Shared-Vehicle Mobility-On-Demand Systems:
Modeling and Optimization of Empty Vehicles
Rebalancing over Hub-based Network

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Abstract

In this project, we consider the operation of automated mobilityon-demand systems. where the mobility service of self-driving automated vehicles are shared by customers across different time. In this
systems, redirecting after-service fleet to periodically match the upcoming demand plays an important role to guarantee service level as
well as fleet utilization. Specifically, we approach this problem with
a hub-based network model, where demand and traffic flow are generated with some pre-known demographic information. We track the
fleet level at each hubs across different time period and come up with
optimal rebalancing solution to redirect empty fleets using some key
performance metrics, such as aggregated rebalancing travel time. Via
simulation, we provide performance evaluation by comparing different

rebalancing policies with different fleet size. We found that rebalancing benefits the system most when certain information of the future demand could be predicted.

1 Introduction

In recent years, it is not hard to see the increasingly urbanized world gradually complicating people's sustainable access to mobility service. The increase of the ownership of vehicle, due to higher demand for transportation, gives greater pressure to our road networks and other supporting infrastructure. Although expansion of parking spend and transportation network system might resolve the issue in short time, problems related to construction cost and limited spatial resources make it not desirable to accomplish. It is also been pointed out that traffic demand may also increase along with a larger traffic system. Inefficient utilization of the vehicles can powerful reduce congestion in a sustainable way.

Thanks to the blooming of shared-economy market and advancements in mobility technology, it becomes possible to increase the utilization of vehicle through sharing the accessibility across different time. Considering the cost of car ownership and future maintenance, it is more attractive for people to use the on-demand mobility service rather than rely purely on self-owned vehicles, which are also often under-utilized. For example, consider the following mobility-on-demand (MoD) system. Passengers or users can have access to mobility by sharing a fleet with others across different time period. Using their cell phone, a user can reserve and pick up a nearby vehicle, drive to the destination and return the vehicle back to the system. The pickup and drop off location are not necessary the same. In compare with public transit, MoD system is more flexible to accommodate different trip types and also gives more freedom.

From the perspective of on-demand mobility service provider, ensuring passenger to have reliable access to mobility service become really important for the business. It raises the attention to consider how dynamic operation would benefit both the business and the passenger. The short time window, between demand showing up and leaving away, is one of the main challenges to most mobility service provider. Instead of investing on a larger fleet size to lower the possibility of losing demand, cleverly operating the system based on certain known information might be the key to resolve the challenge. The more sharing it can be achieved for over a single vehicle across time, the larger reduction on congestion and better business performance it could possible achieve. Moreover, sharing the vehicle could also reducing energy consumption and carbon emission by reducing the total number of vehicles in system.

Despite the many advantage of the MoD systems, it is hard to avoid endemic inefficiency. In many area, the supply of empty vehicles and the demand for transport are not aligned at a given time window (consider morning peak hour vs evening peak hour). On the one hand, relocation of empty vehicles becomes demanding to match supply and demand. On the other hand, rebalancing vehicles inevitably requires human workforce to accomplish, which makes vehicle rebalancing become costly to the service provider. Automated Mobility on Demand (AMoD) system suddenly become attractive to the company owing to its low operation cost and remote control technology. It is expected that AMoD systems will gradually become more preferable than MoD system and gradually take over the business as the technology gets more advanced. This project will be focused on how to

conduct better operation AMoD system through rebalancing excess empty vehicles over the systems across different time windows.

2 Background

The carsharing system, which was original from Europe in mid nineteen century, started gaining prominence in American since the 90's. Some early work has been conducted to learn the market for carsharing services, with focus to relate customer interest in such services to demographics [14], urban grography [15,16], and the quality of mobility service [17].

The advancements of autonomous vehicle technology in recent years brought inspired car-sharing researchers to incorporate the unique functionality associated with self-driving cars, such as less variable cost and high routing flexibility, into the shared mobility models. More light has been shed on the need to relocate empty vehicles in car sharing systems in couple of years. Some researchers used a user-based solution for rebalancing vehicles, where they considered the effect of economics incentives on drivers driving decision, while others assumes operational rebalancing power of the mobility service platform over individual drivers [19,20]. Different approach ranges from agent-based models [21] to mathematical models [22]. However, the operational result from both ways close depend the cost of human labor resource and it may not be impartial to implement in real life. Therefore, considering automated vehicle become more demanding, since vehicles are capable of repositioning themselves. A more detailed literature review could be found in Spieser and Samaranayake's paper [the paper we used].

