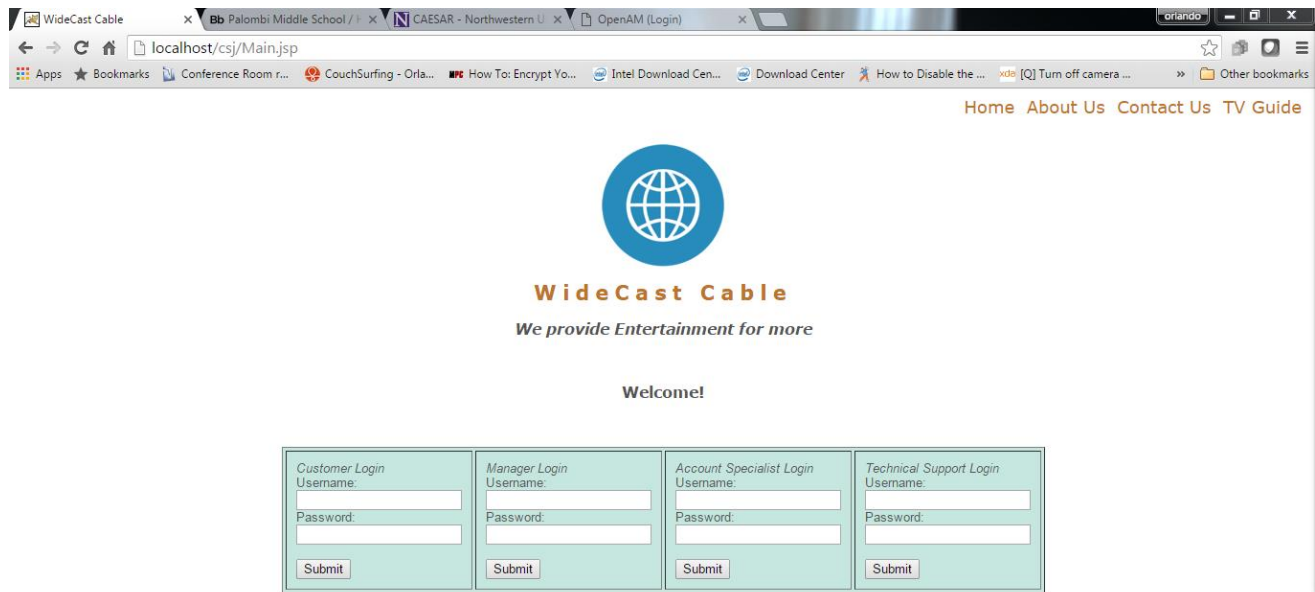


Orlando D Hernandez

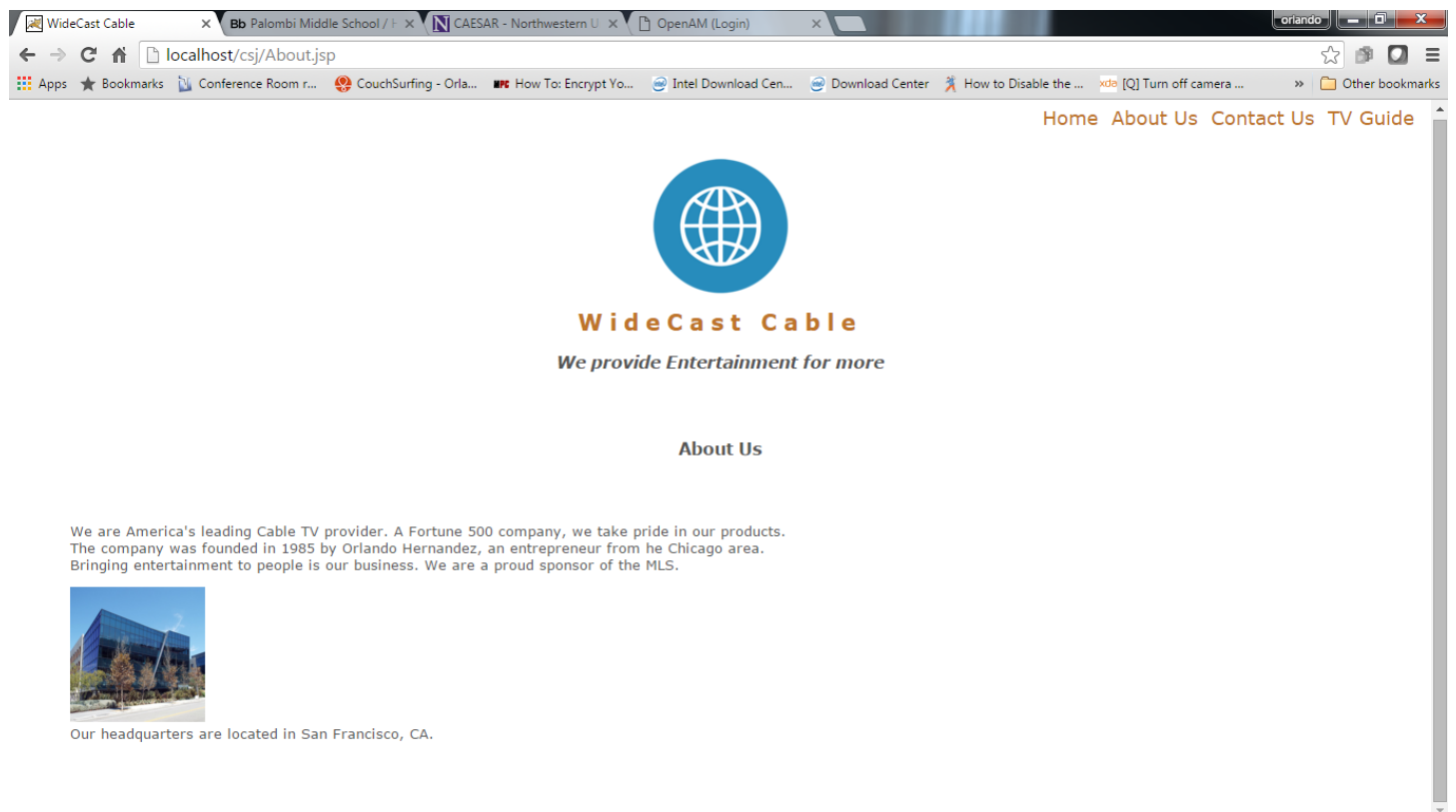
Main page/Home page



The screenshot shows a web browser window with the URL `localhost/cs/Main.jsp`. The page features a navigation bar with links: [Home](#), [About Us](#), [Contact Us](#), and [TV Guide](#). The main content area displays the WideCast Cable logo, which consists of a blue globe icon above the text "WideCast Cable" and the tagline "We provide Entertainment for more". Below this, a "Welcome!" message is centered. At the bottom, there are four login boxes arranged horizontally. Each box has a title, a "Username:" label, a password input field, and a "Submit" button. The titles are "Customer Login", "Manager Login", "Account Specialist Login", and "Technical Support Login".


Customer Login	Manager Login	Account Specialist Login	Technical Support Login
Username: <input type="text"/>	Username: <input type="text"/>	Username: <input type="text"/>	Username: <input type="text"/>
Password: <input type="password"/>	Password: <input type="password"/>	Password: <input type="password"/>	Password: <input type="password"/>
<input type="submit" value="Submit"/>	<input type="submit" value="Submit"/>	<input type="submit" value="Submit"/>	<input type="submit" value="Submit"/>

About Us



The screenshot shows a web browser window with the URL `localhost/cs/About.jsp`. The page features a navigation bar with links: [Home](#), [About Us](#), [Contact Us](#), and [TV Guide](#). The main content area displays the WideCast Cable logo, which consists of a blue globe icon above the text "WideCast Cable" and the tagline "We provide Entertainment for more". Below this, the heading "About Us" is centered. The text below the heading reads: "We are America's leading Cable TV provider. A Fortune 500 company, we take pride in our products. The company was founded in 1985 by Orlando Hernandez, an entrepreneur from he Chicago area. Bringing entertainment to people is our business. We are a proud sponsor of the MLS." Below the text is a small image of a modern building. At the bottom, the text "Our headquarters are located in San Francisco, CA." is displayed.

