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Telephone: 0300 123 5500
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Date: 20 July 2021
Our Reference: 12276805

Dear ###

Information Request - 12276805 - Click Dimensions, Crowd Technologies, Exacom Systems Ltd and Sapphire Technology cloud contracts

I am responding to your request for information, which has been considered under the Freedom of Information Act 2000 (FoIA) and logged as case 12276805.

Your request is as follows:

Further to my records, Click Dimensions, Crowd Technologies, Exacom Systems Ltd and Sapphire Technology cloud contracts have expired. Can you please confirm whether these contracts are extended or replaced by any other supplier. If so please provide the full information.

I can confirm that Cheshire East Council holds the information you have requested. I have detailed below the information that is being released to you.

Click4assistance - expired not replaced

Crowd Technologies – The contract end date for this contract is 23/06/2022.

Exacom Systems Ltd – The contract end date for this contract is 19/04/2022

Sapphire Technology – The contract end date for this contract is 21/07/2022

Please quote the reference number 12276805 in any future communications.

Please note that an anonymised copy of this response may be published in the Council's Disclosure Log, which is available online at the following address: www.cheshireeast.gov.uk/foi

If you are not satisfied with the outcome of your request or if you are not happy with the way your request has been handled, you can request an internal review. Internal review requests should be submitted within 20 working days of our response by emailing foi@cheshireeast.gov.uk or in writing to Compliance & Customer Relations Team, Cheshire East Council, 1st Floor, Westfields, c/o Municipal Buildings, Earle Street, Crewe, CW1 2BJ.

If you are not content with the outcome of the internal review, you then have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF; Tel: 0303 123 1113; Fax: 01625 524510 or <https://ico.org.uk> The Information Commissioner will not normally investigate your case until the Council's internal review process has been completed.

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