Audit Report for Audit ID - AU0096-1 <u>Finance Department Audit Report</u>

Audit Score 72/100

Details

Audit	AU0096
Scheduled Audit	AU0096-1
Location	Hyderabad
Hotel	Marigold Hotel
Department	Finance
Checklist	Finance Department Audit Report
Audit Type	Internal
Auditor	Rama Govinda Reddy
Start Date	17-11-2017
End Date	12-12-2017
Submitted Date	20-02-2018
Status	Completed
Assigned By	Administrator Account
Non-Compliance	0
Chronic Issues	0

Comparison

MARIGOLD HOTEL FINANCE DEPARTMENT AUDIT REPORT

FINANCE DEPARTMENT AUDIT REPORT		Nov 2017	VARIANCE	% of Increase / Decrease (-/ +)
S.No	Sections	SCORE OBTAINED		, ,
1	Front office	67	-	-
2	Food & Beverage	72	-	-
3	Material Management	73	-	-
4	Accounts	80	-	-
5	Maintenance	70	-	-
6	Contract Labour	65	-	-
7	Security Department	80	-	-
	Audit Score	72	-	-

•	80-100 = Green	Good / Excellent
	61-79 = Yellow	Average
-	60 below is Red	Poor / Fair

Non-Compliance

Section: Front office Subsection: Front Office

1: Photo id & Address proofs. NC

Rating: 6

2: Room sold more than 30% discount. NC

Rating: 7

3: Allowances and approvals. NO

Rating: 6

4: Reservation slips & Vouchers attached to the bills. NC

Rating: 6

5: No show rooms retention charged. NC

Rating: 6

6: List of re-open last 3 months. NC

Rating: 6

7: Other Front office bills. NC

Rating: 6

8: Day audit report. NC

Rating: 7

Section: Food & Beverage

Subsection: Food and Beverage

1: Same items sold at different rates. NC

Rating: 6

2: Banquet discounts more than 20% discount. NC

Rating: 7

3: Recipe costing for all items. NC

Rating: 7

4: Void bills. NC

Rating: 5

5: Bills resettled (only cash to Credit card). NC

Rating: 7

6: Kot's Modification. NC

7: Other F&B / Banquet Bills. NC Rating: 7

8: Few Banquet observation NC Rating: 7

Section: Material Management Subsection: Materials Management

- Material received, but GRN was not made. NC Rating: 7
- 2: 3 Quotations is not collecting for issuing of purchase orders NC Rating: 7
- 3: While receiving the provisional items Expiry dates are not entered in IDS. NC Rating: 6
- 4: Same Items purchased different rates. **NC** Rating: 6
- Physical stock at Food Inventory variances. NC Rating: 7
- 6: Pending PO. NC Rating: 7
- 7: Vegetables are receiving as per specifications. NC Rating: 7
- 8: Physical stock variances. NC Rating: 5

Section: Accounts **Subsection:** Accounts

- Guest ledger balance between ledger to Night audit report. NC Rating: 7
- Bills matched properly in Sundry debtors. NC Rating: 7
- Creditors are payment are pending from long time. (Cheques not prepared).
 Rating: 7

Section: Maintenance **Subsection:** Maintenance

 Physical inventory of ENGG. stores variances. NC Rating: 7 2: Non moving Engg. items in stores. **NC** Rating: 7

3: Engg. Stores -Daily entry of issues in PMS. NC Rating: 7

Section: Contract Labour **Subsection:** Contract Labour

1: Salary sheet discrepancy in payments. NC

Rating: 7

2: Salaries paid on the basis attendance swipes. NC

Rating: 6

Section: Security Department

Subsection: Security

1: CC camera's working. NC

Chronic

No chronic issues found

Audit Questionnaire

Section: Front office Subsection: Front Office

1: Revenue loss on early check-in & late check out's

Rating: 8

2: Plan sales not mentioned properly (Even in system was Not shown AP plan) Rating: 8

