# Audit Report for Audit ID - AU00122-1 <u>Finance Department Audit Report</u>

Audit Score 79/100

### **Details**

Audit	AU00122
Scheduled Audit	AU00122-1
Location	Hyderabad
Hotel	AVASA Hotel
Department	Finance
Checklist	Finance Department Audit Report
Audit Type	Internal
Auditor	Rama Govinda Reddy
Start Date	02-05-2018
End Date	15-05-2018
Submitted Date	04-05-2018
Status	Completed
Assigned By	Administrator Account
Non-Compliance	19
Chronic Issues	0

## Comparison

# AVASA HOTEL FINANCE DEPARTMENT AUDIT REPORT

FINANCE DEPARTMENT AUDIT REPORT		May 2018	VARIANCE	% of Increase / Decrease (-/ +)
S.No	Sections	SCORE OBTAINED		
1	Front office	79	-	-
2	Food & Beverage	78	-	-
3	Material Management	78	-	-
4	Accounts	85	-	-
5	Maintenance	80	-	-
6	Contract Labour	70	-	-
7	Security Department	80	-	-
	Audit Score	<del>- 7</del> 9	-	-

•	80-100 = Green Good / Excellent	
<b></b>	61-79 = Yellow	Average
-	60 below is Red	Poor / Fair

## **Non-Compliance**

Section: Front office Subsection: Front Office

1: Allowances and approvals. NC

Rating: 7

- 2: Reservation slips & Vouchers attached to the bills. NC Rating: 7
- 3: No show rooms retention charged. NC

Rating: 7 Attachments:

QUE9\_DOC\_20180503\_133409.xlsx

- 4: Other Front office bills. NC Rating: 7
- 5: Day audit report. NC

Rating: 6 Attachments:

QUE13\_DOC\_20180503\_133456.xlsx

Section: Food & Beverage

Subsection: Food and Beverage

1: Same items sold at different rates. NC

Rating: 7 Attachments: QUE14 DOC 20180503 133713.xlsx

2: Banquet discounts more than 20% discount. NC

Rating: 6 Attachments: QUE15\_DOC\_20180503\_133729.xlsx

- 3: HCC/ENT Kot compliance. NC Rating: 7
- 4: Kot's Modification. NC

Rating: 7 Attachments:

QUE21\_DOC\_20180503\_133859.xlsx

Section: Material Management Subsection: Materials Management

1: Material received, but GRN was not made. NC Rating: 7

Attachments:

QUE28\_DOC\_20180503\_132405.xlsx

2: 3 Quotations is not collecting for issuing of purchase orders NC

Rating: 7
Attachments:

QUE29\_DOC\_20180503\_132425.xlsx

- 3: While receiving the provisional items Expiry dates are not entered in IDS. NC Rating: 6
- 4: Same Items purchased different rates. NC

Rating: 7
Attachments:

QUE34\_DOC\_20180504\_101416.xls

5: Pending PO. NC

Rating: 6
Attachments:

QUE36\_DOC\_20180503\_132644.xlsx

6: Vegetables are receiving as per specifications. NC

Rating: 6

**Section:** Accounts **Subsection:** Accounts

1: Guest ledger balance between ledger to Night audit report. NC

Rating: 7

**Section:** Maintenance **Subsection:** Maintenance

1: Physical inventory of ENGG. stores variances. NC

Rating: 7
Attachments:

QUE53\_DOC\_20180503\_131928.xlsx

**Section:** Contract Labour **Subsection:** Contract Labour

1: Salaries paid on the basis attendance swipes. NC

Rating: 5

Section: Security Department

Subsection: Security

1: Sims software functioning. NC

## Chronic

No chronic issues found

#### **Audit Questionnaire**

**Section:** Front office **Subsection:** Front Office

1: Revenue loss on early check-in & late check out's

Rating: 8
Attachments:

QUE1\_DOC\_20180503\_133232.xlsx QUE1\_DOC\_20180503\_133236.xlsx

2: Plan sales not mentioned properly (Even in system was Not shown AP plan)

Rating: 9

3: Taxes Excess /short collected.

Rating: 9

4: Service tax not collection.

Rating: 9

5: Photo id & Address proofs.

Rating: 9

6: Room sold more than 30% discount.

Rating: 8

Attachments:

QUE6\_DOC\_20180503\_133345.xlsx QUE6\_DOC\_20180503\_133348.xlsx

7: Allowances and approvals. NC

Rating: 7

8: Reservation slips & Vouchers attached to the bills. NC

Rating: 7

9: No show rooms retention charged. NC

Rating: 7

Attachments:

QUE9\_DOC\_20180503\_133409.xlsx

10: List of re-open last 3 months.

Rating: 8

Attachments:

QUE10\_DOC\_20180503\_133420.xlsx

11: Same company different tariff charged.

Rating: 9

12: Other Front office bills. NC

Rating: 7

13: Day audit report. NC

Rating: 6
Attachments:

QUE13\_DOC\_20180503\_133456.xlsx

Section: Food & Beverage

Subsection: Food and Beverage

1: Same items sold at different rates. NC

Rating: 7
Attachments:
QUE14\_DOC\_20180503\_133713.xlsx

2: Banquet discounts more than 20% discount. NC

Rating: 6
Attachments:

QUE15\_DOC\_20180503\_133729.xlsx

3: HCC/ENT Kot compliance. NC

Rating: 7

4: Recipe costing for all items.

