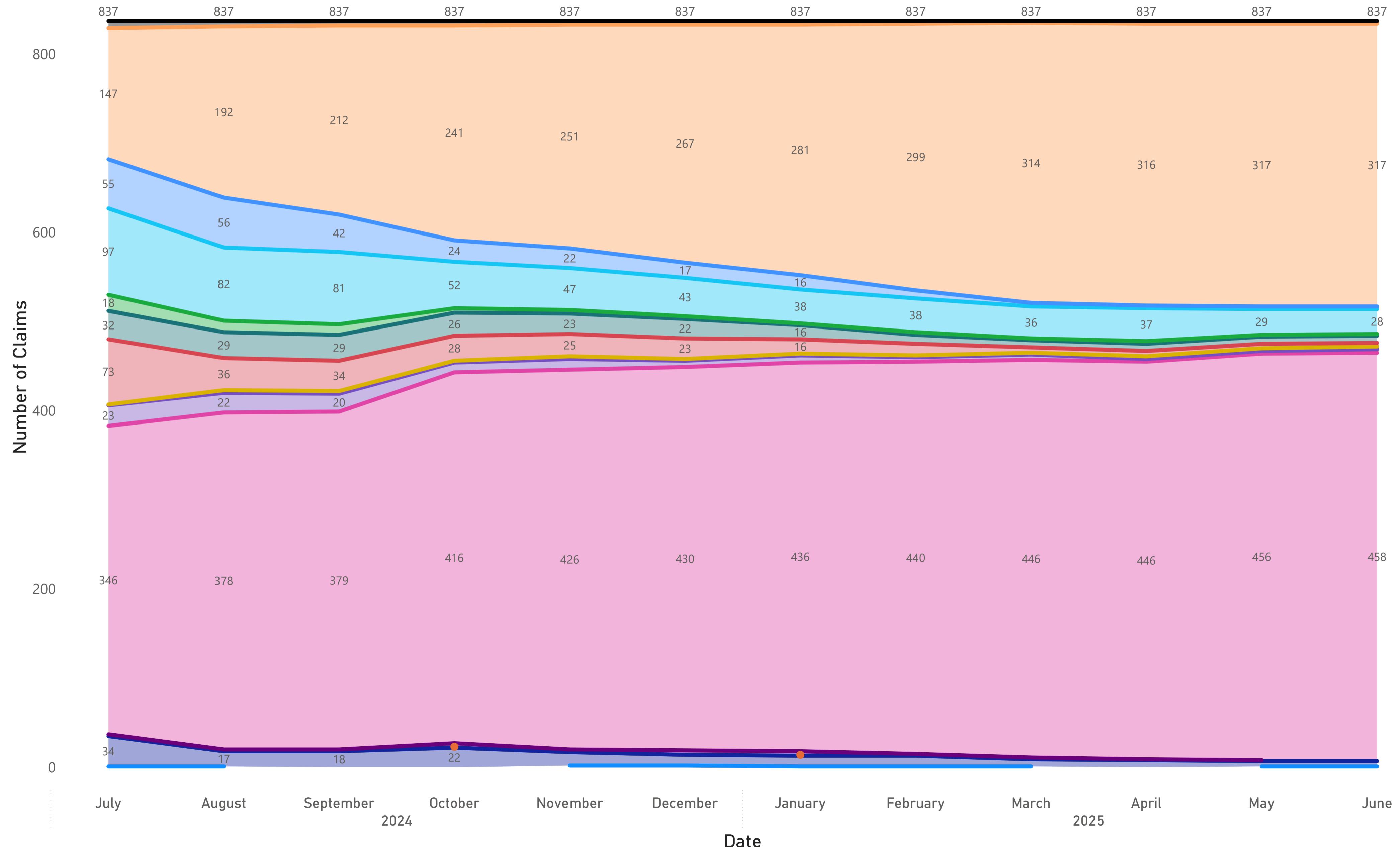


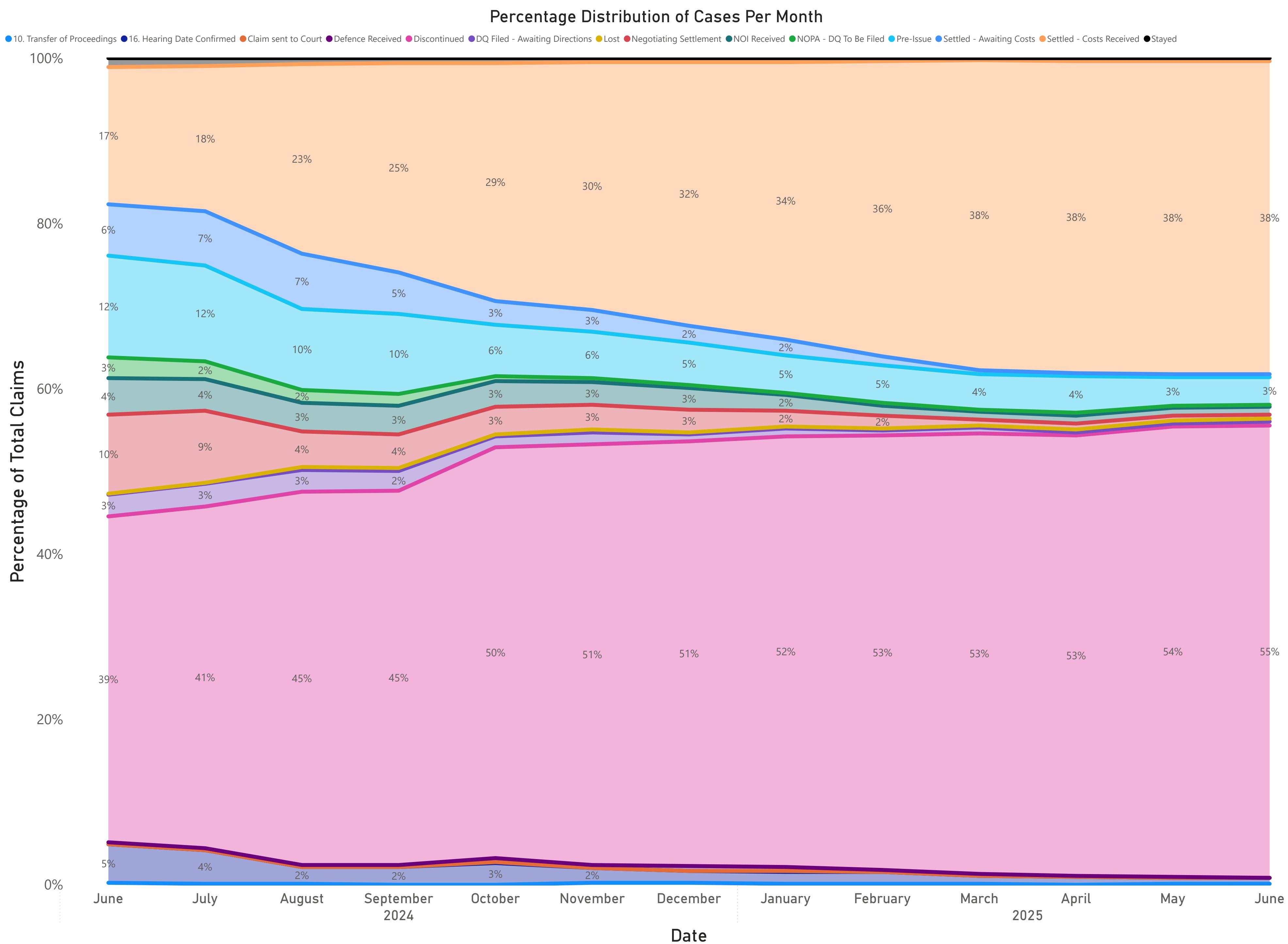
# Distribution of Cases

## Distribution of Cases

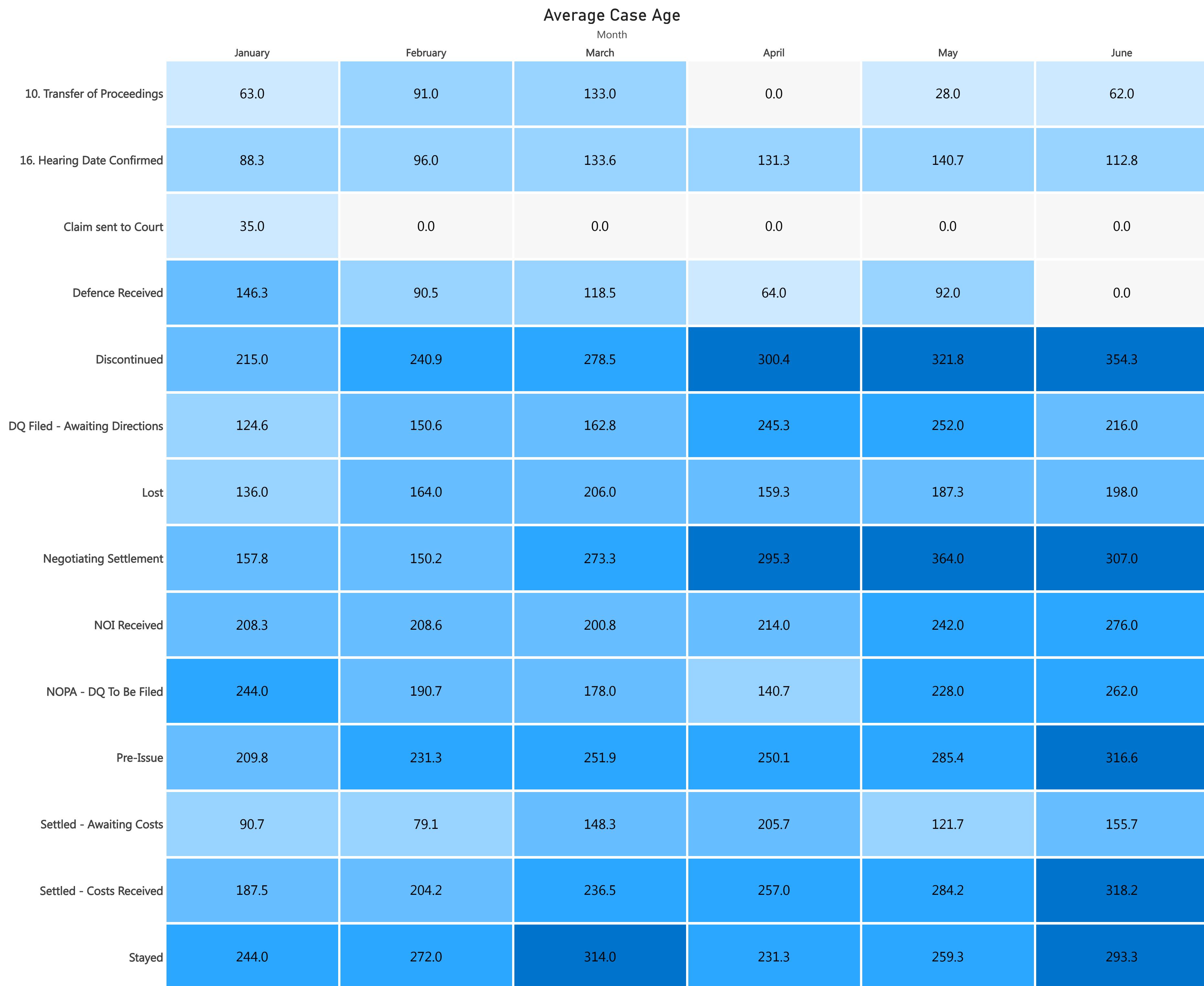
● 10. Transfer of Proceedings ● 16. Hearing Date Confirmed ● Claim sent to Court ● Defence Received ● Discontinued ● DQ Filed - Awaiting Directions ● Lost ● Negotiating Settlement ● NOI Received ● NOPA - DQ To Be Filed ● Pre-Issue ● Settled - Awaiting Costs ● Settled - Costs Received ● Stayed



