## Audit Report for Audit ID - AU00285-1

## VA- Surprise Night Verification Security Q2

# Audit Score 87/100

#### **Details**

Audit	AU00285
Scheduled Audit	AU00285-1
Location	Hyderabad
Hotel	Marigold Hotel
Department	Security
Checklist	VA- Surprise Night Verification Security Q2
Audit Type	External
Auditor	NAVEEN A
Start Date	09-11-2018
End Date	15-11-2018
Submitted Date	16-11-2018
Status	Completed
Assigned By	Administrator Account
Non-Compliance	1
Chronic Issues	0

### Comparison

# MARIGOLD HOTEL VA- SURPRISE NIGHT VERIFICATION SECURITY Q2

VA- SURPRISE NIGHT VERIFICATION SECURITY Q2		Nov 2018	VARIANCE	% of Increase / Decrease (-/ +)
S.No	Sections	SCORE OBTAINED		
1	Operations	87	-	-
Audit Score		<b>8</b> 7	-	-

•	80-100 = Green	Good / Excellent
<b></b>	61-79 = Yellow	Average
-	60 below is Red	Poor / Fair

#### **Non-Compliance**

**Section:** Operations **Subsection:** Others

1: Any long pending RGPs past the expected return date? NC

Rating: 7
Attachments:

6PENDINGMATERIALTOBERECEIVED-

RETURNABLEGATEPASS\_20181111\_181029.xlsx

Observation Text:

In 29 instances material sent on returnable basis were pending to be received for

9-604days. (SAMPLE SIZE: As on 25-Oct-18)

#### Chronic

No chronic issues found

#### **Audit Questionnaire**

**Section:** Operations **Subsection:** Others

1: Any deviations in Security Patrolling report & Valet Car Parking Register?

Rating: 9

Observation Text:

Verified and found satisfactory. (SAMPLE SIZE: As on 25-Oct-18)

2: Any Security guard worked two or more shifts?

Rating: 9

Observation Text:

No such instances. Satisfactory. (SAMPLE SIZE: 23-25 Oct'18)

3: Are all the departments locked?

Rating: 9

Observation Text:

Verified and found satisfactory.

4: Are RGP approved?

Rating: 9

Observation Text:

Verified and found satisfactory. (SAMPLE SIZE: 23-25 Oct'18)

5: Any long pending RGPs past the expected return date? NC

Rating: 7

Attachments:

6PENDINGMATERIALTOBERECEIVED-

RETURNABLEGATEPASS\_20181111\_181029.xlsx

Observation Text:

In 29 instances material sent on returnable basis were pending to be received for 9-604days. (SAMPLE SIZE: As on 25-Oct-18)

6: Are NRGP approved?

Rating: 9

Observation Text:

Verified and found satisfactory. (SAMPLE SIZE: 23-25 Oct'18)

7: Where there any receipt of material during the ODD Hrs and was the ODD Hour

8: Is garbage collected on a daily basis? And is there any deviation?

Rating: 9

Observation Text:

Verified and found satisfactory.