



**TURN IT OFF AND BACK ON AGAIN.**

**REBOOT.**



**LOG OUT AND LOG BACK IN.**



**PASSWORD EXPIRED. RESET IT.**



**IT'S DNS. IT'S ALWAYS DNS.**

**CHECK YOUR PROXY.**



**ARE YOU ON THE VPN?**



**SWAP THE CABLE.**

A large, solid pink arrow pointing from the right edge of the frame towards the left. It is positioned in the upper half of the image.

**UNINSTALL AND REINSTALL THE APP.**

A large, solid pink arrow pointing from the left edge of the frame towards the right. It is positioned in the lower half of the image.

**BLAME MCAFEE.**



**HARDWARE FAILURE.**



**WIPE AND REINSTALL THE OS.**

A large teal arrow pointing from the right edge of the image towards the left, containing the text "DID YOU SPILL ANYTHING ON IT?".

**DID YOU SPILL ANYTHING ON IT?**

A large teal arrow pointing from the right edge of the image towards the left, containing the text "CLEAR CACHE AND COOKIES.". This arrow is positioned below the first one.

**CLEAR CACHE AND COOKIES.**



**TRY A DIFFERENT BROWSER.**

**CALL HELPDESK.**



