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HMRC internal manual

Complaints and Remedy Guidance

From: **HM Revenue & Customs**
(/government/organisations/hm-revenue-customs)

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CRG9000 - Getting further advice

CCAST are always happy to offer advice and guidance. They can also put you in contact with various technical and policy specialists, and help you with your dealings with the Adjudicator's Office or Ombudsman.

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