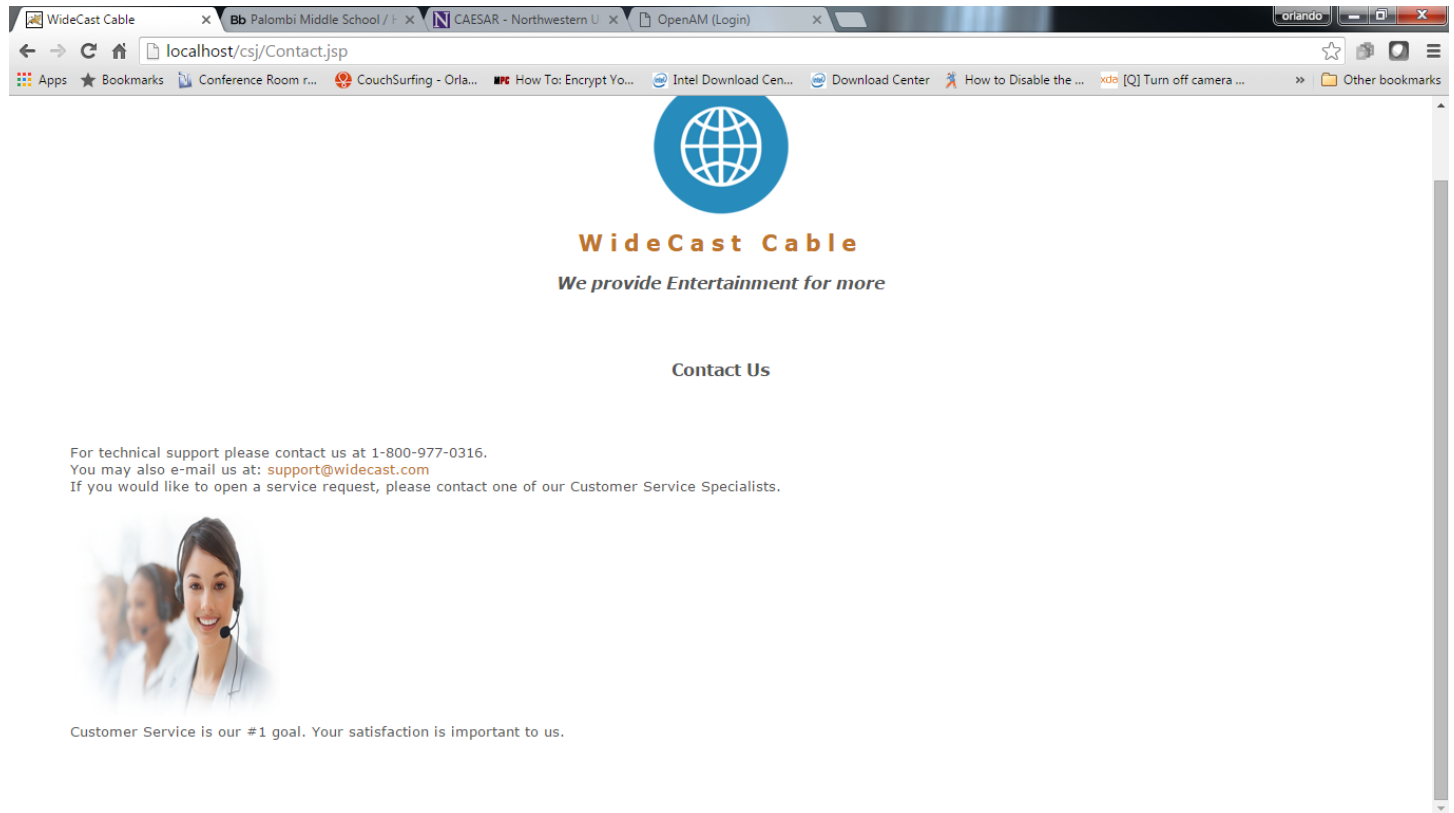
We are America's leading Cable TV provider. A Fortune 500 company, we take pride in our products. The company was founded in 1985 by Orlando Hernandez, an entrepreneur from he Chicago area. Bringing entertainment to people is our business. We are a proud sponsor of the MLS.



Our headquarters are located in San Francisco, CA.

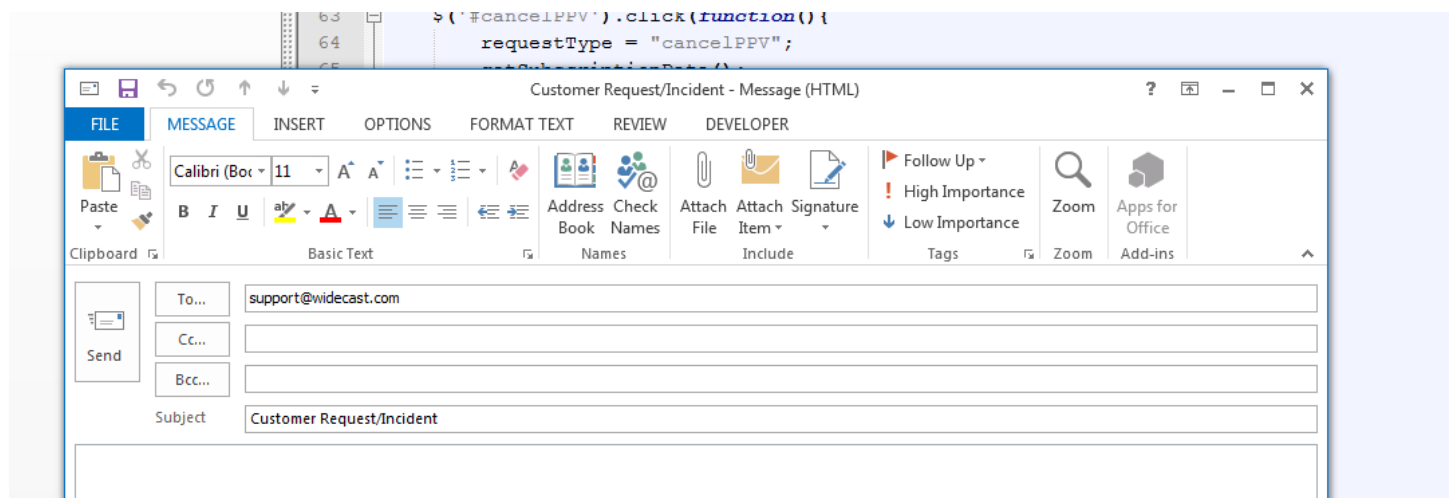
Orlando D Hernandez

Contact Us



The screenshot shows a web browser window with the URL `localhost/csj/Contact.jsp`. The page features the WideCast Cable logo, which consists of a blue globe icon above the text "WideCast Cable" and the tagline "We provide Entertainment for more". Below the logo is a "Contact Us" button. Further down, there is a paragraph of text: "For technical support please contact us at 1-800-977-0316. You may also e-mail us at: support@widecast.com. If you would like to open a service request, please contact one of our Customer Service Specialists." This is followed by a photograph of three customer service representatives wearing headsets. At the bottom of the image area, it says "Customer Service is our #1 goal. Your satisfaction is important to us."

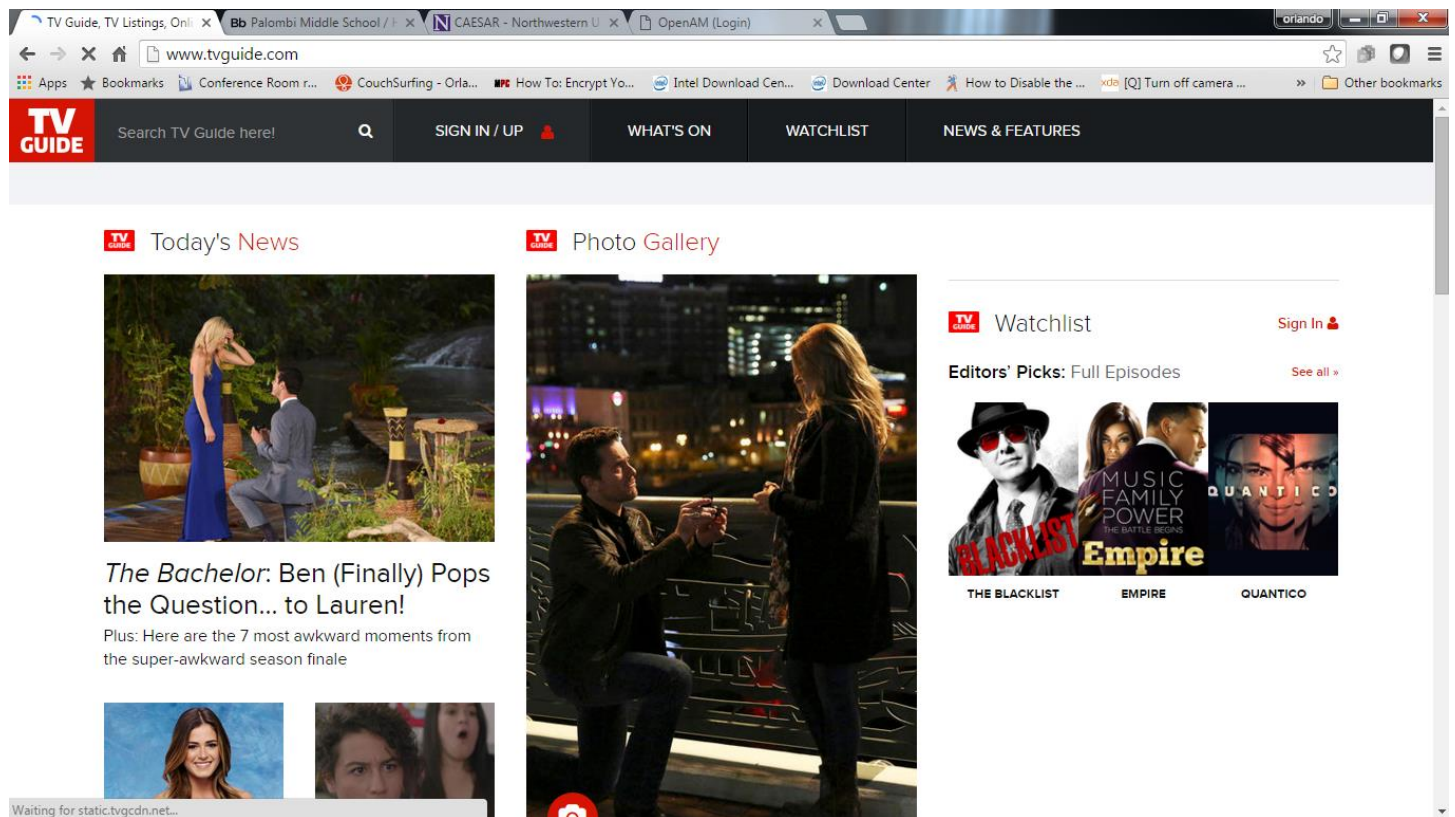
If user clicks on support@widecast.com link:



The screenshot shows an email client window titled "Customer Request/Incident - Message (HTML)". The "TO:" field is filled with `support@widecast.com`. The "SUBJECT:" field is filled with `Customer Request/Incident`. The email client's ribbon includes tabs for FILE, MESSAGE, INSERT, OPTIONS, FORMAT TEXT, REVIEW, and DEVELOPER. The MESSAGE tab is active, showing a rich text editor with various formatting options like font face (Calibri), size (11), bold, italic, underline, text color, background color, bulleted list, numbered list, link, unlink, address book, check names, attach file, attach item, signature, follow up, high importance, low importance, zoom, and apps for office. The email body is currently empty.

