Date: 04 May 2018

Ref: FOI11022

Dear Requester

Thank you for your request for information dated 20 April 2018 about use of cloud services. We have dealt with this under the Freedom of Information Act 2000.

Response

The council holds the information requested and the answers to your questions are as follows:

I am writing to make an open government request for information under the Freedom of Information Act 2000.

I would like answers to the questions below to be provided to me via email.

1. Do you use any public cloud services?

• **Yes** ✓

• No

2. Do you use any of the following cloud services? (indicate all that apply)

• **Microsoft Azure** ✓

• **Amazon Web Services (AWS)** ✓

• Google Cloud Platform
• Other (please indicate)

3. Approximately what percentage of your IT infrastructure runs in the public cloud?
• 0%

• **1 - 25%** ✓

• 26 - 50%
• 51 - 75%
• 76 - 99%
• 100%

4. What challenges did you encounter when moving to the public cloud (select all that apply)

• **Migrating certain applications** ✓

• Lack of senior buy-in
• Matching specific capabilities
• Difficulty in proving ROI
• Budget constraints
• Licensing concerns or determining appropriate licenses while migrating
• Compliance concerns
• Security concerns
• Lack of appropriate skills
• Vendor lock-in
• Not applicable

5. Do you have tools in place to monitor your organisation's public cloud usage?
• Yes
• **No** ✓
• Don't know
• Not applicable

6. Do you use a cloud email service?

• **Yes** ✓
• No, but plan to move to cloud email service in the next 3 years
• No, and don't currently have any plans to
• Don't know

7. If you do use a cloud email service, what do you currently use?
• **Office 365** ✓
• G-Suite (Gmail)
• Other (please specify)
• Not applicable

8. Which of the following do you run anywhere within your IT infrastructure?
• Windows Server 2000
• **Windows Server 2003** ✓
• **Windows Server 2008** ✓
• **Microsoft SQL Server 2005** ✓
• **Microsoft SQL Server 2008** ✓

9. Please indicate your planned timescales for upgrading the following
• Windows Server 2000 ('Within one year', 'Within 1 to 2 years', 'More than two years', 'No plans', 'Not applicable as we do not use this')
• Windows Server 2003 **('Within one year'** ✓ **,** 'Within 1 to 2 years', 'More than two years', 'No plans', 'Not applicable as we do not use this')
• Windows Server 2008 ('Within one year', **'Within 1 to 2 years'** ✓, 'More than two years', 'No plans', 'Not applicable as we do not use this')
• Microsoft SQL Server 2005 ('Within one year', 'Within 1 to 2 years', 'More than two years', **'No plans'** ✓, 'Not applicable as we do not use this')
• Microsoft SQL Server 2008 ('Within one year', 'Within 1 to 2 years', 'More than two years', '**No plans'** ✓, 'Not applicable as we do not use this')

10. Are you currently paying for extended support on any of the following anywhere within your IT infrastructure?
• Windows Server 2008 (yes / **no** ✓ / not applicable)
• Microsoft SQL Server 2008 (yes / **no** ✓ / not applicable)

Further Information:

Why not check our Portal Open Data Camden before making a new request as your question may already be answered by a previous FOI response or in one of our many useful and interesting datasets.

Your Rights

If you are not happy with how your response was handled you can request an Internal Review within 2 months of this letter by email to foireviews@camden.gov.uk or post: Information and Records Management Team, London Borough of Camden, Town Hall, Judd Street, London WC1H 9JE. Please quote your case reference number. If you are not

satisfied with the Internal Review outcome you can complain to the Information Commissioner's Office at casework@ico.org.uk telephone 0303 123 1113, or post to Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. The ICO website www.ico.org.uk may be useful.

Yours sincerely

Peter Williams
Information and Records Management Officer

Telephone: 020 7974 7857