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Telephone: 0300 123 5500
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Date: 12 August 2021
Our Reference: 12375401
Your reference:###

Dear ###

Information Request - 12375401 - Financial Management/ERP system

I am responding to your request for information, which has been considered under the Freedom of Information Act 2000 (FoIA) and logged as case 12375401.

Your request is as follows:

Dear Officer,

I would like to raise a Freedom of Information Request regarding your Financial Management/ERP system:

- * What Financial Management/ERP System does the council use?*
- * Who is ultimately responsible for the system (name and title)?*
- * How many users access the system across the council?*
- * Is the system hosted locally or is it a cloud solution?*
- * Does the council intend to move the system to the cloud?*
- * When did the contract commence and when will it expire?*
- * Do you intend to evaluate alternative solutions when the contract expires?*
- * Are you in a shared service for either ICT or Financial Management/ERP?*

- * If yes, what is the nature of the shared service?*

- * If no, what plans do you have for shared service/partnership working?*

If the Finance system is run/managed in-house:

- * What is the annual software (licence and support) charge payable to the Financial Management/ERP system provider?*

* What was the initial capital cost of the system payable to the supplier?

If the Finance system is hosted remotely (via the cloud):

* How are the annual charges made up (software licence/support charge, hosting charge etc.)?

I appreciate your time & response to my FOI request

Thanks

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I can confirm that Cheshire East Council holds the information you have requested. I have detailed below the information that is being released to you.

* What Financial Management/ERP System does the council use? **Unit4 ERP (Business World)**

* Who is ultimately responsible for the system (name and title)? **Frank Jordan**

* How many users access the system across the council? **2492**

* Is the system hosted locally or is it a cloud solution? **Cloud**

* Does the council intend to move the system to the cloud? **See previous question**

* When did the contract commence and when will it expire? **Start Date: 22 September 2017 / End Date: 21 September 2024 (or up to 21 September 2029 if the optional extension is taken)**

* Do you intend to evaluate alternative solutions when the contract expires? **Too soon to say**

* Are you in a shared service for either ICT or Financial Management/ERP? **Yes**

* If yes, what is the nature of the shared service? **ICT Shared Service between Cheshire East Council and Cheshire West and Cheshire Council**

* If no, what plans do you have for shared service/partnership working?

If the Finance system is run/managed in-house:

* What is the annual software (licence and support) charge payable to the Financial Management/ERP system provider?

* What was the initial capital cost of the system payable to the supplier?

If the Finance system is hosted remotely (via the cloud):

* How are the annual charges made up (software licence/support charge, hosting charge etc.)? **Annual SaaS licence paid based on price per user per annum (each full user currently £184 p.a.). In addition there is an annual support package to support changes to the Business World Solution – effectively a call off of consultancy services.**

Please quote the reference number 12375401 in any future communications.

Please note that an anonymised copy of this response may be published in the Council's Disclosure Log, which is available online at the following address: www.cheshireeast.gov.uk/foi

If you are not satisfied with the outcome of your request or if you are not happy with the way your request has been handled, you can request an internal review. Internal review requests should be submitted within 20 working days of our response by emailing foi@cheshireeast.gov.uk or in writing to Compliance & Customer Relations Team, Cheshire East Council, 1st Floor, Westfields, c/o Municipal Buildings, Earle Street, Crewe, CW1 2BJ.

If you are not content with the outcome of the internal review, you then have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF; Tel: 0303 123 1113; Fax: 01625 524510 or <https://ico.org.uk> The Information Commissioner will not normally investigate your case until the Council's internal review process has been completed.

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