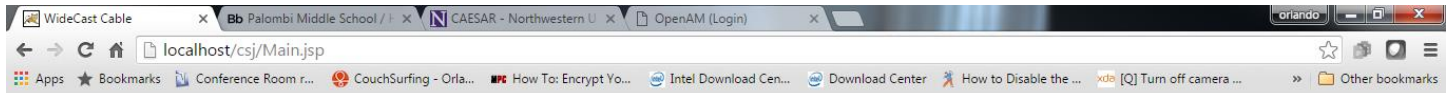
Orlando D Hernandez

TV guide links to:



Incorrect credentials entered:

Orlando D Hernandez



[Home](#) [About Us](#) [Contact Us](#) [TV Guide](#)



WideCast Cable

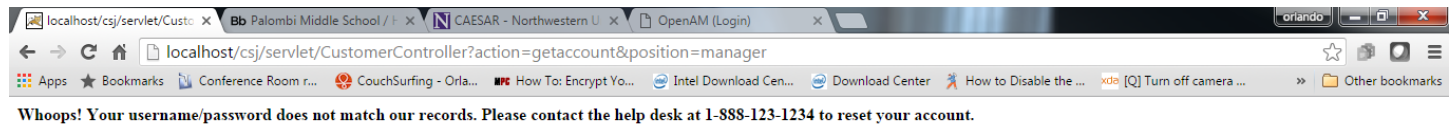
We provide Entertainment for more

Welcome!

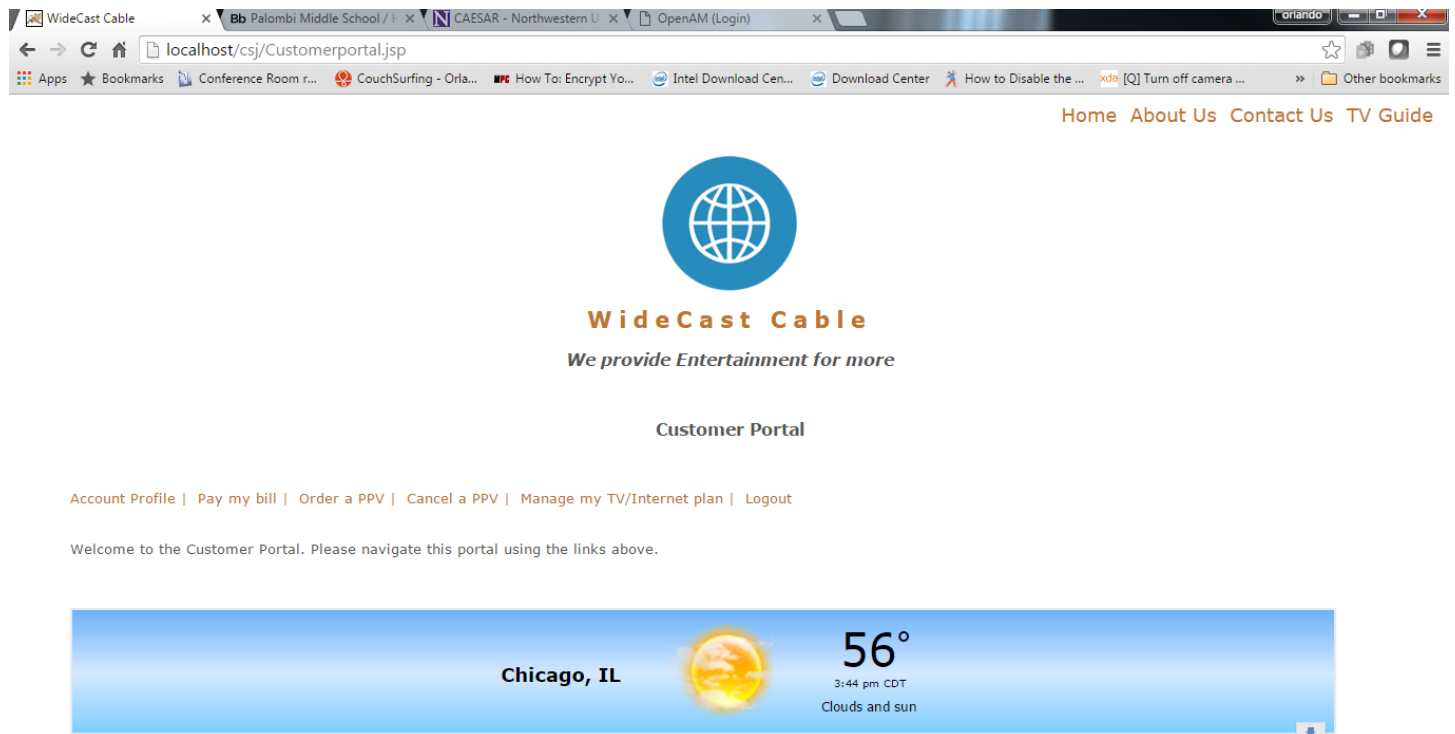
Customer Login Username: <input type="text"/> Password: <input type="password"/> <input type="button" value="Submit"/>	Manager Login Username: <input type="text" value="Hernandez"/> Password: <input type="password" value="temp1234"/> <input type="button" value="Submit"/>	Account Specialist Login Username: <input type="text"/> Password: <input type="password"/> <input type="button" value="Submit"/>	Technical Support Login Username: <input type="text"/> Password: <input type="password"/> <input type="button" value="Submit"/>
--	--	--	---

If credentials do not match:

Orlando D Hernandez



If customer credentials match, customer is redirected to the Customer portal:



Orlando D Hernandez

Account Profile link:

WideCast Cable x Bb Palombi Middle School / x CAESAR - Northwestern U x OpenAM (Login) x orlando

localhost/csaj/Customerportal.jsp


Apps Bookmarks Conference Room r... CouchSurfing - Orla... How To: Encrypt Yo... Intel Download Cen... Download Center How to Disable the ... [Q] Turn off camera ... Other bookmarks


Customer Portal

[Account Profile](#) | [Pay my bill](#) | [Order a PPV](#) | [Cancel a PPV](#) | [Manage my TV/Internet plan](#) | [Logout](#)

First Name	Orlando
Last Name	Hernandez
Address	1234 Main St.
Zip Code	60606
Telephone Number	312-123-2343
Email	odh@mail.com
Credit Card Number	543212345678

[Edit Information](#)

Chicago, IL  **56°**
3:48 pm CDT
Cloudy



Edit button:

Orlando D Hernandez

WideCast Cable x Bb Palombi Middle School / x CAESAR - Northwestern U x OpenAM (Login) x orlando

localhost/cs/Customportal.jsp


Apps Bookmarks Conference Room r... CouchSurfing - Orla... How To: Encrypt Yo... Intel Download Cen... Download Center How to Disable the ... xda [Q] Turn off camera ... Other bookmarks

Customer Portal

[Account Profile](#) | [Pay my bill](#) | [Order a PPV](#) | [Cancel a PPV](#) | [Manage my TV/Internet plan](#) | [Logout](#)

First Name	<input type="text" value="Orlando"/>
Last Name	<input type="text" value="Hernandez"/>
Address	<input type="text" value="123 New house ct"/>
Email	<input type="text" value="odh@mail.com"/>
Credit Card Number	<input type="text" value="543212345678"/>
Telephone Number	<input type="text" value="312-123-2343"/>
Zip Code	<input type="text" value="60006"/>

Chicago, IL



56°
3:48 pm CDT
Cloudy

Submit button:

WideCast Cable x Bb Palombi Middle School / x CAESAR - Northwestern U x OpenAM (Login) x orlando

localhost/cs/Customportal.jsp


Apps Bookmarks Conference Room r... CouchSurfing - Orla... How To: Encrypt Yo... Intel Download Cen... Download Center How to Disable the ... xda [Q] Turn off camera ... Other bookmarks

Customer Portal

[Account Profile](#) | [Pay my bill](#) | [Order a PPV](#) | [Cancel a PPV](#) | [Manage my TV/Internet plan](#) | [Logout](#)

First Name	Orlando
Last Name	Hernandez
Address	123 New house ct
Zip Code	60006
Telephone Number	312-123-2343
Email	odh@mail.com
Credit Card Number	543212345678