3 Problem Formulation

In this section, we first provide the notation and terminology used to describe the AMoD system we considered. We then formulate the vehicle rebalancing task as a linear program.

3.1 AMoD System Setup

We consider a spatially embedded, hub-based network model $H = (V_H, E_H)$, with N hubs and let $x_i \in \mathbb{R}^2$ be the location of hub i. Denote the travel time between hubs i and j to be $T_{ij} > 0$. Here we assume a network of cluster one, which guarantees there is no isolation location in the network. For example, we can model a given city as a network format by selecting the starting and ending locations of popular trips as the hubs. Take Minneapolis as an example, we could let the hubs mainly be restaurants, supermarkets, residential blocks and office buildings, with additional choice of airports, universities, shopping malls, so and so forth. In such a way, the traffic could be effectively transformed to a network model without losing much tract of real situation.

The demand for mobility service is modeled based on the above network, where demand initialized around a given hub is aggregated to be the demand of the hub. Each customer that enters the system represents a demand of trip is described by a triple (i, j, t), where $i, j \in V$ are the origin and destination of the desired trip and t is the time of demand arrival. Let $\lambda_i(t)$ be the rate of customer arrival at hub i at time t, which satisfies

$$\lambda_i(t) = \sum_j \lambda_{ij}(t), \ \forall ij \in E, \ t \ge 0,$$

where $\lambda_{ij}(t)$ is the arrival rate of customer going from i to j at time t. To capture the demand over time, we let $q_i(t)$ be the total number of demands waiting at hub i at time t. We assume a first-come-fist-serve policy.

Here we assume the rebalancing of vehicles are carried out periodically. Let T_p be the time cycle between two consecutive rebalancing. At the rebalancing time, each hub maintains a set of rebalancing tasks, where each task at hub i is represents by $(j, z) \in V \times \mathbb{Z}$, meaning sending z empty vehicles from hub i to hub j. Rebalancing tasks are served based on first-come-first-serve policy. We assume that fulfilling customer demand have higher priority than rebalancing tasks, which means system will first match empty vehicles to queueing customers and then perform rebalancing tasks using the remaining empty vehicles.

Demand for trips are served by a total n number of autonomous vehicles. At a given time point, a vehicle will either be severing customers, conducting rebalancing task, or parking at a hub. Let $v_i(t)$ be the total number of vehicle parked at hub i at time t. Similarly, we denote $v_{ij}(t)$ as the total number of vehicles en route from hub i to j at time t, which consists of vehicles either servering customers or completing rebalancing. In summary, we have

$$n = \sum_{it \in V} v_i(t) + \sum_{ij \in E} v_{ij}(t).$$

The objective of the mobility service provider is to have a higher service level with less work of rebalancing. To capture the service level, we assume each customer will stay in the system for a given amount of tolerance time $t_m ax$ before his or her trip request is served. The customers who did not get

served after waiting for t_{max} amount of time will leave the system immediately and generate a walk-away. We denote the total number of walk-aways over the period of interest to be C_{wa} .

Here is the sequence of events happened at a given hub i at given time t, we are interested to track. First, demand generate according to arrival rate λ_i and number of customer reached their tolerance time is determined. Second, customer queue size $q_i(t)$ is updated according to the number of arriving and reneging customers. Then, certain number of vehicles from each hub $j(\neq i)$ to i arrived and $v_i(t)$ is updated. The arrived vehicles consists of both the customer-serving vehicles and the empty rebalancing vehicles. After that, the system matches the queueing demand and the parked vehicles to create departures, which is followed by updating customer queue $v_i(t)$, parked vehicles $v_i(t)$, vehicles departures $v_{ij}(t)$, and the waiting time of customers that are still in queue. Lastly, with respect to certain performance metric, compute the optimal number of rebalancing vehicles going from hub i to j constrained by $v_i(t)$ and then update $v_{ij}(t)$ accordingly.

