

Mario Faúndez

AI Platform Lead (GenOps Team Lead)

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Santiago, Chile

EDUCATION

Master's Degree in Artificial Intelligence

Pontificia Universidad Católica de Chile

2021 - 2022 | Santiago, Chile

Diploma, Management and Evaluation of Computing Projects and Projects Management

Universidad de Chile

06/2013 - 12/2013 | Santiago, Chile

Civil Computer Engineering

Universidad Tecnológica Metropolitana

2005 - 2010 | Santiago, Chile

Titled with distinction

EXPERIENCE

AI Platform Lead (GenOps Team Lead)

Falabella Financiero

May 2024 - Present | Santiago, Chile · Hybrid

Leader of the GenOps Initiative, responsible for designing the foundational architecture of a unified platform for AI developers at Falabella Financiero — empowering application teams to leverage Generative AI, simplifying access to diverse models, and enhancing security and cost management.

DevOps Lead - R&D, Developer Experience Team

Falabella Financiero

11/2023 - 04/2024 · 6 mos | Santiago, Chile

Leading teams responsible for Developer Experience, Platform Architecture Standards, and the evolution of internal tools platforms.

- Optimized and standardized deployment workflows.
- Evolved and managed internal tools.
- Generative AI product for extracting information from past incidents to enhance the knowledge base.

PROFILE

Professional with **14+ years** designing and operating scalable platforms. Today I lead the creation of an **AI Developer Platform** that accelerates generative AI adoption at scale, reinforces governance, and improves the developer experience. Building on a solid background in DevOps and **Platform Engineering**, I now lead AI-focused teams that translate business needs into simple, secure, and reusable technological capabilities.

My focus is on enabling teams: I align visions, define clear working frameworks, and create spaces for collaboration and continuous learning. I promote open-source contribution and continuous improvement. I am constantly seeking tools and practices that reduce time-to-value, optimize costs, and ensure the **quality and reliability** of AI-based solutions.

FIND ME ONLINE

[linkedin.com/in/mariofaundez](https://www.linkedin.com/in/mariofaundez)

github.com/ordenador

SKILLS

Change Maker

Team Lead Agile DevOps
Best Practices Evolution strategy

IT

CI/CD Infrastructure as Code
Cloud Native Automation GitLab CI
Python Bash Terraform Linux
Azure GCP AWS Kubernetes
Containers ArgoCD AI LLM RAG
AI Prompt Gen AI LLM Agents

LANGUAGES

English: Advanced

Spanish: Native

DevOps Lead - R&D Team in Architecture

Falabella Financiero

📅 11/2020 - 10/2023 · 3 yrs | 📍 Santiago, Chile

Leading team that promote the adoption of the DevOps philosophy, foster collective intelligence, and empower teams to innovate and continuously improve for the benefit of the organization.

- Achieved cross-departmental synergies by facilitating collaborative efforts with 5 platform teams, enhancing teamwork and efficiency by eliminating duplicate efforts.
- Implemented and standardized Backstage (Internal Developer Portal).
- Definition of Kubernetes usage across all Falabella Financiero platform teams.

DevOps Lead - New Technologies Team

Falabella Financiero

📅 07/2019 - 10/2020 · 1 yr 4 mos | 📍 Santiago, Chile

Leading team that improves and proposes new technologies so the components implementing DevOps accomplished the latest industry standards.

- Implemented advanced monitoring and alerts using Prometheus, enhancing system reliability.
- Encourage the use of Kubernetes.

DevOps Engineer

Falabella Financiero

📅 10/2017 - 06/2019 · 1 yr 9 mos | 📍 Santiago, Chile

Advanced infrastructure automation using Terraform (8x speed increase).

- Secure and automated secrets management implementation.

DevOps Consultant

Finalis

📅 06/2020 - 07/2022 · 2 yrs 2 mos | 📍 Santiago, Chile

Organized teams, enhanced process visibility, and provided technical guidance for best practices in DevOps Team.

Sysadmin Engineer

LATAM Airlines Group

📅 06/2016 - 10/2017 · 1 yr 5 mos | 📍 Santiago, Chile

Support to developer teams in: infrastructure, CI/CD, all transversal tools.

- Manage Servers, delivery multiples environments to developers.
- Automation of manual procedures, for example: database maintaining, CMS maintaining.
- Administration of database MySQL in HA.

Sysadmin Engineer

Adessa Falabella

📅 06/2012 - 12/2015 · 3 yrs 7 mos | 📍 Santiago, Chile

Linux and AIX administration, IBM Virtual I/O and storage support.

- Developed Bash and Python scripts, Nagios support.

CERTIFICATION

Coursera

- Elastic Cloud Infrastructure: Scaling and Automation
- App Deployment, Debugging, and Performance
- Architecting with Google Kubernetes Engine
- Essential Cloud Infrastructure: Core Services
- Getting Started with Google Kubernetes Engine
- Google Cloud Platform Fundamentals: Core Infrastructure

Qwiklabs

- Kubernetes Solutions
- Managing Cloud Infrastructure with Terraform
- Networking in the Google Cloud
- BigQuery for Machine Learning
- Data Engineering

INTERESTS

Learning

Technology

Music - Bass guitar

Games

Artificial Intelligence