|  |  |  |
| --- | --- | --- |
| **MAYNARD W. SOLLIDAY** | 408 w 18th st, HayS  Kansas 67601  mick@maynardsolliday.COM  (785) 639-2722 | |
| **Qualifications**   * Calm in high-pressure environments and situations * Willing to learn and learn very quickly * Strive for perfection * Over ten years of work experience in the IT Field * Experienced in many areas including customer service * Hard working and dedicated * Outgoing and enthusiastic * Excellent at troubleshooting problems and challenges   **EDUCATION**  **Informatics and Telecommunications, Bachelors** Aug. 2010 – May 2013  **Fort Hays State University**, Hays, Kansas  **Web Development, Associates in Applied Science** Aug. 2007 – Dec. 2009  **Butler Community College**, El Dorado, Kansas  **Work History**  **Network Technician,**  Feb. 2012 – Present  **Nex-Tech**, Hays, Kansas  Work with a variety of Windows, Linux, appliance servers and software to create, maintain, and improve services for over 350 internal employees and hundreds of external customers. Includes working with vendors and internal staff with 24x7 availability.  **Technology Support Technician,** June 2010 – Feb. 2012  **Sicoir Computer Technologies**, Hays, Kansas  Provide support over the phone, on-site, and in-house for issues ranging from hardware to software troubles on a variety of operating systems and devices. Also supported and implemented technology solutions with technology advice, sales, and installation.  **Tec-e** June 2007 – Dec. 2009  **Butler**, El Dorado, Kansas  Deploy and maintain computers and affiliated electronic devices, as well as provide technical support for users via phone and email. Supported internal staff and faculty machines while also assisting students with email access. | | **Skills**  **Linux/UNIX OS**  CentOS/Debian/Ubuntu/Mint  Mac OS  **Windows OS**  10/8/7/Vista  Windows Server 2003/08/12  **Language Experience**  CSS  HTML/XHTML  Javascript  MSSQL  MySQL  PHP  Perl  Powershell  XML  **FTP Servers**  FileZilla  IIS  **DNS Servers**  Microsoft  BIND9  **Software\systems**  Avaya CM  Avaya MSS  Exchange  IIS 6-8  Imagenow  Infoblox  SGMS  Microsoft SQL Server 2005-2012  MS Office Suite  Office Lync  Plesk 11/11.5  Plesk Automation 11  VMWare |