

## RetailCo - Limited Warranty Policy

Effective date: 2025-01-01

### 1. Warranty Coverage

RetailCo warrants that products purchased from RetailCo will be free from defects in materials and workmanship under normal use for a period of ninety (90) days from the date of delivery, subject to the terms herein.

### 2. Claims & Remedies

- Submit warranty claims via support with photos and order details. If an item is found to be defective, RetailCo will repair, replace, or issue a refund at our discretion.

### 3. Exclusions

- Damage from misuse, improper care, accidents, or normal wear and tear is not covered by this warranty.
- Unauthorized repairs or alterations void the warranty.

### 4. Limitation

- This limited warranty is provided in addition to any statutory rights the customer may have and is subject to local consumer protection laws.