3: Taxes Excess /short collected. Not Applicable

5: Photo id & Address proofs. NC Rating: 6

6: Room sold more than 30% discount. **NC** Rating: 7

7: Allowances and approvals. NC Rating: 6

8: Reservation slips & Vouchers attached to the bills. **NC** Rating: 6

9: No show rooms retention charged. **NC** Rating: 6

10: List of re-open last 3 months. NC Rating: 6

11: Same company different tariff charged.Rating: 8

12: Other Front office bills. NC Rating: 6

13: Day audit report. NC Rating: 7

Section: Food & Beverage **Subsection:** Food and Beverage

 Same items sold at different rates. NC Rating: 6

2: Banquet discounts more than 20% discount. NC

Green Park Corporate Audit Team. Rating: 7 3: HCC/ENT Kot compliance. Rating: 8 4: Recipe costing for all items. NC Rating: 7 5: Void bills. NC Rating: 5 6: Menu variance between Menu card & IDS. Rating: 9 7: Bills resettled (only cash to Credit card). NC Rating: 7 8: Kot's Modification. NC Rating: 7 9: Other F&B / Banquet Bills. NC Rating: 7 10: Liquor physical inventory. Rating: 8 11: Non moving Liquor items in stores. Rating: 8 12: Few Banquet observation NC Rating: 7 13: NC raised without individual authorization. Rating: 8 Section: Material Management **Subsection:** Materials Management 1: Delay in receiving material from vendors which ordered through PO. Rating: 8 2: Material received, but GRN was not made. NC Rating: 7 3: 3 Quotations is not collecting for issuing of purchase orders NC Rating: 7 4: GRN'S made in old date.

5: Non moving food items found in stores. Rating: 8 6: Non moving General items found in stores. Rating: 8 7: While receiving the provisional items Expiry dates are not entered in IDS. NC Rating: 6 8: Same Items purchased different rates. NC Rating: 6 9: Physical stock at Food Inventory variances. NC Rating: 7 10: Pending PO. NC Rating: 7 11: Vegetables are receiving as per specifications. NC Rating: 7 12: ODD hours Material receipts and approvals. Rating: 8 13: Physical stock variances. NC Rating: 5 14: Non moving Soft drinks items in stores. Rating: 9 Section: Accounts Subsection: Accounts 1: Trail balance Sundry Creditors and Aging summary ledger tallying. Rating: 9 2: Sundry Creditors bills match. Rating: 8 3: Sundry Creditors showing the Debit Balances. Rating: 8 4: Guest ledger balance between ledger to Night audit report. NC Rating: 7 5: Credit given to Individuals. Rating: 8 6: Bills matched properly in Sundry debtors. NC

7:	Contract Expired / Licenses. Rating: 9
8:	Banquet advances showing the debit balances. Rating: 8
9:	Staff Loan recovery. Rating: 8
10	Creditors are payment are pending from long time. (Cheques not prepared). NC Rating: 7
11	: Cheques prepared not issued to vendors. Rating: 9
12	: Others (Reconcilation of debitors and others)
	ection: Maintenance ubsection: Maintenance
1:	Physical inventory of ENGG. stores variances. NC Rating: 7
2:	Non moving Engg. items in stores. NC Rating: 7
3:	Engg. Stores -Daily entry of issues in PMS. NC Rating: 7
4:	Others Not Applicable
	ection: Contract Labour ubsection: Contract Labour
1:	Salary sheet discrepancy in payments. NC Rating: 7
2:	Salaries paid on the basis attendance swipes. NC Rating: 6
3:	Others Not Applicable
	ection: Security Department ubsection: Security
1:	RGP Material tracking. Rating: 8
2:	RGP pending list as per DOA. Rating: 9

- 3: NRGP as per DOA. Rating: 8
- 4: Sims software functioning. Rating: 8
- 5: CC camera's working. **NC** Rating: 7