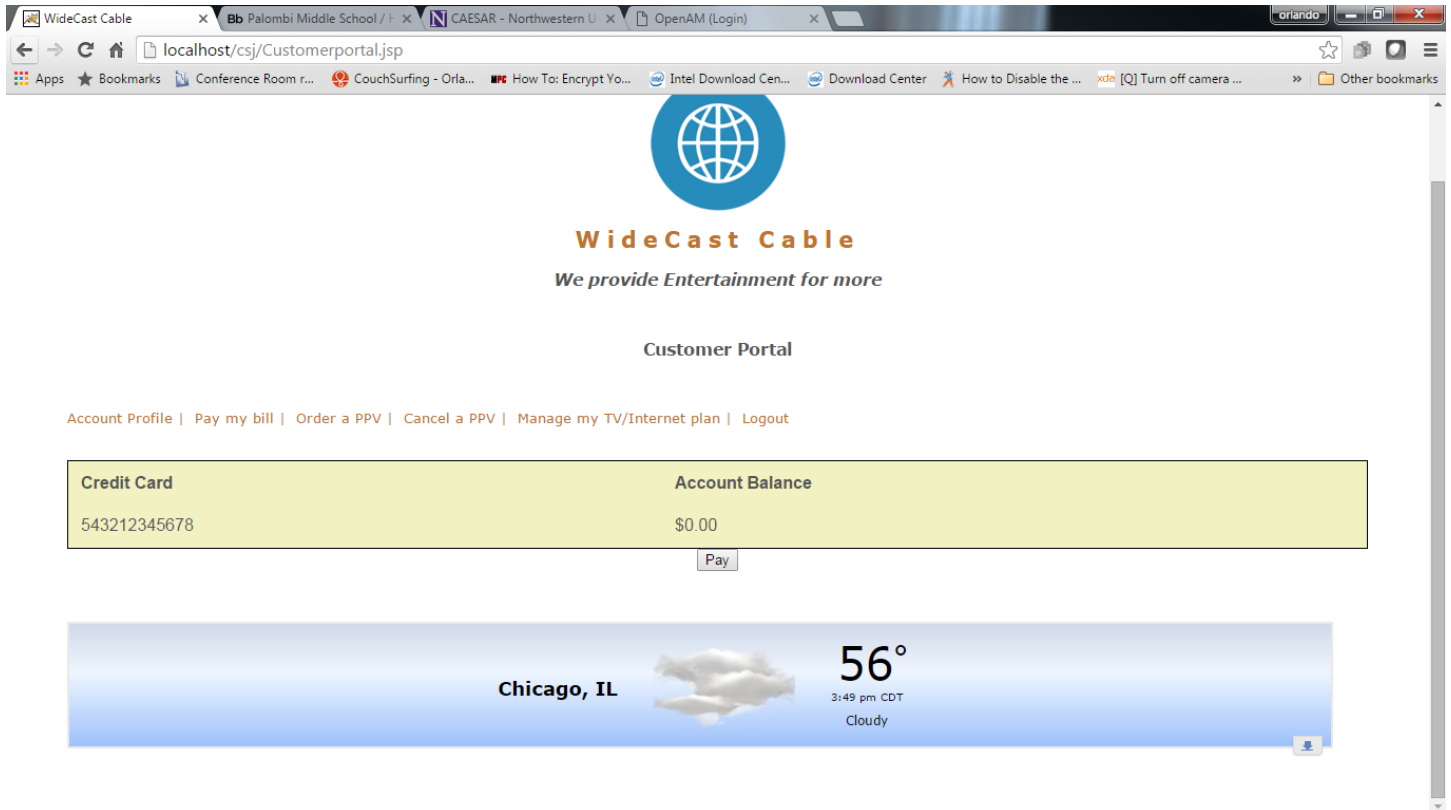
Chicago, IL



56°
3:49 pm CDT
Cloudy

Orlando D Hernandez

Pay button allows you to pay and gives you a 0 balance:



The screenshot shows a web browser window with multiple tabs. The active tab is 'localhost/csaj/Customerportal.jsp'. The page features the WideCast Cable logo, a globe icon, and the tagline 'We provide Entertainment for more'. Below this is the 'Customer Portal' section with a navigation bar containing links: 'Account Profile', 'Pay my bill', 'Order a PPV', 'Cancel a PPV', 'Manage my TV/Internet plan', and 'Logout'. A yellow box displays the 'Credit Card' number '543212345678' and the 'Account Balance' of '\$0.00'. A 'Pay' button is located below the balance. At the bottom, a weather widget for 'Chicago, IL' shows a temperature of '56°' at '3:49 pm CDT' with 'Cloudy' conditions.

WideCast Cable
We provide Entertainment for more

Customer Portal

[Account Profile](#) | [Pay my bill](#) | [Order a PPV](#) | [Cancel a PPV](#) | [Manage my TV/Internet plan](#) | [Logout](#)

Credit Card	Account Balance
543212345678	\$0.00

[Pay](#)

Chicago, IL 56°
3:49 pm CDT
Cloudy

Order a PPV:

Orlando D Hernandez

WideCast Cable

localhost/cs/Customportal.jsp

WideCast Cable

We provide Entertainment for more

Customer Portal

Account Profile | Pay my bill | Order a PPV | Cancel a PPV | Manage my TV/Internet plan | Logout

Star Wars XX - The big fight	Already Ordered
Boxing - Pacquiao VS Mayweather #4	<input type="button" value="Order"/>

Chicago, IL

56°

3:49 pm CDT

Cloudy

WideCast Cable

localhost/cs/Customportal.jsp

WideCast Cable

We provide Entertainment for more

Customer Portal

Account Profile | Pay my bill | Order a PPV | Cancel a PPV | Manage my TV/Internet plan | Logout

Star Wars XX - The big fight	Already Ordered
Boxing - Pacquiao VS Mayweather #4	Ordered

Chicago, IL

56°

3:49 pm CDT

Cloudy

Orlando D Hernandez

Cancel a PPV:

The screenshot shows a web browser window with the URL `localhost/csj/Customerportal.jsp`. The page features the WideCast Cable logo, a globe icon, and the tagline "We provide Entertainment for more". Below the logo is the "Customer Portal" heading. A navigation bar contains links: "Account Profile", "Pay my bill", "Order a PPV", "Cancel a PPV", "Manage my TV/Internet plan", and "Logout". A table lists two PPV events: "Star Wars XX - The big fight" and "Boxing - Pacquiao VS Mayweather #4", each with a "Cancel Order" button. At the bottom, a weather widget for Chicago, IL shows a temperature of 56° and a cloudy sky.

WideCast Cable
We provide Entertainment for more

Customer Portal

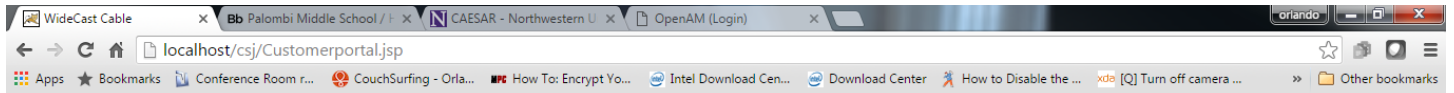
Account Profile | Pay my bill | Order a PPV | Cancel a PPV | Manage my TV/Internet plan | Logout

Star Wars XX - The big fight	Cancel Order
Boxing - Pacquiao VS Mayweather #4	Cancel Order

Chicago, IL 56°
3:49 pm CDT
Cloudy

Cancel order button:

Orlando D Hernandez



[Home](#) [About Us](#) [Contact Us](#) [TV Guide](#)



