

# ORLANDOREYNOSO

## IT SUPPORT SPECIALIST | SYSTEM ADMINISTRATOR

### PROFESSIONAL SKILLS

Windows Server Administrator  
Virtualization  
SQL  
Web Server  
Print Server  
Windows, Mac, and Linux OS  
Firewall and Security  
Office 365  
Programming (VB.NET and C#)  
Web Development (HTML, CSS, JS, WP, GIT, Bootstrap)  
Enterprise-Class Antivirus Solutions  
Networking  
iOS and Android OS  
Help Desk

### PERSONAL SKILLS

Reliable and professional  
Organized  
Time management  
Team player  
Fast learner  
Motivated  
Capability of Analysis  
Problem Solving

### LANGUAGES

English: Fluent  
Spanish: Native  
French: Beginner

### CONTACT

(829) 307-8247  
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<https://orlan2y3.github.io/SysAdmin/>  
[www.OrlandoReynoso.net](http://www.OrlandoReynoso.net)  
[LinkedIn](#)

### REFERENCES

Available upon request

**HIGHLIGHTS:** Successful IT support and system administrator with more than 16 years of experience in the field. always stimulating myself and coworkers to work hard looking to achieve beyond the expected results refreshing knowledge and creativity. My collaborative leadership, persuasive skills, my positive attitude, and my solid work ethic have allowed me to obtain solid knowledge in many technologies and teamwork. I can prioritize, work under pressure, and meet deadlines. I am always highly motivated to learn new things from everyone around me. Seeking to use my expertise, skills, and abilities to contribute to your organization's success.

### EXPERIENCE

#### APPLICATION SUPPORT ENGINEER

VISIUMKMS | 2020 - PRESENT

Troubleshooting issues in the product (application and data), database server, web server (IIS), and networks, to minimize risk of disruptions. Creating Microsoft SQL Server and Oracle Databases scripts to identify and correct data integrity issues in customer's data. Managing ticket workload across a number of customers, escalating issues where appropriate and providing resolution to issues. Supporting updates to products and services in both test and live system environments, in compliance with defined procedures, And much more.

#### IT SUPPORT MANAGER AND SYSTEM ADMINISTRATOR

MEPyD | 2013 - 2020

Worked as Windows System Administrator 2012/2016 servers, AD, GPO, DNS, DHCP, NAS storage, System Backup and restore management, Print and Hyper-V Server, Windows 7, 8.1 and 10. Installed and configured PCs, DVRs, Access Controls, Printers, networking hardware and software, operating systems, applications, shared folders, Microsoft Office 2007, 2013, 2016 and 365. Monitored, optimized, and configured networks with security appliance / firewall (FortiGate UTM, Antivirus, Web Filter, Application Control, Email Filter, Instruction Protection, Traffic Shaper). Collaborated on developing systems Client - Server using VB.Net and SQL Server.

#### IT SYSTEM ADMINISTRATOR

CENTRO MEDICO SANTIAGO APOSTOL | ARS-CMD | COMPUNET  
2004 - 2013

Managed computers, networks, information systems, databases, and ensured related issues to information technology worked effectively. Worked as Windows System Administrator 2003/2008/2012 servers, AD, GPO, DNS, IIS, DHCP server, ISA server, Windows XP and 7. Access Controls, Printers, and applications. Networking (cabling, switches, routers, and patch panels).

### EDUCATION

#### BACHELOR IN BUSINESS INFORMATICS | SUMMA CUM LAUDE

UNIVERSIDAD ABIERTA PARA ADULTOS (UAPA), Santiago, D.R.  
2011 - 2015