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Telephone: 0300 123 5500  
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Date: 9 February 2021  
Our Reference: 10779518

Dear ###

**Information Request - 10779518 - Banner and Firmstep cloud contracts**

I am responding to your request for information, which has been considered under the Freedom of Information Act 2000 (FoIA) and logged as case 10779518.

Your request is as follows:

*Banner and Firmstep cloud contracts are expired. Please share the latest update.*

I can confirm that Cheshire East Council holds the information you have requested. I have detailed below the information that is being released to you.

**Please see attached.**

Please quote the reference number 10779518 in any future communications.

Please note that an anonymised copy of this response may be published in the Council's Disclosure Log, which is available online at the following address: [www.cheshireeast.gov.uk/foi](http://www.cheshireeast.gov.uk/foi)

If you are not satisfied with the outcome of your request or if you are not happy with the way your request has been handled, you can request an internal review. Internal review requests should be submitted within 20 working days of our response by emailing [foi@cheshireeast.gov.uk](mailto:foi@cheshireeast.gov.uk) or in writing to Compliance & Customer Relations Team, Cheshire East Council, 1st Floor, Westfields, c/o Municipal Buildings, Earle Street, Crewe, CW1 2BJ.

If you are not content with the outcome of the internal review, you then have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF; Tel: 0303 123 1113; Fax: 01625 524510 or <https://ico.org.uk> The Information Commissioner will not normally investigate your case until the Council's internal review process has been completed.

Yours sincerely

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