Audit Report for Audit ID - AU00230-1 <u>VA-HR Routine</u>

Audit Score 76/100

Details

| Audit | AU00230 | | |
|-----------------|-----------------------|--|--|
| Scheduled Audit | AU00230-1 | | |
| Location | Chennai | | |
| Hotel | GreenPark Hotel- GPC | | |
| Department | Human Resources | | |
| Checklist | VA-HR Routine | | |
| Audit Type | External | | |
| Auditor | Venkat Associates | | |
| Start Date | 01-10-2018 | | |
| End Date | 05-10-2018 | | |
| Submitted Date | 08-10-2018 | | |
| Status | Completed | | |
| Assigned By | Administrator Account | | |
| Non-Compliance | 2 | | |
| Chronic Issues | 0 | | |

Comparison

GREENPARK HOTEL- GPC VA-HR ROUTINE

| VA-HR ROUTINE | | Oct 2018 | VARIANCE | % of Increase / Decrease (-/ +) |
|---------------|--------------|----------------|----------|---------------------------------|
| S.No | Sections | SCORE OBTAINED | | |
| 1 | HR Functions | 76 | - | - |
| Audit Score | | 76 | - | - |

| • | 80-100 = Green | Good / Excellent |
|---------|-----------------|------------------|
| | 61-79 = Yellow | Average |
| - | 60 below is Red | Poor / Fair |

Non-Compliance

Section: HR Functions

Subsection: Contract Labour

1: Whether compliance checking done by the unit for confirming the statutory remittances, submission of forms, maintenance of registers, filing of statements as per various applicable acts applicable for the contractor **NC**

Rating: 1

Observation Text:

We were informed that the unit is following the practice of statutory compliance checking of contractor but documentation of the same is not available with the unit to validate it.

2: Whether the outsourced personnel work as per the work timings as stipulated? NC Rating: 5

Attachments:

QUE20_DOC_20181005_122555.xlsx

Observation Text:

The personnel had even worked continuously for 7 & 5 shifts without a break in 2 and 4 instances respectively

Chronic

No chronic issues found

Audit Questionnaire

Section: HR Functions

Subsection: Contract Labour

1: Whether license to deploy contract labour is obtained by the unit and up to date?

Rating: 9

2: Whether the license of the contractor is received and documented by the unit and is up to date?

Rating: 9

3: Whether the abstract of the act is displayed

Rating: 9

4: Whether agreement is entered into with the contractors and is up to date and signed by all the parties?

Rating: 9

5: Whether compliance checking done by the unit for confirming the statutory remittances, submission of forms, maintenance of registers, filing of statements as per various applicable acts applicable for the contractor **NC**

Rating: 1

Observation Text:

We were informed that the unit is following the practice of statutory compliance checking of contractor but documentation of the same is not available with the unit to validate it.

6: Whether PF and ESI remittance challans and statements are submitted along with the invoice and paid within the due dates by the contractors?

Rating: 8

Attachments:

QUE18_DOC_20181005_122506.xlsx

Observation Text:

Delay in submission of PF and ESI was observed in 2 months - Citizen

7: Whether agreed manpower provided by the contractors?

Rating: 8

8: Whether the outsourced personnel work as per the work timings as stipulated? **NC** Rating: 5

Attachments:

QUE20_DOC_20181005_122555.xlsx

Observation Text:

The personnel had even worked continuously for 7 & 5 shifts without a break in 2 and 4 instances respectively

9: Whether the number of duties as submitted in the invoices tally with the departmental register / bio-metric data?

Rating: 9

10: In case of discrepancies, whether approvals are taken and documented?Rating: 9