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Telephone: 0300 123 5500
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Date: 23 March 2021
Our Reference: 11067777

Dear ###

Information Request - 11067777 - Digital Services

I am responding to your request for information, which has been considered under the Freedom of Information Act 2000 (FoIA) and logged as case 11067777.

Your request is as follows:

1. Has your local authority appointed a chief digital officer or digital director (or equivalent job title responsible for overseeing the organisation's digital transformation)?

- * Yes*
- * No*
- * Not yet but we are budgeting for the role in the future*

2. If so, what is your budget (or departmental budget)? Can you provide this budget for the previous three years?

3. Could you outline how much budget was spent on capital vs. operational IT investments in the last financial year?

4. Could you outline how much budget was spent on 'subscription IT' (e.g. SaaS cloud services, application subscriptions, etc.) in the last financial year?

5. Does your local authority measure employee engagement with digital services? (e.g. conduct a regular staff survey or host meetings to discuss whether employees are set up with the right IT to perform their job roles)

- * Yes - we have done so regularly since 2019 or before*
- * Yes - we have started doing this since the start of 2020*

- * No - but we plan to do so in the next 3-6 months
- * No
- * Don't know

6. Does your local authority measure employee productivity linked to IT / digital investment?

- * Yes - we have done so regularly since 2019 or before
- * Yes - we have started doing this since the start of 2020
- * No - but we plan to do so in the next 3-6 months
- * No
- * Don't know

I can confirm that Cheshire East Council holds the information you have requested. I have detailed below the information that is being released to you.

1. Has your local authority appointed a chief digital officer or digital director (or equivalent job title responsible for overseeing the organisation's digital transformation)?

- Yes
- No
- Not yet but we are budgeting for the role in the future

No

The Council are developing a digital strategy and transformation programme but have not identified the need for this role yet.

2. If so, what is your budget (or departmental budget)? Can you provide this budget for the previous three years?

NA

3. Could you outline how much budget was spent on capital vs. operational IT investments in the last financial year?

Capital spend	= £5,277,602
Operational spend	= £6,529,948

4. Could you outline how much budget was spent on 'subscription IT' (e.g. SaaS cloud services, application subscriptions, etc.) in the last financial year?

£1,073413.64 (Caveat : this figure is minimum & it may well be higher as it is very difficult to identify subscription IT from the way our information is currently held)

5. Does your local authority measure employee engagement with digital services? (e.g. conduct a regular staff survey or host meetings to discuss whether employees are set up with the right IT to perform their job roles)

- Yes – we have done so regularly since 2019 or before
- Yes – we have started doing this since the start of 2020

- *No – but we plan to do so in the next 3-6 months*
- *No*
- *Don't know*

No

6. Does your local authority measure employee productivity linked to IT / digital investment?

- *Yes – we have done so regularly since 2019 or before*
- *Yes – we have started doing this since the start of 2020*
- *No – but we plan to do so in the next 3-6 months*
- *No*
- *Don't know*

No

Please quote the reference number 11067777 in any future communications.

Please note that an anonymised copy of this response may be published in the Council's Disclosure Log, which is available online at the following address: www.cheshireeast.gov.uk/foi

If you are not satisfied with the outcome of your request or if you are not happy with the way your request has been handled, you can request an internal review. Internal review requests should be submitted within 20 working days of our response by emailing foi@cheshireeast.gov.uk or in writing to Compliance & Customer Relations Team, Cheshire East Council, 1st Floor, Westfields, c/o Municipal Buildings, Earle Street, Crewe, CW1 2BJ.

If you are not content with the outcome of the internal review, you then have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF; Tel: 0303 123 1113; Fax: 01625 524510 or <https://ico.org.uk> The Information Commissioner will not normally investigate your case until the Council's internal review process has been completed.

Yours sincerely

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