3.2 Rebalancing Optimization

In the above session, we describe the mechanism of how AMoD systems works and what information is required to known before perform vehicle rebalancing. For the time being, we assume the fleet operator has perfect knowledge of $\lambda_{ij}(t)$, $q_i(t)$, $v_i(t)$, and $v_{ij}(t)$. To formulate the rebalancing optimization problem, we introduce the following variables. For each pair of hubs $(i,j) \in E$, denote n_{ij} to be the number of empty vehicles we decided

to send from i to j at the time of considering t. Let n_i^{exc} and n_i^{des} denote the number of excess and desired vehicles, which are specified later. Then we have the following rebalancing optimization problem formed as an linear programming.

$$\max_{n_{ij}} \sum_{ij \in E} T_{ij} n_{ij}$$
s.t.
$$\sum_{j} n_{ji} - \sum_{j} n_{ij} \ge n_i^{des} - n_i^{exc}, i \in V$$

$$n_{ij} \ge 0, ij \in E$$

The objective is to minimize the total amount of effort to conduct empty vehicle rebalancing, which is in measure of the travel time. It has to be satisfied that the amount of net inbound rebalancing vehicles at hub i should be larger or equal than what hub i desired minus what it had (or will have) access to. In other words, there will be n_i^{des} vehicles after all rebalancing trips are accounted for. Depends whether we include the vehicles to i as part of excess vehicles, there are two ways in selecting n_i^{exc} , shown as

$$n_i^{exc}(t) = v_i(t) + \sum_i v_{ji}(t) \text{ or } n_i^{exc}(t) = v_i(t).$$

Here we will use the first one to such that our rebalancing decision considered the upcoming vehicles as available for repositioning. It is important to point out that the empty vehicle will not be redirect to new hubs when they are traveling between two hubs, even through it may not be the case in reality, where changing destination can be done instantaneously after commend. For convenience, we denote m as the total number of excess vehicles in the system,

which is

$$m = \sum_{i \in V} n_i^{exc}.$$

Next, we choose n_i^{des} , which is relatively feasible to determine compared with n_i^{exc} . The choice of n_i^{des} , will very much influence the result of optimization problem shown above, since the number desired vehicles determine to how much rebalancing is required. To guarantee the feasibility of the rebalancing problem, we required

$$\sum_{i} n_i^{des} \le m,$$

which says the number of fleet used for rebalancing should not exceed what is available. We use the following two ways to model the number of excess vehicles.

The first is pure feedback rebalancing. As the name indicated, the number of vehicles being repositioned is just equal to the outstanding demand cumulated over one cycle of the time T_p . The desired vehicle is purely determined solely by the system states at each rebalancing time. Denote the outstanding demand by $Q(t) = \sum_{i \in V} q_i(t)$. When Q(t) is less than m, all the outstanding demand could be matched through rebalancing. When Q(t) is larger than m, we will match the outstanding demand partially at each hub according to its proportion over Q(t). Mathematically, we got

$$n_i^{des}(t) = \begin{cases} q_i(t) &, Q_i(t) \leq m \\ \frac{q_i(t)}{Q_i(t)} &, otherwise \end{cases}$$

The advantage of feedback rebalancing lies in the limited information it requires from the system, which is only the current knowledge of the system status. It is simple and most effective when demand does not vary in a negative correlated way between hubs right after the rebalancing.

In the second way, we used a feedback + proportional predictive rebalancing method. We tried to utilize the information of historical demand we acknowledge. Instead of rebalancing purely based on what is required at the given time, the operator could predict the future demand and make better vehicle rebalancing by capturing also the potential future outstanding demand. More specifically, when $Q_i(t) < m$, instead of just reallocating $q_i(t)$ to hub i, part of the additional amount of empty vehicle $m' = m - Q_i(t)$ will be assigned to go to hub i. The proportion of this additional amount that goes hub i is determined by the proportion of near future demand over the entire system, i.e $\frac{\lambda_i(t,\tau)}{\sum\limits_{j\in V}\lambda_j(t,\tau)}$, where $\lambda_i(t,\tau)$ is the predicted demand over the look-ahead time window $[t,t+\tau]$ at hub i. Mathematically, we got

$$n_i^{des}(t) = \begin{cases} q_i(t) + \frac{\lambda_i(t,\tau)}{\sum\limits_{j \in V} \lambda_j(t,\tau)} m' &, Q_i(t) \leq m \\ \frac{q_i(t)}{Q_i(t)} m &, otherwise \end{cases}$$

Indeed, this method requires certain information about future demand compared with the pure rebalancing method. It is not hard for mobility service provider to infer the near future demand by using the past data. The value of τ may play an crucial role in determine the model performance. If τ is too small, we could not capture the benefit by using the future demand information. If τ is chose to be too large, we may overly determined by the demand

yet not to realize.

