

## RetailCo - Loyalty Program Terms

### 1. Overview

- Members earn points for purchases and engagement. Points can be redeemed for discounts or exclusive benefits subject to program terms.

### 2. Enrollment & Eligibility

- Enrollment is open to individuals aged 13 and over (or local age threshold). Points are awarded on qualifying purchases after deduction of discounts, returns, and taxes.

### 3. Expiration & Forfeiture

- Points may expire after extended periods of inactivity; details are published in the membership portal.

### 4. Program Changes

- RetailCo reserves the right to modify or terminate the program with notice to members.