



# Ricardo Miranda

## Quality Assurance

Porto, Portugal  
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**QUALITY ASSURANCE | FINTECH | BACKEND | ISTQB CTFL**

## QUALIFICATION SUMMARY

Always eager to expand my expertise, I'm Ricardo, a dedicated QA Engineer in Fintech, specializing in the Thinkorswim trading platform. Having transitioned from Healthcare to IT in 2022, I'm currently studying computer science with a focus on progressing into automation.

## KEY SKILLS

- |                          |                    |                       |
|--------------------------|--------------------|-----------------------|
| ✓ Quality Assurance (QA) | ✓ Mobile Testing   | ✓ AI Awareness        |
| ✓ Fintech                | ✓ Computer Science | ✓ Adaptability        |
| ✓ ISTQB Certification    | ✓ Problem Solving  | ✓ Continuous Learning |

## RELEVANT PROFESSIONAL EXPERIENCE

### Quality Assurance Engineer

Devexperts

08/2022 - Current

Porto, Portugal

*Fintech Project Highlight: thinkorswim - Leading Trading Platform by TD Ameritrade/Charles Schwab*  
*Expertise in Functional Testing on Core/Backend, covering the entire testing lifecycle:*

- Agile Methodology integration through In-Branch, System, Sanity, Smoke and Regression testing, emphasizing Business and Development perspectives.
- Production Incident Investigation end-to-end from defect discovery to solution planning and implementation testing.
- Strategically planned tests for comprehensive coverage, minimizing defect risks for excellent outcomes. Meticulously executed tests with a focus on achieving optimal final results.
- Backend functional testing utilizing Linux terminal commands and SQL database to ensure optimal data processing and transferring.
- Java Application. Web Application. Jira. Confluence. TeamCity. IntelliJIdea. SQL. Bitbucket. MacOS, Azure Desktop.
- Communication improvement opportunities through active participation in an international work environment and punctual presentations in Demo Releases.

### Mobile Quality Assurance Engineer

Utest

06/2022 – Current

Porto, Portugal

*In addition to my full-time role, I proactively engage in independent mobile application testing projects to continually expand my skill set and stay abreast of evolving industry trends.*

- Mobile applications in Beta testing phase.
- Deployment of developing apps in iOS and Android systems.
- Knowledge of mobile specific challenges and peculiarities
- Bug reporting to the test team with fine details for swift resolution

**Quality Assurance Analyst**

Glintt

06/2022 – 08/2022

Porto, Portugal

*Healthcare Project Highlight: Leading healthcare system tailored for the National Health System and Pharmacy management in the Iberic Peninsula.*

- Waterfall methodology across the whole software lifecycle, prioritizing Business and Development perspectives.
- Functional Java and Web application testing of a mature app with 20 years of improvement.
- Automation testing of Web application based on implementation and validation of Gherkin based test cases. Automation test implementation and maintenance based on Node JS in VScode, ensuring robust and efficient testing workflows

**Nurse**

Casa de Saúde da Boavista

08/2014 – 06/2022

Porto, Portugal

*Registered nurse in a leading private hospital.*

- Endoscopy.
- Orthopedics
- Urology.

**EDUCATION**

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**CS50P: Introduction to programming with Python**

11/2023

CS50 Harvard University

**CS50X: Introduction to Computer Science**

11/2023

CS50 Harvard University

**Quality Assurance Tester Academy**

06/2022

Quality Assurance course, accredited by ISTQB, well versed in Agile Methodology and recognized as a positive contributor within the Software Development team.

**Endoscopy Nurse**

07/2021

Escola Superior de Saúde Norte – Cruz Vermelha

**Registered Nurse**

07/2014

Universidade Católica – Instituto de Ciências da Saúde