When implement either of the models above, we assume the value of T_p is pre-determined. It is not difficult to see the frequency of vehicle rebalancing has significant influence on performance. Too large a T_p dose serve the purpose to dynamically match demand and supply, where demand lost before the rebalancing vehicles arrives. While too little a T_p will lead to inefficient balancing, where you may result in rebalancing vehicles from both hub i to j and j to i at the same time. In this project, we mainly focused on examining how system performance varies due to different fleet size. In the following analysis, we kept the rebalancing frequency as a reasonable fixed value. By reasonable frequency, we mean the vehicles are not rebalancing to frequently or to rarely, where both cases can leads to clearly undesirable result.

4 Numerical Analysis

4.1 Assumptions and Setup

To evaluate the system performance under different rebalancing policies, we conduct simulation of vehicle rebalancing over our self-generated random network. The arrival rate and directional choice (i.e. the choice of destination of customers) are set randomly in every simulation case. In order to generate comparable result between different rebalancing policies, we controlled the network structure, arrival rates, directional choice, rebalancing frequency and fleet size to be the same. Without losing of generality, the operational region is assume to be as a square with randomly located hubs. The trip time

between any two hubs are represented by the distance in between, where we assume all homogeneous road condition and driving speed. We further assume that under the feedback + proportional predictive rebalancing policy, the future demand rate is known perfectly to the service operator.

The detailed simulation procedure is given as following with more details shown in the attached Matlab Code. For each simulation, we decide the frequency to update the system status by setting the time updating step size τ , which is chosen to be small compared with rebalancing frequency. We will track how system operates every τ time. At a given time of consideration, we generate the demand on each hub and compute the walk-aways, followed by updating customer queues. Then, compute inbound vehicles at each hub and update total number of parked vehicles. After that, the waiting customers and empty vehicles are matched and sent away based on first-come-first-serve policy. We updates the trip time of departure vehicles as well as the remaining customers. Lastly, we compute and deploy the optimal rebalancing strategy based on the system status and update the trip time of rebalancing vehicles.

4.2 Numerical Results

In this section, we try to establish relations between fleet size and several system performance metric. Also, we show how service level and empty vehicle trip time vary across different policies. Since our numerical result are based on our self-generated randomized demand data, which dose perfectly fits to the real cace. the result did not give the a fluent graph across over

different fleet size. However, the directional relation between the variables are preserved and can be clearly explained and related to the real world.

We observe that rebalancing significantly improves the service level (Figure 1). This means using an rebalancing policy, the service operator would dramatically reduce the fleet size while achieving the same quality of service. The benefit of rebalancing is most significant when the fleet size is small. In this situation, demand exceed the supply that could be provided by limited fleet size and most demand lost due to uneven supply of vehicles, which is an inevitable result from uneven demand. Doing rebalancing will alleviate the unevenness of the supply and gives a higher chance to capture each demand. The increase of vehicle utilization compensate the limitation from insufficient vehicle supply.

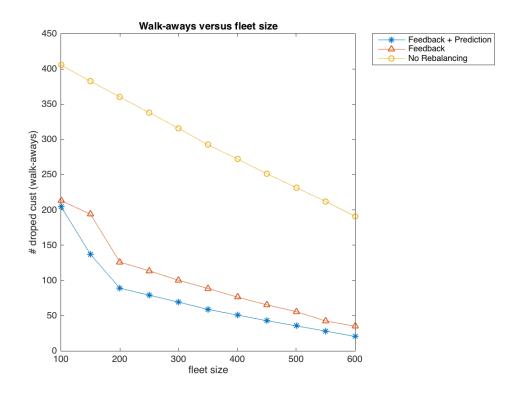


Figure 1: Service Level Under Different Rebalancing Policies vs. Fleet Size

Also we can see the walk-aways have a nearly linear relation with the fleet size when no rebalancing is performance. Under insufficient supply, every addition vehicle will have vary close marginal benefit in terms of reducing walk-aways, which give a linear relation. However, as the fleet size increases and exceed the demand level. The cost of lost demand will move from insufficient supply to uneven allocation of excess supply, meaning there will be empty vehicle waiting at one place and demand losing at other place. This is the case where increasing fleet will give a reducing marginal benefits, which is shown in Figure 2. Similar trends can be observed under the rebalancing policy. However, the nonlinear marginal benefit under rebalancing policy starts even when fleet size is small. This is because the effect of rebalancing

reduce the impact of expanding fleet size, making adding extra vehicles most benefit when fleet size is small.

