

Re: Fidelity Feedback

Mitchell R Ivey

to:

Laurie A Fleet

04/02/2014 02:08 PM

Cc:

Warren Elizer, Joseph T Piscetta, Olubusayo O Phillips

Hide Details

From: Mitchell R Ivey/US/FAS/PwC

To: Laurie A Fleet/US/ABAS/PwC@americas-us

Cc: Warren Elizer/US/FAS/PwC@americas-us, Joseph T Piscetta/US/FAS/PwC@americas-us, Olubusayo O Phillips/US/FAS/PwC@americas-us

This is great news. Very important account for Pwc.

Good job folks.

Mitch Ivey
865.805.4839

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On Apr 2, 2014, at 3:00 PM, "Laurie A Fleet" <laurie.a.fleet@us.pwc.com> wrote:

Mitch and Warren,

Just wanted to pass on some feedback from Fidelity.....

The other day I was on the phone with one of the VPs of Billing -- (one of our toughest customers, she has not been sure of the value of this exercise) -- she commented that she thought that we have been hitting the nail on the head with our initial observations and have already identified areas they had not considered. She is appreciative of the value that we have already brought in such a short time frame and is looking forward to even more over the course of the engagement.

Excellent job being done by both Joe and Ore!

Thanks,
Laurie

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