

## RetailCo - Inventory & Backorder Policy

### 1. Inventory Accuracy

- RetailCo strives to maintain accurate stock counts; however, occasional discrepancies may occur due to concurrent sales across channels or inventory timing differences.

### 2. Backorders & Preorders

- When items are on backorder, estimated ship dates will be provided. Customers may cancel backorders prior to shipment for a full refund.
- Preorder items are subject to separate terms posted on the product page.

### 3. Notifications

- Customers will be notified of backorder status, delays, or cancellations and offered alternatives when available.