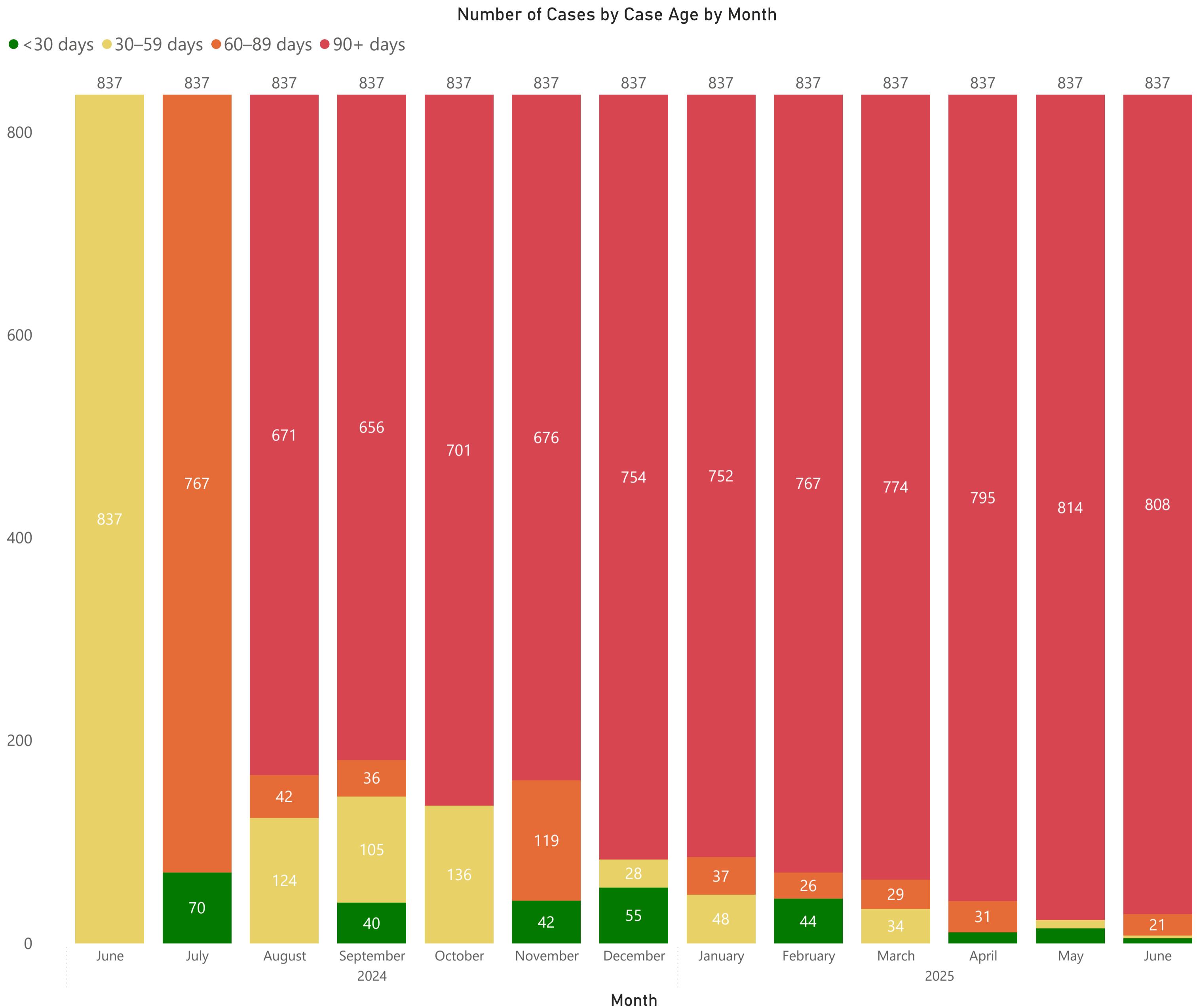
# Percentage Distribution of Cases



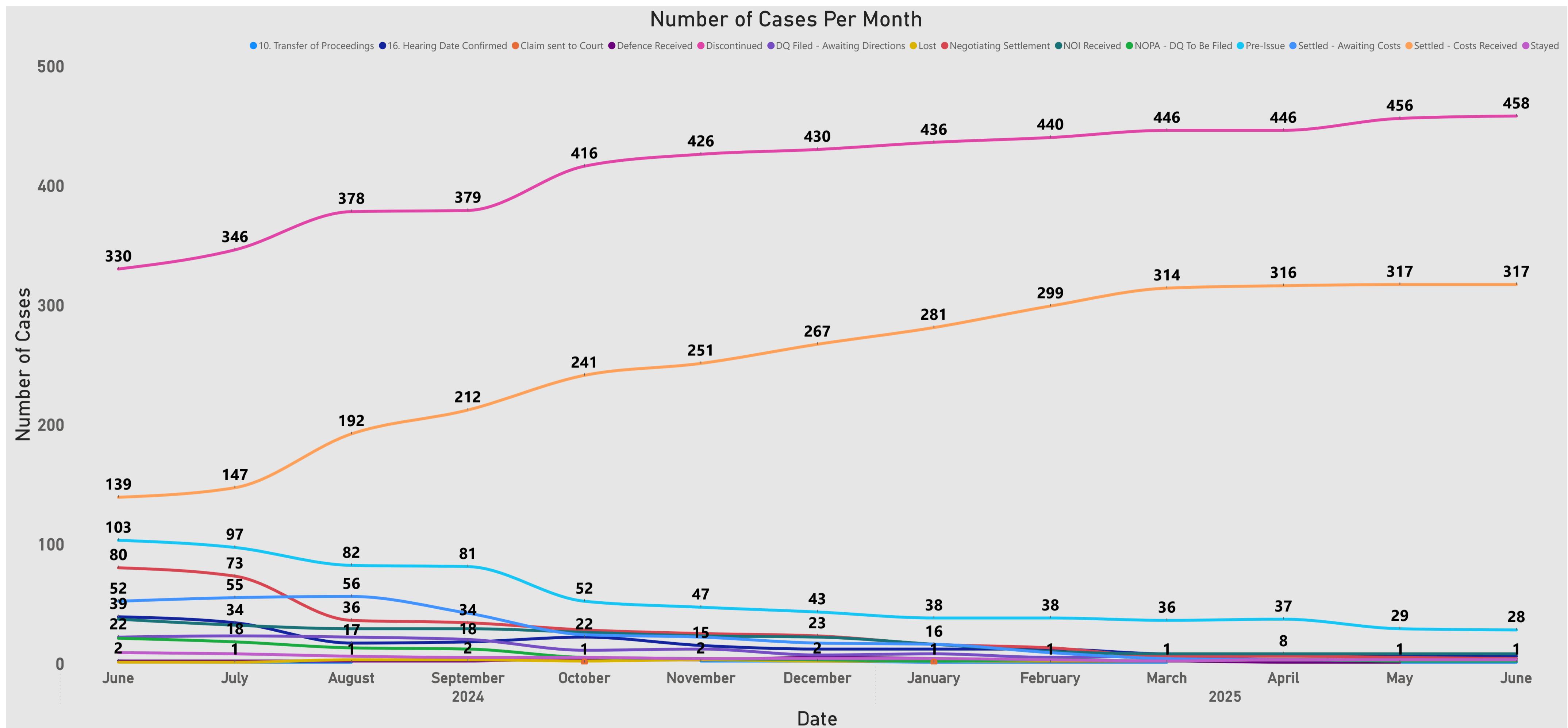
# Average Case Age



## Case Age by Month



# *Case Movement*



## KPI Summary

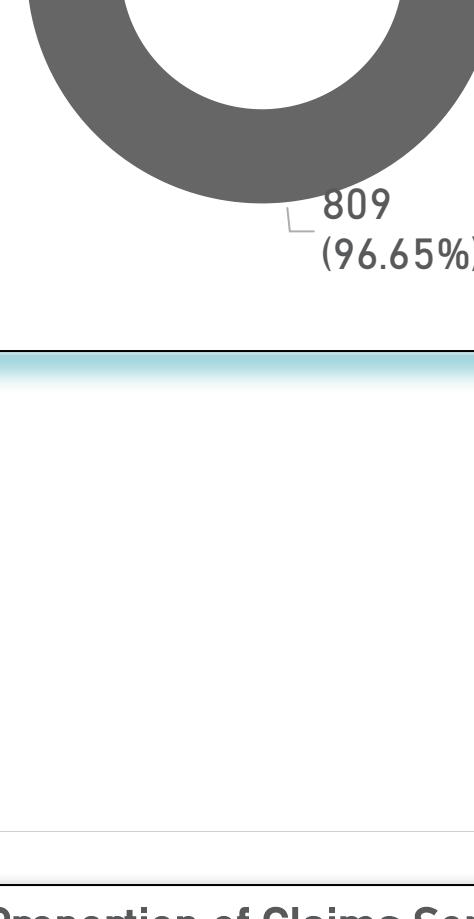
### Pre-Issue

28  
Claims Pre-Issue

27  
Pre-Issue Claims Over 90 Days

### KPI: Claims Over 90 Days

Proportion of Pre-Issue Claims To Total



- Other Statuses
- Pre-Issue

96.43%  
Claims Exceeding KPI

Pre-Issue Claims KPI

100%

Pre Issue  
>90 Days In Status

28

27

96.4%

317

Average Case Age (Days)

