## Owen Dayoub

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#### **EDUCATION**

# NEW YORK UNIVERSITY, Leonard N. Stern School of Business Master of Business Administration, The Langone Program

New York, NY Expected 2023

## UNIVERSITY OF FLORIDA, Herbert Wertheim College of Engineering

Gainesville, FL *May 2015* 

Bachelor of Science in Materials Science & Engineering

#### **EXPERIENCE**

**ABB, INC.** (Formerly General Electric- Industrial Division) Account Manager – Electrification Products

New York, NY 2018 - Present

- Plan and implement sales strategies for network of accounts within metro New York City territory to maximize ABB Electrification market share with annual revenue exceeding \$5 million per year and 20% growth in 2019
- Analyze and identify new market opportunities to increase revenue through further penetration of existing markets, finding new customers or end users, or creating a market for a new product offering
- Create channel playbook for NY/NJ district by creating sales data models, reviewing quarterly and yearly order trends, and compiling survey responses to better guide pricing, product development, and strategy discussions
- Train account sales staff on ABB software, product offerings, and go-to-market strategy then monitor performance through quote volume and hit-rate data to identify staff requiring support or areas for improvement
- Supervise projects to improve account support, pricing strategies, and customer service with internal departments and external stakeholders by getting internal buy-in, aligning goals, and effective cross-functional coordination
- Advised and negotiated with account leadership on participating in specific sales programs and initiatives after demonstrating benefits through comprehensive presentations and technical demonstrations
- Conceive and execute marketing promotions to capitalize on new product initiatives, create brand awareness, and strengthen account relations through strategic pricing levels and incentivized sales opportunities

#### JOHNSON CONTROLS, INC.

Tampa, FL

2017 - 2018

#### Associate Product Manager - Product Support Specialist

- Developed new product commercialization roadmaps using engineering, operations, and sales department feedback and objectives to plan product features, development milestones, go-to-market strategy, and sales goals
- Translated voice of customer, market, and competitive knowledge into reports strengths and weakness of both JCI product and business process to identify opportunities for growth and improvement
- Designed clear and concise marketing communications such as sales collateral, product information webpages, and customer training presentations to educate and inform on JCI products and solutions
- Supported applications engineering department and sales staff by serving as technical product knowledge expert to assist closing sales opportunities
- Reviewed national sales data to identify local trends that could be researched for reasoning and identify product market fits and gaps specific to certain regions or channel partners

### TOM BARROW COMPANY (Regional HVAC manufacturer sales rep)

Jacksonville, FL

2015 - 2017

#### Technical Sales Assistant – Inside Sales

- Partnered with outside sales engineer to generate over \$3.5 million in books in 2016 which ranked as 7<sup>th</sup> best of 52 sales teams in company
- Managed over 500 projects from origination to completion, ensuring attention to detail while building customer relationships to drive new and repeat business
- Prepared estimates and submittals to document and clarify project scope after analyzing mechanical blueprints,
  job specification packages, and requests for pricing
- Studied a wide variety of manufacturers product offerings to understand competitive advantage and applications

#### ADDITIONAL INFORMATION

- Organizations: New York Cares Volunteer, UF Alumni Association, UF Women's Basketball
- Interests: Volunteering, Standup Comedy, Basketball, Tennis, Hiking, History Podcasts