WideCast Cable

We provide Entertainment for more

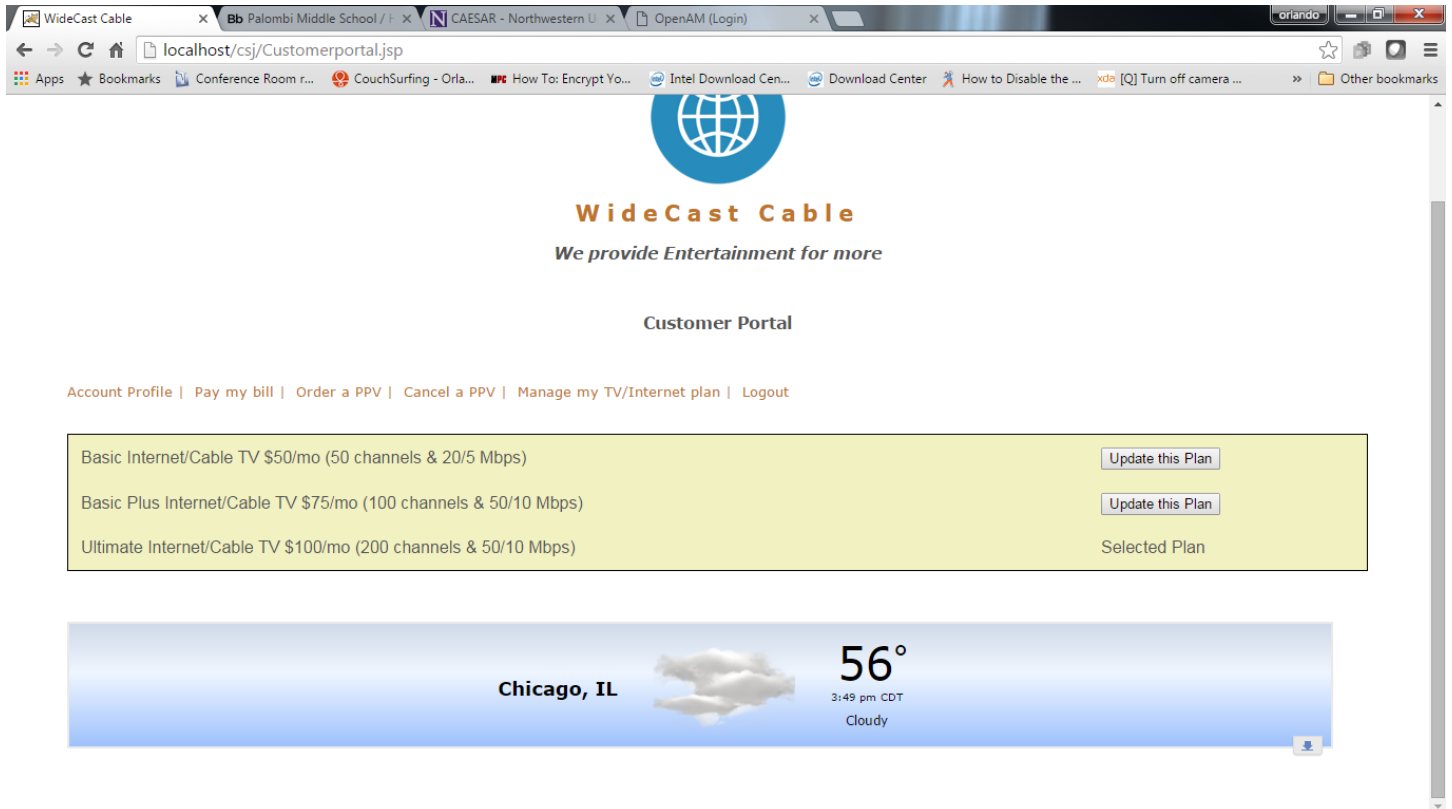
Customer Portal

[Account Profile](#) | [Pay my bill](#) | [Order a PPV](#) | [Cancel a PPV](#) | [Manage my TV/Internet plan](#) | [Logout](#)



Manage my TV/Internet plan:

Orlando D Hernandez



A screenshot of a web browser displaying the WideCast Cable Customer Portal. The browser's address bar shows 'localhost/csj/Customerportal.jsp'. The page features a blue globe logo at the top, followed by the text 'WideCast Cable' and 'We provide Entertainment for more'. Below this is the 'Customer Portal' heading. A navigation bar contains links: 'Account Profile', 'Pay my bill', 'Order a PPV', 'Cancel a PPV', 'Manage my TV/Internet plan', and 'Logout'. A table lists three service plans: 'Basic Internet/Cable TV \$50/mo (50 channels & 20/5 Mbps)', 'Basic Plus Internet/Cable TV \$75/mo (100 channels & 50/10 Mbps)', and 'Ultimate Internet/Cable TV \$100/mo (200 channels & 50/10 Mbps)'. Each plan has an 'Update this Plan' button. The 'Ultimate' plan is marked as the 'Selected Plan'. At the bottom, a weather widget for 'Chicago, IL' shows a temperature of '56°' and '3:49 pm CDT' with 'Cloudy' conditions.

WideCast Cable
We provide Entertainment for more

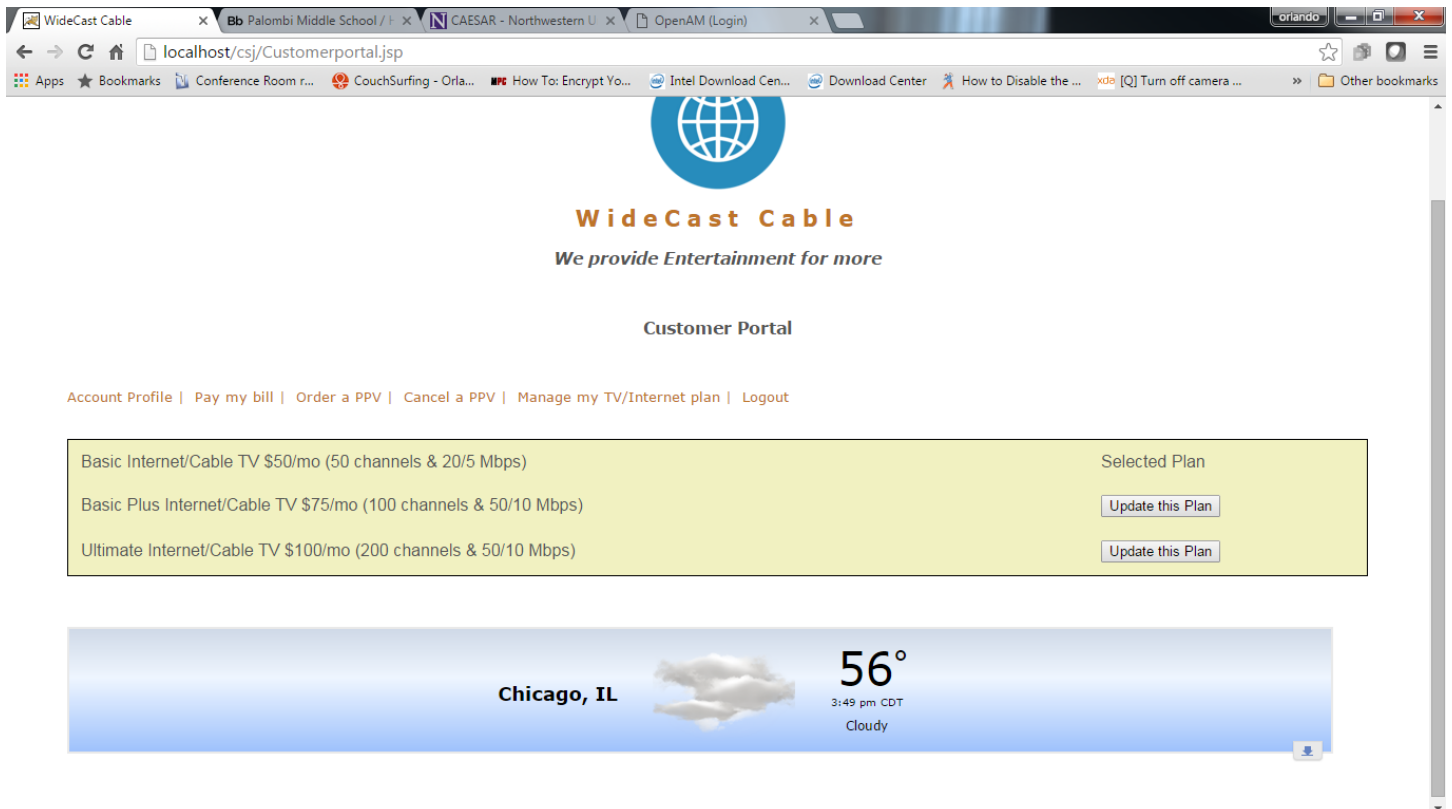
Customer Portal

[Account Profile](#) | [Pay my bill](#) | [Order a PPV](#) | [Cancel a PPV](#) | [Manage my TV/Internet plan](#) | [Logout](#)

Basic Internet/Cable TV \$50/mo (50 channels & 20/5 Mbps)	Update this Plan
Basic Plus Internet/Cable TV \$75/mo (100 channels & 50/10 Mbps)	Update this Plan
Ultimate Internet/Cable TV \$100/mo (200 channels & 50/10 Mbps)	Selected Plan

Chicago, IL 56°
3:49 pm CDT
Cloudy

Update this plan button



A second screenshot of the WideCast Cable Customer Portal, identical to the first. In this version, the 'Update this Plan' buttons for the 'Basic Plus' and 'Ultimate' plans are highlighted with a light blue background, while the 'Basic' plan's button remains white. The 'Ultimate' plan is still the 'Selected Plan'.

WideCast Cable
We provide Entertainment for more

Customer Portal

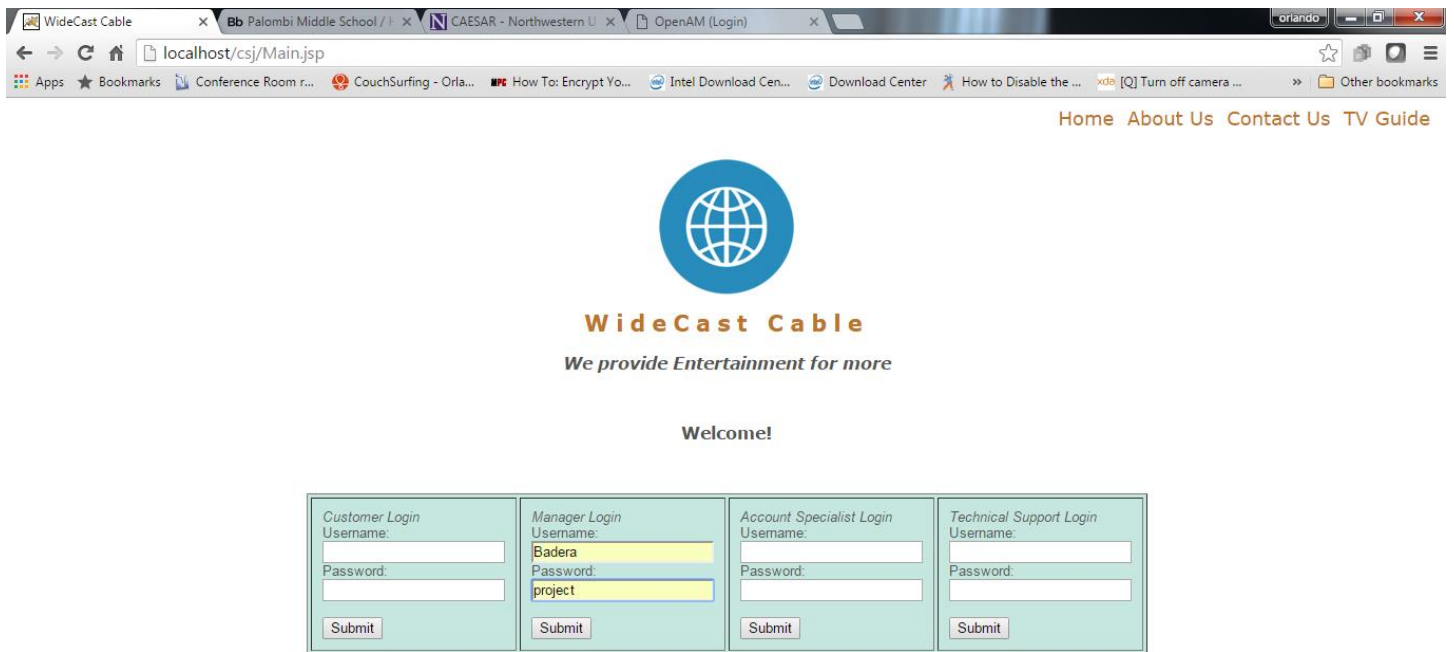
[Account Profile](#) | [Pay my bill](#) | [Order a PPV](#) | [Cancel a PPV](#) | [Manage my TV/Internet plan](#) | [Logout](#)

