

GENERAL STUDIES

PAPER-4_F

Ethics, Integrity, and Aptitude

TIME ALLOWED: THREE HOURS

MAXIMUM MARKS: 250

Question Paper Specific Instructions

Please read each of the following instructions carefully before attempting questions:

There are **FOURTEEN** questions printed only in **ENGLISH**.

All the questions are compulsory.

The number of marks carried by a question/part is indicated against it.

Answers must be written in the medium authorized in the Admission Certificate which must be stated clearly on the cover of this Question-cum-Answer (QCA) Booklet in the space provided. No marks will be given for answers written in a medium other than the authorized one.

Word limit in questions, wherever specified, should be adhered to.

Any page or portion of the page left blank in the Questions-cum-Answer Booklet must be clearly struck off.

Answer all the following questions. Contents of the answer are more important than its length.

Q1. Define the following terms and its importance in administration:

- (a) Persuasion
- (b) Empathy
- (c) Integrity
- (d) Compassion

(150 words/ 10 marks)

Q2) In your opinion, why is it important to be ethical both in private and public relationships? Also discuss the challenges a civil servant faces while trying to stay ethical in public life.

(150 words/ 10 marks)

Q3) With increasing use of artificial intelligence, do you think that more emphasis now should be laid on emotional intelligence for development of children?

(150 words/ 10 marks)

Q4) Differentiate between the following terms by giving suitable examples.

- (a) Credibility and Trustworthiness
- (b) Honesty vs. Integrity
- (c) Governance and Administration
- (d) Aptitude and Attitude

(250 words/ 20 marks)

Q5) What does the following statement mean to you? Explain with examples.

- (a) "Someone is sitting in the shade today because someone planted a tree a long time ago."

(150 words/ 10 marks)

- (b) "Try not to become a person of success, but rather try to become a person of value."

(150 words/ 10 marks)

Q6) (a) It is often seen that both societal and human values are fast diminishing due to various factors. In this regard, discuss the role of educational institutions in protecting these values.

(150 words/ 10 marks)

(b) The present instances of mob lynching show a degrading nature of moral values and increasing intolerance in Indian society. Examine the situation and role of various social institutions in curbing this menace.

(150 words/ 10 marks)

Q7) (a) What does environmental ethics seek to promote in human life? Why is it important in policy making?

(150 words/ 10 marks)

(b) Some people feel that values keep changing with time and situation, while others strongly believe that

there are certain universal and eternal human values. Give your perception in this regard with due justification.

(150 words/10 marks)

Q8) Recently there was a communal clash between communities say A and B in one of the villages under your jurisdiction. It was so severe that, all the people belonging to minority community A, fled from their village. Later they were given shelter in nearby temporary camp. The camp lacked all basic amenities. After few days, law and order were restored in the village. The majority community B is unwilling to welcome back even a single person from the minority community. Whereas, the minority community does not want to return for the fear of reprisals. People from both the communities were killed and raped during the clashes. As a DC of the district, it's your responsibility to maintain law and order in your jurisdiction. The people in the camp are demanding rehabilitation in a new place. They are seeking government help in building new homes, jobs for one member from each of their families and round the clock police protection.

The CM has directed you to find a solution to the impasse. He has specifically told you that rehabilitation is not an option when the properties of the minority community are intact in their village. He is in favor of sending them back to their village. In this situation what will you do? Explain.

(250 words/20 marks)

Q9) Recently a peon was appointed in your office (DC office). He is illiterate and mentally not sound. Ever since his appointment, he has been more of a 'burden' than any help in the office. He doesn't know any work. Staff in your office feels that their work is disturbed by his behavior. The peon is always found to be talking either alone or with anyone he encounters. He is not obeying your staff's orders in the office.

He was appointed on sympathy grounds after his father's untimely death. His mother is ill and always bedridden. His income is the only source for his family now. He got the job after lobbying by a group representing his caste. He was appointed by your predecessor after he was pressurized by local MP. Some moves to remove him from your predecessor were met with public protests by a group representing his caste.

You are very strict and disciplined in your office. You are being respected in your district for your integrity and honesty. You come to know about the peon few days after you assume power. You have observed his behavior and found him to be unfit to continue in his job. The peon has no other relatives except his mother. Identify your moral and professional responsibilities in this case study and explain how you will deal with the peon.

(250 words/20 marks)

Q10) You are in charge of rescue operations in a severely flood-hit area. Thousands of people are stranded in deep waters in their homes without food

and drinking water for 3-4 days. Because of rough topography and heavy rainfall, the rescue operation is slow. When your men reach stranded people, they heckle and assault your men out of anger. One of your team members is severely injured in these fights. Your team members request you to call off the operation as they are scared of facing angry people and also they are angry about the behavior of those stranded people. At the same time, media is writing negative news about your efforts.

In such circumstances as mentioned in above case study, how will you manage the situation? For a person in your position, examine which qualities should be on display during this type of situations?

(250 words/20 marks)

Q11) You are working as Sub Inspector and the place where you work is also the constituency of powerful politician who is now a very influential minister in the state government. Recently a woman social activist was tied to tree and was badly beaten and molested by few political activists belonging to the ruling party.

