

# Audit Report for Audit ID - AU00244-3

## Food and Beverage Functions

Audit Score

74/100

### Details

Audit	AU00244
Scheduled Audit	AU00244-3
Location	Hyderabad
Hotel	Marigold Hotel
Department	F & B Service
Checklist	Food and Beverage Functions
Audit Type	Internal
Auditor	Rama Govinda Reddy
Start Date	01-06-2019
End Date	10-06-2019
Submitted Date	01-06-2019
Status	Completed
Assigned By	Administrator Account
Non-Compliance	8
Chronic Issues	8

## Comparison

MARIGOLD HOTEL FOOD AND BEVERAGE FUNCTIONS					
FOOD AND BEVERAGE FUNCTIONS		Jan 2019	Jun 2019	VARIANCE	% of Increase / Decrease (-/ +)
S.No	Sections	SCORE OBTAINED	SCORE OBTAINED		
1	F&B	73	74	1	1.37%
Audit Score		● 73	● 74	1	1.37%

	80-100 = Green	Good / Excellent
	61-79 = Yellow	Average
	60 below is Red	Poor / Fair

# Non-Compliance

**Section: F&B****Subsection: F&B Function**

- 1: Same items sold at different rates. **NC**  
Rating: 7  
Attachments :  
QUE67\_DOC\_20190601\_151219.xlsx
- 2: Banquet discounts more than 20% discount. **NC**  
Rating: 7  
Attachments :  
QUE68\_DOC\_20190601\_151232.xlsx
- 3: Recipe costing for all items. **NC**  
Rating: 6  
Attachments :  
QUE70\_DOC\_20190601\_151250.xlsx  
QUE70\_DOC\_20190601\_151256.xlsx  
QUE70\_DOC\_20190601\_151304.xlsx
- 4: Bills resettled (only cash to Credit card). **NC**  
Rating: 7  
Attachments :  
QUE73\_DOC\_20190601\_151354.xlsx
- 5: KOT's Modification. **NC**  
Rating: 6  
Attachments :  
QUE74\_DOC\_20190601\_151409.xlsx
- 6: Other F&B / Banquet Bills. **NC**  
Rating: 7
- 7: Liquor physical inventory. **NC**  
Rating: 7  
Attachments :  
QUE76\_DOC\_20190601\_151430.xlsx
- 8: Butchery Variance between IDS and physical items. **NC**  
Rating: 7  
Attachments :  
QUE81\_DOC\_20190601\_151527.xlsx

# Chronic

**Section: F&B****Subsection: F&B Function**

- 1: Same items sold at different rates. **NC**  
Rating: 7  
Attachments :  
QUE67\_DOC\_20190601\_151219.xlsx
- 2: Banquet discounts more than 20% discount. **NC**  
Rating: 7  
Attachments :  
QUE68\_DOC\_20190601\_151232.xlsx
- 3: Recipe costing for all items. **NC**  
Rating: 6  
Attachments :  
QUE70\_DOC\_20190601\_151250.xlsx  
QUE70\_DOC\_20190601\_151256.xlsx  
QUE70\_DOC\_20190601\_151304.xlsx
- 4: Bills resettled (only cash to Credit card). **NC**  
Rating: 7  
Attachments :  
QUE73\_DOC\_20190601\_151354.xlsx
- 5: KOT's Modification. **NC**  
Rating: 6  
Attachments :  
QUE74\_DOC\_20190601\_151409.xlsx
- 6: Other F&B / Banquet Bills. **NC**  
Rating: 7
- 7: Liquor physical inventory. **NC**  
Rating: 7  
Attachments :  
QUE76\_DOC\_20190601\_151430.xlsx
- 8: Butchery Variance between IDS and physical items. **NC**  
Rating: 7  
Attachments :  
QUE81\_DOC\_20190601\_151527.xlsx

# Audit Questionnaire

## Section: F&B

### Subsection: F&B Function

- 1: Same items sold at different rates. **NC**  
 Rating: 7  
 Attachments :  
 QUE67\_DOC\_20190601\_151219.xlsx
- 2: Banquet discounts more than 20% discount. **NC**  
 Rating: 7  
 Attachments :  
 QUE68\_DOC\_20190601\_151232.xlsx
- 3: HCC/ENT Kot compliance.  
 Rating: 8
- 4: Recipe costing for all items. **NC**  
 Rating: 6  
 Attachments :  
 QUE70\_DOC\_20190601\_151250.xlsx  
 QUE70\_DOC\_20190601\_151256.xlsx  
 QUE70\_DOC\_20190601\_151304.xlsx
- 5: Void bills.  
 Rating: 8  
 Attachments :  
 QUE71\_DOC\_20190601\_151318.xlsx
- 6: Price variance between Menu & IDS  
 Rating: 8  
 Attachments :  
 QUE72\_DOC\_20190601\_151342.xlsx
- 7: Bills resettled (only cash to Credit card). **NC**  
 Rating: 7  
 Attachments :  
 QUE73\_DOC\_20190601\_151354.xlsx
- 8: KOT's Modification. **NC**  
 Rating: 6  
 Attachments :  
 QUE74\_DOC\_20190601\_151409.xlsx
- 9: Other F&B / Banquet Bills. **NC**  
 Rating: 7
- 10: Liquor physical inventory. **NC**

Rating: 7

Attachments :

QUE76\_DOC\_20190601\_151430.xlsx

11: Non moving Liquor items in stores.

Rating: 9

Attachments :

QUE77\_DOC\_20190601\_151449.xlsx

12: Few Banquet observation

Rating: 8

Attachments :

QUE78\_DOC\_20190601\_151458.xlsx

13: NC raised without individual authorization.

Rating: 8

Attachments :

QUE79\_DOC\_20190601\_151508.xlsx

14: On verification of KST store physical inventory variances have found.

Rating: 8

Attachments :

QUE80\_DOC\_20190601\_151517.xlsx

15: Butchery Variance between IDS and physical items. **NC**

Rating: 7

Attachments :

QUE81\_DOC\_20190601\_151527.xlsx