Basic Internet/Cable TV \$50/mo (50 channels & 20/5 Mbps)	Update this Plan
Basic Plus Internet/Cable TV \$75/mo (100 channels & 50/10 Mbps)	Update this Plan
Ultimate Internet/Cable TV \$100/mo (200 channels & 50/10 Mbps)	Selected Plan

Chicago, IL 56°
3:49 pm CDT
Cloudy

Orlando D Hernandez

Manager Portal:



The screenshot shows a web browser window with the address bar displaying 'localhost/cs/j/Main.jsp'. The page features a blue globe logo with the text 'WideCast Cable' and the tagline 'We provide Entertainment for more'. Below the logo, there is a 'Welcome!' message and four login boxes. The 'Manager Login' box is highlighted with a yellow background and contains the username 'Badera' and password 'project'.

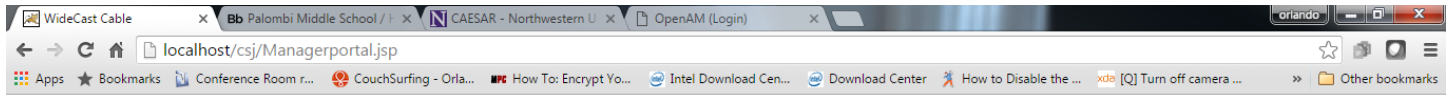
WideCast Cable
We provide Entertainment for more

Welcome!

Customer Login	Manager Login	Account Specialist Login	Technical Support Login
Username: <input type="text"/>	Username: <input type="text" value="Badera"/>	Username: <input type="text"/>	Username: <input type="text"/>
Password: <input type="password"/>	Password: <input type="password" value="project"/>	Password: <input type="password"/>	Password: <input type="password"/>
<input type="button" value="Submit"/>	<input type="button" value="Submit"/>	<input type="button" value="Submit"/>	<input type="button" value="Submit"/>

Once you are logged on:

Orlando D Hernandez



[Home](#) [About Us](#) [Contact Us](#) [TV Guide](#)



WideCast Cable

We provide Entertainment for more

Management Portal

[Create Customer Account](#) | [Edit Customer Account](#) | [Create User Ticket](#) | [Payment](#) | [Logout](#)

Please Select the tabs above to operate system.

Create Customer Account:

Orlando D Hernandez

The screenshot shows a web browser window with the URL `localhost/csj/Managerportal.jsp`. The page features the "WideCast Cable" logo and the tagline "We provide Entertainment for more". Below this is the "Management Portal" heading. A navigation bar contains links: "Create Customer Account", "Edit Customer Account", "Create User Ticket", "Payment", and "Logout". The main content area is a registration form with the following fields: "User ID", "password", "First Name", "Last Name", "Address", "Email", "Credit Card Number", "Telephone Number", and "Zip Code". Each field has a corresponding text input box. A "Submit" button is located at the bottom right of the form.

WideCast Cable
We provide Entertainment for more

Management Portal

Create Customer Account | Edit Customer Account | Create User Ticket | Payment | Logout

User ID

password

First Name

Last Name

Address

Email

Credit Card Number

Telephone Number

Zip Code

Submit

Once account is created:

The screenshot shows a web browser window with the URL `localhost/csj/AccountSpecialist?action=createAccount`. The page displays a success message: "Successfully created the account".

Successfully created the account

Orlando D Hernandez

Mange Customer Account

WideCast Cable


Bb Palombi Middle School / CAESAR - Northwestern U OpenAM (Login)

orlando

localhost/csj/Managerportal.jsp

Apps Bookmarks Conference Room r... CouchSurfing - Orla... How To: Encrypt Yo... Intel Download Cen... Download Center How to Disable the ... xda [Q] Turn off camera ... Other bookmarks

Home About Us Contact Us TV Guide



WideCast Cable
We provide Entertainment for more

Management Portal

Create Customer Account | Manage Customer Account | Create User Ticket | Payment | Logout

Reedl

Enter UserID

Submit

WideCast Cable


Bb Palombi Middle School / CAESAR - Northwestern U OpenAM (Login)

orlando

localhost/csj/Managerportal.jsp

Apps Bookmarks Conference Room r... CouchSurfing - Orla... How To: Encrypt Yo... Intel Download Cen... Download Center How to Disable the ... xda [Q] Turn off camera ... Other bookmarks

Home About Us Contact Us TV Guide



WideCast Cable
We provide Entertainment for more

Management Portal

Create Customer Account | Manage Customer Account | Create User Ticket | Payment | Logout

Order PPV
Cancel PPV
Manage TV/Internet Plan

Orlando D Hernandez

Order/Cancel and Manage customer's cable plan

WideCast Cable

Bb Palombi Middle School / + x

CAESAR - Northwestern U x


OpenAM (Login) x

orlando

localhost/cs/Managerportal.jsp

Apps ★ Bookmarks Conference Room r... CouchSurfing - Orla... How To: Encrypt Yo... Intel Download Cen... Download Center How to Disable the ... xda [Q] Turn off camera ... >> Other bookmarks

Home About Us Contact Us TV Guide



WideCast Cable
We provide Entertainment for more

Management Portal

Create Customer Account | Manage Customer Account | Create User Ticket | Payment | Logout

Order PPV
Cancel PPV
Manage TV/Internet Plan

Star Wars XX - The big fight	Ordered
Boxing - Pacquiao VS Mayweather #4	<input type="button" value="Order"/>

Orlando D Hernandez

WideCast Cable

Bb Palombi Middle School / ...

CAESAR - Northwestern U ...


OpenAM (Login)

orlando

localhost/cs/Managerportal.jsp

AppsBookmarksConference Room r...CouchSurfing - Orla...How To: Encrypt Yo...Intel Download Cen...Download CenterHow to Disable the ...xda [Q] Turn off camera ...Other bookmarks

HomeAbout UsContact UsTV Guide



WideCast Cable

We provide Entertainment for more

Management Portal

Create Customer Account | Manage Customer Account | Create User Ticket | Payment | Logout

Order PPV
Cancel PPV
Manage TV/Internet Plan

Star Wars XX - The big fight	Already Ordered
Boxing - Pacquiao VS Mayweather #4	Ordered

Cancelled one:


Orlando D Hernandez

WideCast Cable | Bb Palombi Middle School / | CAESAR - Northwestern U | OpenAM (Login) | orlando

localhost/cs/Managerportal.jsp

Apps | Bookmarks | Conference Room r... | CouchSurfing - Orla... | How To: Encrypt Yo... | Intel Download Cen... | Download Center | How to Disable the ... | xda [Q] Turn off camera ... | Other bookmarks

Home About Us Contact Us TV Guide



WideCast Cable
We provide Entertainment for more

Management Portal

Create Customer Account | Manage Customer Account | Create User Ticket | Payment | Logout

Order PPV
Cancel PPV
Manage TV/Internet Plan

Star Wars XX - The big fight	Cancel Order
------------------------------	--------------


Updated their plan:

WideCast Cable | Bb Palombi Middle School / | CAESAR - Northwestern U | OpenAM (Login) | orlando

localhost/cs/Managerportal.jsp

Apps | Bookmarks | Conference Room r... | CouchSurfing - Orla... | How To: Encrypt Yo... | Intel Download Cen... | Download Center | How to Disable the ... | xda [Q] Turn off camera ... | Other bookmarks

Home About Us Contact Us TV Guide



WideCast Cable
We provide Entertainment for more

Management Portal

Create Customer Account | Manage Customer Account | Create User Ticket | Payment | Logout

Order PPV
Cancel PPV
Manage TV/Internet Plan

Basic Internet/Cable TV \$50/mo	Update this Plan
Internet/Cable TV \$75/mo	Update this Plan
Elite Internet/Cable TV \$100/mo	Selected Plan

Orlando D Hernandez


Create user ticket:

WideCast Cable x Bb Palombi Middle School / CAESAR - Northwestern U OpenAM (Login) orlando

localhost/csj/Managerportal.jsp

Apps Bookmarks Conference Room r... CouchSurfing - Orla... How To: Encrypt Yo... Intel Download Cen... Download Center How to Disable the ... xda [Q] Turn off camera ... Other bookmarks

[Home](#) [About Us](#) [Contact Us](#) [TV Guide](#)



