THOMAS J. OPOLSKI

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WORK EXPERIENCE

Tata Consultancy Services Limited (TCSL)
📅 12/2020 - Current   📍 Auburn Hills, MI (Remote)

Business Analyst/Software Engineer

- Worked virtually alongside banking clients on a well-received project statement with daily meetings over the course of 9 months.
- Learned the intricacies of multiple retail banking applications that were used for daily disputes and customer information tracking.
- Contributed hundreds of test cases, elicited extensive requirement documentation, and experienced development in multiple vital customer service Pega applications.
- Accessed exclusive resources for daily learning which further improved my skills in Java, Web Development, Python, AWS/GCP, and many more high-demand competencies.

Application RSM/Software Engineer

- Worked virtually with a large insurance client to support a critical Pega-based call center support application which housed hundreds of customer service requests daily for over a year.
- Managed incidents, code deployments, business checkouts, scheduling, and performed code analysis alongside development support with only one other application RSM.
- Performed numerous SQL queries for reporting purposes, incident diagnoses, and application analysis.

EDUCATION

Bachelor of Computer Science
University of Michigan, Dearborn
📅 09/2015 - 12/2019   📍 Dearborn, MI

- Created a large foundational knowledge base in fundamental concepts of software development with classes such as Operating Systems, Discrete Structures, Algorithm Analysis, Database Management Systems, Computer Networking, and many other core computer science and math classes.
- Member of the National Society of Leadership and Success.

Japanese Intensive Study
Japan Center for Michigan Universities
📅 06/2018 - 08/2018   📍 Hikone, Japan

- Earned 10 credits in Japanese language skills over a single summer while also gaining fluency through cross-cultural communication.
- Demonstrated risk-taking through traveling independently across the world for three months.

PROJECTS

Senior Capstone (Java, Android)

Client-based Android application which targets sales managers to allow them to track their agent's transactions and monitor the flow of expenses.

- Fulfilled dozens of wire-frame UI pages, graphed transaction data using MPAndroidChart, and implemented PayPal's Android SDK.
- Took responsibility to assign group tasks and deadlines as the team lead in an agile environment.

SKILLS

Coding Languages

| Python | Java | HTML5/CSS3 |
| JavaScript | SQL | |

Dev/Project Managemnt

| jQuery | Bootstrap4 | Node.js |
| npm | Git | Scrum | Agile |

Dev Environments

Visual Studio	VS Code	Unity
Android Studio	Oracle SQL	
AWS/GCP	Pega Platform	

CERTIFICATIONS

PEGA Certified Pega System Architect
PCSA 86v1   📅 10/22/2022

SOCIALS

in LinkedIn
https://www.linkedin.com/in/thomas-opolski

GitHub
https://github.com/opolskitom