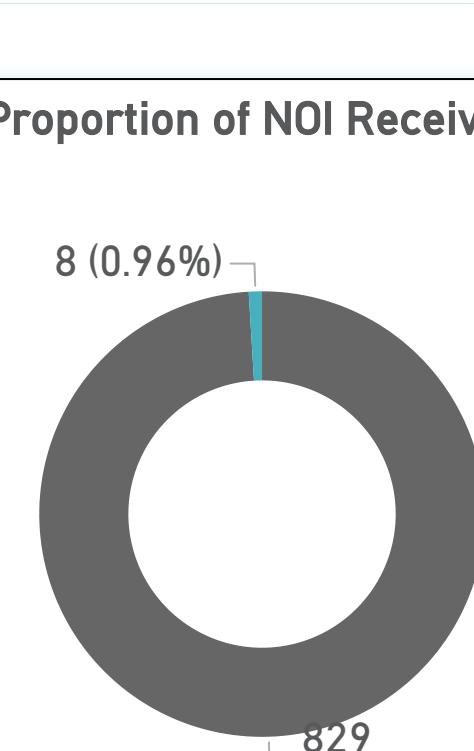
### Claims Sent to Court

0  
Claims Sent to Court

0  
Claims Sent to Court Over 28 Days

### KPI: Claims Over 28 Days

Proportion of Claims Sent To Court to Total



- Other Statuses

837 (100%)

0.00%  
Claims Exceeding KPI

Claims Sent To Court KPI

100%

Claim sent to Court  
>28 Days In Status

0

0

0

Average Case Age (Days)

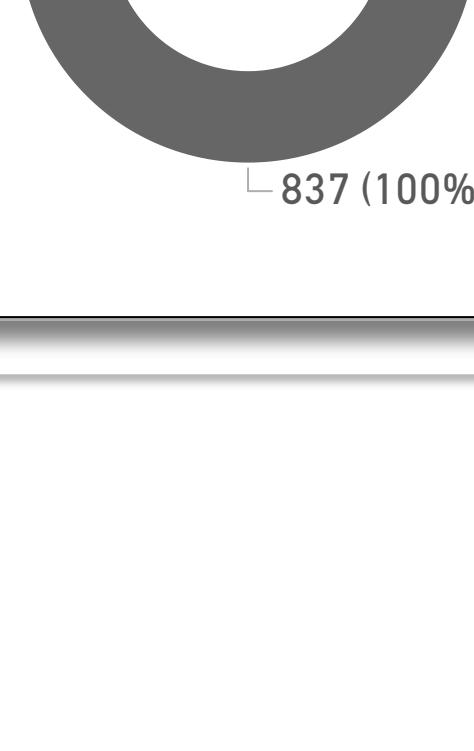
### NOI Received

8  
NOI Received

8  
NOI Received Over 28 Days

### KPI: Claims Over 28 Days

Proportion of NOI Received Claims To Total



- Other Statuses
- Notice of Issue R...

829 (99.04%)

100.00%  
Claims Exceeding KPI

NOI Received Claims KPI

100%

NOI Received  
>28 Days In Status

8

8

100%

276

Average Case Age (Days)

