfer the materials to another person or "mirror" the materials on any other server
- 3. Disclaimer**

The materials on the CRG are provided "as is". We make no warranties, expressed or implied, and hereby disclaim and negate all other warranties, including without limitation, implied warranties or conditions of merchantability, fitness for a particular purpose, or non-infringement of intellectual property or other violation of rights.

Further, we do not warrant or make any representations concerning the accuracy, likely results, or reliability of the use of the materials on the application or otherwise relating to such materials or on any resources linked to this application.
- 4. Limitations**

In no event shall CRG or its suppliers be liable for any damages (including, without limitation, damages for loss of data or profit, or due to business interruption) arising out of the use or inability to use the materials on the CRG, even if CRG or a CRG authorized representative has been notified orally or in writing of the possibility of such damage.
- 5. Accuracy of Materials**

At the bottom of the page, there is a footer bar with links: "Español", "Statistics", "Privacy Policy", "Terms of Service" (which is highlighted in yellow), "Help", and "Contact Support".

Footer - Instruction Manual

5. Link to this Instruction Manual.
6. Currently only available in English.

Footer - Contact Support

1. Fill out the form to send me a message. Other than Guest, the Organization will be auto-completed based on your login. Guests have to manually enter an organization.
2. If you have my phone number, feel free to call or text me, although my preference is text.

The screenshot shows a web browser window with multiple tabs open. The active tab is 'crghouston.org/support'. The page title is 'Community Resources Guide Houston' with a 'Support' sub-section. A sub-header reads: 'Need help with the Community Resources Guide? We're here to assist you with any questions or issues.' Below this is a 'Contact Support' form. The form fields are: 'Name *' (placeholder: 'Your full name'), 'Email Address *' (placeholder: 'your@email@example.com'), 'Organization *' (placeholder: 'St Vincent de Paul (SVdP D3)'), 'Subject *' (dropdown menu placeholder: 'Select a subject...'), and 'Message *' (text area placeholder: 'Please describe your issue or question in detail...'). At the bottom of the form is a large blue button labeled 'Send Support Request'. Below the form, a small note says 'Required fields' with a red asterisk. At the very bottom of the page, there's a dark footer bar with links: 'Español', 'Reports', 'Privacy Policy', 'Terms of Service', 'Instruction Manual', 'Contact Support' (which is highlighted in yellow), and 'Messages'.

Footer - Messages

1. All Popup messages or announcements are available on this page, including expired ones.
2. This is available in both English and Spanish

The screenshot shows a web browser window with the URL crghouston.org/messages. The page title is "Community Resources Guide Houston". The main content area is titled "Messages" and lists four items:

- Update: Displayed Results** (May 19, 2025) - Active: Some people have had issues with being able to filter on Zip Code. This issue appears to be limited... [Read More](#)
- Update: Mobile Responsive Version** (May 18, 2025) - Active: This version of the application was built for use on a desktop or laptop. Technically, you could ac... [Read More](#)
- Issues With Zip Code Filtering** (May 17, 2025) - Expired: Issue: Results not being filtered on zip code selection. If you select a zip code and an assistanc... [Read More](#)
- Updated Feature: Messages and Tour** (May 11, 2025) - Expired: There are two new features. The first is the ability to show this type of popup message. It will ... [Read More](#)

The footer contains links: Espanol, Reports, Privacy Policy, Terms of Service, Instruction Manual, Contact Support, Messages, and a question mark icon.