

BO BARTOLOME

bo.bartolome@proton.me | 808-264-0391 | bobartolome.com | github.com/operator130

ABOUT

Professional with 8+ years of experience driven to the highest standards of customer service pivoting into a career in Web Development. Proven track record of success in providing exceptional service to guests, solving problems, and adapting to change. Expertise in UI/UX design, front-end and back-end coding, and responsive design. Strong communicator and team player, with a passion for creating positive experiences for customers.

SKILLS

- Front-end coding skills: Strong experience in HTML, CSS, JavaScript, jQuery, and front-end libraries and frameworks such as Bootstrap and React.
- Back-end coding skills: Experience in Node.js, Express, and MongoDB.
- Responsive design skills: Experience creating responsive designs for multiple viewports and interactions.
- Design skills: Strong understanding of design principles, typography, color theory, hierarchy and a good knowledge of Adobe Creative Suite.
- UI/UX design skills: Experience creating wireframes, prototypes, and testing user interfaces.
- Strong time management, interpersonal communication, and creative design skills.

WORK HISTORY

JaVis Holding Group, LLC

Freelance Web Developer

Houston, TX

Nov 2022 - Jan 2023

- Commissioned to build a website for a short-term vacation rental property.
- Conceptualized, designed, and built the website using HTML, CSS, JavaScript, Bootstrap, and Mapbox.

Federal Aviation Administration

Air Traffic Control Trainee

Oklahoma City, OK

Dec 2021 - Apr 2022

- Promoted the safe, orderly, and expeditious flow of air traffic in a simulated environment.
- Memorized and implemented all Standard Operating Procedures and Letters of Agreements in accordance with the Federal Aviation Administration.
- Interpreted flight plans and adjusted priorities as needed.

Marriott International

Guest Service Representative

Kahului, HI

Dec 2018 - Mar 2021

- Exercised impeccable customer service to current and future guests.
- Demonstrated exceptional organizational skills by efficiently coordinating guest check-ins and check-outs, resulting in a smooth and seamless customer experience.
- Utilized data analysis skills to run daily reports and identify discrepancies within the property management system, resulting in improved efficiency and revenue.

Marriott Vacations Worldwide

Loss Prevention Officer/Dispatcher

Lahaina, HI

Jun 2013 - Dec 2018

- Specialized in dispatching officers and associates to assignments.
- Proactively looked for and solved issues relating to accidents, injuries, and unsafe work conditions.
- Demonstrated leadership and problem-solving abilities by serving as a Manager on Duty, effectively managing a team and addressing any issues that arose.

EDUCATION

Udemy

Web Development Bootcamp, Git/Version Control Bootcamp, React Bootcamp

Online

July 2022 - Jan 2023

University of Hawaii at Manoa

Completed 4 years with courses in Communications and Business

Honolulu, HI

Aug 2007 - Dec 2012

Kamehameha Schools Maui Campus

High School Diploma

Makawao, HI

Aug 2004 - May 2007