

Beta This part of GOV.UK is being rebuilt – [find out what beta means \(/help/beta\)](/help/beta)

HMRC internal manual

Complaints and Remedy Guidance

From: **HM Revenue & Customs**
(/government/organisations/hm-revenue-customs)

Published 12 April 2016

Updated: 11 December 2023 - **See all updates**

[Back to contents](#) > [CRG5000](#)

CRG5450 - Financial redress: Insurance

Some customers will have insurance covering them for agent's fees should their returns be selected for enquiry. Some firms of accountants have arrangements so that all their clients are covered. Take this into account when considering any claim. Clearly, where fees are fully covered by insurance there is no loss to consider.

← **Previous page**
(/hmrc-internal-manuals/complaints-and-remedy-guidance/crg5425)

→ **Next page**
(/hmrc-internal-manuals/complaints-and-remedy-guidance/crg5475)



All content is available under the [Open Government Licence v3.0](#), except where otherwise stated



[© Crown copyright](#)