WideCast Cable
We provide Entertainment for more

Management Portal

[Create Customer Account](#) | [Manage Customer Account](#) | [Create Customer Ticket](#) | [Payment](#) | [Logout](#)

User ID:

Description:


Time of Service:

Ticket is visible now in the incident portal:

WideCast Cable x Bb Palombi Middle School / CAESAR - Northwestern U OpenAM (Login) orlando

localhost/csj/Technicalportal.jsp

Apps Bookmarks Conference Room r... CouchSurfing - Orla... How To: Encrypt Yo... Intel Download Cen... Download Center How to Disable the ... xda [Q] Turn off camera ... Other bookmarks



WideCast Cable
We provide Entertainment for more

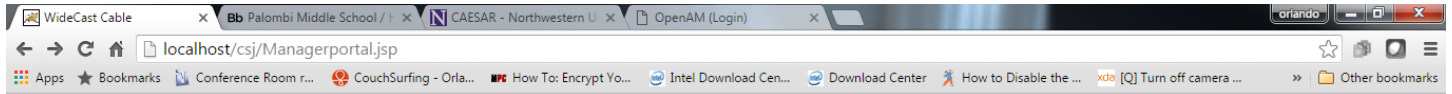
Incident Management Portal

[Create Incident](#) | [Close Incident](#) | [Logout](#)

Reedl	Cable is out	3/20/2016 at 2 PM	<input type="button" value="Close Ticket"/>
-------	--------------	-------------------	---

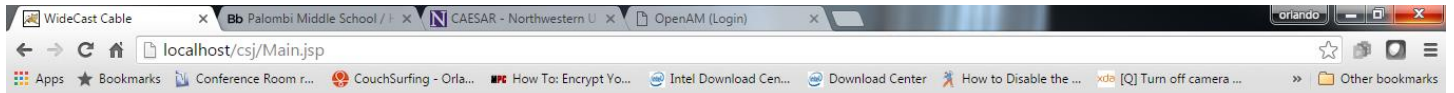
Orlando D Hernandez

Payment link (Work in progress, down for maintenance)



Account Specialist:

Orlando D Hernandez



[Home](#) [About Us](#) [Contact Us](#) [TV Guide](#)



WideCast Cable

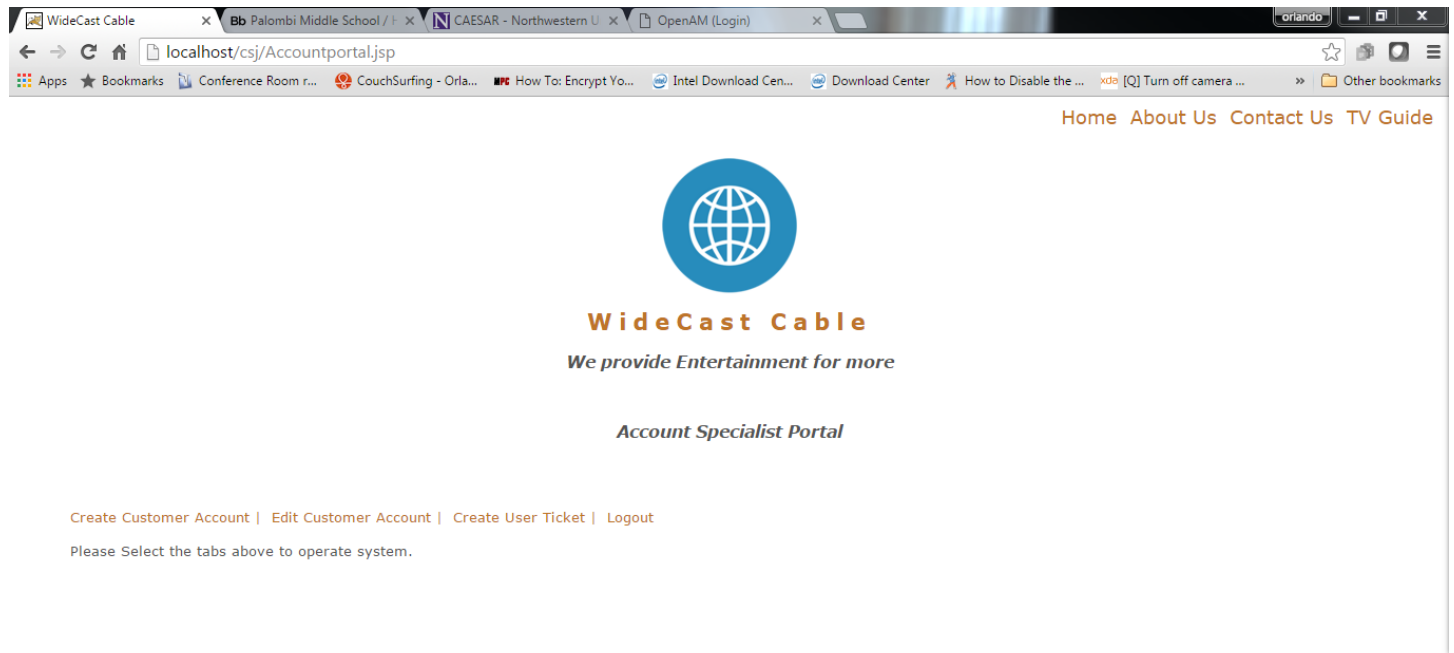
We provide Entertainment for more

Welcome!

Customer Login Username: <input type="text"/> Password: <input type="password"/> <input type="button" value="Submit"/>	Manager Login Username: <input type="text"/> Password: <input type="password"/> <input type="button" value="Submit"/>	Account Specialist Login Username: <input type="text" value="Smithj"/> Password: <input type="password" value="test1234"/> <input type="button" value="Submit"/>	Technical Support Login Username: <input type="text"/> Password: <input type="password"/> <input type="button" value="Submit"/>
--	---	--	---

Account Specialist Portal:

Orlando D Hernandez



Create customer account:

The screenshot shows the "Create Customer Account" form on the WideCast Cable Account Specialist Portal. The form is titled "Create Customer Account" and includes a "Logout" link. The form fields are as follows:

Field	Value
User ID	finaltest
password	final
First Name	Iam
Last Name	Done
Address	1234 working dr
Email	final@mail.com
Credit Card Number	1234567890
Telephone Number	213-888-1234
Zip Code	53188

Below the form is a "Submit" button.

Orlando D Hernandez

Manage newly created customer account

WideCast Cable


Bb Palombi Middle School / CAESAR - Northwestern U OpenAM (Login)

orlando

localhost/cs/Accountportal.jsp

Apps Bookmarks Conference Room r... CouchSurfing - Orla... How To: Encrypt Yo... Intel Download Cen... Download Center How to Disable the ... xda [Q] Turn off camera ... Other bookmarks

Home About Us Contact Us TV Guide



WideCast Cable
We provide Entertainment for more

Account Specialist Portal

Create Customer Account | Manage Customer Account | Create Customer Ticket | Logout

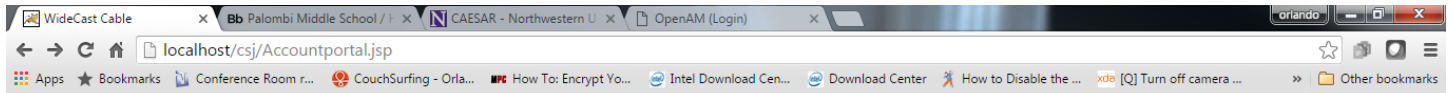
finaltest

Enter UserID

Submit

Order/Cancel PPV and manage cable plan

Orlando D Hernandez



[Home](#) [About Us](#) [Contact Us](#) [TV Guide](#)



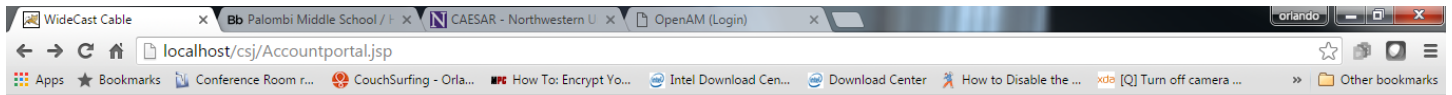
WideCast Cable

We provide Entertainment for more

Account Specialist Portal

[Create Customer Account](#) | [Manage Customer Account](#) | [Create Customer Ticket](#) | [Logout](#)

[Order PPV](#)
[Cancel PPV](#)
[Manage TV/Internet Plan](#)



[Home](#) [About Us](#) [Contact Us](#) [TV Guide](#)



WideCast Cable

We provide Entertainment for more

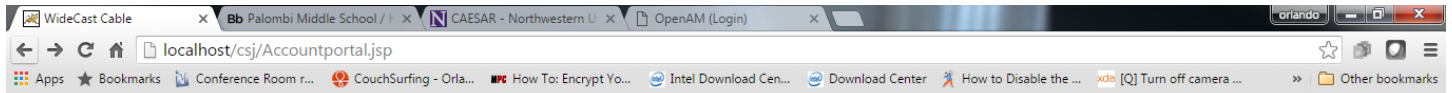
Account Specialist Portal

[Create Customer Account](#) | [Manage Customer Account](#) | [Create Customer Ticket](#) | [Logout](#)

[Order PPV](#)
[Cancel PPV](#)
[Manage TV/Internet Plan](#)

Star Wars XX - The big fight	Order
Boxing - Pacquiao VS Mayweather #4	Order

Orlando D Hernandez



[Home](#) [About Us](#) [Contact Us](#) [TV Guide](#)



