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Telephone: 0300 123 5500  
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Date: 11 May 2021  
Our Reference: 11562530  
Your reference:###

Dear ###

### **Information Request - 11562530 - Cloud software solution**

I am responding to your request for information, which has been considered under the Freedom of Information Act 2000 (FoIA) and logged as case 11562530.

I can confirm that Cheshire East Council holds the information you have requested. I have detailed below the information that is being released to you.

*Dear Cheshire East Council,*

*Under FOI please provide the following information relating to how the Council brokers and pays providers for the adult social care packages it commissions:*

*Regarding care brokerage:*

*1. Does the Council have any plans to a) procure an eBrokerage cloud software solution (for brokering commissioned care packages across its care providers, primarily but not restricted to only domiciliary care) in 2021/2022, and if so when, b) via which procurement route, and c) provide the contact name for the relevant procurement lead OR if Council privacy policy so requires, the name of the department leading the procurement within the Council, as well as an indication if, and when / how the Council intends to contact or is willing to engage with the market, plus if the Council would be interested in receiving information in this regard?*

**1 (a) & (b) CEC procured eBrokerage cloud software solution in Q1 2019 via GCloud.  
1 (c) not applicable.**

*And regarding visit charge processing for paying commissioned care providers against the services they have delivered on behalf of the Council:*

*2. Does the Council have any plans to a) procure a Provider Payment/Council Self-billing cloud software solution (for processing and calculating visit data submitted by commissioned care providers for the visits they have undertaken on behalf of the Council, primarily but not restricted to only domiciliary care) in 2021/2022, and if so when, b) via which procurement route, and c) provide the contact name for the relevant procurement lead OR if Council privacy policy so requires, the name of the department leading the procurement within the Council, as well as an indication if and when / how the Council intends to contact or is willing to engage with the market, plus if the Council would be interested in receiving information in this regard?*

**2. – No plans for a Provider Payment / Council self-billing cloud software solution.**

Please quote the reference number 11562530 in any future communications.

Please note that an anonymised copy of this response may be published in the Council's Disclosure Log, which is available online at the following address: [www.cheshireeast.gov.uk/foi](http://www.cheshireeast.gov.uk/foi)

If you are not satisfied with the outcome of your request or if you are not happy with the way your request has been handled, you can request an internal review. Internal review requests should be submitted within 20 working days of our response by emailing [foi@cheshireeast.gov.uk](mailto:foi@cheshireeast.gov.uk) or in writing to Compliance & Customer Relations Team, Cheshire East Council, 1st Floor, Westfields, c/o Municipal Buildings, Earle Street, Crewe, CW1 2BJ.

If you are not content with the outcome of the internal review, you then have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF; Tel: 0303 123 1113; Fax: 01625 524510 or <https://ico.org.uk> The Information Commissioner will not normally investigate your case until the Council's internal review process has been completed.

Yours faithfully

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