We can also see that the benefit of increasing fleet size have different power of effect on rebalancing policies, depending on whether prediction is permitted. When we rebalance the empty with future knowledge, the utility of each individual vehicle has a higher utilization rate compared with rebalancing purely based on the currently system status (Figure 1). As the fleet size increases, this difference becomes less obvious and its impact is override by the large fleet size.

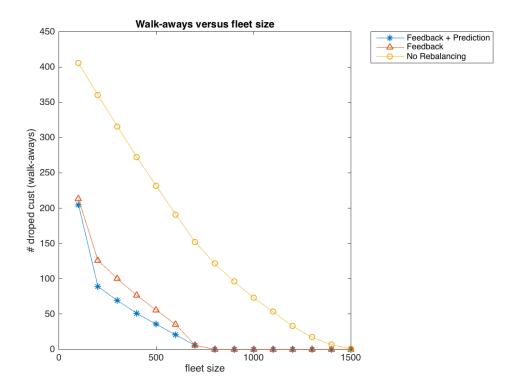


Figure 2: Service Level Under Different Rebalancing Policies vs. Fleet Size

Besides service level, we also observes how rebalancing strategy influ-

ences the operational cost (Figure 3). With doubt, no rebalancing gives a zero empty vehicle trip time. First, we can see the empty trip time decreases as the fleet size increases. This is as expected since larger fleet size provides more supply and reduce the chance that a given hub runs out of vehicles. Less rebalancing is needed when each hub have stronger power to handle uneven demand.

We also observes when fleet size is small, empty trip time does not decrease significantly as fleet size. It is because when system is under insufficient supply, all the vehicles are experiencing some frequency of rebalancing to match the uneven demand, since most of the time, they are serving a demand rather than waiting to be rebalancing at hubs. Here the mainly limitation of the systems performance is still fleet size. Any additional vehicle joining the system will also experiencing similar level of rebalancing, which gives a relatively even empty trip time.

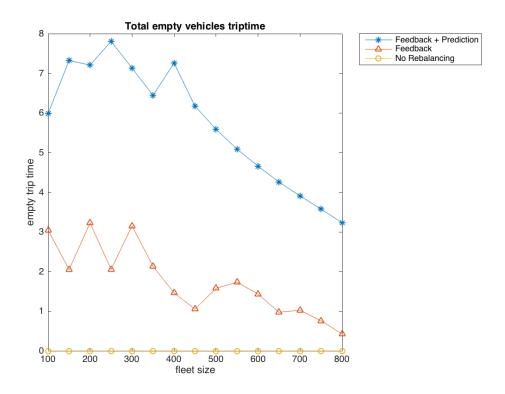


Figure 3: Total Empty Vehicle Trip Time Under Different Rebalancing Policies vs. Fleet Size

However, under the case of rebalancing with prediction, the empty trip time have a trend of increase when fleet size is small (Figure 3). For a very small fleet size, there are more demand in the upcoming time window than available vehicles. The supply becomes even more insufficient compared with the previous case of rebalancing without predication. When the fleet is expand, the additional vehicle will have the similar level of rebalancing as those that were already in the system, due to insufficient total supply. Therefore the total empty trip time increases as fleet size increases. As fleet size further increases, supply reaches demand and it becomes less desirable to frequently perform rebalancing, which leads to the decreasing trend further

down the graph.

5 Conclusion

In this project, we focusing on answering how rebalancing empty vehicle influence the performance of Autonomous Mobility On-Demand system. We first model the problem using a hub-based network system and model the vehicle rebalancing problem using linear programming. We simulate the system based on our randomized demand and trip directional information over discrete time interval, where rebalancing problem is solved multiple time in the simulation. We provide structural result of how fleet size influence the system performance across different policies. The results shows that rebalancing benefits the systems most effective when fleet size is small. We also provided online simulation tool box to visualize the rebalancing process.

6 Future works

Currently, the result is based on arrival data generated based our common knowledge rather than from the real data. It will be better if we our model could be simulated using real data to see whether results correspond. In the simulation, the rebalancing frequency is chosen independently with the system status. In the future, besides optimizing rebalancing strategy, we can also choice the best rebalancing frequency based on some given performance metric over a fixed time interval. We expect to see different structural results when rebalancing frequency becomes a decision variable.