WideCast Cable

We provide Entertainment for more

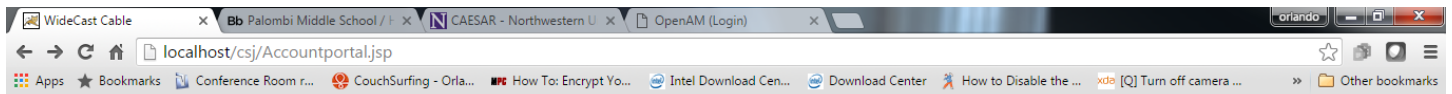
Account Specialist Portal

[Create Customer Account](#) | [Manage Customer Account](#) | [Create Customer Ticket](#) | [Logout](#)

[Order PPV](#)
[Cancel PPV](#)
[Manage TV/Internet Plan](#)

Star Wars XX - The big fight

[Cancel Order](#)



[Home](#) [About Us](#) [Contact Us](#) [TV Guide](#)



WideCast Cable

We provide Entertainment for more

Account Specialist Portal

[Create Customer Account](#) | [Manage Customer Account](#) | [Create Customer Ticket](#) | [Logout](#)

[Order PPV](#)
[Cancel PPV](#)
[Manage TV/Internet Plan](#)

Basic Internet/Cable TV \$50/mo

[Update this Plan](#)

Internet/Cable TV \$75/mo

Selected Plan

Elite Internet/Cable TV \$100/mo

[Update this Plan](#)


Orlando D Hernandez

WideCast Cable x Bb Palombi Middle School / x CAESAR - Northwestern U x OpenAM (Login) x orlando

localhost/cs/Accountportal.jsp

Apps Bookmarks Conference Room r... CouchSurfing - Orla... How To: Encrypt Yo... Intel Download Cen... Download Center How to Disable the ... xda [Q] Turn off camera ... Other bookmarks

Home About Us Contact Us TV Guide



WideCast Cable
We provide Entertainment for more

Account Specialist Portal

Create Customer Account | Manage Customer Account | Create Customer Ticket | Logout

User ID: finaltest

Description: Cable box is broken.

Time of Service: 12/2/2017, 3:00 PM


Submit

WideCast Cable x Bb Palombi Middle School / x CAESAR - Northwestern U x OpenAM (Login) x orlando

localhost/cs/Technicalportal.jsp

Apps Bookmarks Conference Room r... CouchSurfing - Orla... How To: Encrypt Yo... Intel Download Cen... Download Center How to Disable the ... xda [Q] Turn off camera ... Other bookmarks

Home About Us Contact Us TV Guide



WideCast Cable
We provide Entertainment for more

Incident Management Portal

Create Incident | Close Incident | Logout

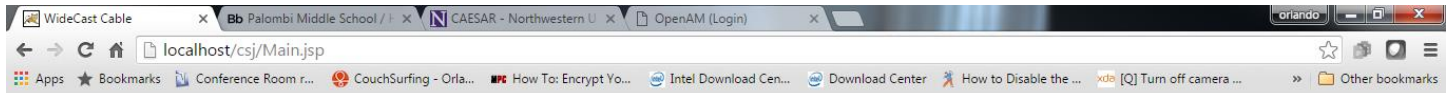
finaltest	Cable box is broken.	12/2/2017, 3:00 PM	Close Ticket
Reedl	Cable is out	3/20/2016 at 2 PM	Close Ticket

Real-time call volume per region:

12

Technical Support Specialist

Orlando D Hernandez

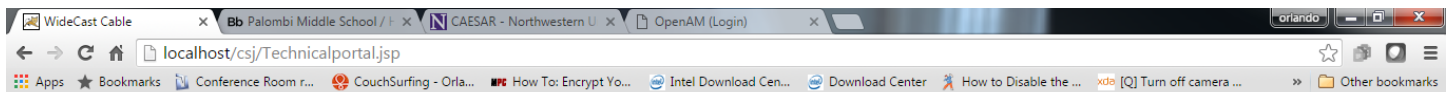


WideCast Cable

We provide Entertainment for more

Welcome!

Customer Login Username: <input type="text"/> Password: <input type="password"/> <input type="button" value="Submit"/>	Manager Login Username: <input type="text"/> Password: <input type="password"/> <input type="button" value="Submit"/>	Account Specialist Login Username: <input type="text"/> Password: <input type="password"/> <input type="button" value="Submit"/>	Technical Support Login Username: <input type="text" value="Chen"/> Password: <input type="password" value="pw1234"/> <input type="button" value="Submit"/>
--	---	--	---



WideCast Cable

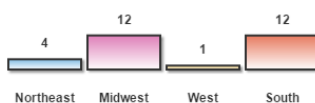
We provide Entertainment for more

Incident Management Portal

[Create Incident](#) | [Close Incident](#) | [Logout](#)

User account look up:

Real-time call volume per region:



Orlando D Hernandez

Look up customer's account to create new ticket:

WideCast Cable

Bb Palombi Middle School / ...

CAESAR - Northwestern U ...

OpenAM (Login)

orlando

localhost/csj/Technicalportal.jsp

Apps

Bookmarks

Conference Room r...

CouchSurfing - Orla...

How To: Encrypt Yo...

Intel Download Cen...

Download Center

How to Disable the ...

[Q] Turn off camera ...

Other bookmarks



WideCast Cable

We provide Entertainment for more

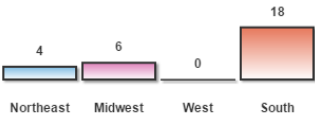
Incident Management Portal

Create Incident | Close Incident | Logout

User account look up:

Submit

Real-time call volume per region:



Region	Call Volume
Northeast	4
Midwest	6
West	0
South	18

Create a ticket:

Orlando D Hernandez

WideCast Cable

Bb Palombi Middle School / CAESAR - Northwestern U OpenAM (Login)

orlando

localhost/cs/Technicalportal.jsp

Apps Bookmarks Conference Room r... CouchSurfing - Orla... How To: Encrypt Yo... Intel Download Cen... Download Center How to Disable the ... xda [Q] Turn off camera ... Other bookmarks

WideCast Cable

We provide Entertainment for more

Incident Management Portal

Create Incident | Close Incident | Logout

User ID:

Description:

Date/Time of Service Appointment:

Real-time call volume per region:

4

10

0

17

Outstanding tickets:

WideCast Cable

Bb Palombi Middle School / CAESAR - Northwestern U OpenAM (Login)

orlando

localhost/cs/Technicalportal.jsp

Apps Bookmarks Conference Room r... CouchSurfing - Orla... How To: Encrypt Yo... Intel Download Cen... Download Center How to Disable the ... xda [Q] Turn off camera ... Other bookmarks

WideCast Cable

We provide Entertainment for more

Incident Management Portal

Home About Us Contact Us TV Guide

Create Incident | Close Incident | Logout

finaltest	Cable box is broken.	12/2/2017, 3:00 PM	<input type="button" value="Close Ticket"/>
Reedl	Cable is out	3/20/2016 at 2 PM	<input type="button" value="Close Ticket"/>
Jonesj	Internet is too slow, can't watch Netflix.	12/24/2016, 10 PM	<input type="button" value="Close Ticket"/>

Real-time call volume per region:

Orlando D Hernandez

Close ticket:

WideCast Cable

Bb Palombi Middle School /

CAESAR - Northwestern U


OpenAM (Login)

orlando

localhost/csj/Technicalportal.jsp

AppsBookmarksConference Room r...CouchSurfing - Orla...How To: Encrypt Yo...Intel Download Cen...Download CenterHow to Disable the ...xds [Q] Turn off camera ...Other bookmarks

HomeAbout UsContact UsTV Guide



WideCast Cable

We provide Entertainment for more

Incident Management Portal

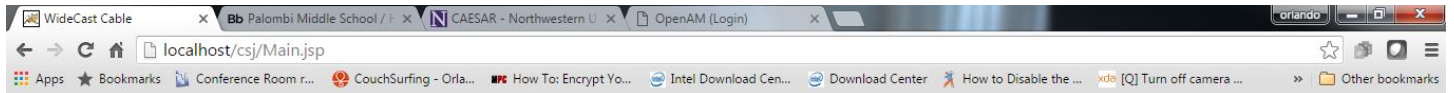
Create Incident | Close Incident | Logout

finaltest	Cable box is broken.	12/2/2017, 3:00 PM	Ticket Closed
Reedl	Cable is out	3/20/2016 at 2 PM	Ticket Closed
Jonesj	Internet is too slow, can't watch Netflix.	12/24/2016, 10 PM	<div>Close Ticket</div>

Real-time call volume per region:

All the Logout links take you to the main page:

Orlando D Hernandez



[Home](#) [About Us](#) [Contact Us](#) [TV Guide](#)



WideCast Cable

We provide Entertainment for more

Welcome!

<p><i>Customer Login</i></p> <p>Username: <input type="text"/></p> <p>Password: <input type="password"/></p> <p><input type="button" value="Submit"/></p>	<p><i>Manager Login</i></p> <p>Username: <input type="text"/></p> <p>Password: <input type="password"/></p> <p><input type="button" value="Submit"/></p>	<p><i>Account Specialist Login</i></p> <p>Username: <input type="text"/></p> <p>Password: <input type="password"/></p> <p><input type="button" value="Submit"/></p>	<p><i>Technical Support Login</i></p> <p>Username: <input type="text"/></p> <p>Password: <input type="password"/></p> <p><input type="button" value="Submit"/></p>
---	--	---	--