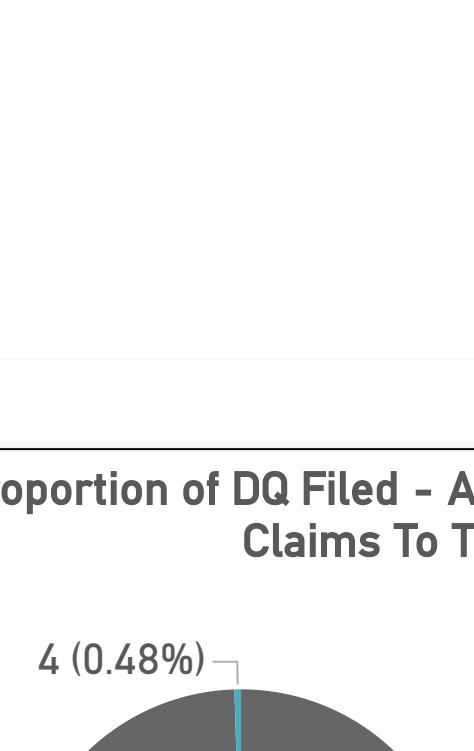
### Defence Received

0  
Defence Received

0  
Defence Received Over 28 Days

### KPI: Claims Over 28 Days

Proportion of Defence Received Claims To Total



- Other Statuses

837 (100%)

0.00%  
Claims Exceeding KPI

Defence Received Claims KPI

100%

Defence Received  
>28 Days In Status

0

0

0

Average Case Age (Days)

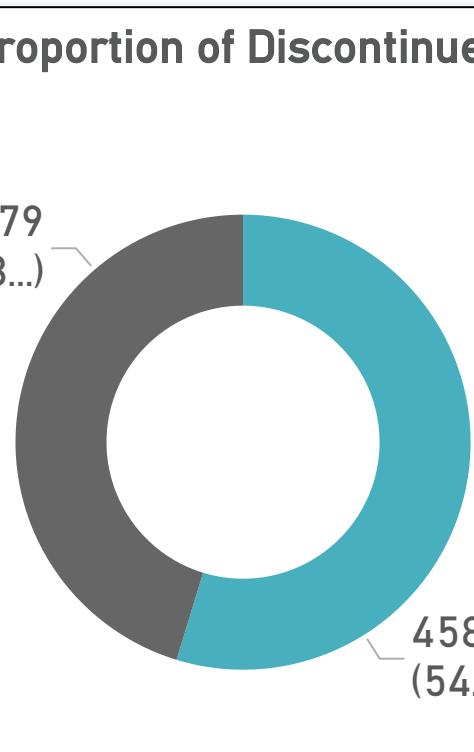
### NOPA - DQ To Be Filed

0  
NOPA - DQ To Be Filed

2  
NOPA - DQ To Be Filed Over 28 Da...

### KPI: Claims Over 14 Days

Proportion of NOPA - DQ To Be Filed Claims To Total



- Other Statuses
- NOPA Receiv...

835 (99.76%)

100.00%  
Claims Exceeding KPI

NOPA - DQ To Be Filed Claims KPI

100%

NOPA Received  
>14 Days In Status

2

2

100%

262

Average Case Age (Days)

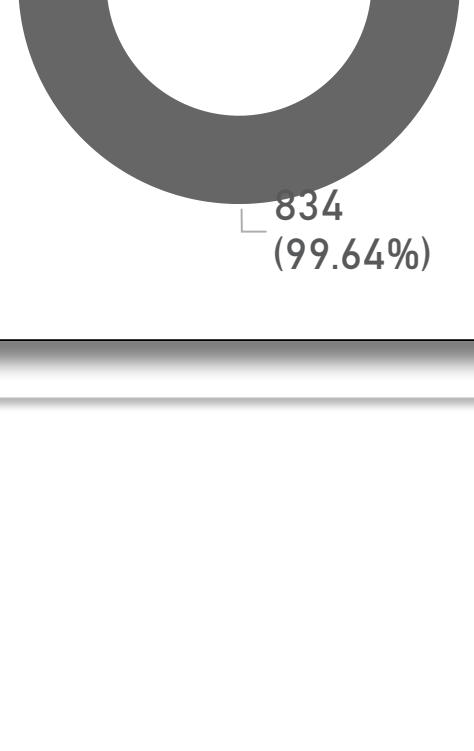
### DQ Filed - Awaiting Directions

4  
DQ Filed - Awaiting Directions

3  
DQ Filed - Awaiting Directions Over 56 Days

### KPI: Claims Over 56 Days

Proportion of DQ Filed - Awaiting Directions Claims To Total



- Other Statuses
- dQ filed - aw...

833 (99.52%)

75.00%  
Claims Exceeding KPI

DQ Filed - Awaiting Directions Claims KPI

100%

Directions Questionnaire R...