After registering the case and preliminary investigation you come to know that the men who molested were staunch followers of the minister. The minister frequently calls you and pressurizes you to either go slow with investigation or close the case citing lack of evidence. In your investigation you have found strong evidence to give justice to the woman and punish minister's followers. However, the minister has threatened to transfer you to a distant place if you do not heed to his requests. Despite threats and pressures you continue with your investigation and file a strong case against the perpetrators. Later you come to know that the minister had used his influence and bribed the judges to get bail to his followers.

- (a) How do you deal with political pressure when performing your duty? (100 Words)
- (b) Some of your friends suggest you to get transfer and move to new place so that you are saved from the wrath of the minister whose requests you neglected. (150 Words)

(250 words/20 marks)

Q12) As a Block Development Officer, you were invited to preside over a Gram Sabha meeting in one of Gram Panchayat falling under your jurisdiction. The Gram Sabha was called to take a decision on two crucial things: to identify and confiscate fake job cards used under MGNREGA scheme and to choose the beneficiaries to allot houses under Indira Awas Yojana. You had ordered a month ago to all Gram Panchayat secretaries to conduct programs to create awareness and advertise about coming Gram Sabha so that people would participate in large numbers. Unfortunately, on the day of Gram Sabha to which you were invited, very few villagers turned up. It is mandatory that at least one tenth of members of Gram Sabha (those whose names are in electoral rolls) attend the Gram Sabha. But on that day less than one tenth was in attendance. At the same time, all the Panchayat members were present. They all

insisted that the Gram Sabha should continue as people would slowly come and attend as the meeting progressed. Somehow you were convinced and the meeting started. Those few who attended were chosen by vote to get homes allotted after verification that they met the criteria under the Indira Awas Scheme. Job card verification was not possible as there were no people at the meeting.

Next day you received a complaint by a villager accusing Panchayat members of coercing Panchayat Secretary to conduct Gram Sabha on a date when villagers had gone out to neighboring village to attend a festival. According to the complaint this was done to stop the identification of fake job cards, which some elected Panchayat members had themselves created to siphon off money. The complaint also alleged that you and Panchayat secretary had taken bribe from Panchayat members to conduct a fake Gram Sabha meeting. There was also allegation that beneficiaries who got allotted IAY houses were actually all relatives of Panchayat members present on the day of Gram Sabha.

- (a) Identify the major issues and your options in the case study.
- (b) As a responsible officer what were your duties prior to conducting Gram Sabha and what course of action you should follow after receiving the complaint.

(250 words/20 marks)

Q13) You are working as Junior Engineer in a Tehsil. You have been given responsibility to measure MGNREGA works undertaken by 3 Gram Panchayat. You have authority to give technical sanctions to all MGNREGA works. In one of these Panchayats you notice that your predecessor had

wrongly measured many works, and in many cases he had approved works that never existed. One day few elected members of that Panchayat with bundle of job cards come to you to seek 'sanction' for the works done by them. When enquired, they reveal that they were contractors who had completed works under MGNREGA. When you reject their demand, they threaten you and tell you that the previous Junior Engineer was made to quit his job because he didn't listen to them. This is your first job and is very important to sustain your family. There have been precedents in the past that some junior officials were beaten to death in some parts of the Tehsil.

- (a) What will you do in this situation? Explain in detail citing rules from MGNREGA Act.

(250 words/20 marks)

Q14) Mr. X is the engineering manager for the County Road Commission (CRC), with the primary responsibility for county road safety. Along a given stretch of the road, many people have died over the course of last 5 years by crashing into roadside trees.

Many other accidents have also occurred. Two lawsuits had been filed regarding the unsafe segment of the road, but were dismissed because the drivers were exceeding the 45 mph speed limit. Mr. X recommends that the road be widened, cutting down a large number of trees in the process.

This leads to a protest by environmental groups and they file a petition to save the trees; and instead educate people about following the road safety rules like speed limit etc. The public sentiment is divided on the issue with no sight of a wide consensus. Discuss how Mr. X should proceed at this point.

(250 words/20 marks)

UPSC CIVIL SERVICES MAINS EXAMINATION

ANSWER SHEET

NAME										
MOBILE NO.										

SUBJECT	Ethics, Integrity, and Aptitude
REGISTRATION NO.	
UPSC PRELIMS ROLL NO.	

DATE	September 8 th , 2018
TIME ALLOWED: 3 HOURS	

INDEX TABLE			
QUES. NO	PAGE NO.	MAXIMUM MARKS	MARKS OBTAINED
1. (a)			
(b)			
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4. (a)			
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12. (a)			
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13. (a)			
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TOTAL MARKS

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INSTRUCTIONS

- PLEASE NOTE THAT IT IS THE CANDIDATE'S RESPONSIBILITY TO ENCODE AND FILL THE FIRST PAGE OF THE ANSWER SHEET AS REQUIRED. IN ANY CASE IF IT IS LEFT VACANT, YOUR ANSWER WILL NOT BE EVALUATED.
- DO NOT WRITE ANYTHING ELSE ON THIS SHEET.
- PLEASE CHECK YOUR ANSWER SHEET BEFORE STARTING THE PAPER. IF YOU FIND ANY ERROR, GET IT REPLACED BY ANOTHER ONE.
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