

HandsOnAI Privacy Policy

Last Updated: 2025-12-11

1. Introduction

HandsOnAI ("we", "our", or "us") provides the Copilot Inside platform. This Privacy Policy explains how we collect, use, disclose, and protect information when you use our services.

2. Information We Collect

- Account and Authentication Data: Email address and login credentials submitted through our email sign-in form; identity data received from third-party OAuth providers when you log in with Google, Microsoft, or Apple.
- Profile and Usage Data: Role or system preferences, course progress, and interactions (e.g., clicks, navigation events) on the platform.
- Device and Technical Data: IP address, browser type, device information, and similar metadata collected automatically for security and analytics.

3. Cookies and Similar Technologies

- Essential Cookies: Authentication and session cookies set by our platform and Supabase to keep you signed in and secure your session. These cookies are required for the service to function.
- Analytics Cookies: Google Analytics cookies record aggregated usage patterns and click events so we can understand feature adoption and improve performance.
- Preference Storage: Local or session storage may keep interface choices (such as language or layout preferences) to enhance your experience.

4. How We Use Information

- Provide and secure access to the platform, including social login with Google and email-based one-time passcodes via Supabase authentication.
- Deliver personalized experiences, remember preferences, and maintain account settings.

- Monitor engagement, measure the effectiveness of product features, and diagnose performance issues using Google Analytics click tracking and related tools.
- Communicate with you about updates, security notices, and support.

5. Legal Bases for Processing (EEA/UK Users)

We process personal data when necessary to provide the service, based on legitimate interests in improving and securing the platform, and when you consent to non-essential analytics cookies.

6. Sharing and Disclosure

- Service Providers: We use Supabase for authentication and data storage, and Google Analytics for analytics. These providers process data on our behalf under contractual safeguards.
- Business Transfers and Legal Requirements: We may disclose information to comply with legal obligations, enforce terms, or as part of a business transaction where permitted by law.

7. Data Retention

We retain account, authentication, and usage records for as long as you maintain an account or as needed to provide the service. Logs and analytics data are kept for a limited period consistent with operational and legal requirements.

8. Data Security

We implement technical and organizational measures such as encryption in transit (HTTPS), access controls, and secure credential handling through Supabase authentication providers (including Google OAuth) to protect your information.

9. Your Rights

Subject to applicable law, you may request access, correction, deletion, or export of your personal data, and object to or restrict certain processing. For analytics cookies, you can adjust your browser settings or use provided consent controls.

10. International Transfers

Because we rely on cloud infrastructure and vendors such as Supabase and Google, your information may be processed in countries outside your residence. We use appropriate safeguards, including contractual protections, where required.

11. Children

Our services are not directed to children under 16, and we do not knowingly collect personal data from them.

12. Contact

If you have questions or requests regarding this Privacy Policy or your data, please contact: privacy@handsonai.com.