4

3

75%

216

Average Case Age (Days)

### Discontinued

458  
Discontinued

457  
Discontinued Over 28 Days

### KPI: Claims Over 28 Days

Proportion of Discontinued Claims To Total



- Discontinued
- Other Statuses

458 (54.72%)

99.78%  
Claims Exceeding KPI

Discontinued Claims KPI

100%

Discontinued  
>28 Days In Status

458

457

99.8%

354

Average Case Age (Days)

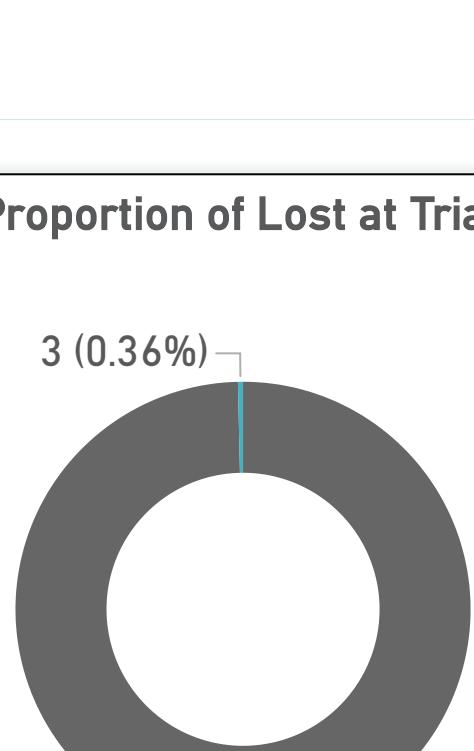
### Settled - Awaiting Costs

3  
Settled - Awaiting Costs

3  
Settled - Awaiting Costs Over 28 Days

### KPI: Claims Over 28 Days

Proportion of Settled - Awaiting Costs Claims To Total



- Other Statuses
- Settled - Aw...

834 (99.64%)

100.00%  
Claims Exceeding KPI

Settled - Awaiting Costs Claims KPI

100%

Settled - Awaiting Costs  
>28 Days In Status

3

3

100%

156

Average Case Age (Days)

### Settled - Costs Received

317  
Settled - Costs Received

317  
Settled - Costs Received Over 28 Days

### KPI: Claims Over 28 Days

Proportion of Settled - Costs Received Claims To Total



- Other Statuses
- Settled - Cos...

520 (62.13%)

100.00%  
Claims Exceeding KPI

Settled - Costs Received Claims KPI

100%

Settled - Costs Received  
>28 Days In Status

317

317

100%

318

Average Case Age (Days)

### ATE Claim Made

0  
ATE Claim Made Over 6 Months

0  
ATE Claim Made

### KPI: Claims Over 6 Months

Proportion of ATE Claims Made To Total



- Other Statuses

837 (100%)

0%  
Claims Exceeding KPI

ATE Claims Made KPI

100%

ATE Claim Made  
>6 Months In Status

0

0

0

Average Case Age (Days)

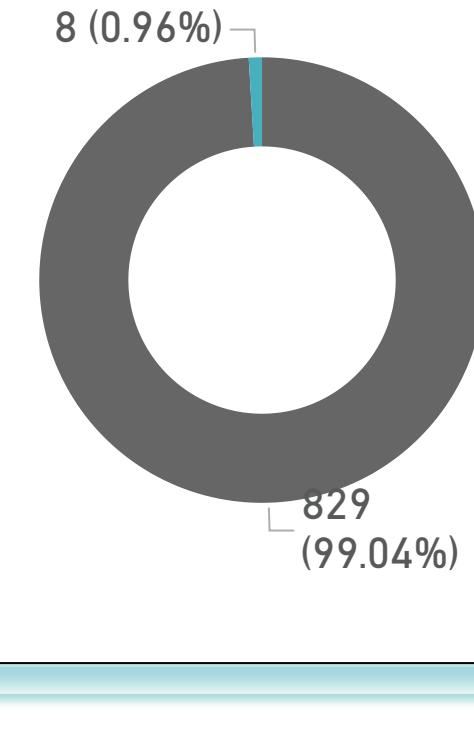
### Lost at Trial

3  
Lost

2  
Lost Over 28 Days

### KPI: Claims Over 28 Days

Proportion of Lost at Trial Claims To Total



- Other Statuses
- Lost

834 (99.64%)

## *Case Overview*