Rating: 8

Attachments:

QUE17\_DOC\_20180503\_133748.xlsx

5: Void bills.

Rating: 9

Attachments:

QUE18\_DOC\_20180503\_133812.xlsx

6: Menu variance between Menu card & IDS.

Rating: 8

Attachments:

QUE19\_DOC\_20180503\_133828.xlsx

7: Bills resettled (only cash to Credit card).

Rating: 8

Attachments:

QUE20\_DOC\_20180503\_133847.xlsx

8: Kot's Modification. NC

Rating: 7

Attachments:

QUE21\_DOC\_20180503\_133859.xlsx

9: Other F&B / Banquet Bills.

10: Liquor physical inventory.

Rating: 8

Attachments:

QUE23\_DOC\_20180503\_133916.xlsx

11: Non moving Liquor items in stores.

Rating: 8

Attachments:

QUE24\_DOC\_20180503\_133929.xlsx

12: Few Banquet observation

Rating: 8

13: NC raised without individual authorization.

Rating: 9

Attachments:

QUE26\_DOC\_20180503\_133955.xlsx

Section: Material Management Subsection: Materials Management

1: Delay in receiving material from vendors which ordered through PO.

Rating: 8
Attachments:

QUE27\_DOC\_20180503\_132347.xlsx

2: Material received, but GRN was not made. NC

Rating: 7

Attachments:

QUE28\_DOC\_20180503\_132405.xlsx

3: 3 Quotations is not collecting for issuing of purchase orders NC

Rating: 7

Attachments:

QUE29\_DOC\_20180503\_132425.xlsx

4: GRN'S made in old date.

Rating: 9

5: Non moving food items found in stores.

Rating: 9

Attachments:

QUE31\_DOC\_20180503\_132446.xlsx

6: Non moving General items found in stores.

Rating: 9

Attachments:

QUE32\_DOC\_20180503\_132505.xlsx

7: While receiving the provisional items Expiry dates are not entered in IDS. NC

Rating: 6

8: Same Items purchased different rates. NC

Rating: 7
Attachments:

QUE34\_DOC\_20180504\_101416.xls

9: Physical stock at Food Inventory variances.

Rating: 9
Attachments:

QUE35\_DOC\_20180503\_132627.xlsx

10: Pending PO. NC

Rating: 6
Attachments:

QUE36\_DOC\_20180503\_132644.xlsx

11: Vegetables are receiving as per specifications. NC

Rating: 6

12: ODD hours Material receipts and approvals.

Rating: 9

13: Physical stock variances.

Rating: 8
Attachments:

QUE39\_DOC\_20180503\_132713.xlsx

14: Non moving Soft drinks items in stores.

Rating: 9
Attachments:

QUE40\_DOC\_20180503\_132742.xlsx

**Section:** Accounts **Subsection:** Accounts

1: Trail balance Sundry Creditors and Aging summary ledger tallying.

Rating: 9

2: Sundry Creditors bills match.

Rating: 9

Attachments:

QUE42\_DOC\_20180503\_132053.xlsx

3: Sundry Creditors showing the Debit Balances.

Rating: 8

Attachments:

QUE43\_DOC\_20180503\_132111.xlsx

4: Guest ledger balance between ledger to Night audit report. NC

Green Park Corporate Audit Team. Rating: 7 5: Credit given to Individuals. Rating: 8 6: Bills matched properly in Sundry debtors. Rating: 8 Attachments: QUE46\_DOC\_20180503\_132203.xlsx 7: Contract Expired / Licenses. Rating: 9 8: Banquet advances showing the debit balances. Rating: 9 9: Staff Loan recovery. Rating: 9 10: Creditors are payment are pending from long time. (Cheques not prepared). Rating: 9 Attachments: QUE50\_DOC\_20180503\_132242.xlsx 11: Cheques prepared not issued to vendors. Rating: 9 Attachments: QUE51\_DOC\_20180503\_132257.xlsx 12: Others (Reconcilation of debitors and others) Not Applicable **Section:** Maintenance **Subsection:** Maintenance 1: Physical inventory of ENGG. stores variances. NC Rating: 7 Attachments: QUE53\_DOC\_20180503\_131928.xlsx 2: Non moving Engg. items in stores. Rating: 8 Attachments: QUE54\_DOC\_20180503\_131948.xlsx 3: Engg. Stores -Daily entry of issues in PMS.

4: Others Not Applicable

Section: Contract Labour

Subsection: Contract Labour

1: Salary sheet discrepancy in payments.

Rating: 9

2: Salaries paid on the basis attendance swipes. NC

Rating: 5

Section: Security Department

Subsection: Security

1: RGP Material tracking.

Rating: 8
Attachments:

QUE60\_DOC\_20180503\_131557.xlsx

2: RGP pending list as per DOA.

Rating: 8

Attachments:

QUE61\_DOC\_20180503\_131622.xlsx

3: NRGP as per DOA.

Rating: 9

Attachments:

QUE62\_DOC\_20180503\_131653.xlsx

4: Sims software functioning. NC

Rating: 7

5: CC camera's working.