# Audit Report for Audit ID - AU0045-1 <u>Security Department Audit Report</u>

Audit Score 65/100

### **Details**

Audit	AU0045
Scheduled Audit	AU0045-1
Location	Hyderabad
Hotel	Marigold Hotel
Department	Security
Checklist	Security Department Audit Report
Audit Type	Internal
Auditor	Sreenivas V
Start Date	01-05-2017
End Date	30-05-2017
Submitted Date	02-02-2018
Status	Completed
Assigned By	Administrator Account
Non-Compliance	22
Chronic Issues	0

## Comparison

# MARIGOLD HOTEL SECURITY DEPARTMENT AUDIT REPORT

SECURITY DEPARTMENT AUDIT REPORT		May 2017	VARIANCE	% of Increase / Decrease (-/ +)
S.No	Sections	SCORE OBTAINED		
1	Controls	83	-	-
2	Fire Safety	67	-	-
3	Disaster Management	67	-	-
4	Patrol	42	-	-
5	Parking	73	-	-
6	CCTV Cameras	43	-	-
7	Swimming Pool	80	-	-
	Audit Score	65	-	-

•	80-100 = Green	Good / Excellent
<b></b>	61-79 = Yellow	Average
-	60 below is Red	Poor / Fair

### **Non-Compliance**

Section: Controls
Subsection: Entry

1: Check if under vehicle Scanning is done and baggage is checked with hand held

metal detector NC



2: Check if ANPR system recording is working NC



Section: Fire Safety
Subsection: Fire Safety

1: Adequate water supply available for sprinklers and hydrant NC



2: Smoke detectors, manual call points, fire extinguishers are free of obstruction NC



3: Whether hoses are available in all fire hose boxes NC



4: See fire exit door and staircase are of blockage free NC



**Section:** Disaster Management **Subsection:** Disaster Management

1: Monthly DM meeting minutes recorded and actioned NC



Section: Patrol Subsection: Patrol

1: Check and carry wireless set while going to Patrol NC



2: See fire exit door and staircase are blockage free NC



3: Check all shaft doors are closed NC



4: See if vehicles pass the same area repeatedly at a slower or faster than normal rate

NC



5: Check for Vehicles with multiple passengers NC



- 6: check for Dirty vehicles with clean license plates or vice versa NC No
- 7: Check for persons consuming alcohol in parked vehicles NC No

**Section:** Parking **Subsection:** Parking

- 1: Speed limit of vehicles must be 20 kmph NC
  - No No
- 2: To check for Vehicles are parked in sequence as per floor plan NC No
- 3: Two way traffic center line is in order NC No

**Section:** CCTV Cameras **Subsection:** CCTV Cameras

- 1: check Whether all DVR and NVR are working NC
  - No
- 2: Check whether all cameras are working NC
  - No
- 3: Check data storage of 90 days is maintained NC
  - No
- 4: Check ANPR system working NC
  - No

**Section:** Swimming Pool **Subsection:** Swimming Pool

- 1: Barricading at Night Carried out NC
  - No

### Chronic

No chronic issues found

#### **Audit Questionnaire**

Section: Controls
Subsection: Entry

1: Check if under vehicle Scanning is done and baggage is checked with hand held

metal detector NC



3: Check if ANPR system recording is working NC



4: Check if DFMD beeps for metal objects



5: Check baggage passing through X-ray Scanner



Section: Controls

Subsection: Service Gate

1: check if Visitor Passes are issued with Photo Identity and monitored through system



2: Check if scrap / garbage is checked using HHMD



3: Monitor Staff Cash Register



4: Lost and Found Items



5: Staff not in duty coming to the hotel



6: Monitoring of Non returnable gate pass as per SOP



7: Contract workers - Entry and Exist monitoring



8: Items brought by Contractors for Events - monitored



**Section:** Fire Safety **Subsection:** Fire Safety

1: All Extinguishers of appropriate Type are placed  Yes
2: Fire alarm and smoke detectors are checked  Yes
3: Monthly check of extinguishers for Expiry Yes
4: Exhaust hoods above the cooking range free from accumulation of oil in the inner side of duct  Yes
5: Check of leakage of HSD around DG set  Yes
6: Alarm and manual call points are tested  Yes
7: Adequate water supply available for sprinklers and hydrant NC No
8: Smoke detectors, manual call points, fire extinguishers are free of obstruction NC No
9: Whether hoses are available in all fire hose boxes NC No
10: Jockey pump operating at set pressure  Yes
11: See fire exit door and staircase are of blockage free NC No
12: Check if all emergency lights are working  Yes
13: Please identify the problems observed during the due course of actions.    Not Applicable
Section: Disaster Management Subsection: Disaster Management
Monthly Mock drills conducted by core functional team     Yes
2: Disaster Management team list updated on board and new members are nominated in the place of left employees  Yes

3: Monthly DM meeting minutes recorded and actioned NC No
Section: Patrol Subsection: Patrol
1: Check and carry wireless set while going to Patrol NC No
2: Observe and report unusual events like noise, smell, temperature, leaks etc.,  Yes
3: See fire exit door and staircase are blockage free NC No
4: Check any water leakage on the staircase  Yes
5: Check all shaft doors are closed NC No
6: Check all artifacts to see no objects are kept inside  Yes
7: Check for suspicious movement of persons  Yes
8: Check for Room DND for more than a day  Yes
9: See if vehicles pass the same area repeatedly at a slower or faster than normal rate NC No
10: Check for Vehicles with multiple passengers NC No
11: check for Dirty vehicles with clean license plates or vice versa NC No
12: Check for persons consuming alcohol in parked vehicles NC No
13: Vendor vehicles are parked at designated area   Not Applicable
Section: Parking Subsection: Parking
1: Speed limit of vehicles must be 20 kmph NC No

2: To check for Vehicles are parked in sequence as per floor plan NC No
3: Two way traffic center line is in order NC No
4: Check for any vehicles parked for over a day  Yes
5: check that direction arrows are in order  Yes
6: Convex mirrors are provided for two way traffic ramps  Yes
7: Lighting at entrances and driveways are adequate  Yes
8: Telephone and manual call points in parking lot are in order  Yes
9: Graphics and Signs in place and legible  Yes
10: Check for any spill over of oil or leakage of water  Yes
11: Staff vehicles are parked at designated area  Yes
12: Option Matrix Upload file Validation (To be deleted)   Not Applicable
Section: CCTV Cameras Subsection: CCTV Cameras
1: check Whether all DVR and NVR are working NC No
2: Check whether all cameras are working NC No
3: Check data storage of 90 days is maintained NC No
4: check IP cameras at all critical points are working  Yes
5: Check Email alert being received when camera not working  Yes

(	6: Check UPS supply to all cameras is working  Yes
7	7: Check ANPR system working NC No
	Section: Swimming Pool Subsection: Swimming Pool
	I: Depth Markings - Clearly Marked / Visible  Yes
2	2: Prohibition signage - Noticeably displayed (No diving etc)  Yes
;	3: Set of Pool Rules - Noticeably displayed  Yes
4	4: Life Guard Available and Not available displyed  Yes
ţ	5: Barricading at Night Carried out NC No
	Section: Dynamic Subsection: Parking
	I: This is a Dynamic test. 🕢 Not Applicable